

city of  
**CINCINNATI**



# 2021 RESIDENT SURVEY

GIS Mapping

Prepared By  
ETC INSTITUTE  
OLATHE, KANSAS

Presented To The  
CITY OF CINCINNATI,  
OHIO

FEBRUARY 2022





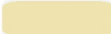


# GIS Mapping



## Interpreting the GIS (Geographic Information System) Maps Provided

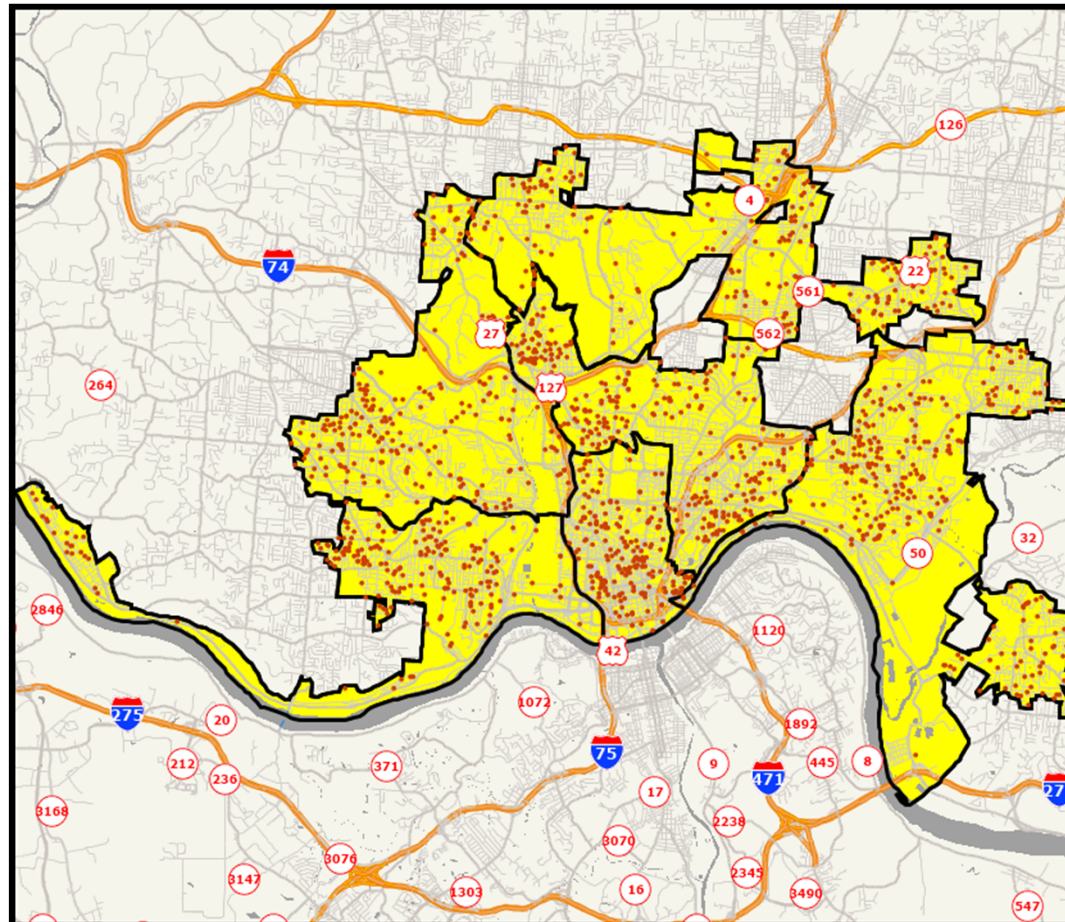
The maps on the following pages show the mean ratings for satisfaction and rating questions on the 2021 City of Cincinnati, OH Resident Survey. Boundaries are shown by neighborhood groups.

When reading the maps, please use the following color scheme as a guide:

-  Darker blue shades indicate POSITIVE ratings. Shades of blue generally indicate high satisfaction with a service, ratings of “very satisfied” or “excellent.”
-  Lighter blue shades indicate POSITIVE ratings. Shades of light blue generally indicate satisfaction with a service, ratings of “satisfied” or “good.”
-  Off-white shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality-of-service delivery is adequate.
-  Orange shades indicate NEGATIVE ratings. Shades of orange generally indicate slight dissatisfaction with a service, ratings of “dissatisfied” or “below average.”
-  Red shades indicate NEGATIVE ratings. Shades of red generally indicate dissatisfaction with a service, ratings of “very dissatisfied” or “poor.”

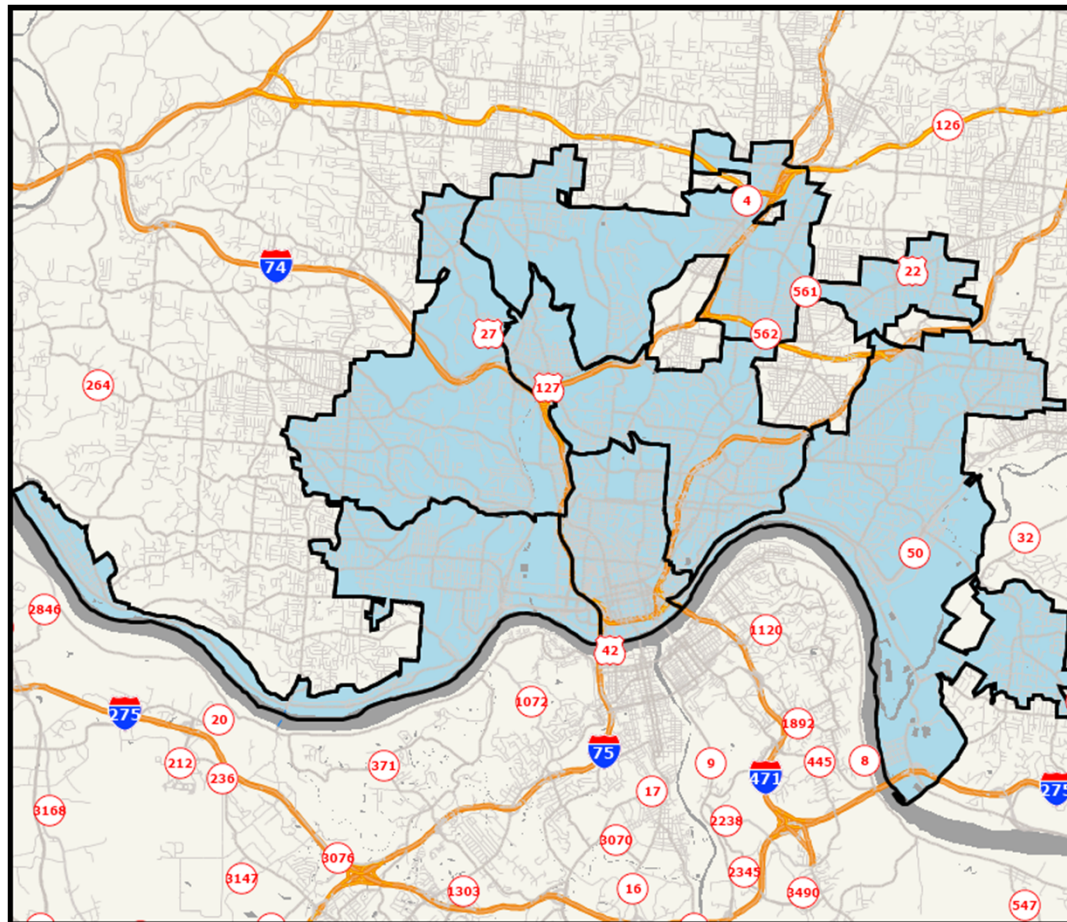
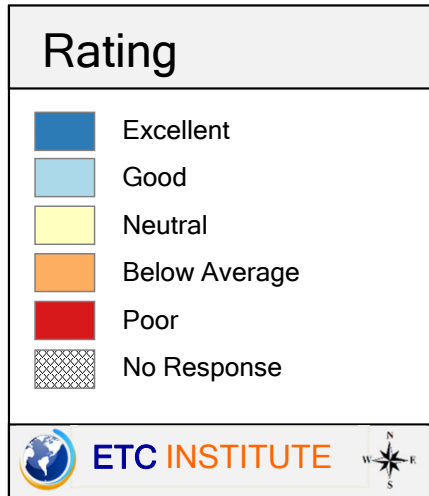
# Location of Respondents (Boundaries Show Neighborhood Groups)

## Cincinnati, OH



# Q1-1. As a place to live

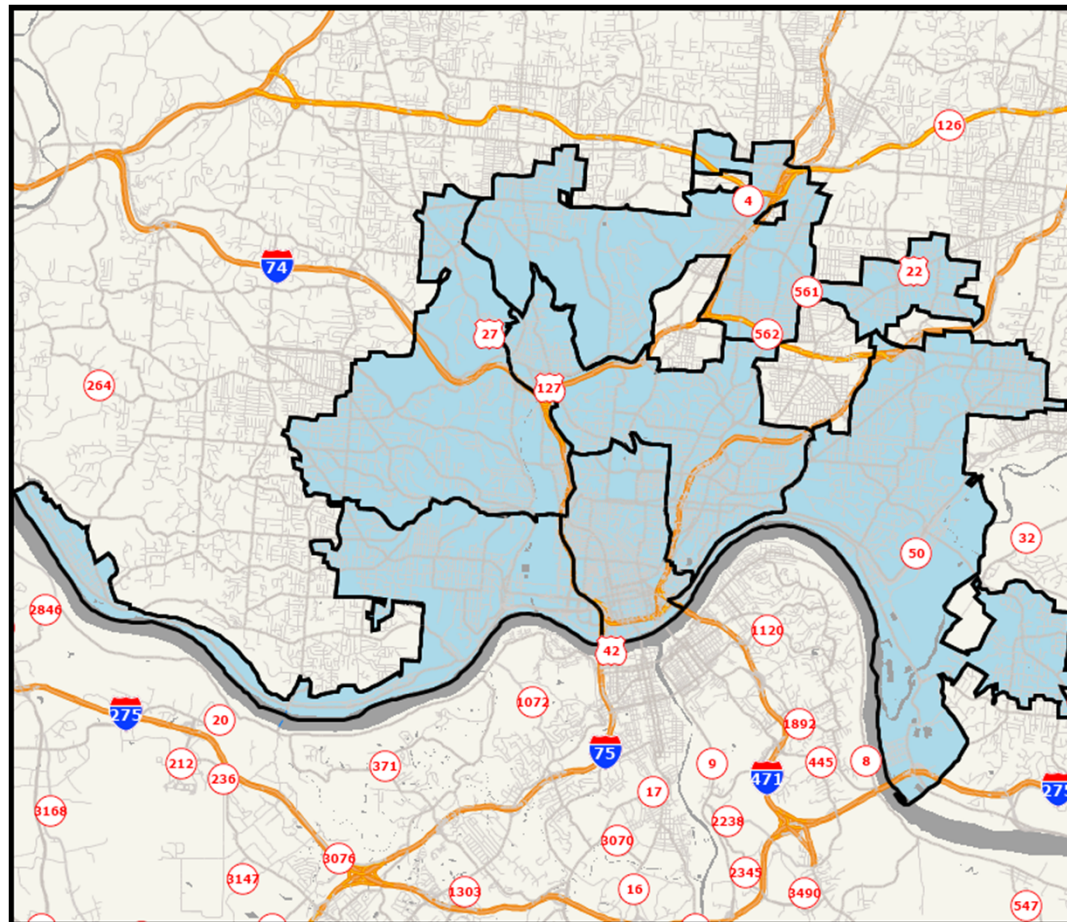
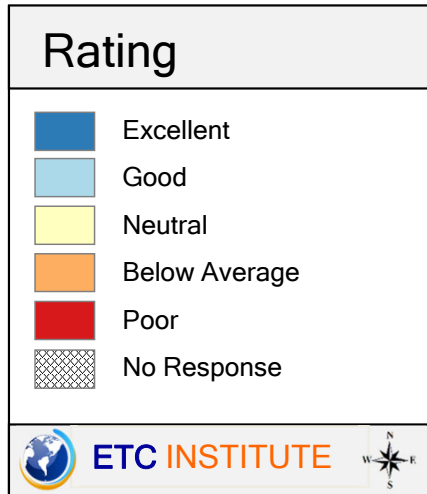
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q1-2. As a place to raise children

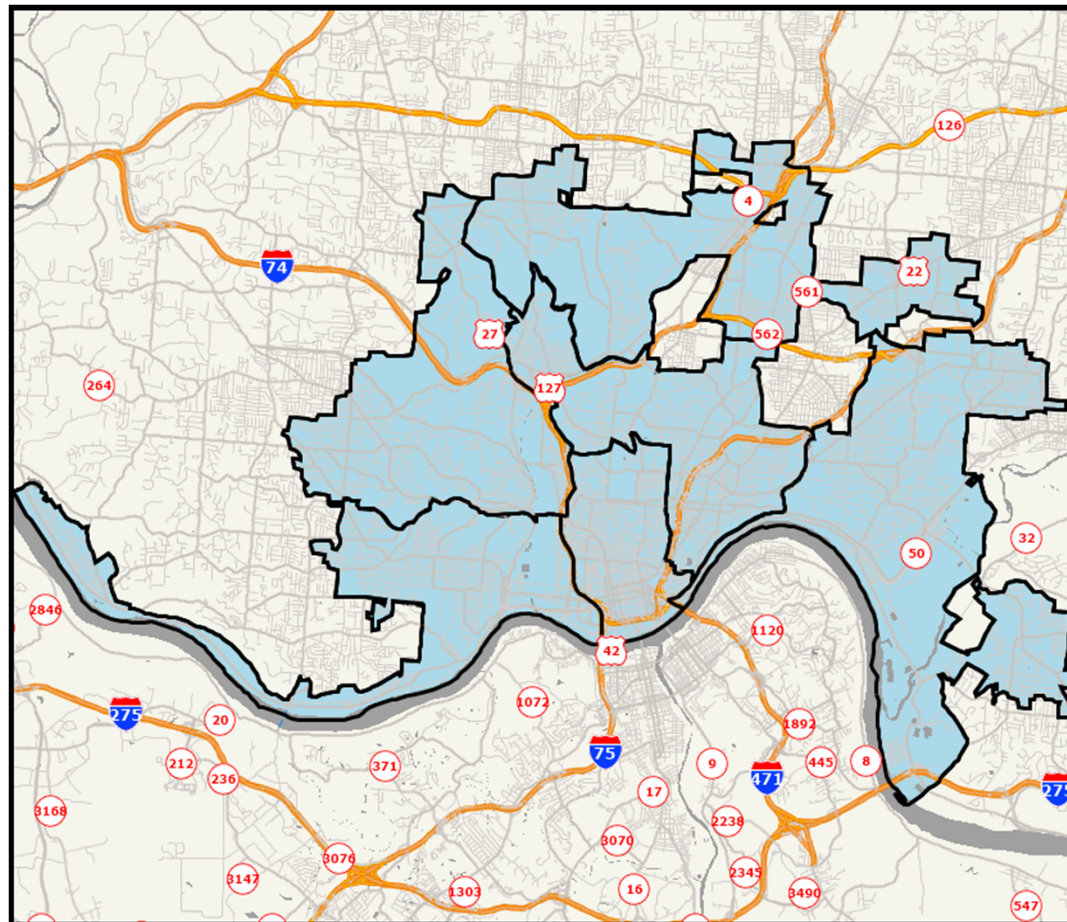
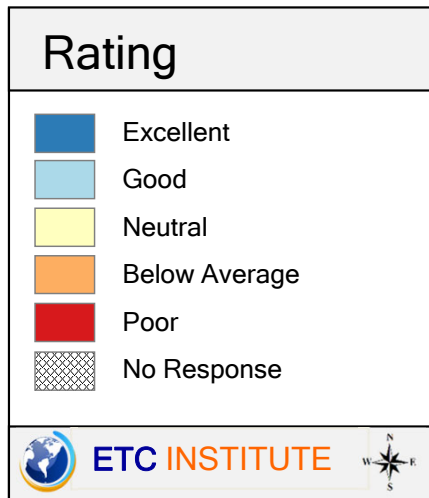
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q1-3. As a place to work

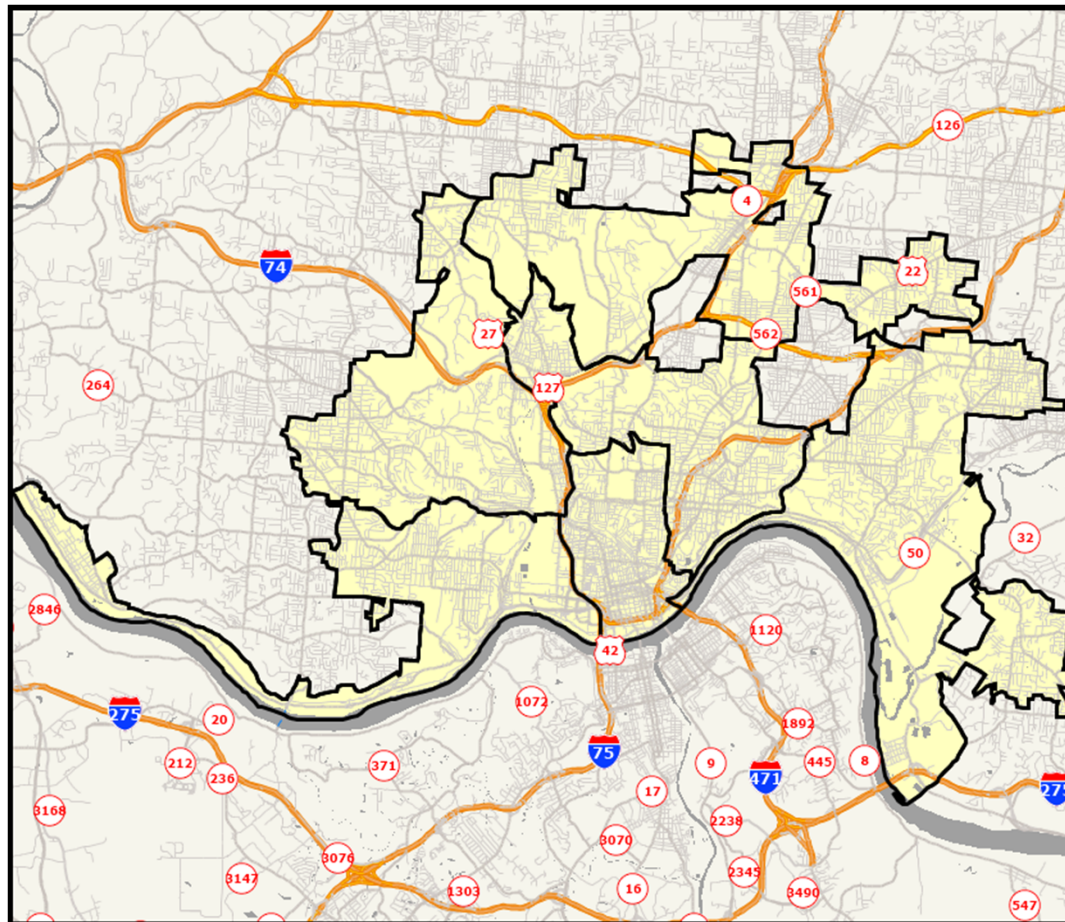
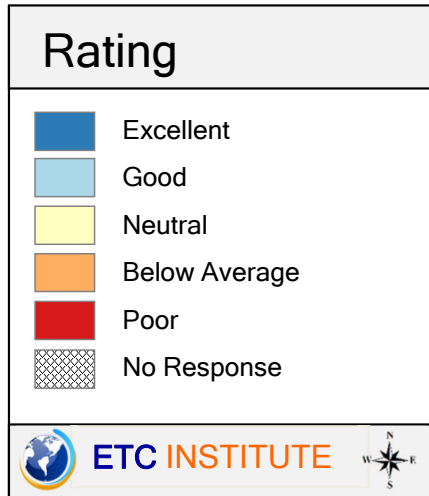
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q1-4. As a place to retire

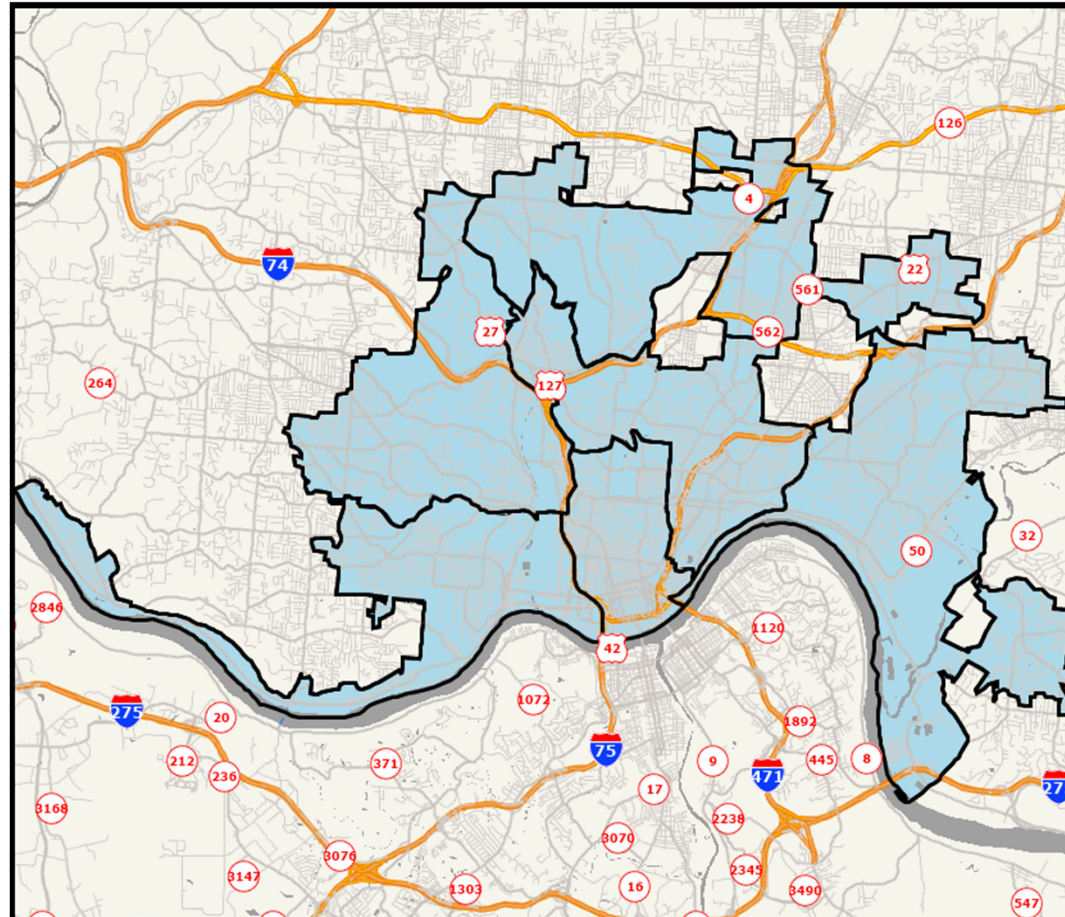
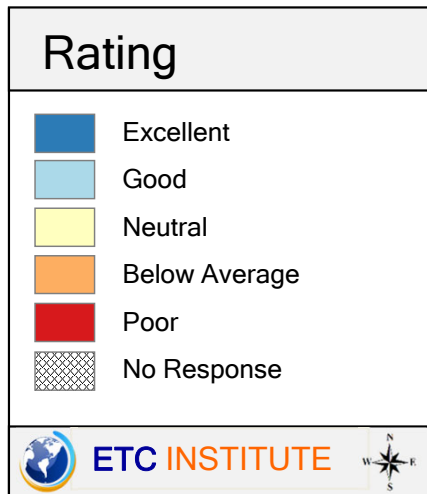
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q1-5. As a place where I feel welcome

