CINCINNATI

Community Engagement Survey

The City of Cincinnati is seeking feedback from residents, community councils, community groups, and City partners about how to improve public engagement in the City, in order to develop a community engagement plan. Community engagement includes methods and processes of communication and convening that allow the City to inform, consult, involve, and collaborate with residents on City matters.

The City will hold a series of public meetings to facilitate small group discussions about current City community engagement tools and associated successes, challenges, and opportunities for improvement. To participate in a feedback meeting and/or for more information, please visit the Community Conversations website.

For information about City Council's request, please visit Council Online.

This survey will close December 1, 2021 at 11:59 p.m. (ET). For questions and assistance, please contact:

Jesse Urbancsik at jesse.urbancsik@cincinnati-oh.gov, 513-352-4843 or
Ashlee Dingler-Marshall at ashlee.dingler-marshall@cincinnati-oh.gov, 513-352-4854

Start survey, here!

The following are some of the tools that the City of Cincinnati uses to engage residents:

- **Website (cincinnati-oh.gov)**
- **Social Media (i.e., Facebook, Twitter, NextDoor)**
- **Email**
- **City Council and Committee Meetings (in-person, virtual meeting, CitiCable)**
- **City-led presentations at community council meetings and Invest in Neighborhoods meetings**
- **Mobile App and 513-591-6000 (Fix It Cincy App/Phone)**
- **Board and Commission Meetings (in-person, virtual meeting, CitiCable, i.e., Cincinnati City Parks Board, City Planning Commission)**
- **City-led, community engagement meetings (i.e., community engagement meetings for**

development projects, public staff conferences for zone changes)
- **City-led, special engagement meetings and processes (topic- and site-based public project meetings, i.e., Oskamp Recreation Area Expansion, Rapid Run Park/Dunham Recreation Center Connection, Property Tax Working Group, Police Station District-Five Site Planning)**
- **Community Budget Requests and Neighborhood Project Suggestions**
- **Neighborhood Planning Process**
- **Special events (i.e., Neighborhood Summit, Greater Cincinnati Water Works Events, Neighborhood Leadership Academy, etc.)**

* 1. Have you heard about the City of Cincinnati engagement tools that are listed above? (Select all that apply.)

- [ ] Website
- [ ] Social Media
- [ ] Email
- [ ] City Council and Committee Meetings
- [ ] City-led presentations at community council meetings
- [ ] Mobile App
- [ ] Board and Commission Meetings
- [ ] City-led, community engagement meetings
- [ ] City-led, special engagement meetings
- [ ] Community Budget Requests and Neighborhood Project Suggestions
- [ ] Neighborhood Planning Processes
- [ ] Special events
- [ ] None of the above

* 2. How often do you use the City of Cincinnati engagement tools that are listed above? (You may have to scroll, horizontally, to view all response options.)

	I've never heard of it	Never	Rarely	Occasionally	Frequently
Website	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
Social Media	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
Email	○	○	○	○	○

	I've never heard of it	Never	Rarely	Occasionally	Frequently

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

	I've never heard of it	Never	Rarely	Occasionally	Frequently
City Council and Committee Meetings	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

City-led presentations at community council meetings	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

Mobile App	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

Board and Commission Meetings	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

City-led, community engagement meetings	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

City-led, special engagement meetings	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

Community Budget Requests and Neighborhood Project Suggestions	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

Neighborhood Planning Processes	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

Special events	○	○	○	○	○

Why? (If you selected "I've never heard of it", please enter N/A.)

_____

* 3. How satisfied are you with City of Cincinnati engagement tools that are listed above? (You may have to scroll, horizontally, to view all response options.)

	I've never heard of it	I don't use this tool	Dissatisfied	Neutral	Satisfied
Website	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
Social Media	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
Email	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
City Council and Committee Meetings	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
City-led presentations at community council meetings	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
Mobile App	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
Board and Commission Meetings	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
City-led, community engagement meetings	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
City-led, special engagement meetings	○	○	○	○	○
Why? (If you selected "I've never heard of it", please enter N/A.)					
Community Budget Requests and Neighborhood Project Suggestions	○	○	○	○	○

	I've never heard of it	I don't use this tool	Dissatisfied	Neutral	Satisfied

Why? (If you selected "I've never heard of it", please enter N/A.)

