



water

Our Most Essential Resource

Water rate increase – 3.75%

Greater Cincinnati Water Works (GCWW) has been in the forefront of water treatment technology for many years. Maintaining state-of-the-art treatment is crucial to providing customers with the highest quality water.

The safety of the water you drink has always been our highest priority. We constantly monitor water quality, adjust treatment processes and implement new technologies to maintain our high

standards. Our water main repair and replacement program keeps a plentiful supply of water flowing to customers' homes, businesses and the fire hydrants that guard them.

On January 1, 2019, a three-and-three-quarter percent (3.75%) water rate increase went into effect for Greater Cincinnati Water Works customers. While no one wants to see rates go up, GCWW has been able to keep water rates among the lowest in the region (See page 2).

The Cost of Your Water

GCWW water customers are billed monthly and can estimate their water bill utilizing Tables 1 and 2. The water cost is calculated based upon the size of your meter (Water Service Charges) and the amount of water you use (Water Commodity Charges).

For example, a single-family residential household located in the city with a 5/8" meter, using 8.33 CCF per month (6,230 gallons) would pay a monthly service charge of \$6.72. The water commodity or usage charge would be \$2.79 per CCF, or \$23.24 (\$2.79 times 8.33 CCF) per month. The total monthly water bill would be \$29.96, with the annual cost totaling \$359.53, or about 99 cents a day.

Please note that the rates in these tables apply to water only, and that the 2019 rate change does not affect any other utility charges that appear separately on the customers' bill. The water service charges in Table 1 include the fire hydrant maintenance fee for customers inside Cincinnati.

Table 1. Water Service Charges Per Month For Residential Use

SERVICE AREAS	AMOUNT PAID MONTHLY EVEN IF NO WATER USED/METER SIZE				
	5/8"	3/4"	1"	1 1/2"	2"
Inside Cincinnati	\$6.72	\$8.25	\$10.38	\$25.34	\$32.87
Incorporated Hamilton & Clermont Counties	\$7.59	\$9.09	\$11.19	\$28.25	\$36.04
Unincorporated Hamilton County	\$8.07	\$9.67	\$11.91	\$30.05	\$38.35
Butler & Warren County	\$8.72	\$10.45	\$12.87	\$32.48	\$41.45

Table 2. Residential Water Commodity Charges Per Month

SERVICE AREAS	MONTHLY WATER USE IN CCF'S		
	FIRST 20	NEXT 580	OVER 600
Inside Cincinnati	\$2.79	\$2.34	\$2.09
Incorporated Hamilton & Clermont Counties	\$3.49	\$2.93	\$2.61
Unincorporated Hamilton County	\$3.71	\$3.12	\$2.77
Butler & Warren County	\$4.01	\$3.37	\$3.00



Monthly Water Costs[†] for the Average Single-Family Household



We're Still Lower & Safer!

In addition to our rates being among the lowest in the region (as you can see from the chart on the right), GCWW also takes many steps to ensure the quality and safety of your water before it comes to your tap.

Our priority is safe drinking water. GCWW is proud to say that our water meets or exceeds every health standard developed by both the USEPA and Ohio EPS. On average we perform 600 tests a day, while treating and providing an average of 131 million gallons of the highest quality drinking water to more than 1.1 million people in parts of Hamilton, Butler, Warren and Clermont Counties in Ohio and Boone County in Kentucky.

Water Utility /Cost per Month 8.33 CCF

*Rate from 2018

**Includes fire hydrant fee. Rate effective January 1, 2019

† Some of the rates above are based on the information provided on the utility's website

Need help calculating your charges? Want to learn more about your rates or Greater Cincinnati Water Works?

We're here to help!

Please visit www.myGCWW.org or call Customer Service at (513) 591-7700.

Office hours are 7:30am – 5:30pm, Monday through Friday.



2019 RESIDENTIAL