(Shading Reflects the Mean Rating by Neighborhood Group)

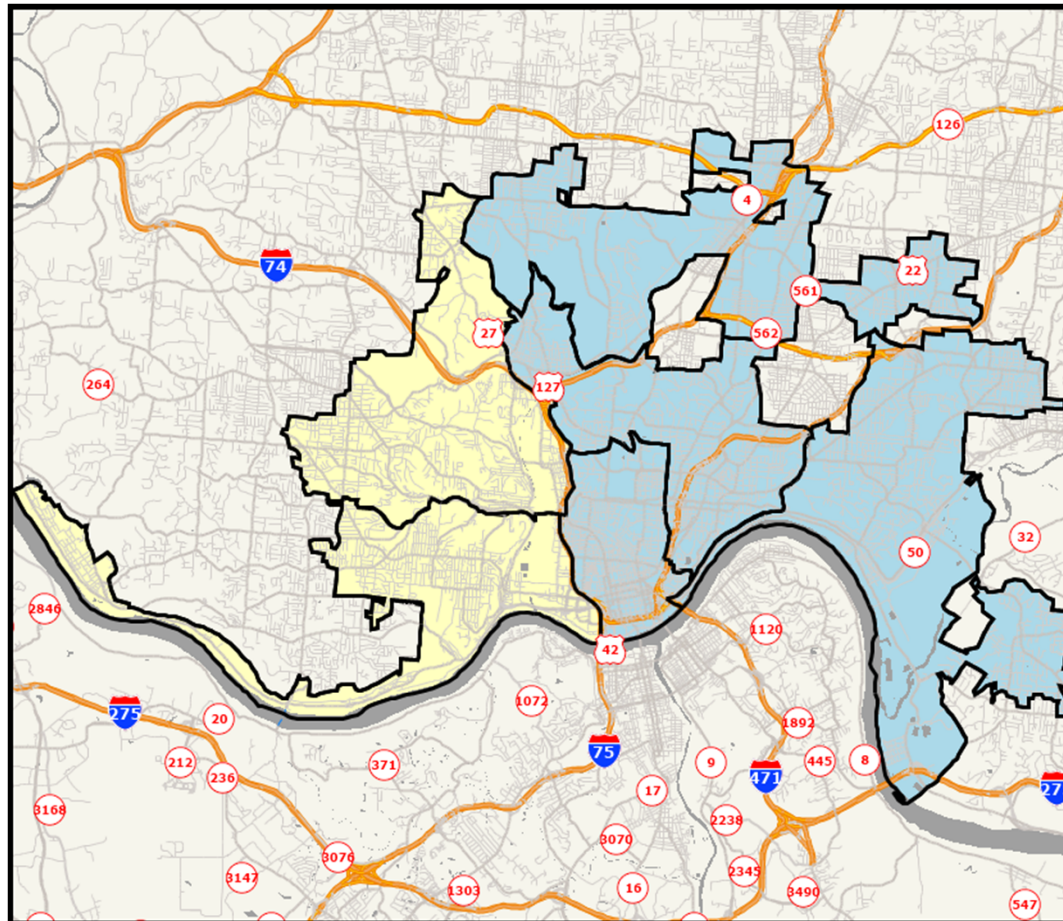
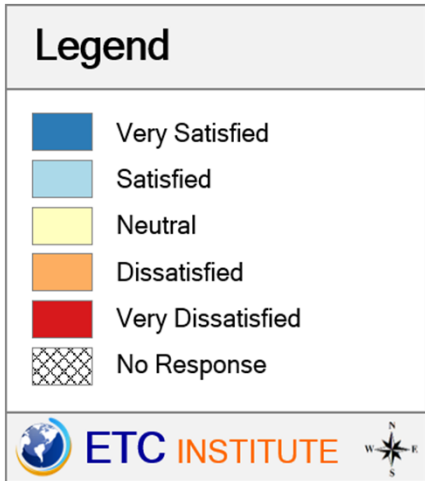


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# Q2-1. Overall quality of services provided by the City

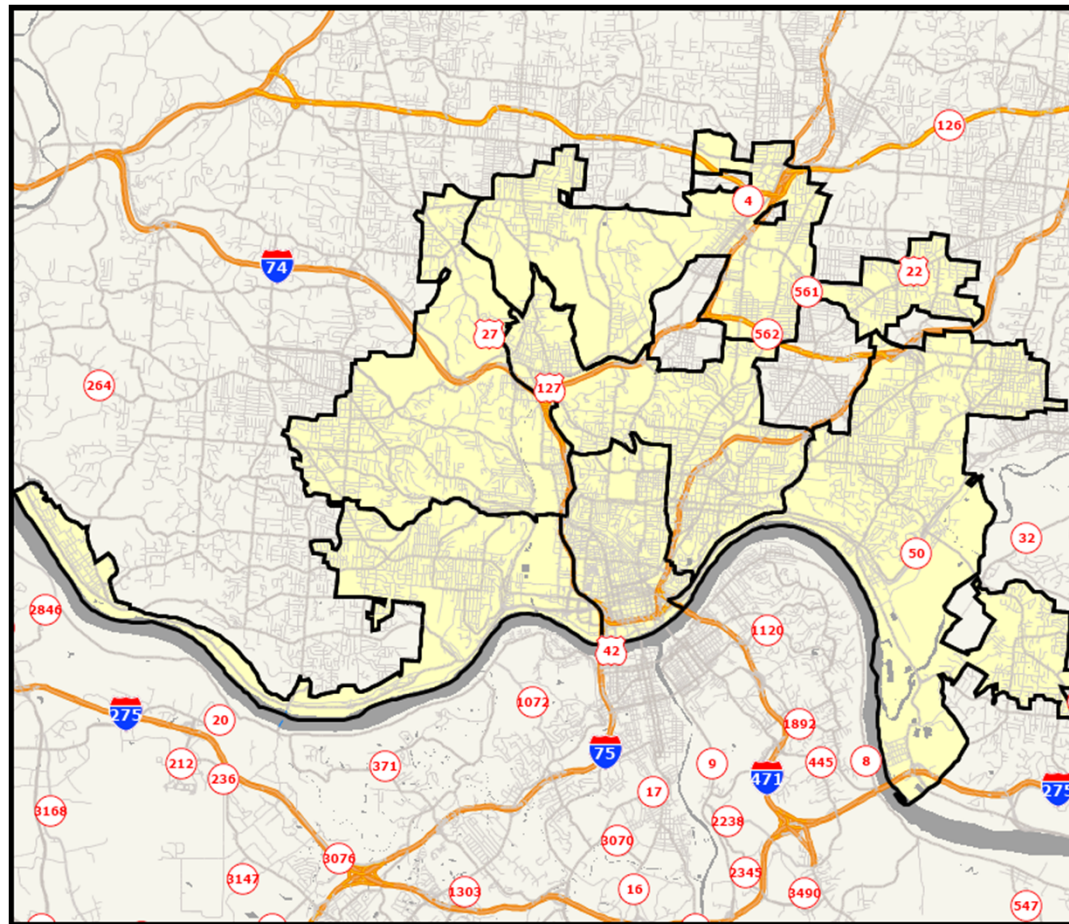
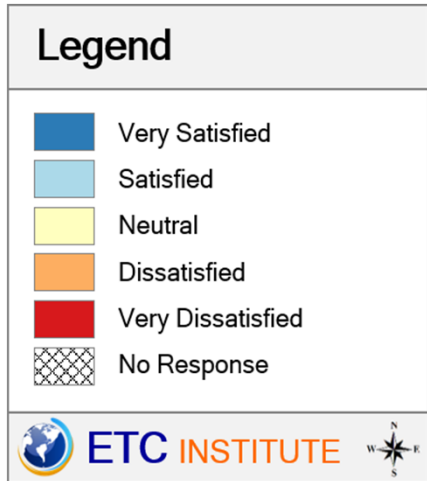
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q2-2. Overall value you receive for your City tax dollars and fees

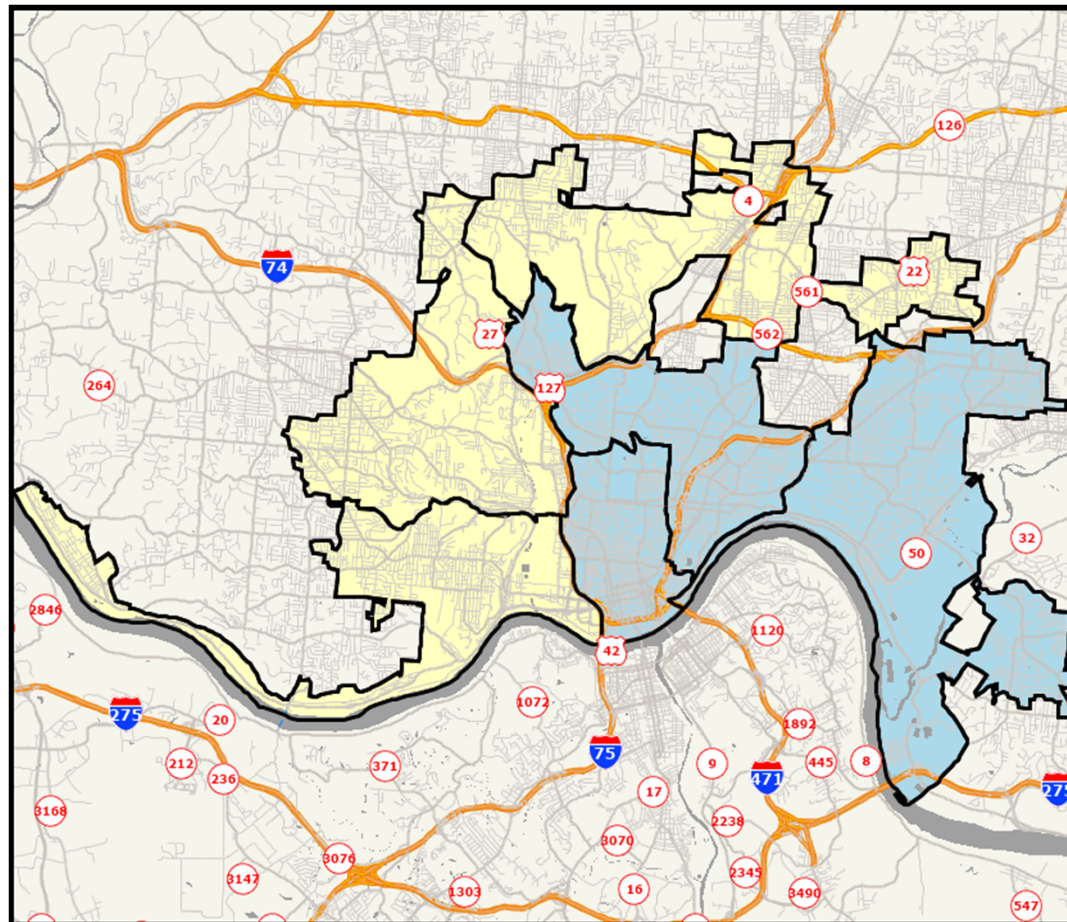
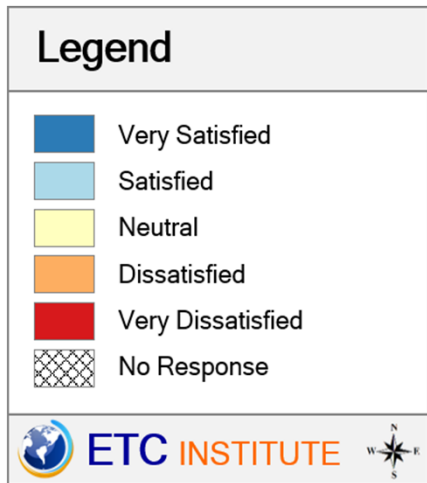
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# Q2-3. Overall image of the City

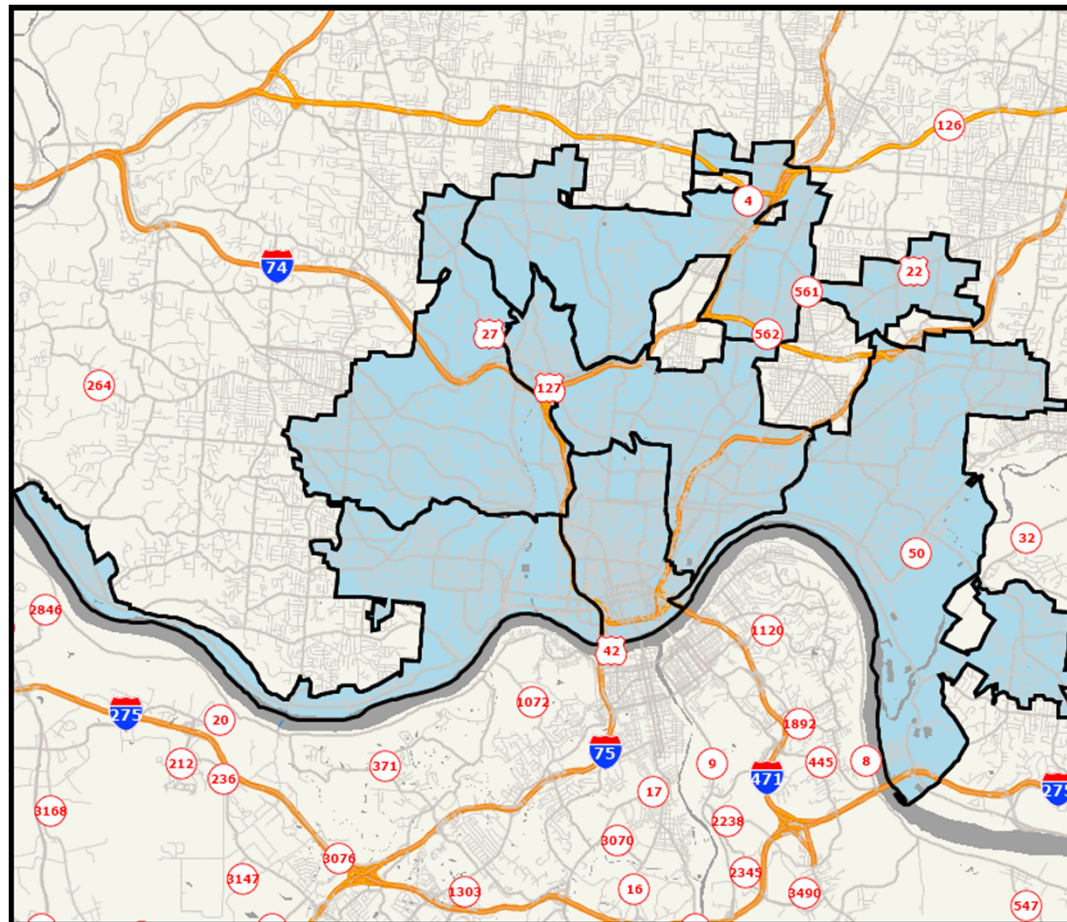
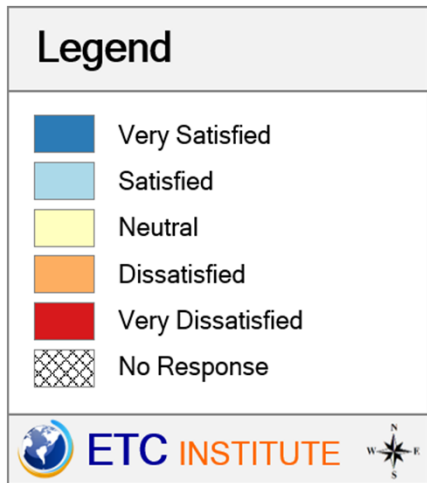
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# Q2-4. Overall quality of life in the City

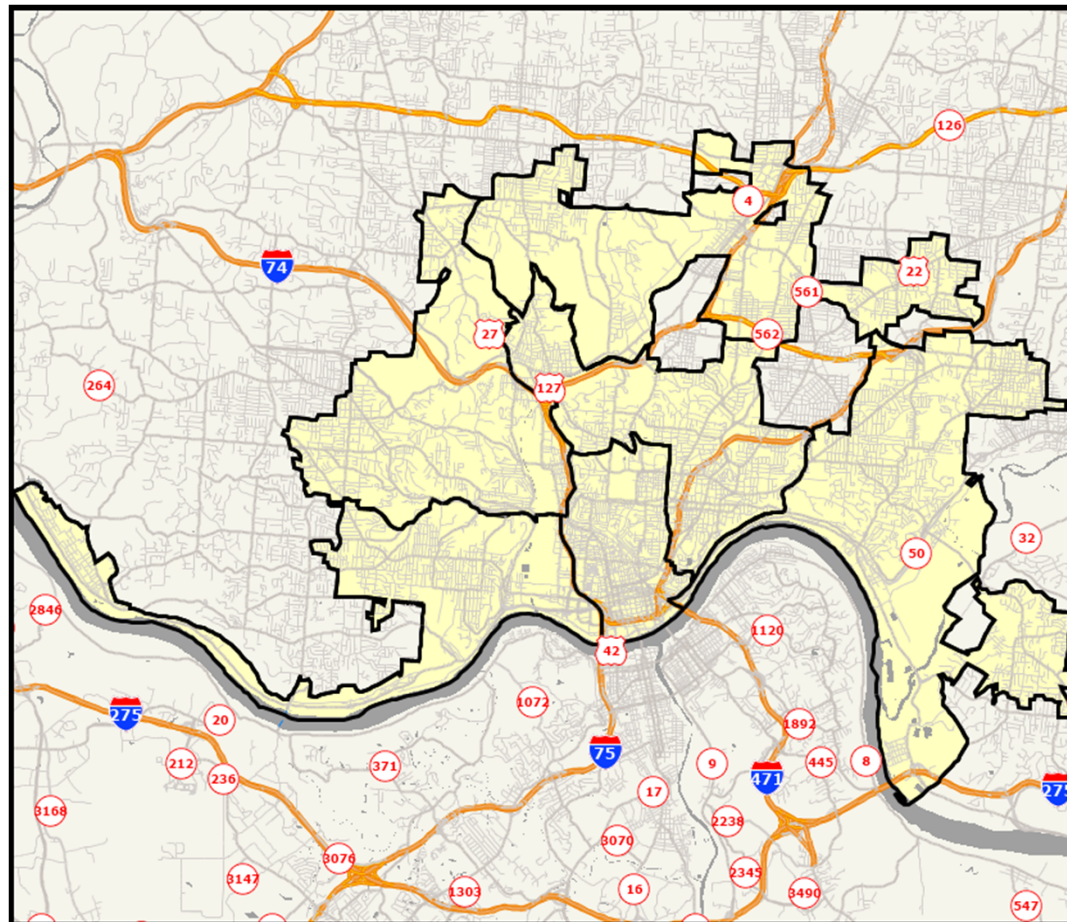
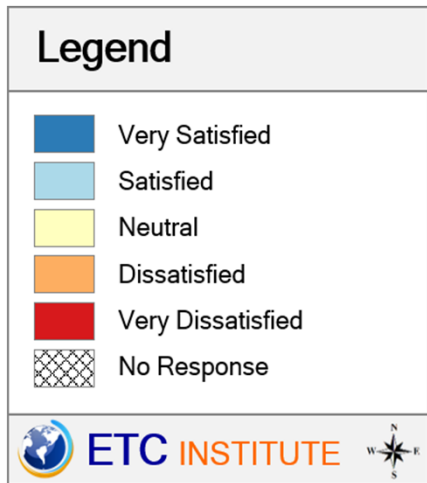
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q2-5. Overall feeling of safety in the City

