



water

Our Most Essential Resource

Water rate increase — about 3 cents per day

Your water bills pay to keep your tap water safe, reliable and there for you whenever you turn it on.

Greater Cincinnati Water Works (GCWW) has been in the forefront of water treatment technology for many years. Maintaining state-of-the-art treatment is crucial to providing customers with the highest quality water.

The safety of the water you drink has always been our highest priority. We constantly monitor water quality, adjust treatment processes and implement new technologies to maintain our high standards. Our water main repair and replacement program keeps a plentiful supply of water flowing to customer's homes, businesses and the fire hydrants that guard them.

On January 1, 2017, a 3.75% water rate increase goes into effect for Greater Cincinnati Water Works customers. While no one wants to see rates go up, GCWW has been able to keep water rates among the lowest in the region (See page 2).

The Cost of Your Water

The vast majority of residential customers and small commercial establishments are billed quarterly, and can estimate the water bill utilizing Tables 1 and 2. The water cost is calculated based upon the size of your meter (Water Service Charges) and the amount of water you use (Water Commodity Charges).

For example, a single-family residential household located in the city with a 5/8" meter, using 25 CCF per quarter (18,700 gallons) would pay a quarterly service charge of \$18.88. The water commodity or usage charge would be \$2.58 per CCF, or \$64.50 (\$2.58 times 25 CCF) per quarter. The total quarterly water bill would be \$83.38, with the annual cost totaling \$333.52, or about 91 cents a day.

Please note that the rates in these tables apply to water only, and that the 2017 rate change does not affect any other utility charges that appear separately on the customer's bill. The water service charges in Table 1 include the fire hydrant maintenance fee for customers inside Cincinnati.

Table 1. Water Service Charges Per Quarter For Residential Use

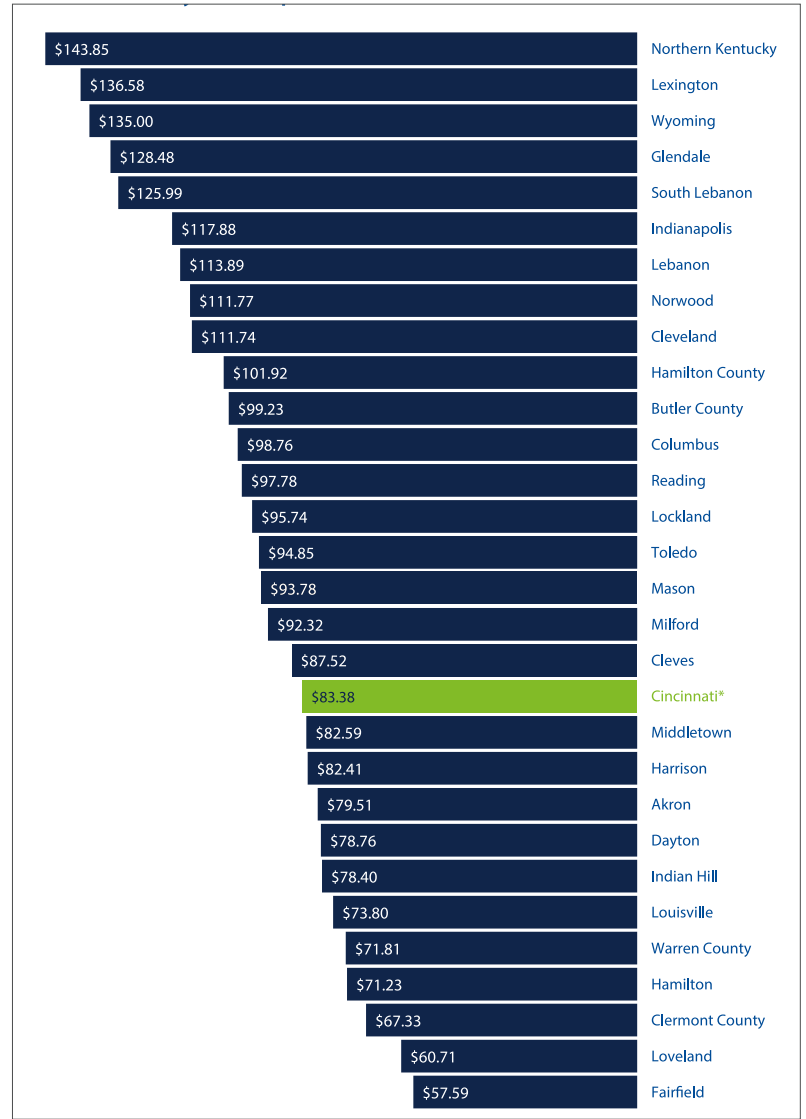
SERVICE AREAS	AMOUNT PAID QUARTERLY EVEN IF NO WATER USED/METER SIZE				
	5/8"	3/4"	1"	1½"	2"
Inside Cincinnati	\$18.88	\$23.21	\$29.25	\$60.03	\$84.92
Incorporated Hamilton & Clermont Counties	\$21.17	\$25.34	\$31.19	\$64.77	\$90.99
Unincorporated Hamilton County	\$22.52	\$26.96	\$33.19	\$68.91	\$96.81
Butler & Warren County	\$24.34	\$29.14	\$35.87	\$74.48	\$104.64

Table 2. Residential Water Commodity Charges Per Quarter

SERVICE AREAS	QUARTERLY WATER USE IN CCF'S		
	FIRST 60	NEXT 1740	OVER 1800
Inside Cincinnati	\$2.58	\$2.17	\$1.93
Incorporated Hamilton & Clermont Counties	\$3.23	\$2.71	\$2.41
Unincorporated Hamilton County	\$3.44	\$2.88	\$2.57
Butler & Warren County	\$3.71	\$3.12	\$2.77



Quarterly Water Costs for the Average Single-Family Household



We're Still Lower & Safer!

No one likes to see a utility bill go up. Based on the example cited previously for a single-family residential household located in the City of Cincinnati, the quarterly water bill increases by 3 cents a day. As you can see from the chart on the right, our rates are still among the lowest in the region.

Before the water comes to your tap, Greater Cincinnati Water Works takes many steps to ensure its quality and safety. Our priority is safe drinking water. GCWW is proud to say that our water meets or exceeds every health standard developed by both the USEPA and Ohio EPA. On average we perform 600 tests a day, while treating and providing an average of 122 million gallons of the highest quality drinking water to more than 1.1 million people in parts of Hamilton, Butler, Warren and Clermont Counties in Ohio and Boone County in Kentucky.

Water Utility /Cost per Quarter 25 CCF

*Includes fire hydrant fee. Rate effective January 1, 2017



Need help calculating your charges? Want to learn more about your rates or Greater Cincinnati Water Works?

We're here to help!

Please visit www.myGCWW.org or call Customer Service at (513) 591-7700.

Office hours are 7:30am – 5:30pm, Monday through Friday.