[   ]

Neighborhood Planning Processes   ○ ○ ○ ○ ○

Why? (If you selected "I've never heard of it", please enter N/A.)

[   ]

Special events   ○ ○ ○ ○ ○

Why? (If you selected "I've never heard of it", please enter N/A.)

[   ]

* 4. How do you currently like to engage with the City of Cincinnati? (Select all that apply.)

☐ Website

☐ Social Media

☐ Email

☐ City Council and Committee Meetings

☐ City-led presentations at community council meetings

☐ Mobile App

☐ Board and Commission Meetings

☐ City-led, community engagement meetings

☐ City-led, special engagement meetings

☐ Community Budget Requests and Neighborhood Project Suggestions

☐ Neighborhood Planning Processes

☐ Special events

☐ Other (please specify)

[   ]

* 5. How would you like to engage with the City of Cincinnati? (Select your top 3 preferences.)

☐ Website

☐ Social Media

☐ Email

☐ City Council and Committee Meetings

☐ City-led presentations at community council meetings

☐ Mobile App

☐ Board and Commission Meetings

☐ City-led, community engagement meetings

☐ City-led, special engagement meetings

☐ Community Budget Requests and Neighborhood Project Suggestions

☐ Neighborhood Planning Processes

☐ Special events

☐ Phone Call

☐ Text Blast

☐ Mailer/ Mailed Information

* 6. On a scale of 0 (not engaged) to 10 (fully engaged), how would you rate your level of current engagement with the City of Cincinnati?

[▲▼]

* 7. What prevents you from becoming more involved with the City of Cincinnati? (Select all that apply.)

☐ Lack of time

☐ Lack of knowledge of how to get involved

☐ Lack of accessible tool

☐ Lack of interest

☐ I am satisfied with my current level of engagement

☐ Other (please specify)

[   ]

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* 8. What would motivate you to become more involved with the City of Cincinnati? (Select all that apply.)

☐ A change in my personal availability

☐ A change in family-friendliness of City-led engagement meetings

☐ A change in City meeting places and times

☐ A change in City engagement tool options

☐ A change in the City's communication of events and issues

☐ An invitation and/or knowledge about how to be involved with the City

☐ An issue I am passionate about

☐ I'm not sure

☐ Not applicable

☐ Other (please specify)

[ ]

* 9. On which topics are you interested in being engaged?

[ ]

* 10. How could the City of Cincinnati improve community engagement? (Select all that apply.)

☐ Increase communication with residents

☐ Increase accessibility of community engagement tools

☐ Encourage self-motivation from residents

☐ Provide education on how to be engaged

☐ Increase follow-up on input and be transparent

☐ Increase the variety of methods for dialogue

☐ Earlier notice of engagement opportunities

☐ Add a more visible, centralized place on the website for engagement opportunities

☐ Increase opportunities to be engaged earlier in the decision-making process

☐ Increase convenience of community engagement events (location, time of day, etc.)

☐ No additional changes

☐ Other (please specify)

[ ]

11. Please use the space below for any additional comments.

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* 12. Do you reside in the City of Cincinnati?

◯ Yes

◯ No

13. If you selected "yes" to residing in Cincinnati (Question 11, above), please select your neighborhood.

[⬍]

14. Are you Hispanic or Latino? (Optional.)

◯ Yes

◯ No

15. Race (Optional.):

◯ White or Caucasian

◯ Black or African American

◯ Asian or Asian American

◯ American Indian or Alaska Native

◯ Native Hawaiian or other Pacific Islander

◯ Multi-Racial

◯ Other (please specify)

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16. Gender (Optional.):

◯ Male

◯ Female

◯ Non-binary

◯ Other

◯ Prefer not to say

17. What is your current employment status? (Optional.)

○ Employed by someone else

○ Self-employed

○ Unemployed

○ Retired

○ Student

○ Other (please specify)

[   ]

18. Please indicate the highest level of education that you have completed. (Optional.)

○ Less than high school

○ Some high school

○ High school graduate

○ Some college

○ College graduate

○ Post-graduate

19. If you would like to be kept informed about this project, please enter your name and preferred contact information, below. (All survey responses will remain anonymous.)

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