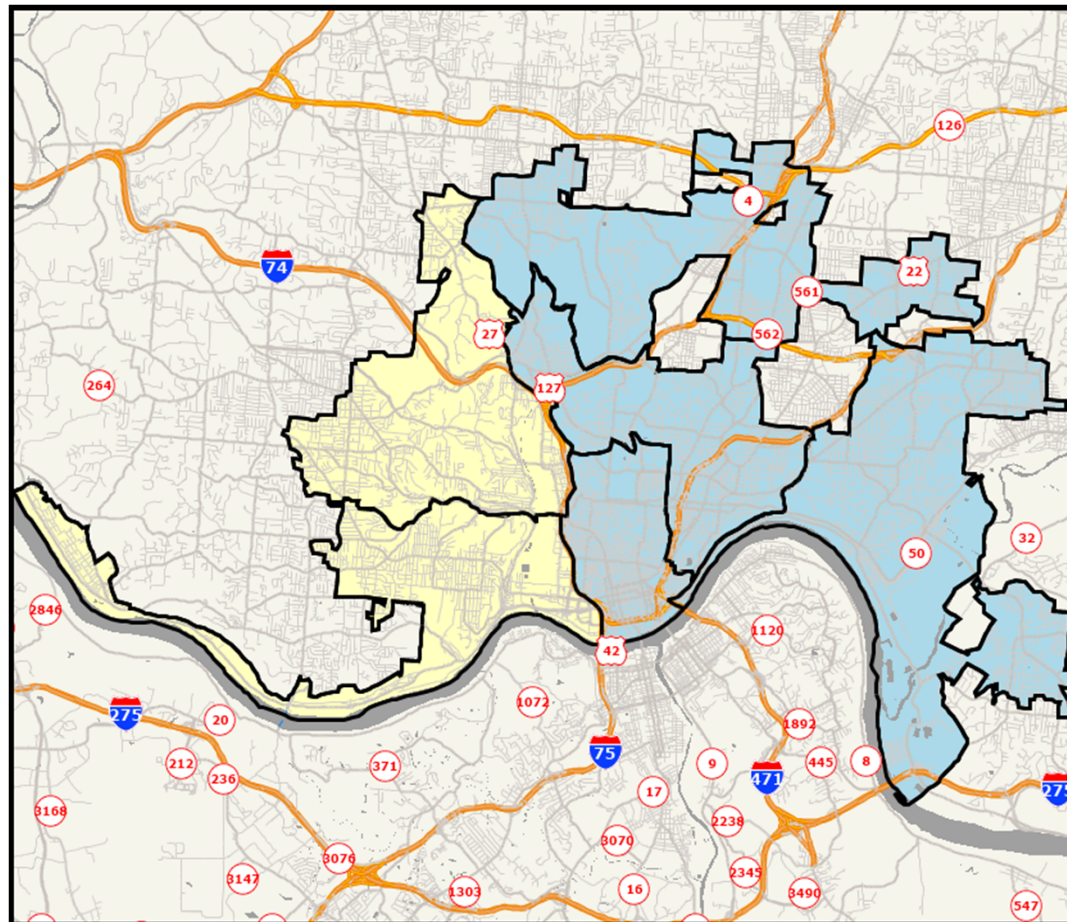
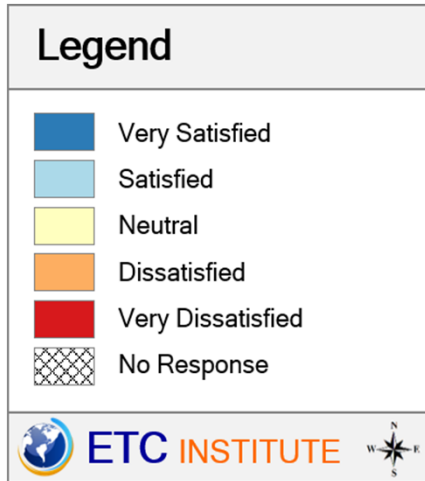
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q2-6. How safe you feel in your neighborhood

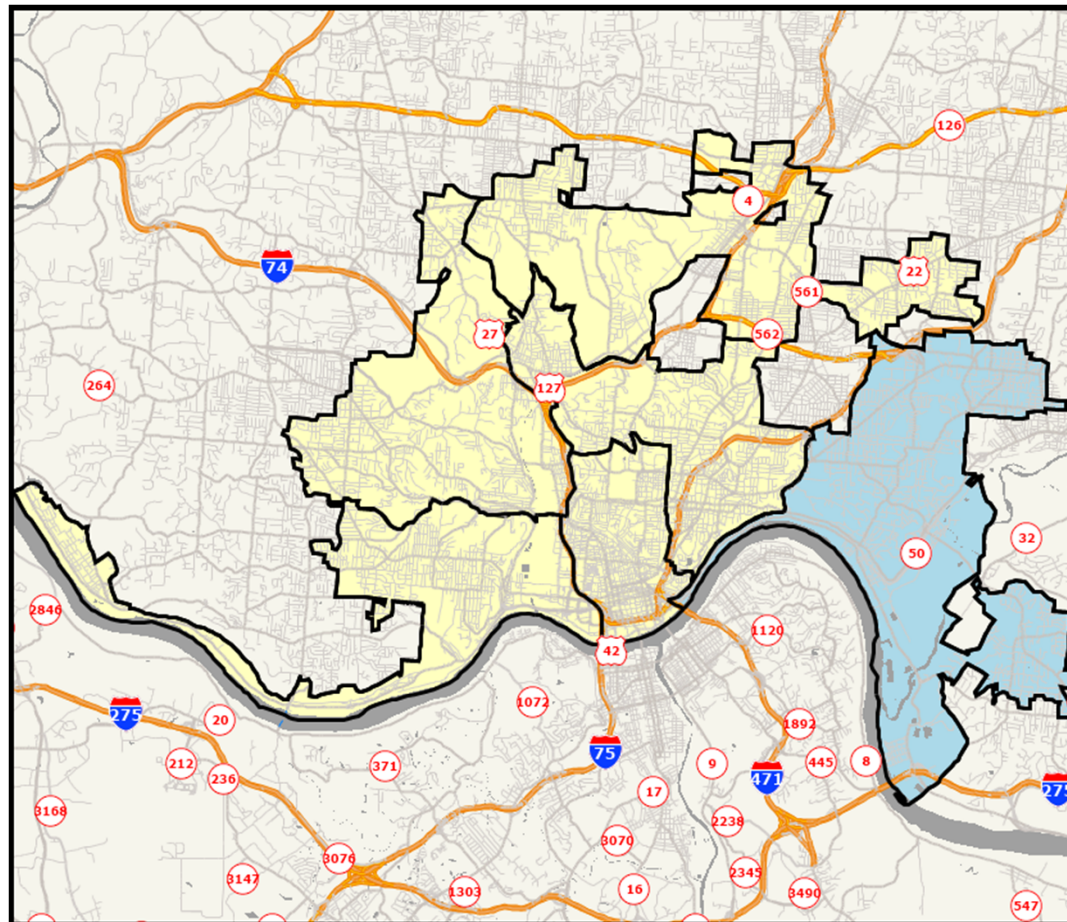
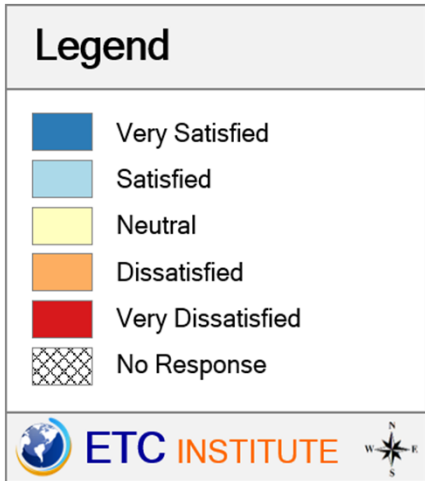
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q2-7. Physical appearance of your neighborhood

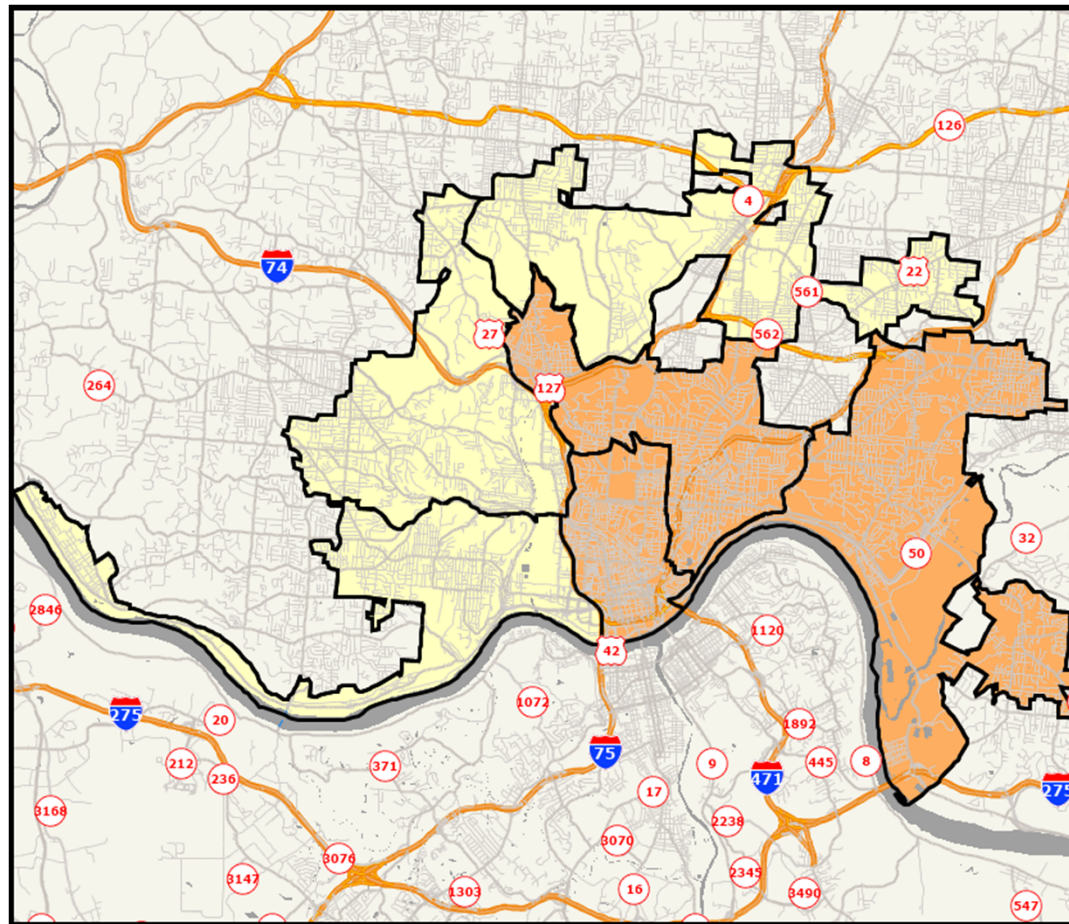
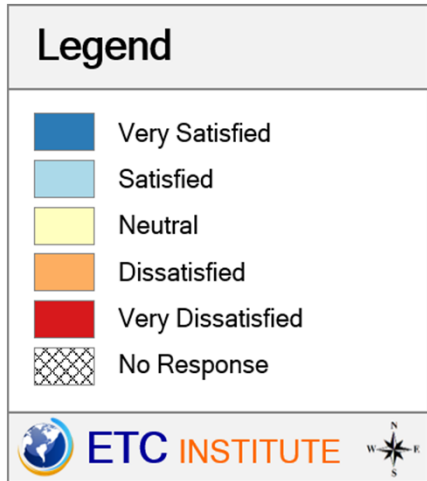
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q2-8. Overall quality of the City's public transportation system

(Shading Reflects the Mean Rating by Neighborhood Group)

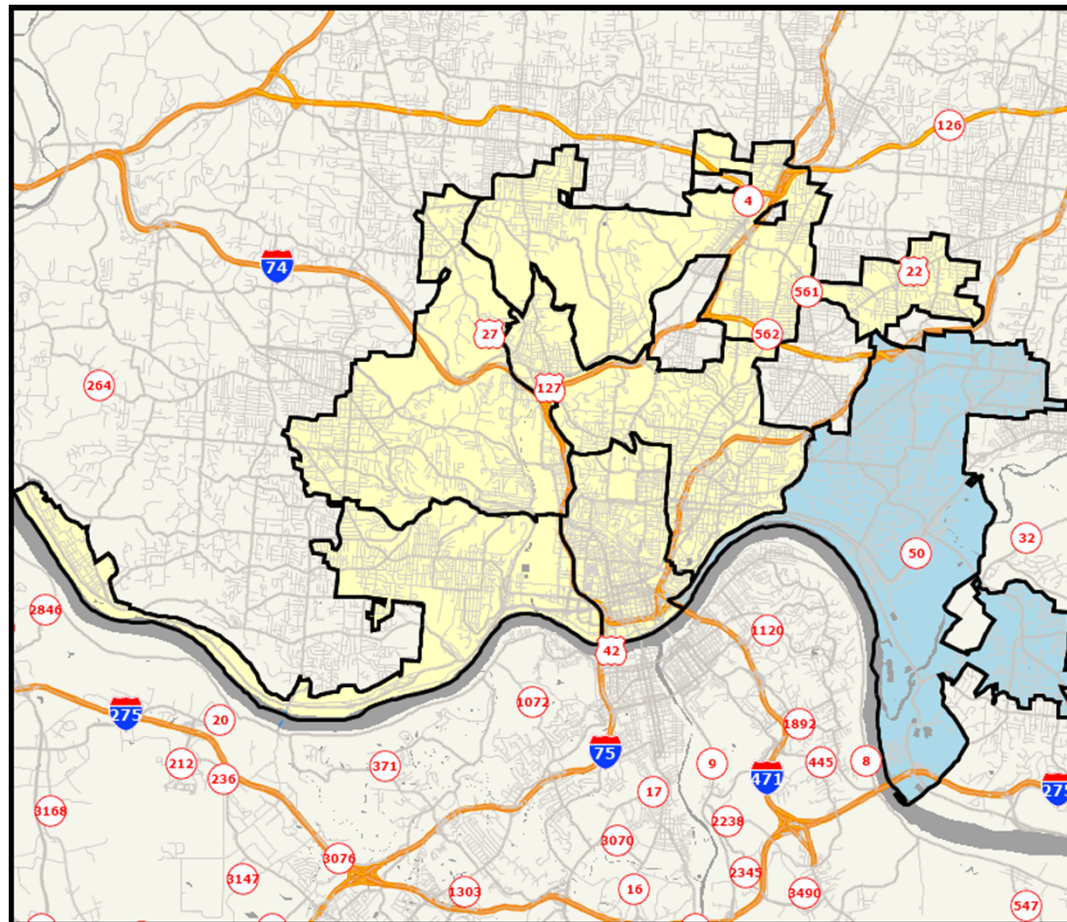
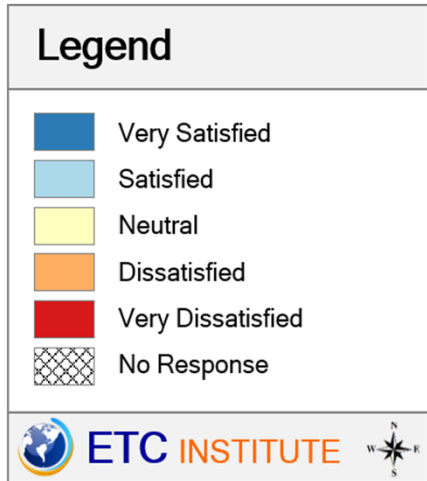


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# Q3-1. Police services

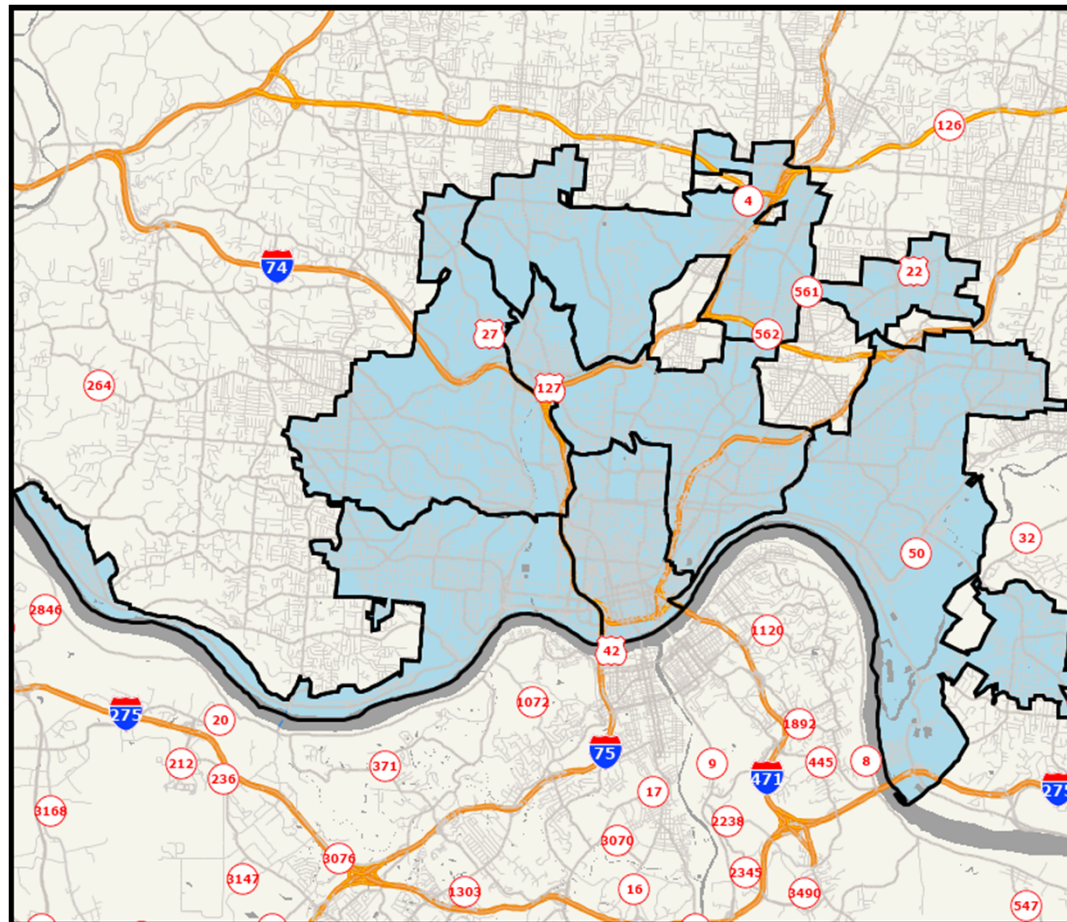
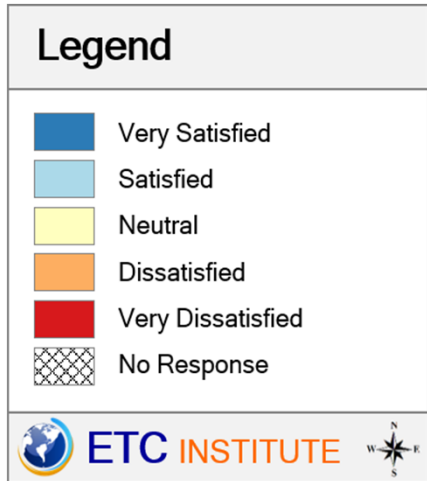
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# Q3-2. Fire and ambulance services

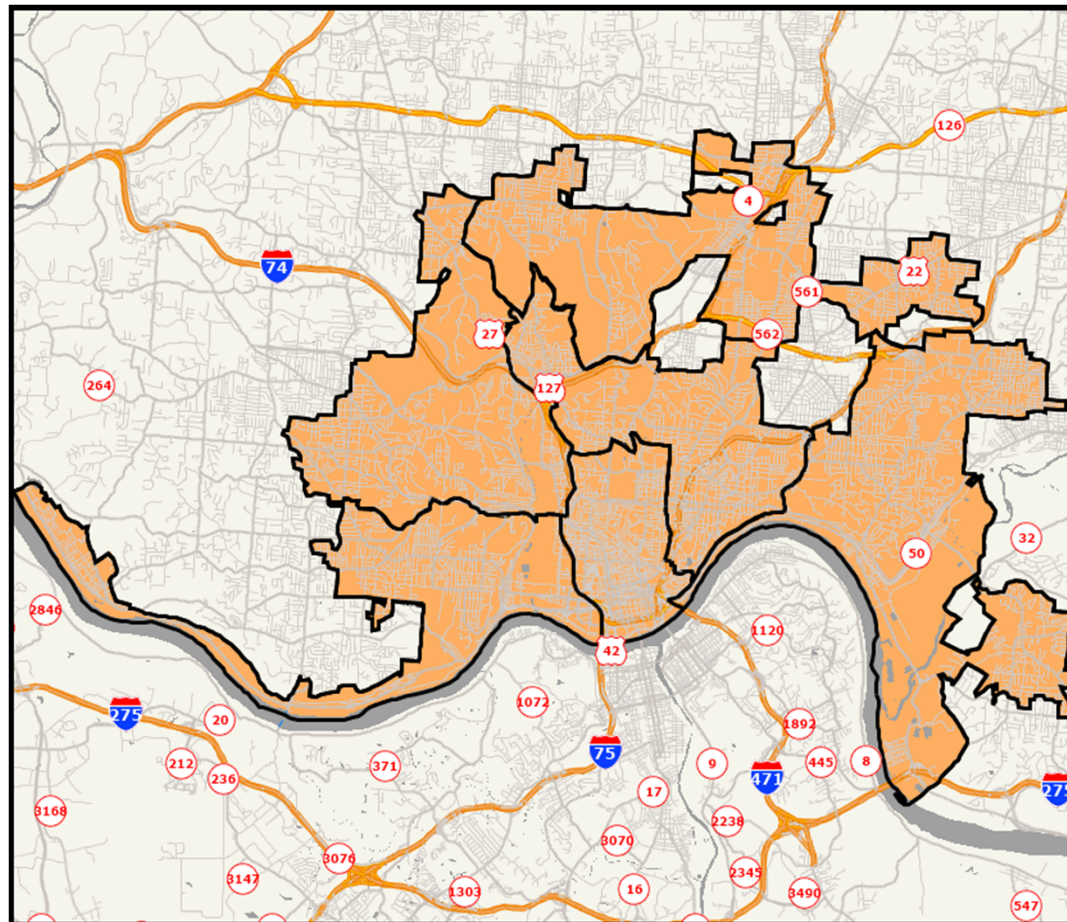
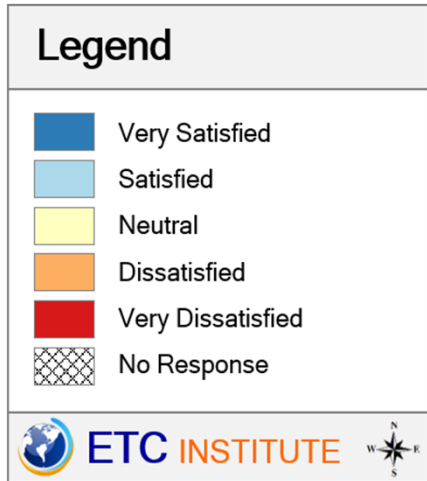
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q3-3. The maintenance of city streets, sidewalks, and infrastructure

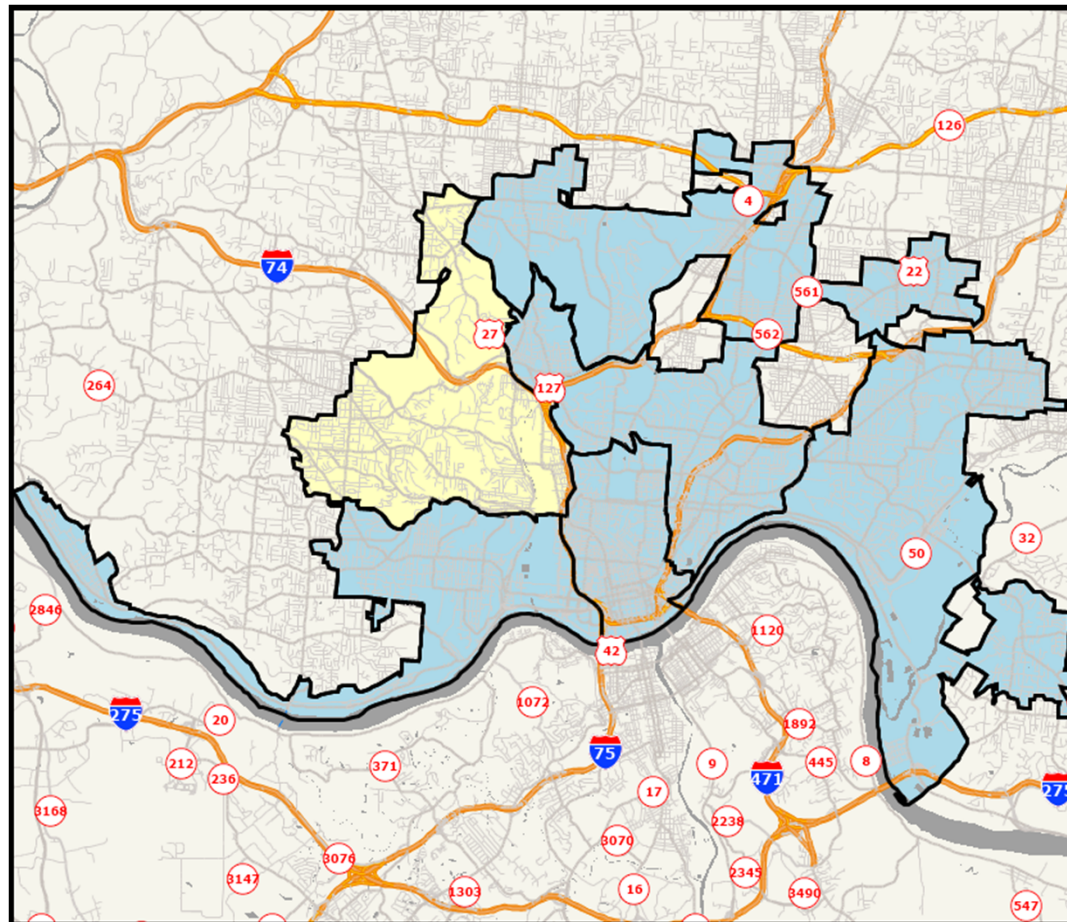
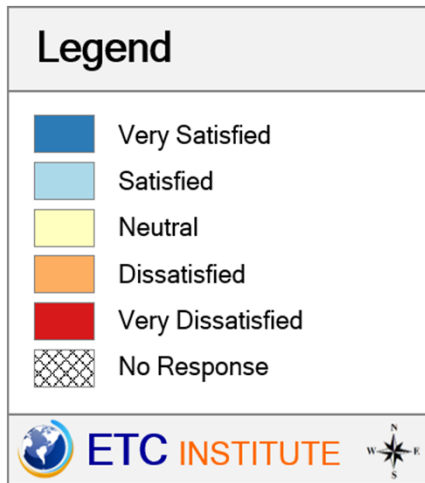
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q3-4. City water utilities

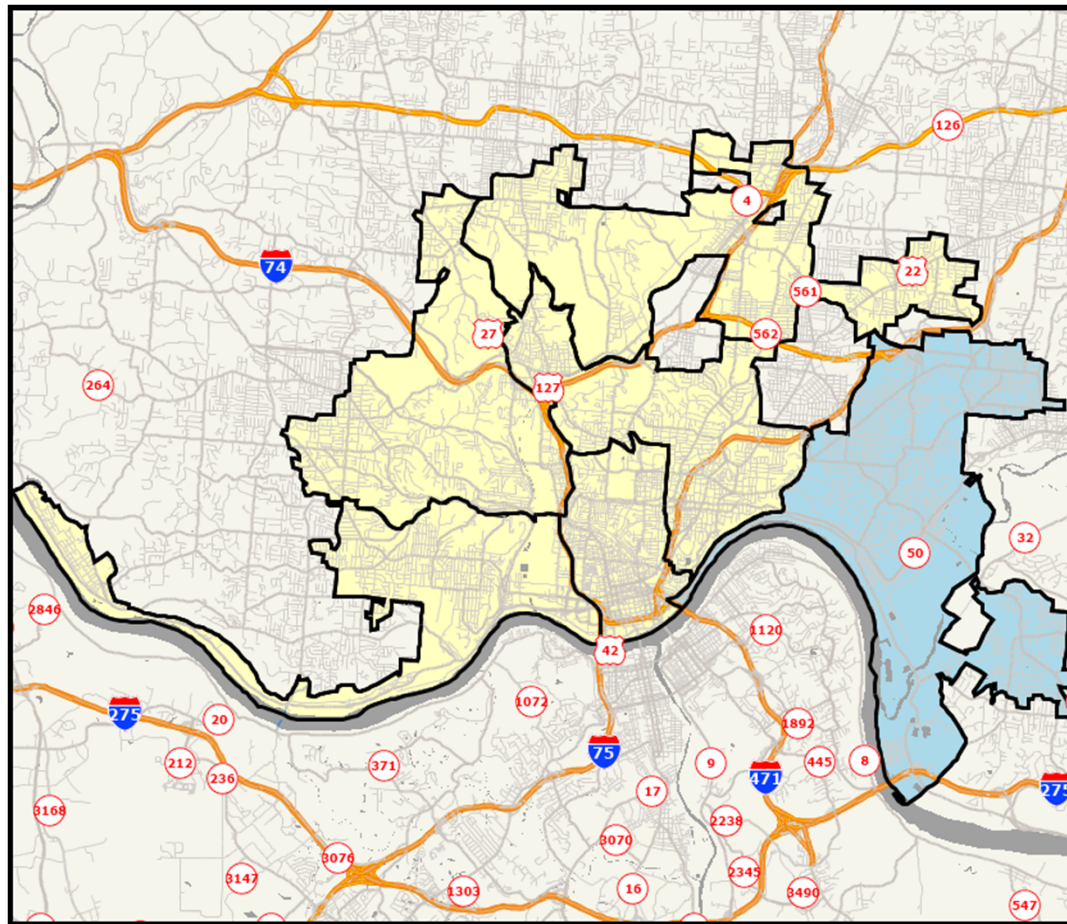
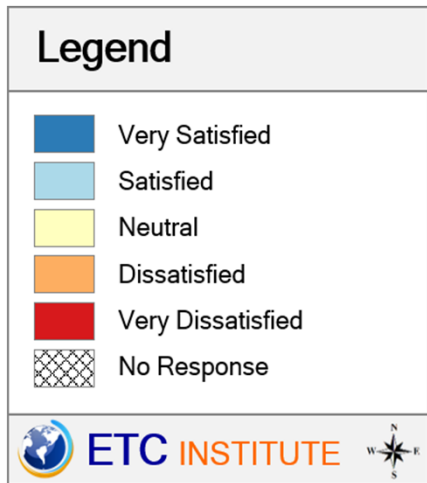
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q3-5. Neighborhood services (e.g., code enforcement, property preservation, trash/recycling collection)

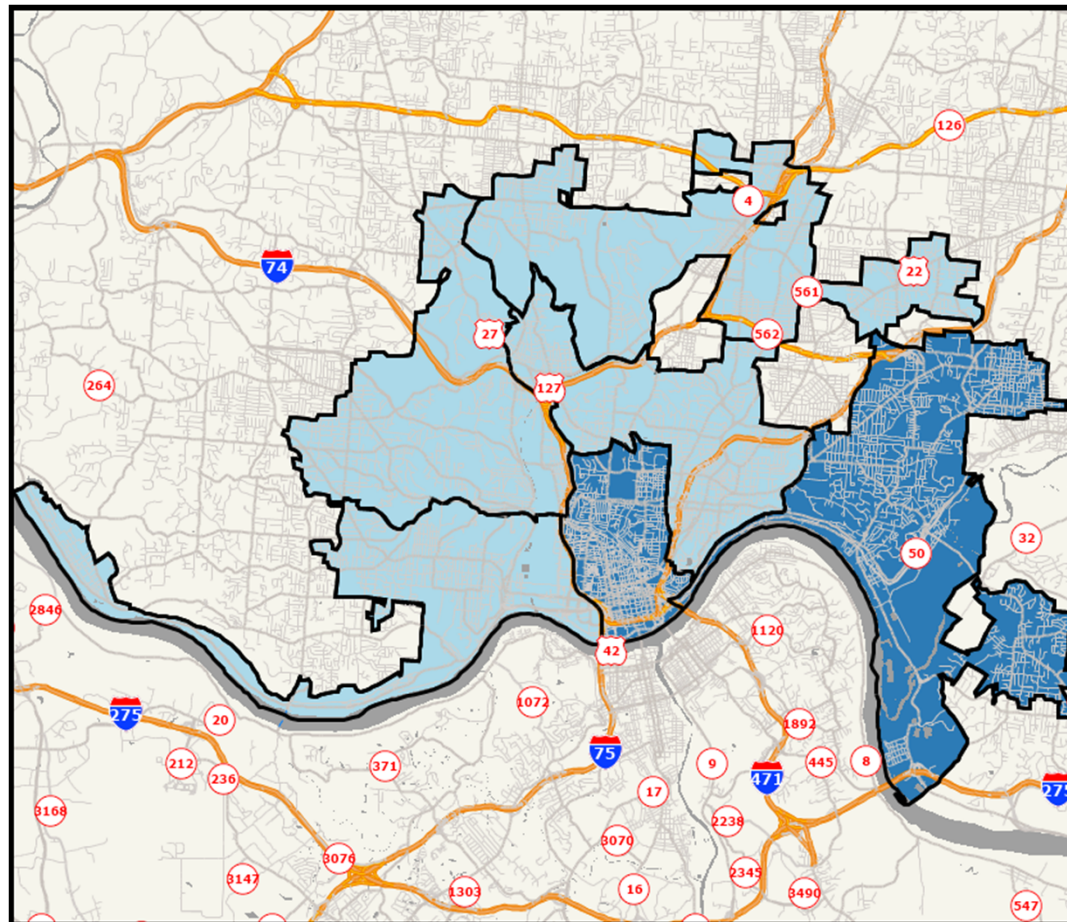
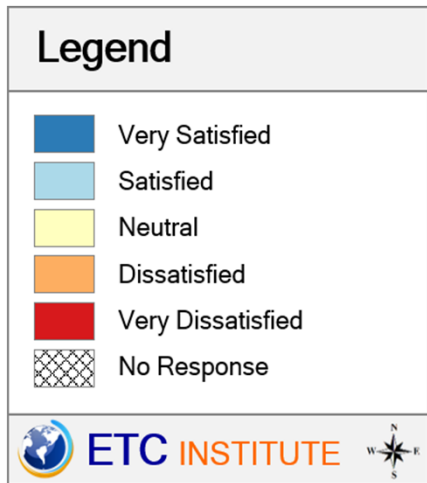
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# Q3-6. City parks and recreation programs/facilities

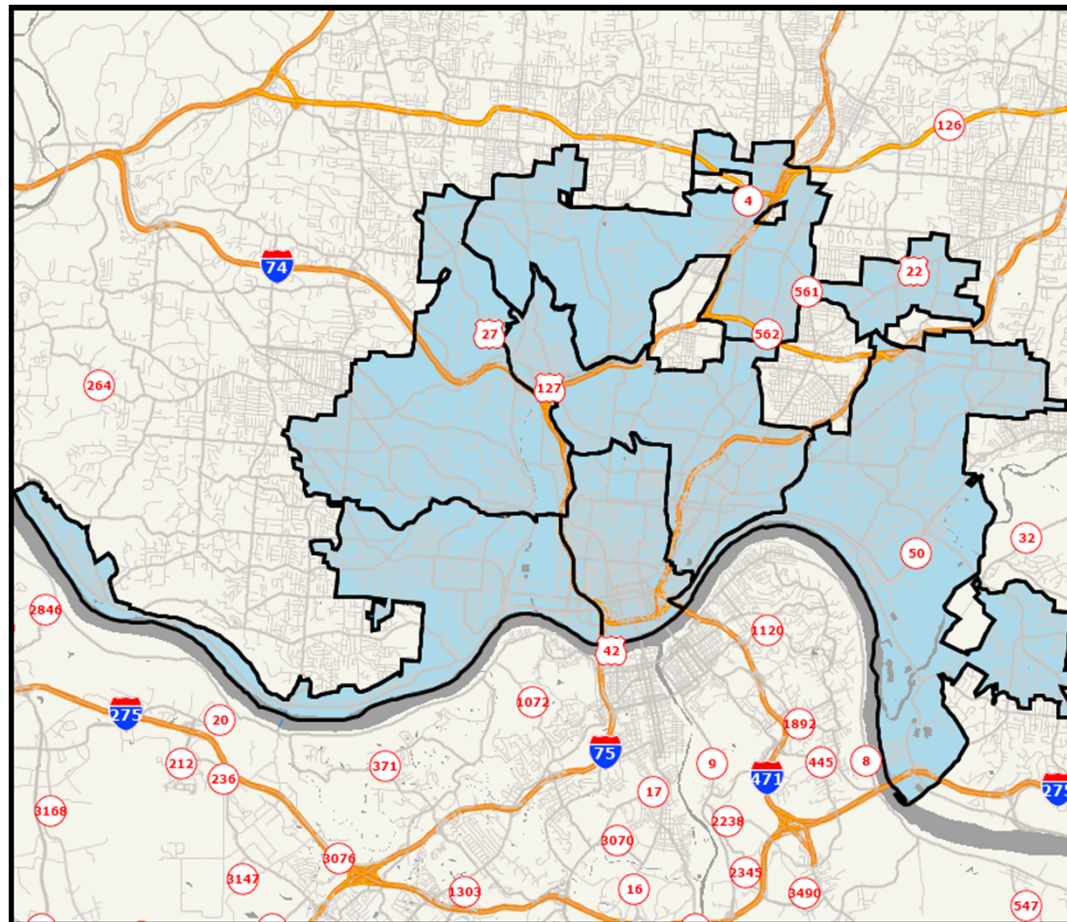
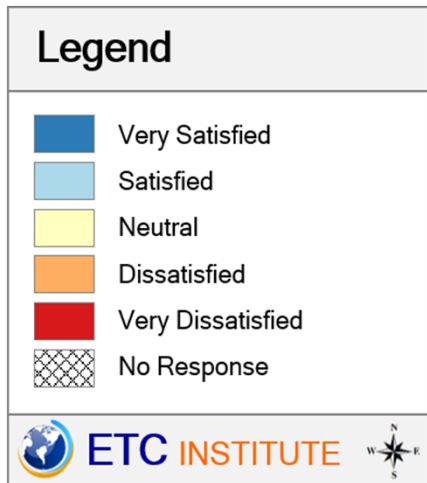
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q3-7. Health Department services

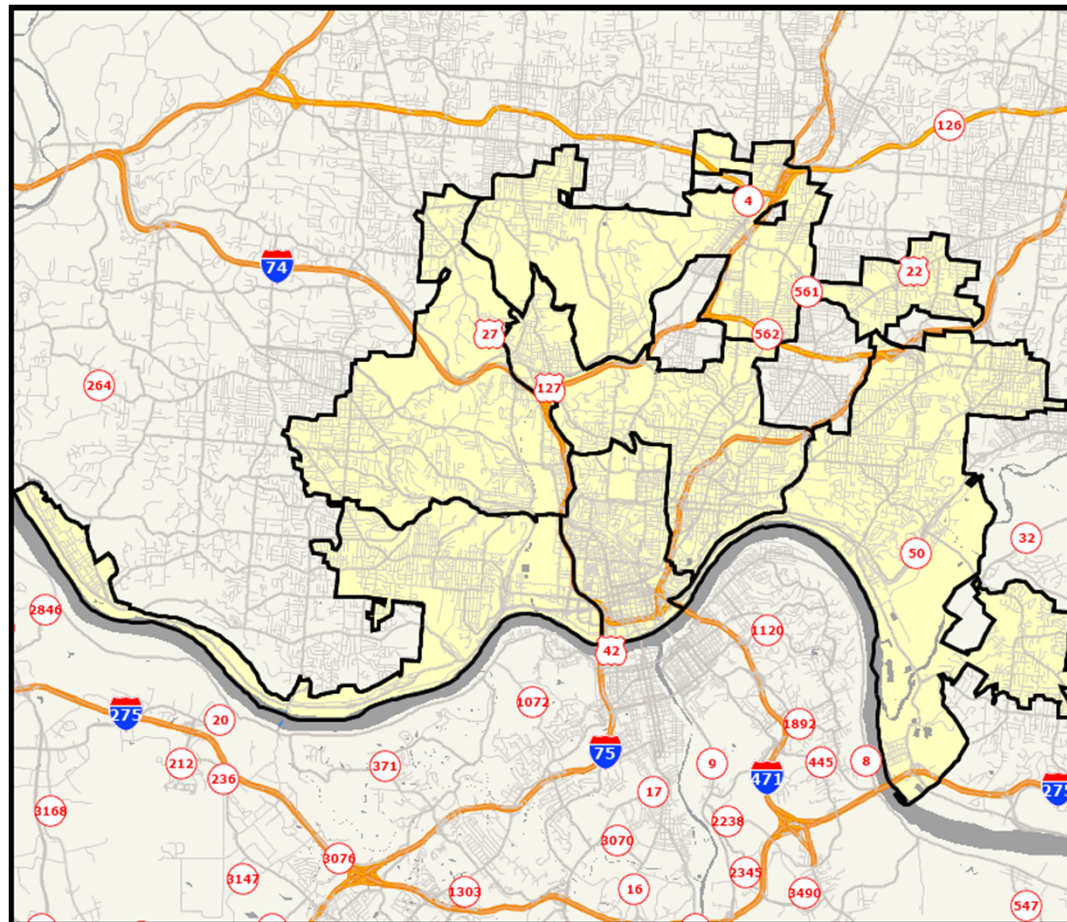
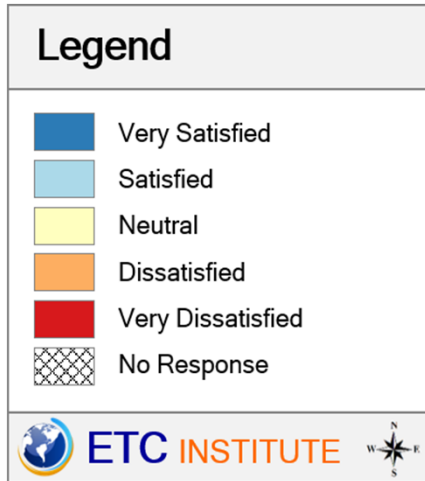
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q3-8. The City's Customer Service Call Center

(Shading Reflects the Mean Rating by Neighborhood Group)

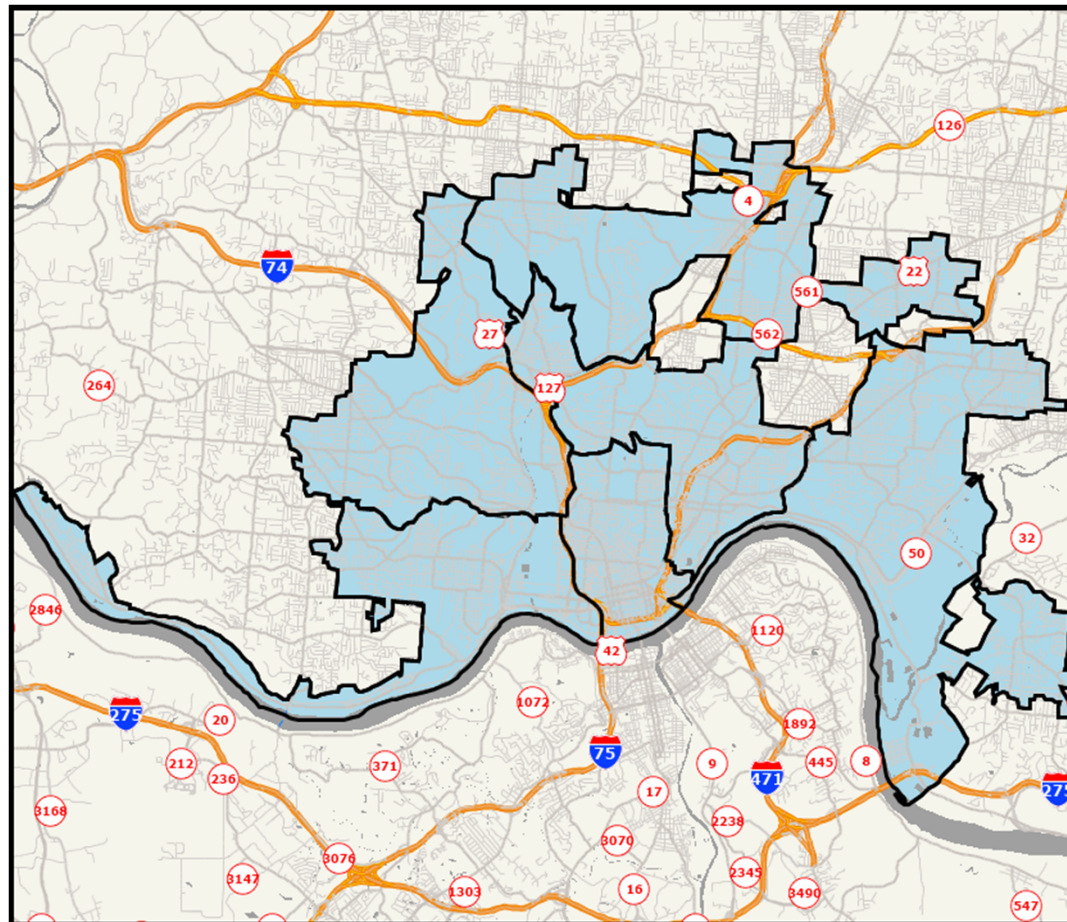
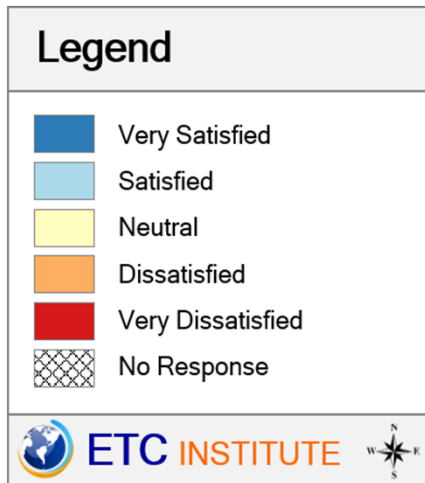


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# Q3-9. The City's 911 Call Center

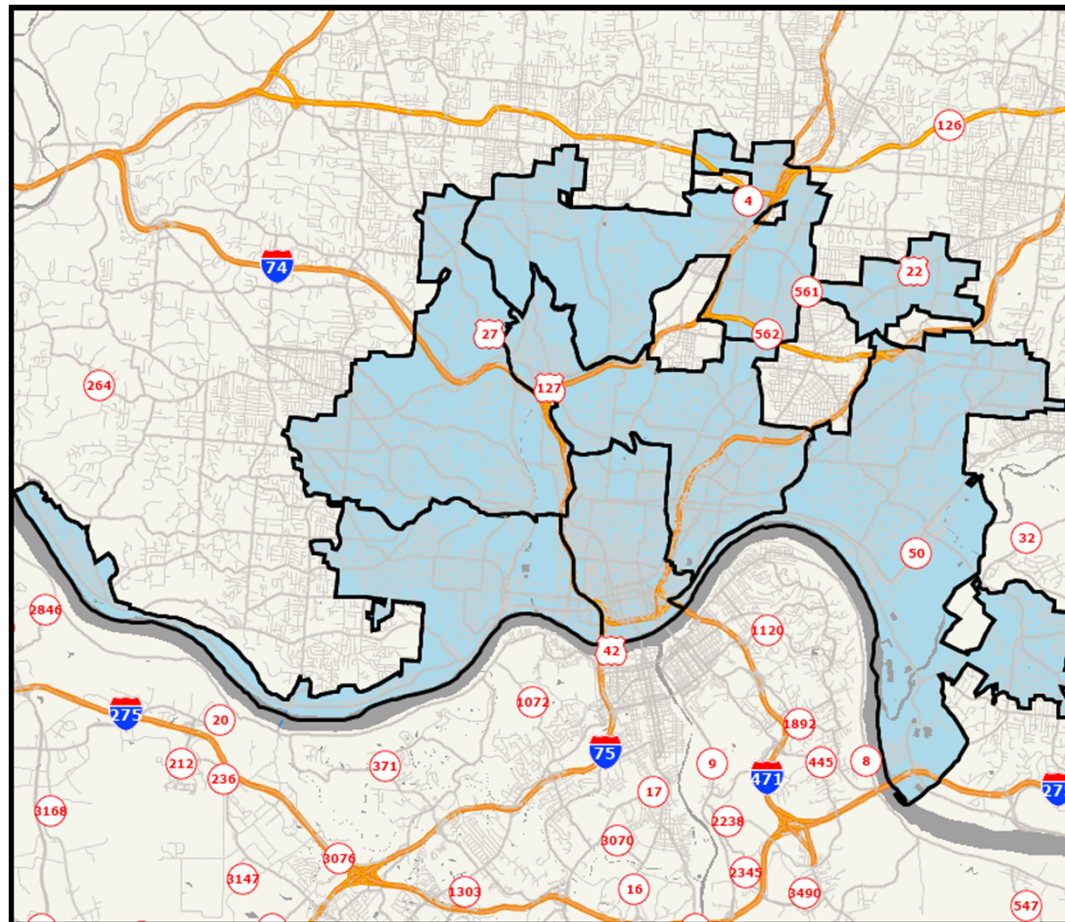
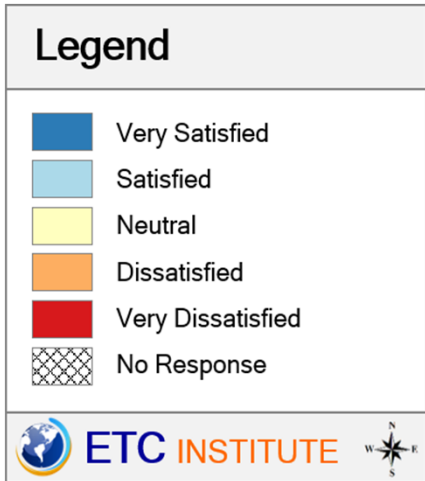
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q3-10. Customer service you receive from city employees

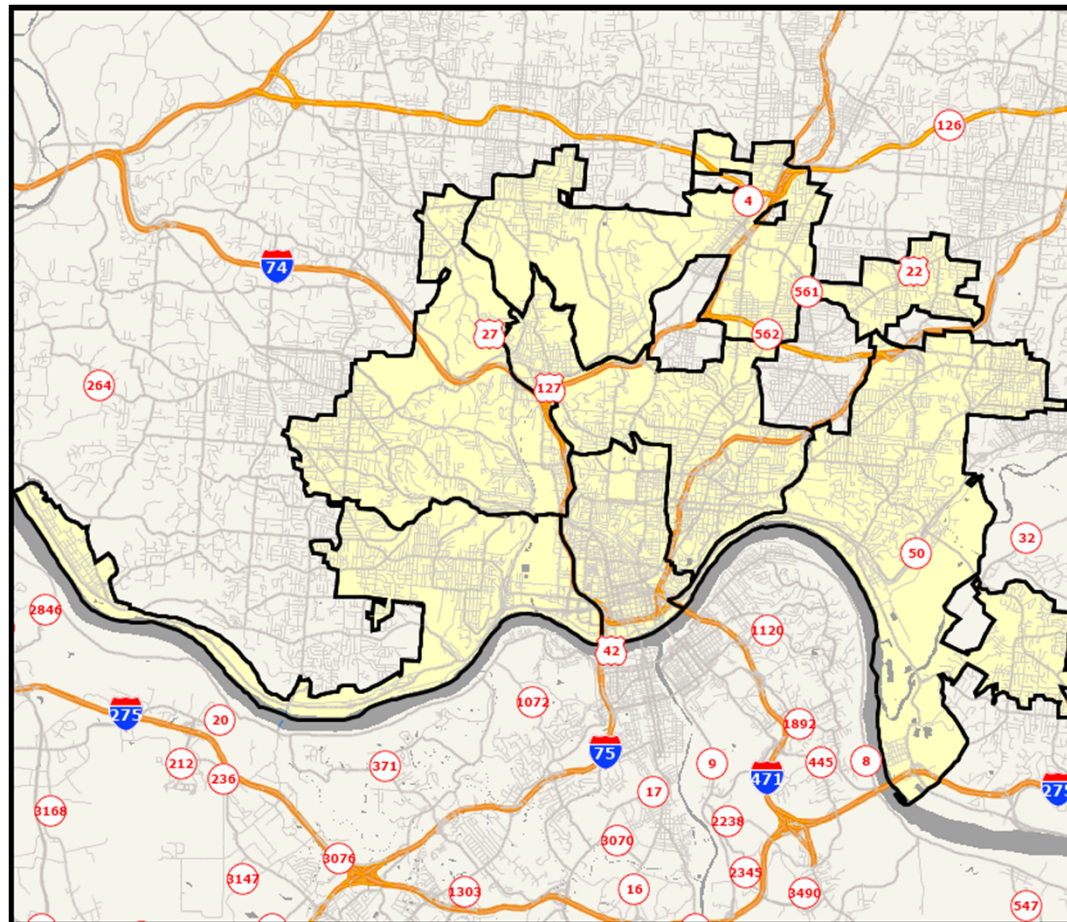
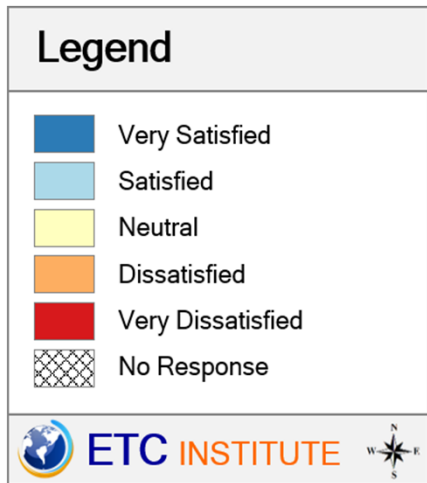
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# Q3-11. Overall effectiveness of city communication with the public

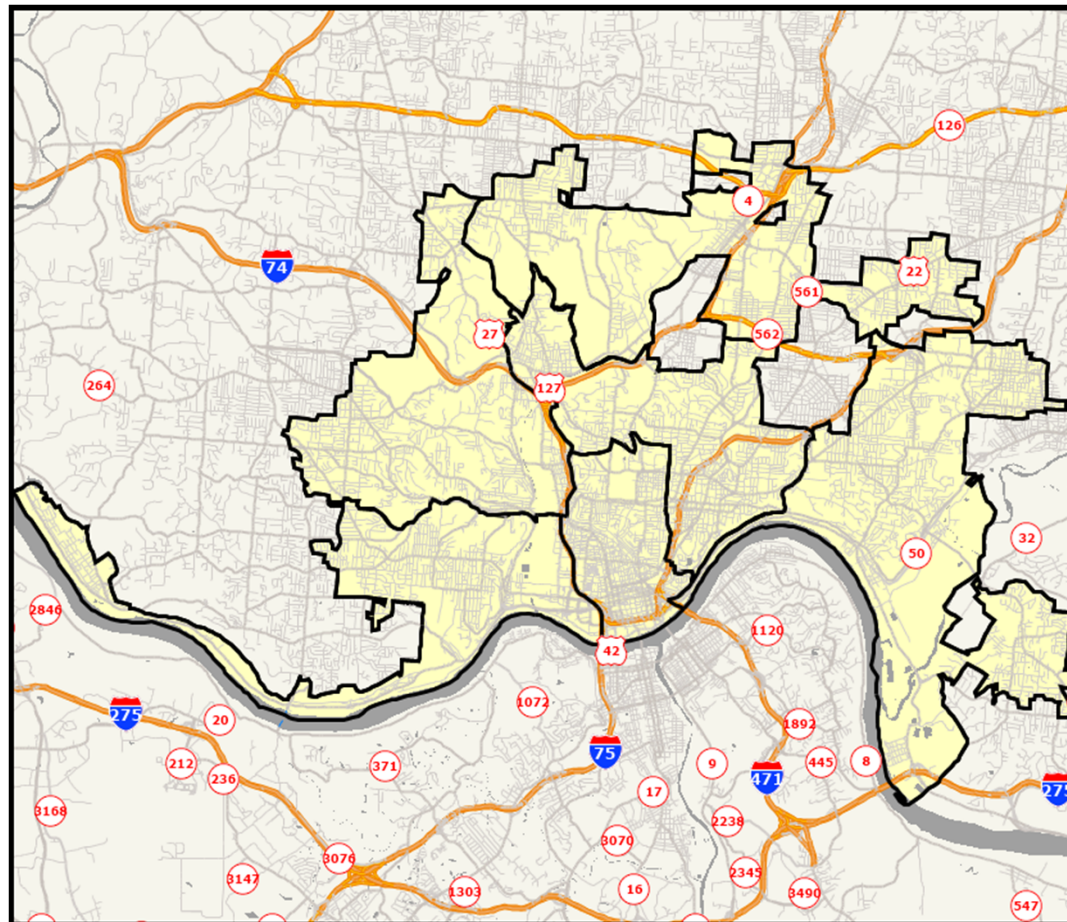
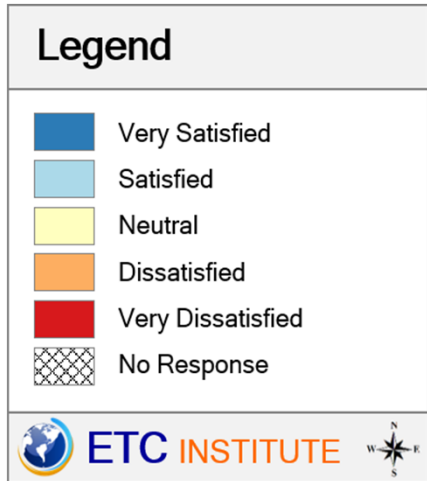
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# Q3-12. The City's stormwater runoff/stormwater management system

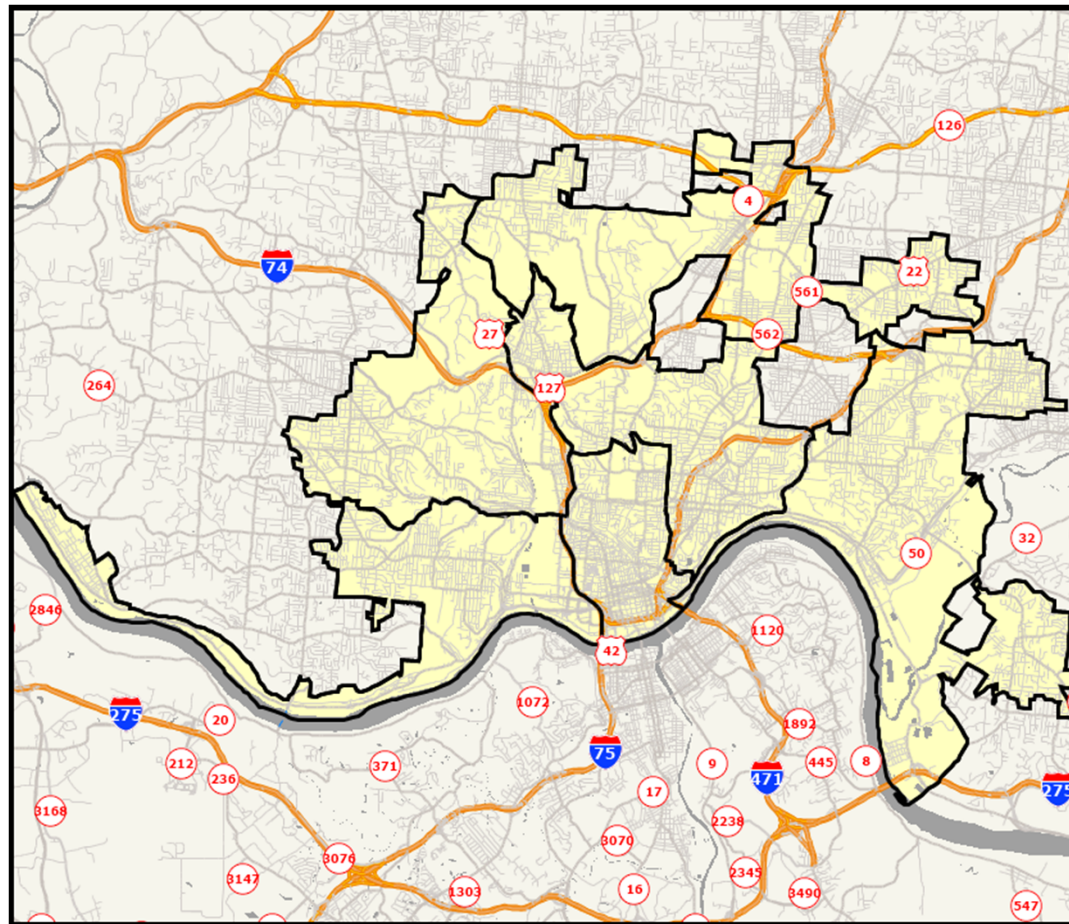
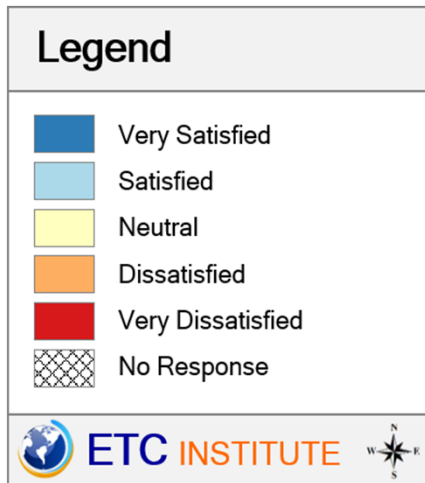
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# Q3-13. City Planning, Buildings, and Development services (e.g., issuing permits)

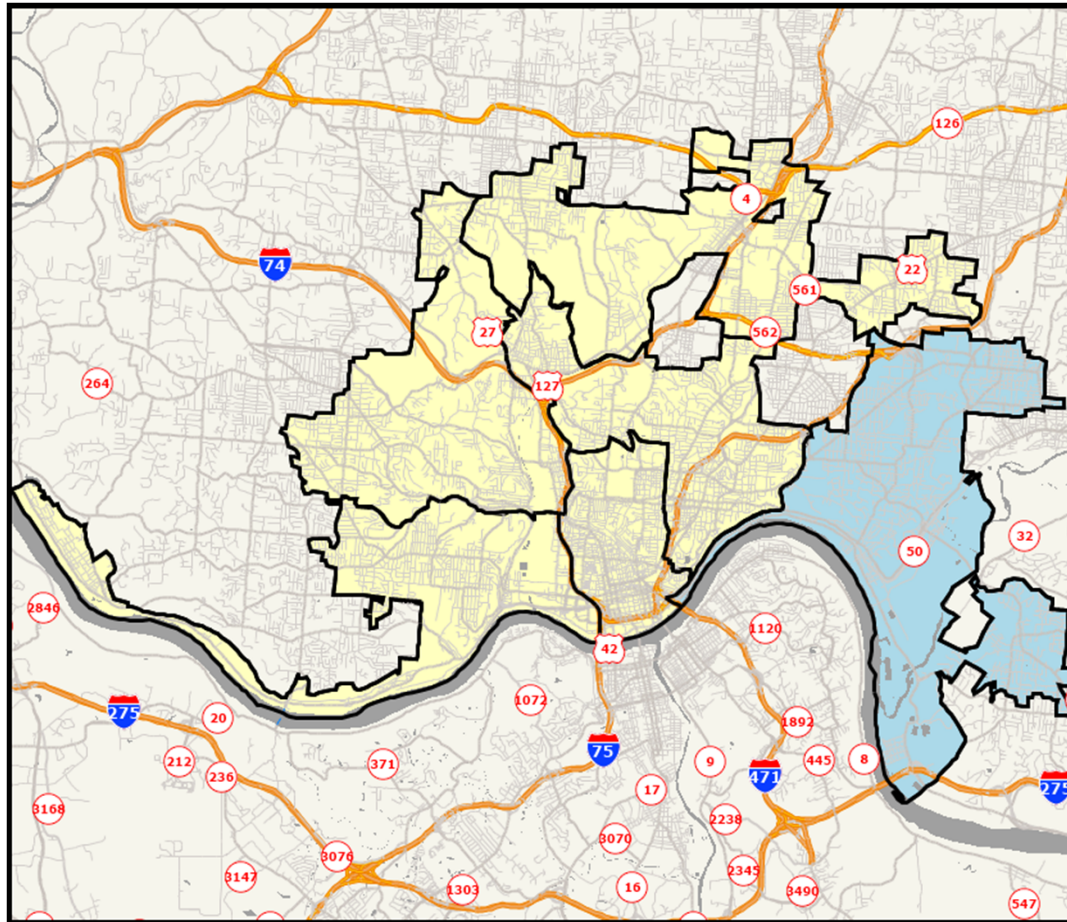
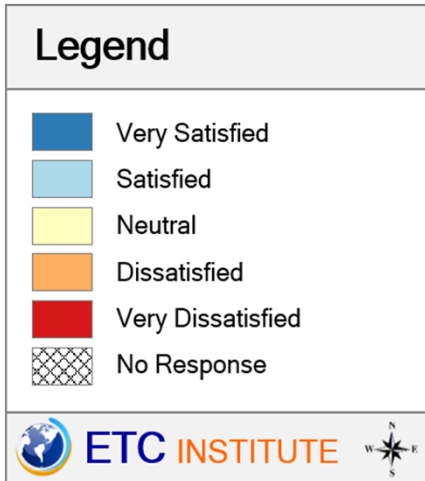
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# Q5-1. Effectiveness of local police protection

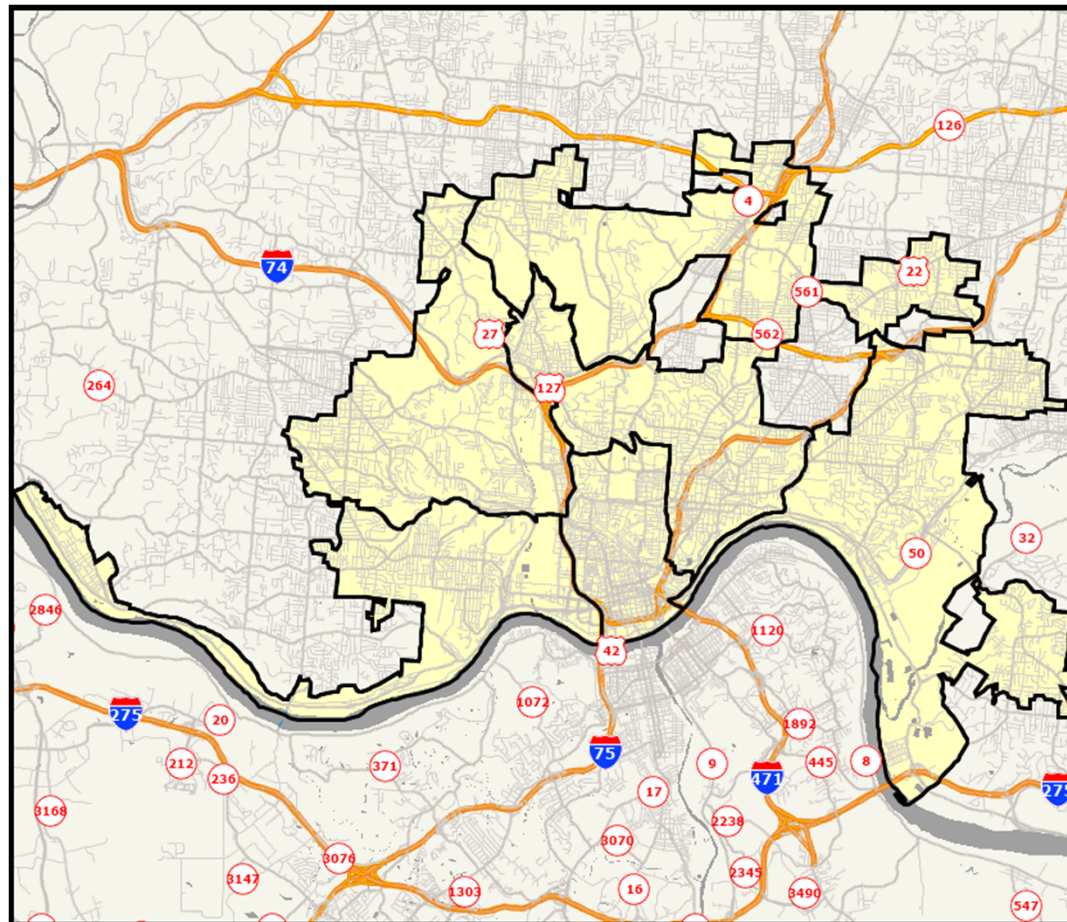
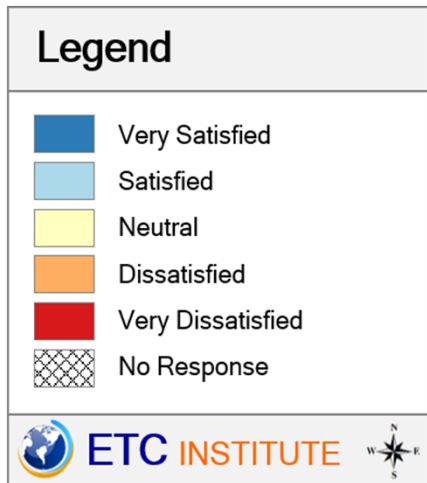
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# Q5-2. The visibility of police in neighborhoods

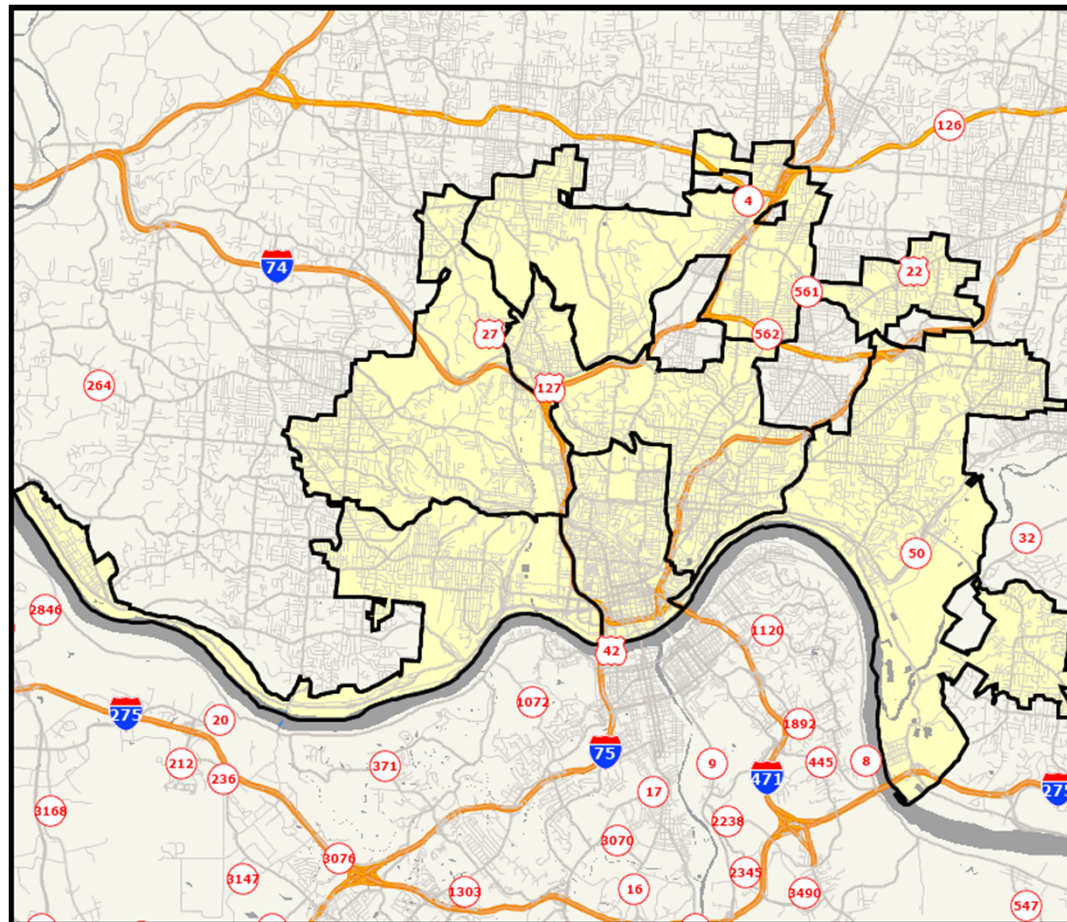
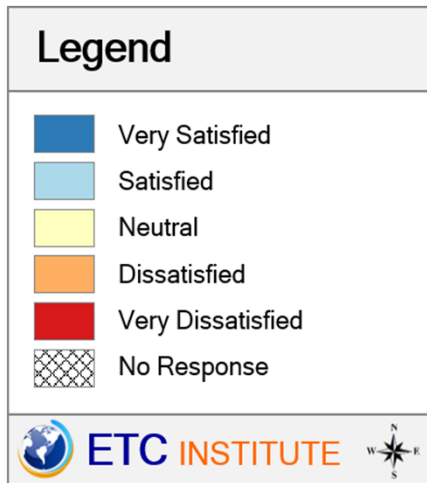
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# Q5-3. The City's overall efforts to prevent crime

(Shading Reflects the Mean Rating by Neighborhood Group)

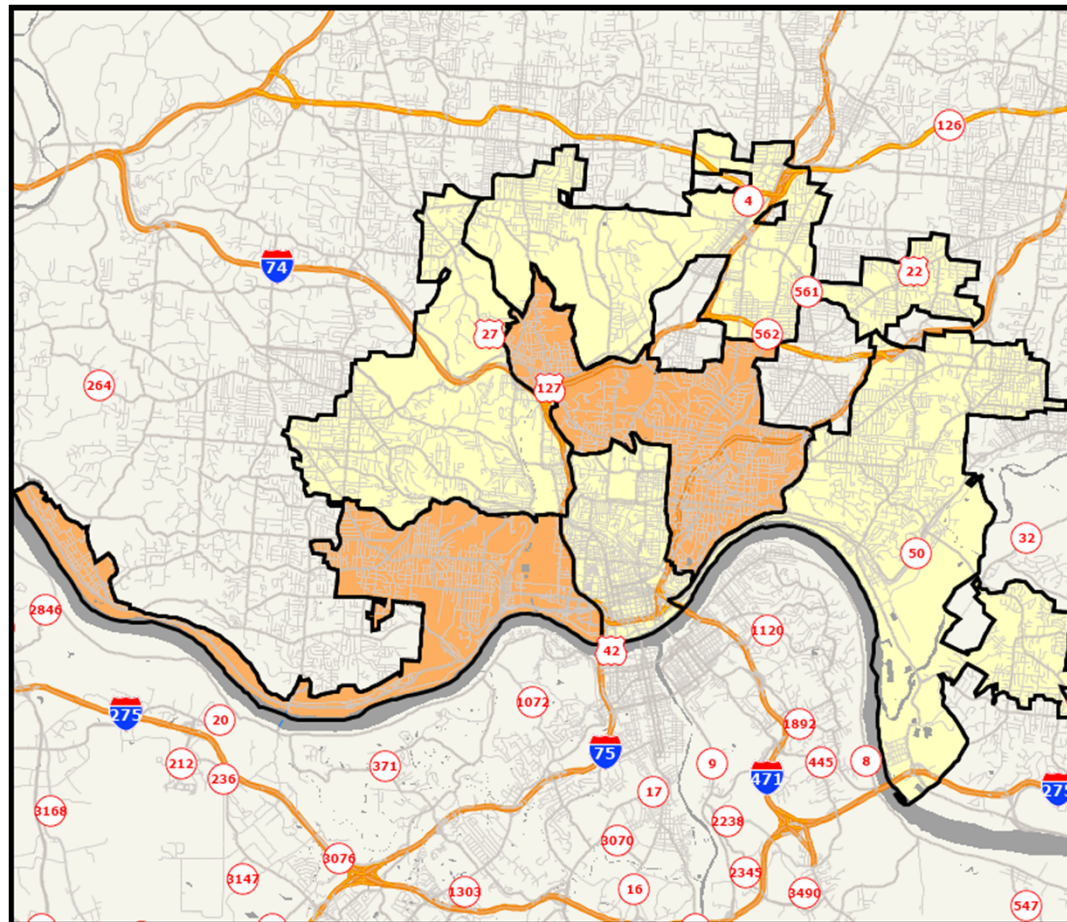
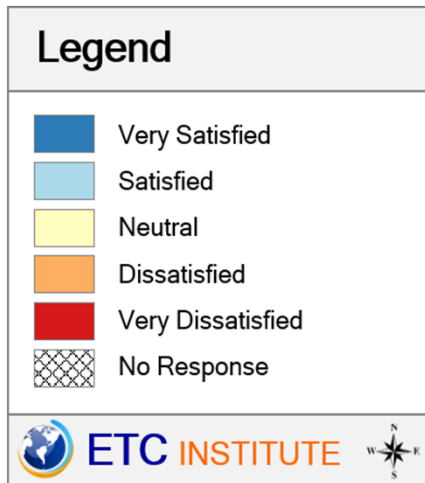


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# Q5-4. Enforcement of local traffic laws

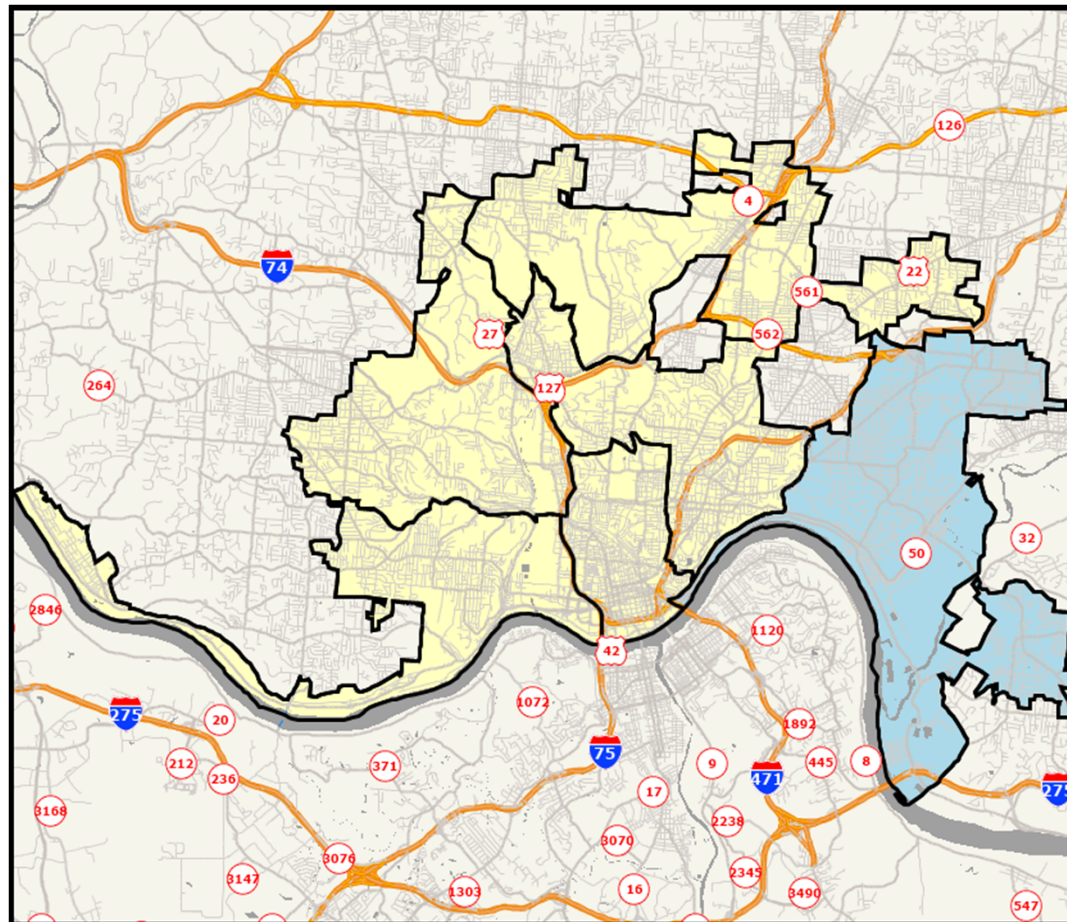
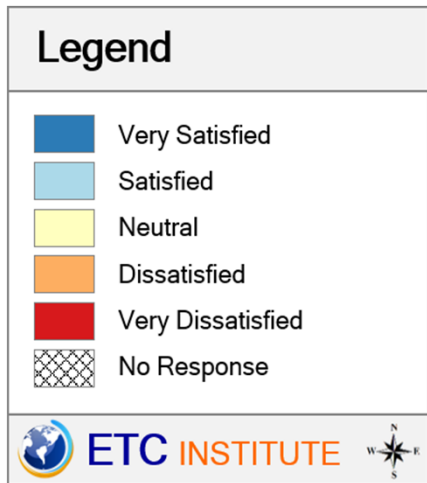
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# Q5-5. Public safety services in public parks

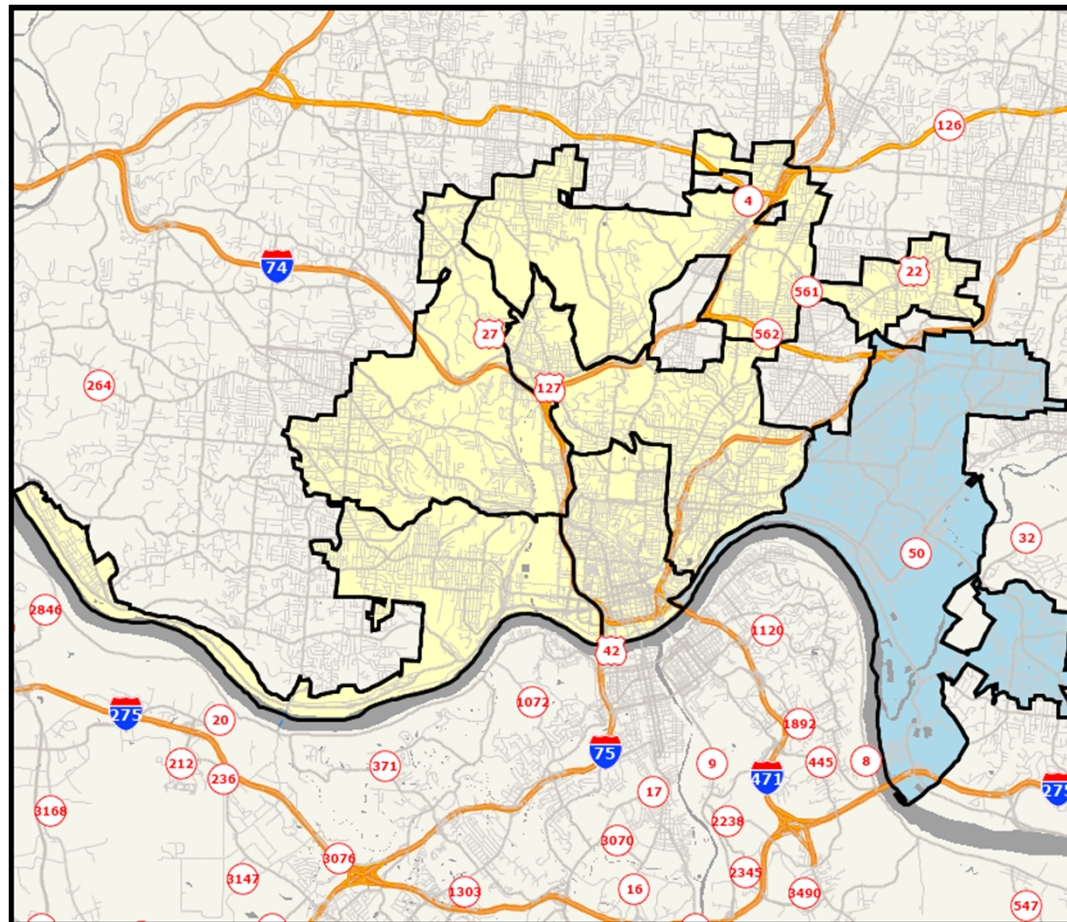
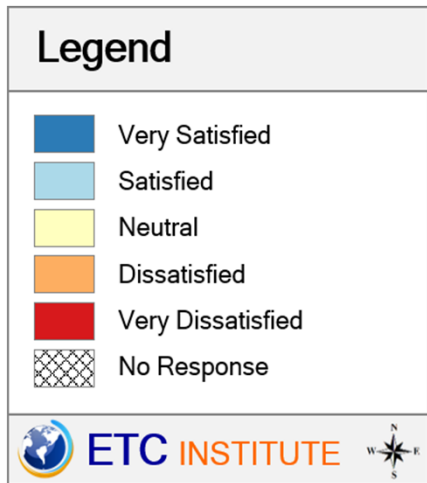
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# Q5-6. How quickly police respond to emergencies

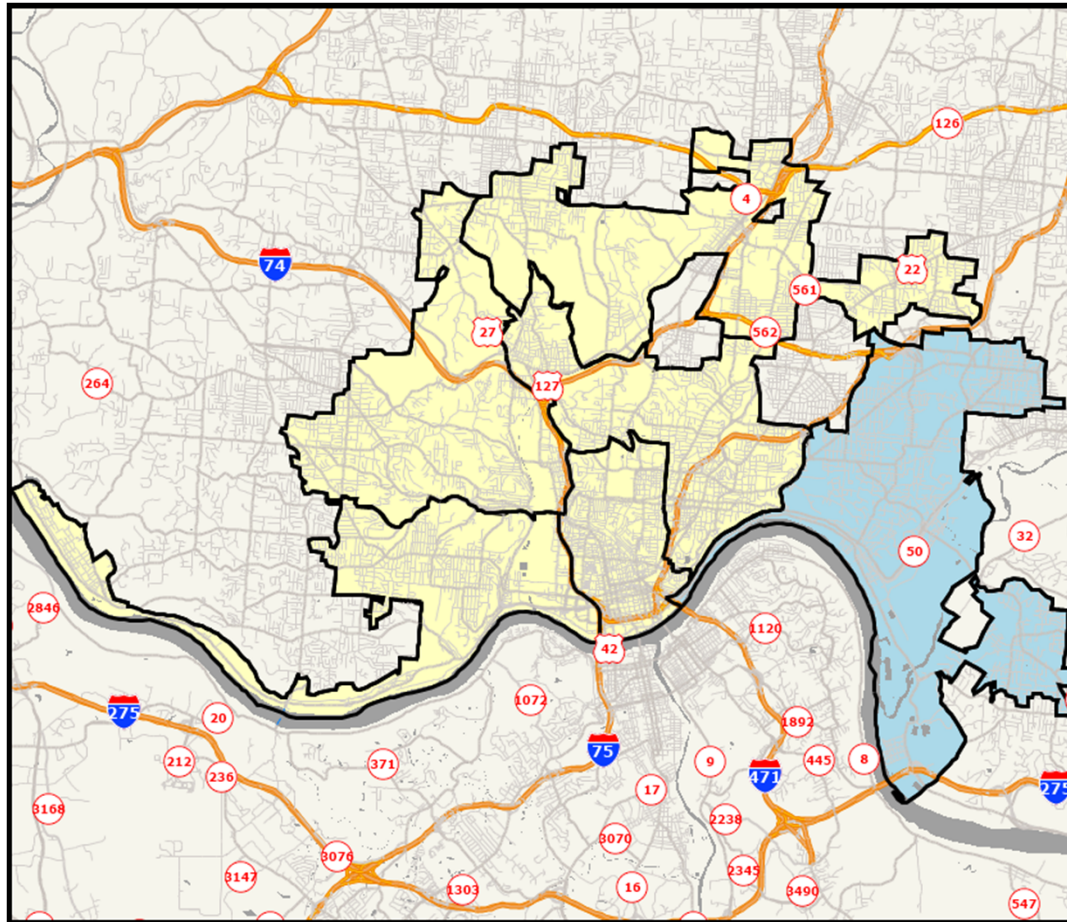
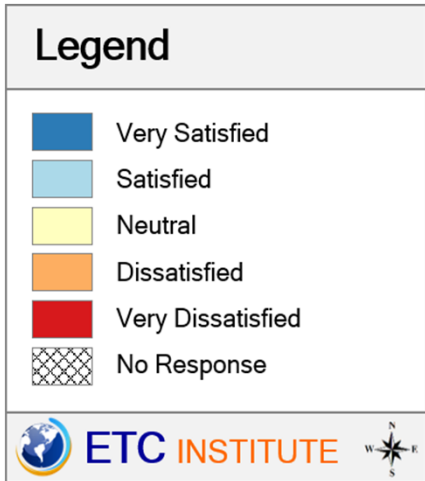
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# Q5-7. Overall police performance in your neighborhood

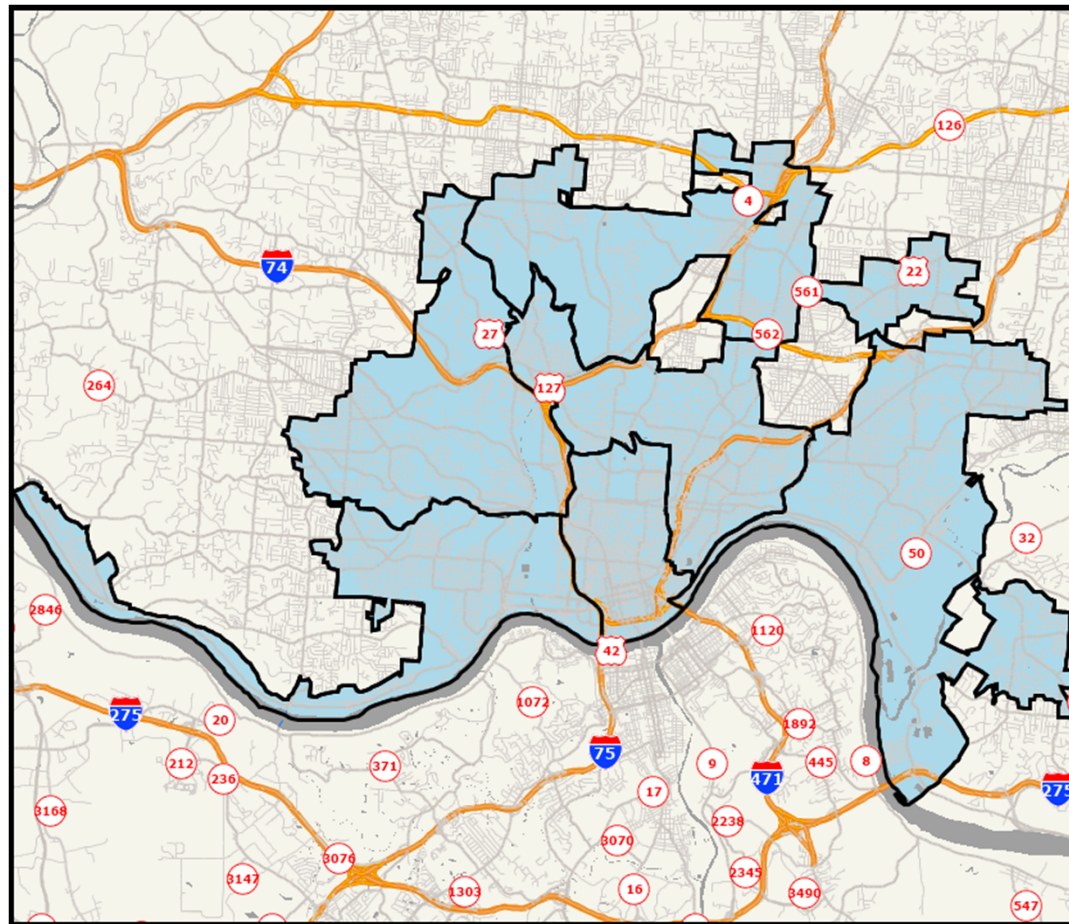
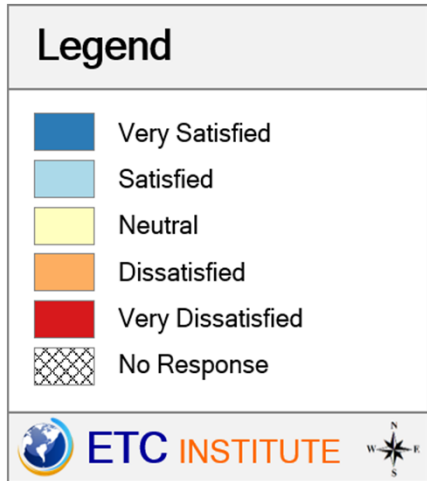
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-8. Professionalism of police officers

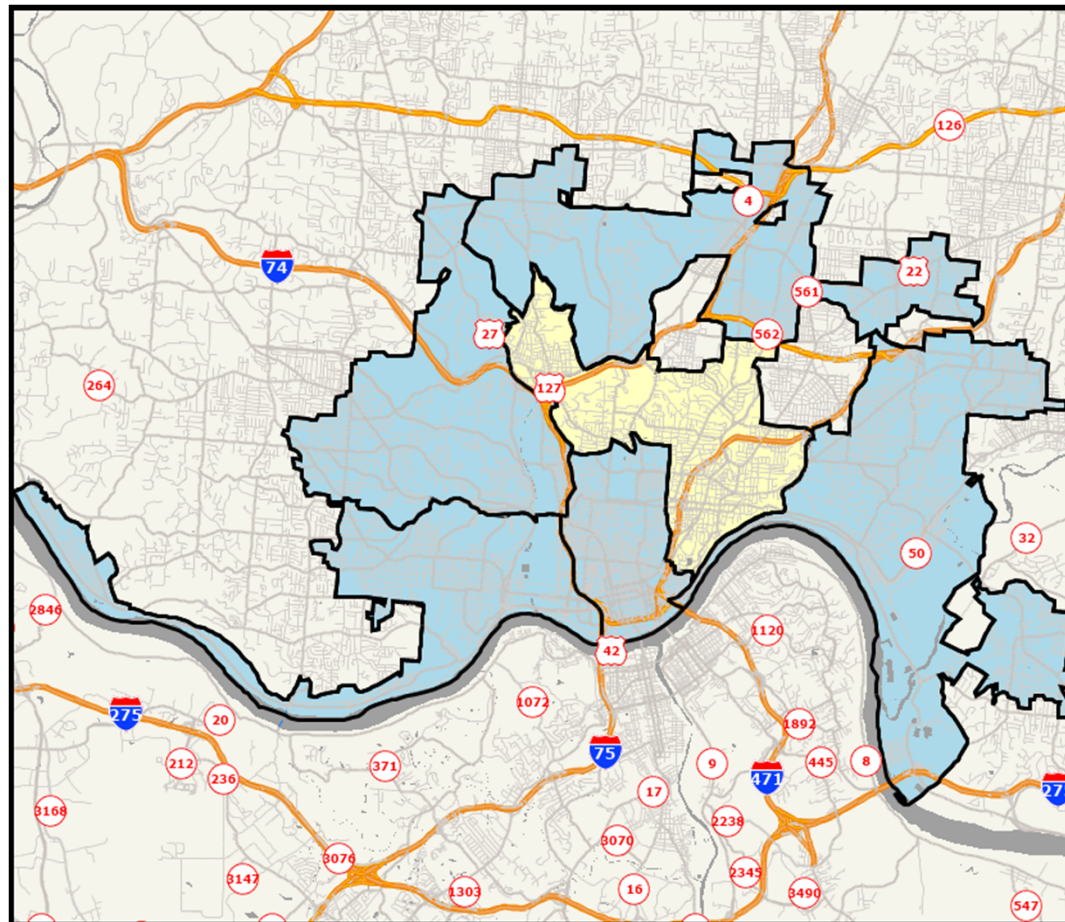
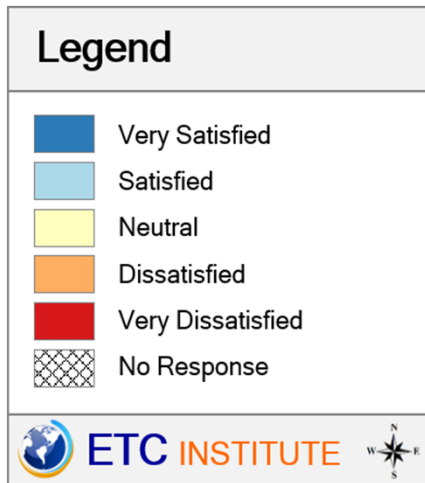
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-9. Attitude and behavior of officers towards citizens in your neighborhood

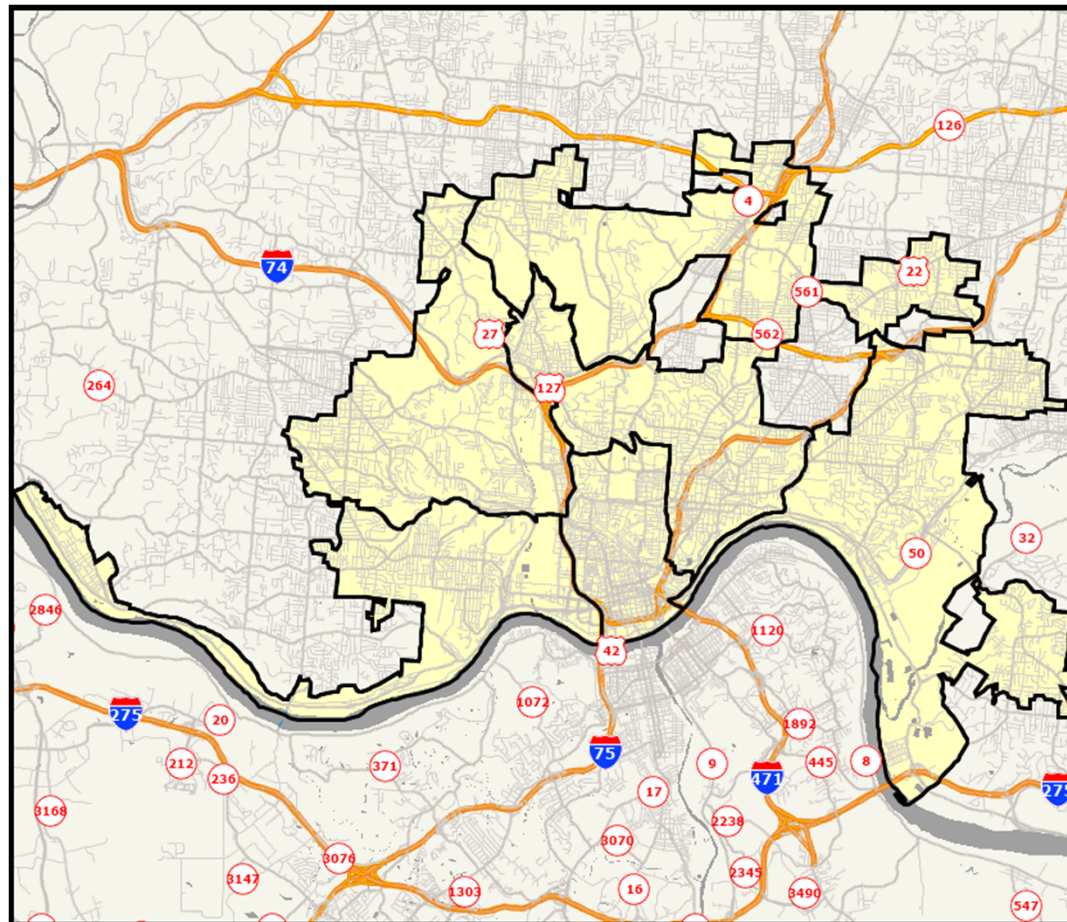
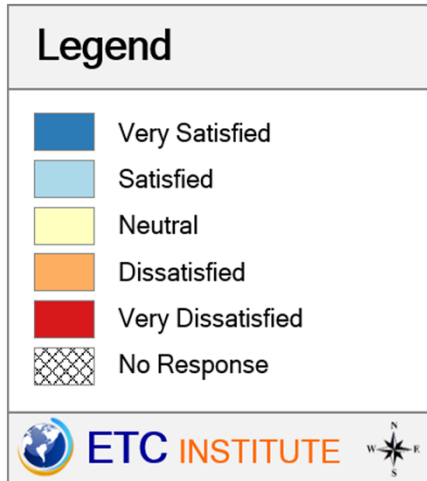
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-10. Efforts to collaborate with the public to address concerns

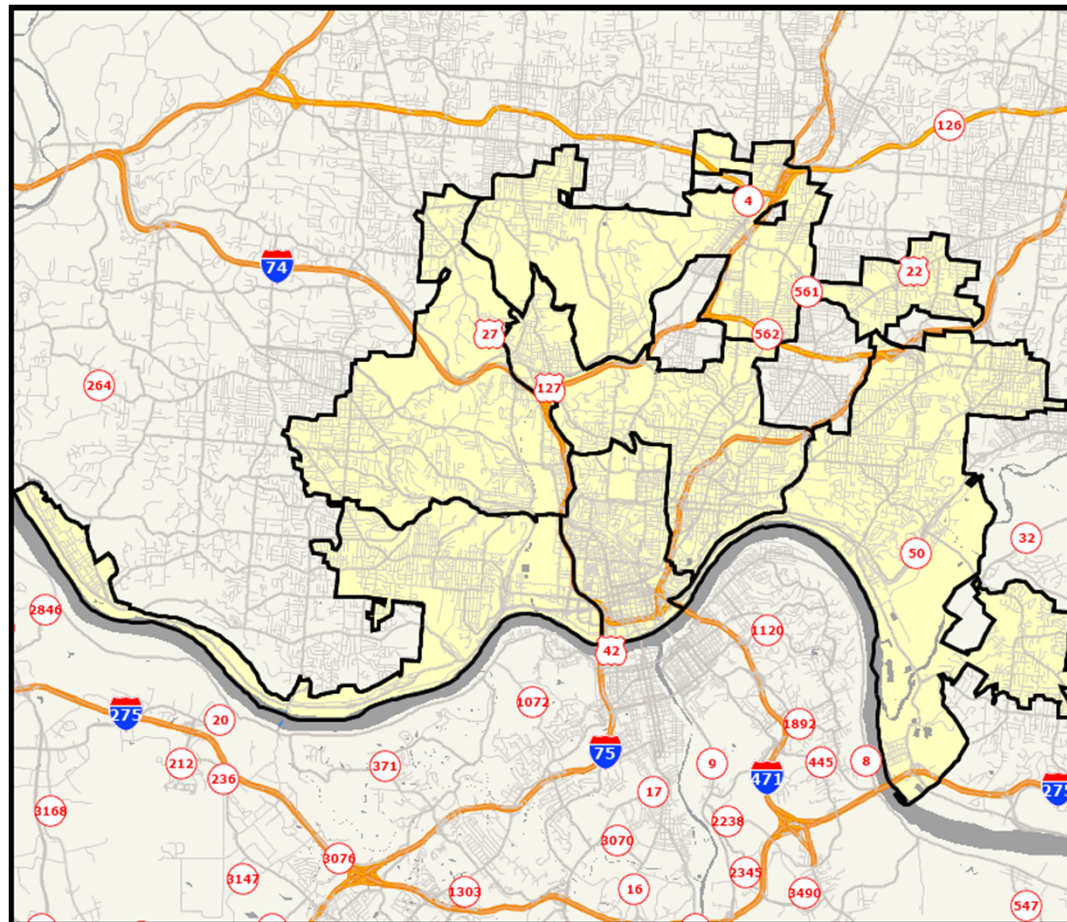
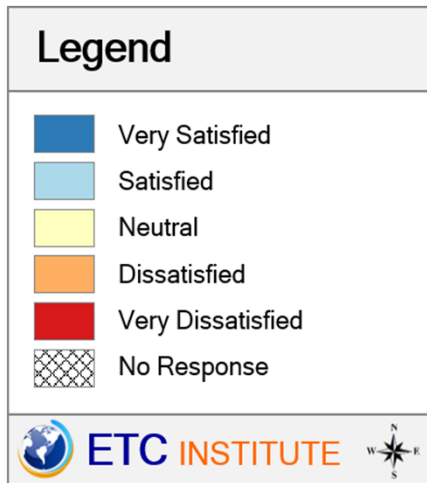
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-11. Police outreach programs/services

(Shading Reflects the Mean Rating by Neighborhood Group)

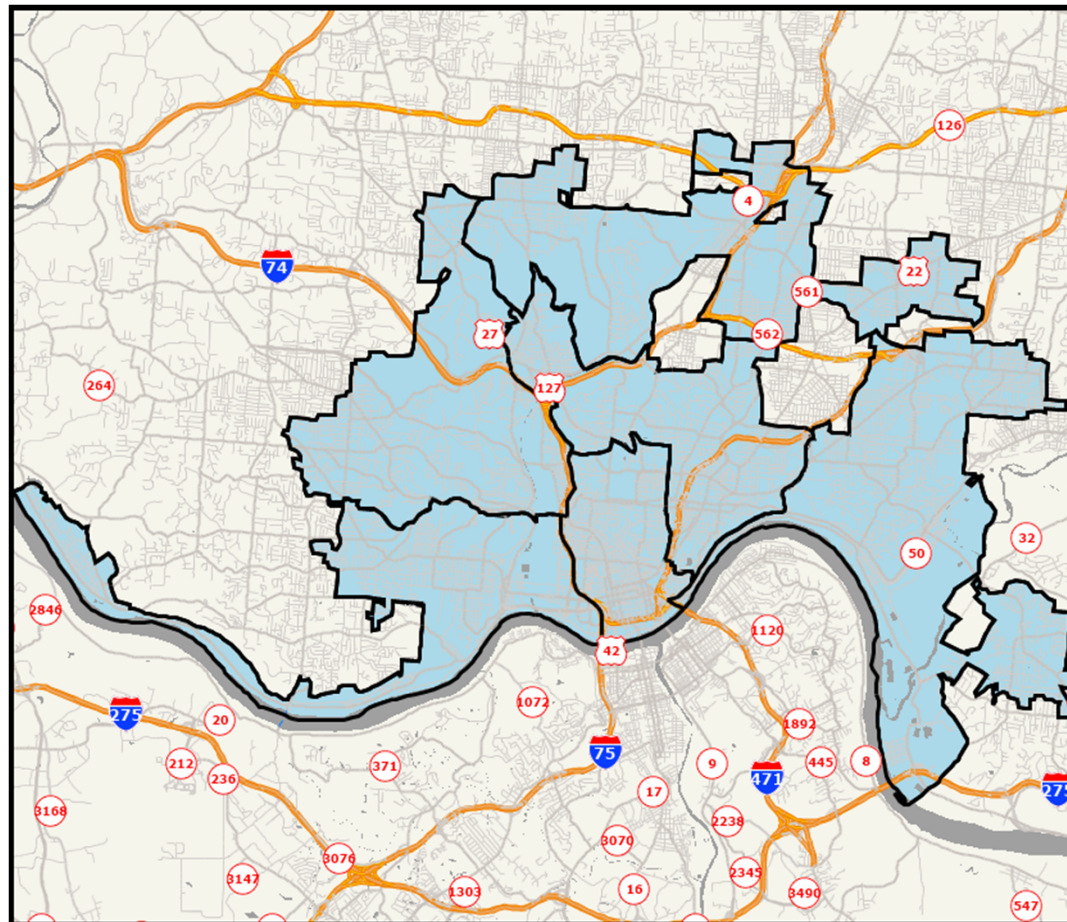
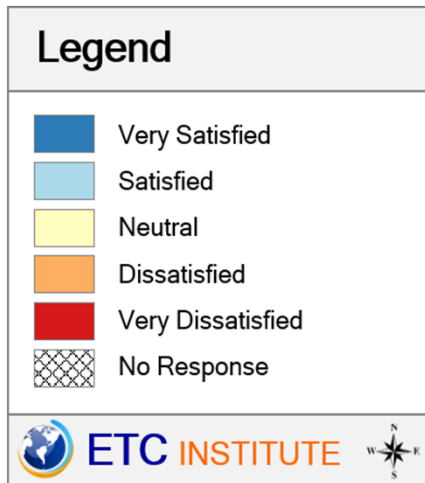


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# Q5-12. Quality of dispatch/911 services

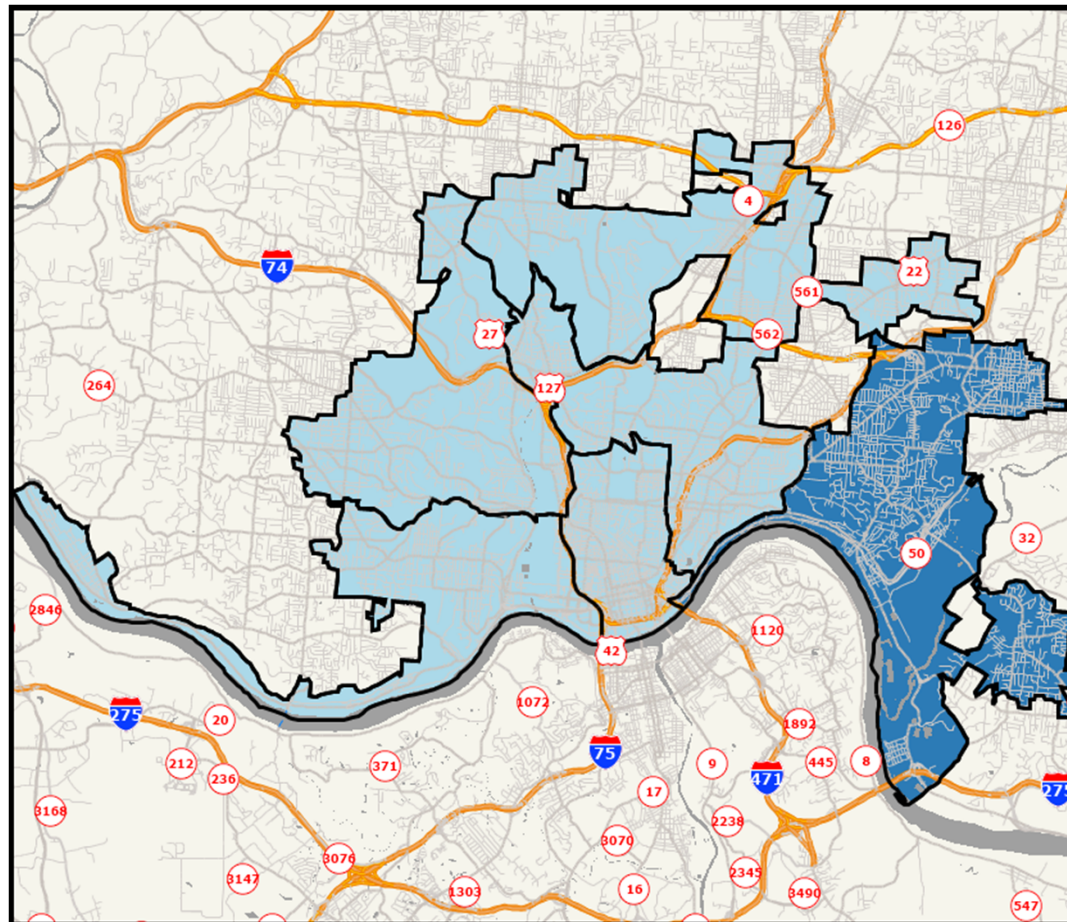
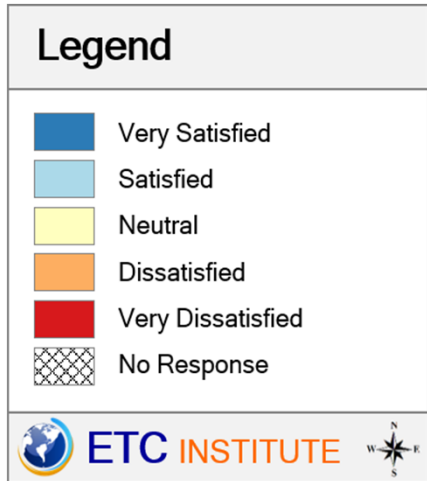
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-13. Overall quality of local fire protection and rescue services

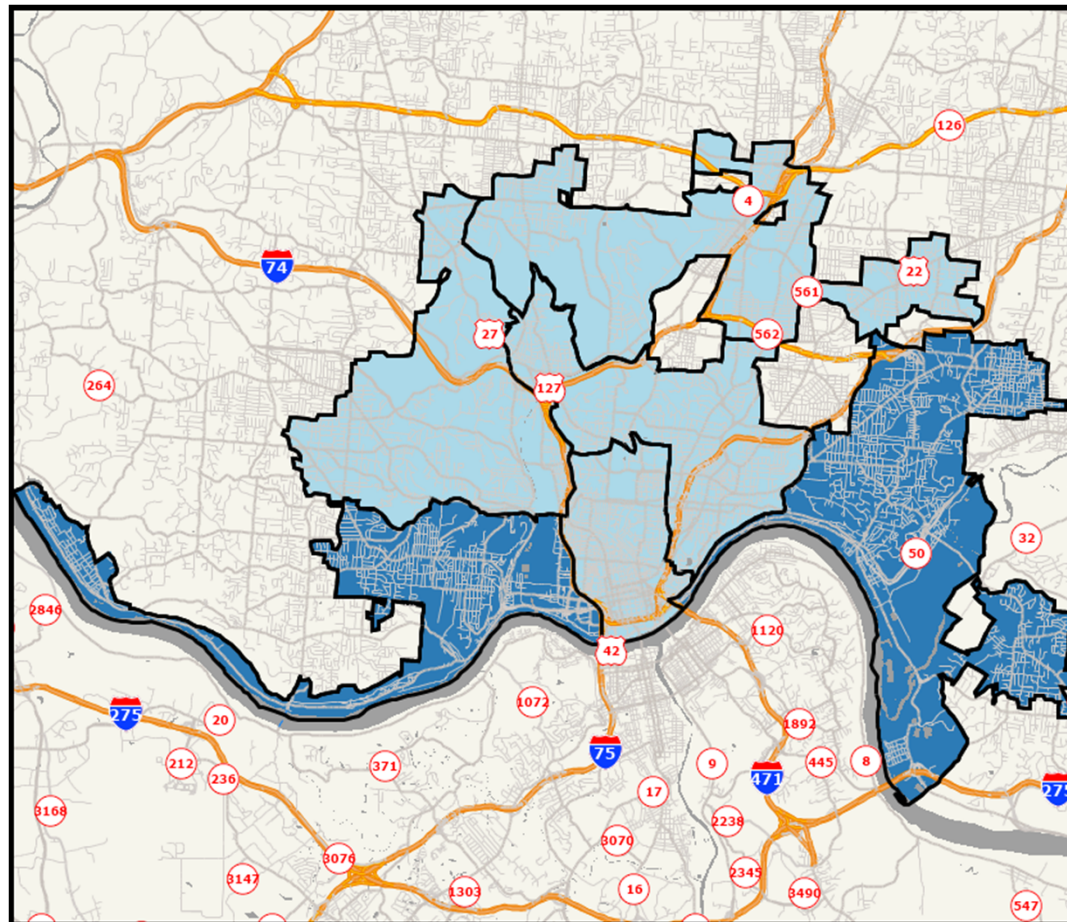
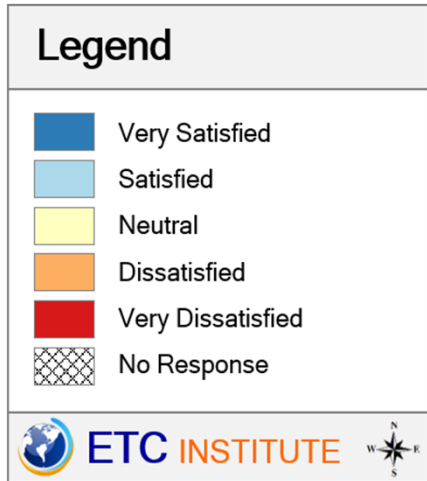
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-14. How quickly fire and rescue personnel respond to emergencies

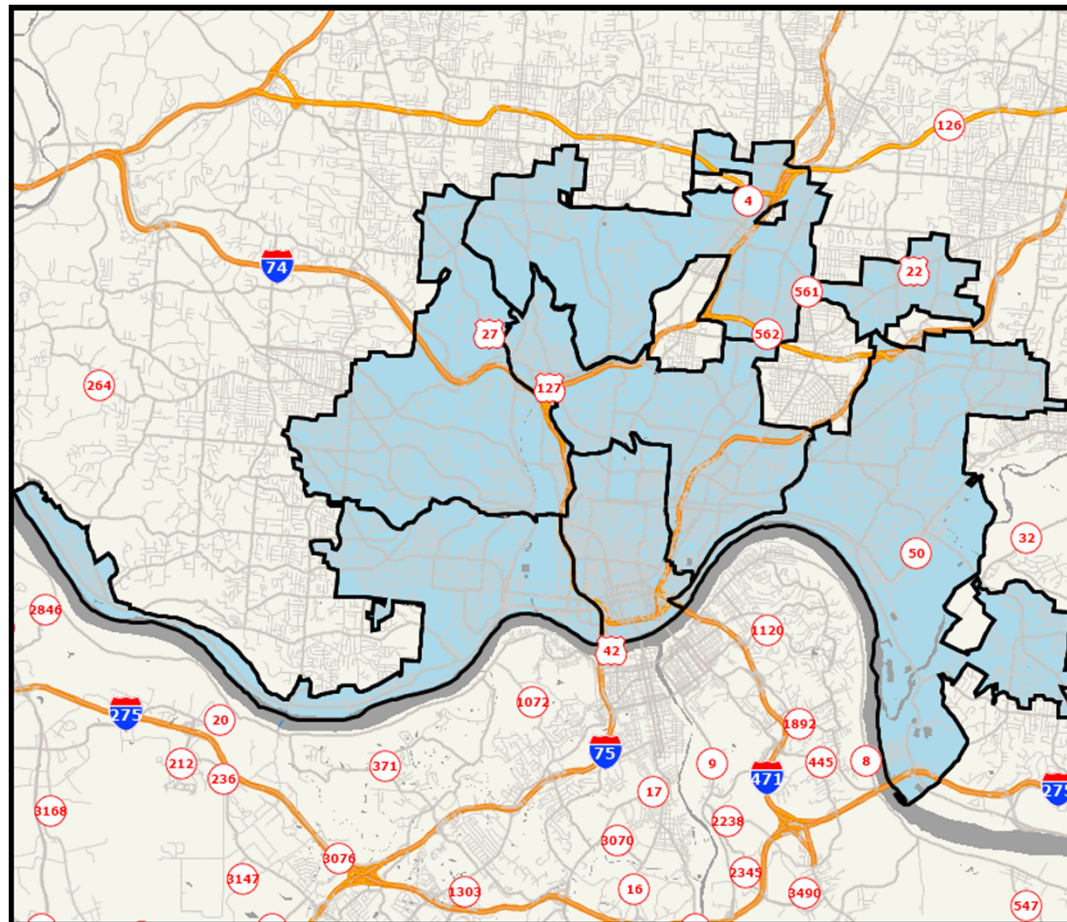
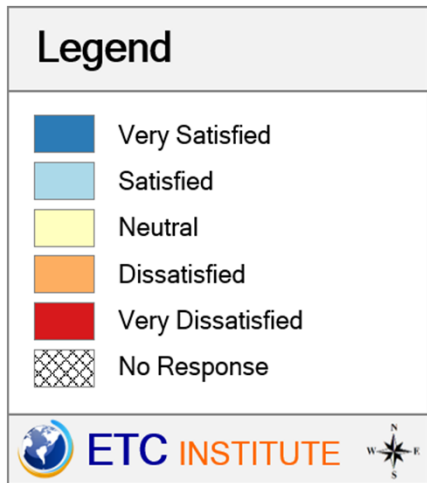
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-15. Quality of local emergency medical service

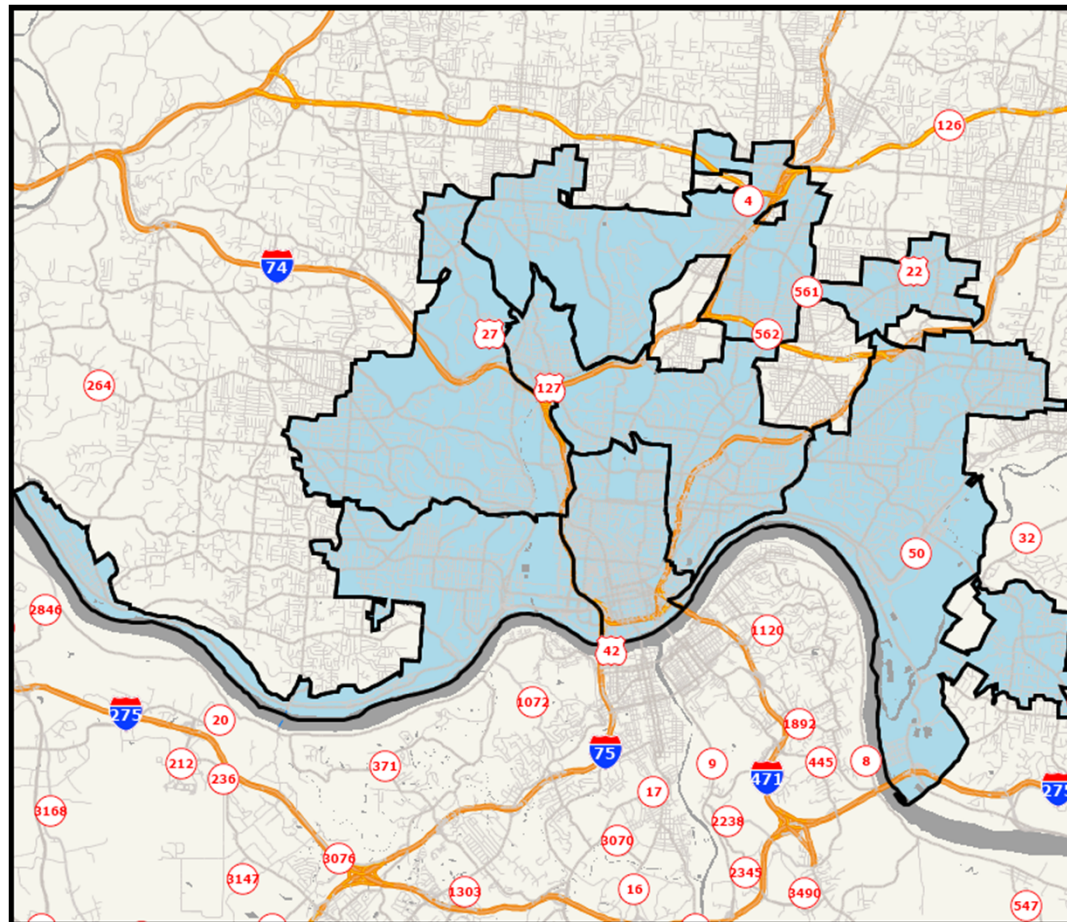
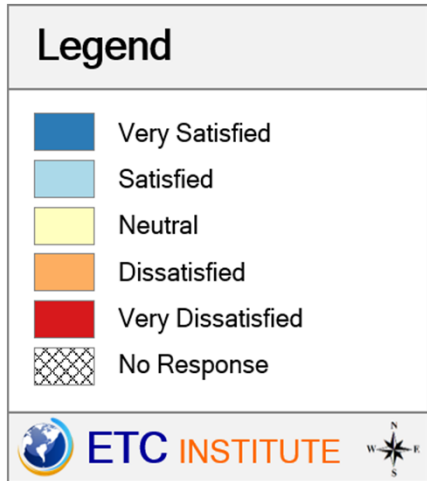
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-16. How quickly emergency medical personnel respond to emergencies

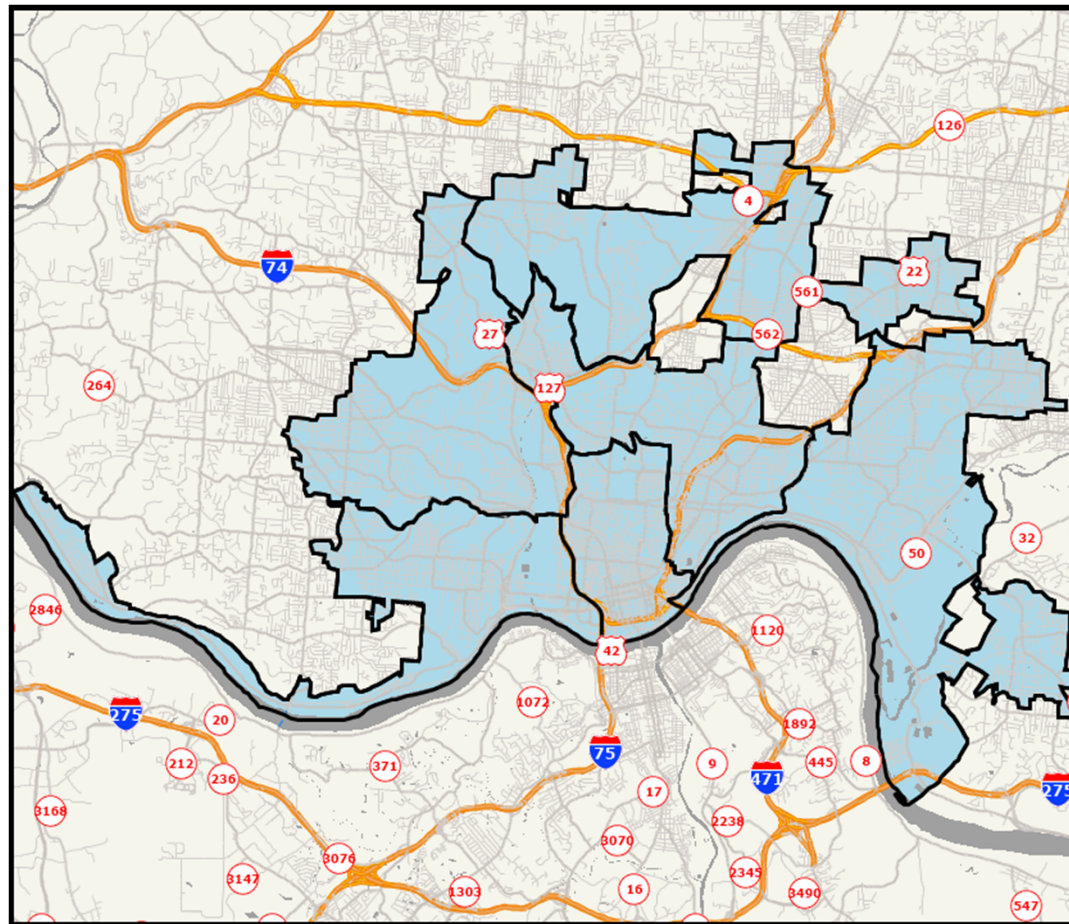
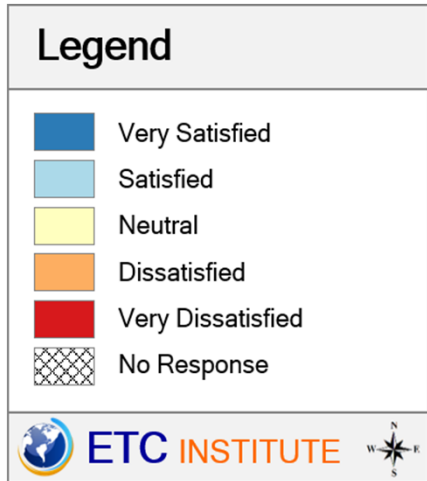
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-17. Fire inspections

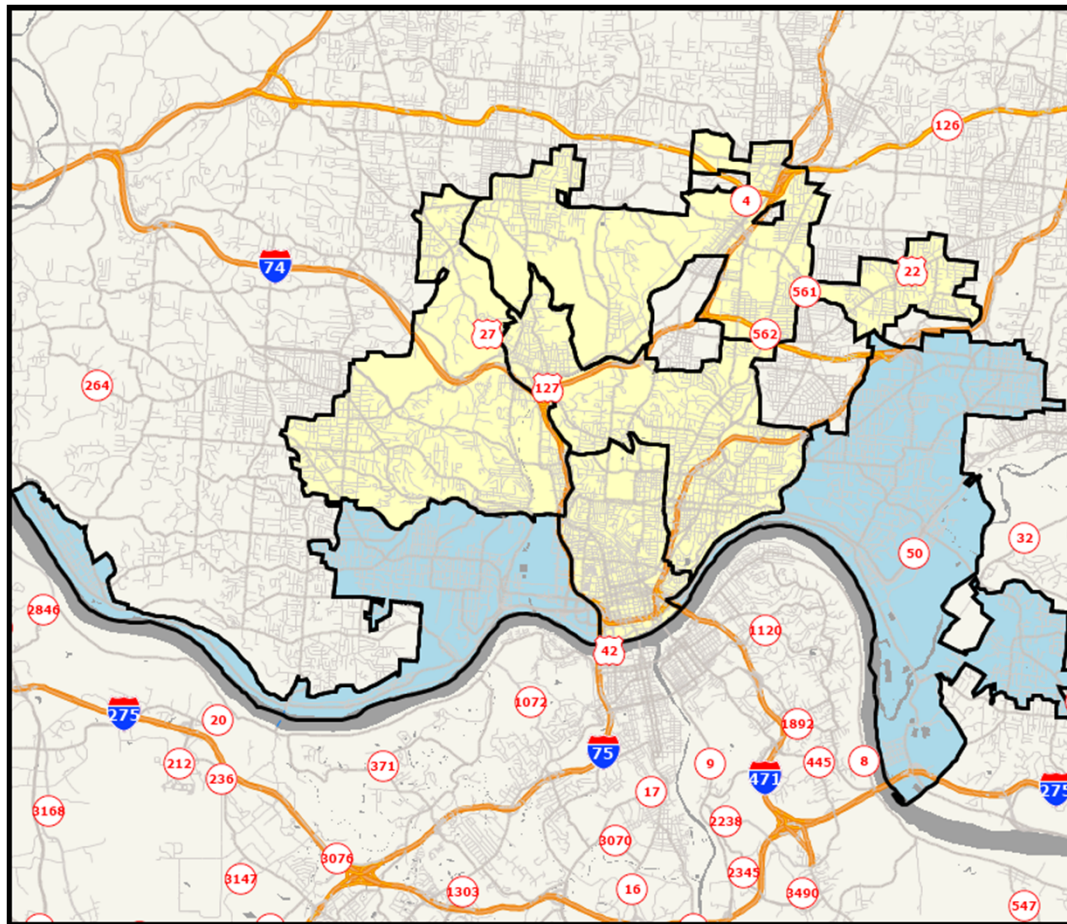
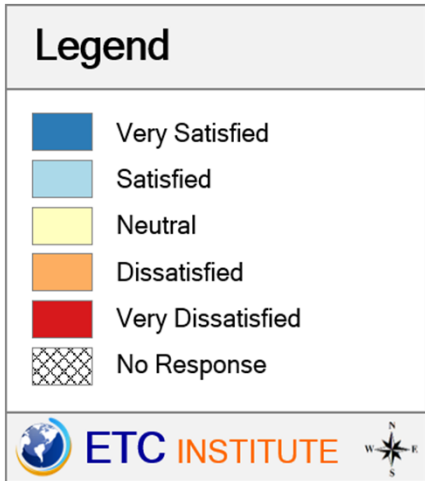
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q5-18. Fire education programs

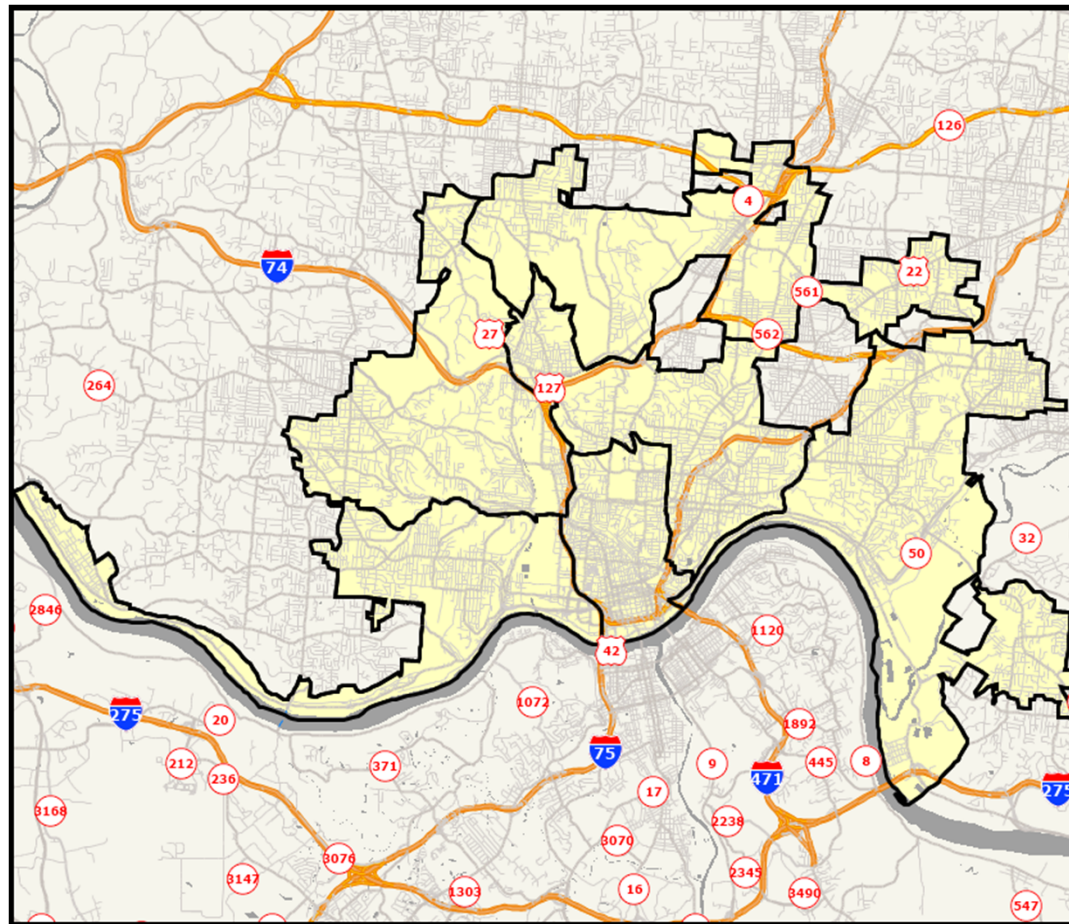
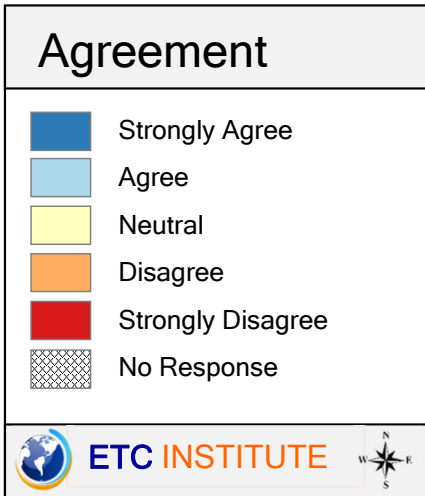
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q7-1. Police are held accountable for any misconduct

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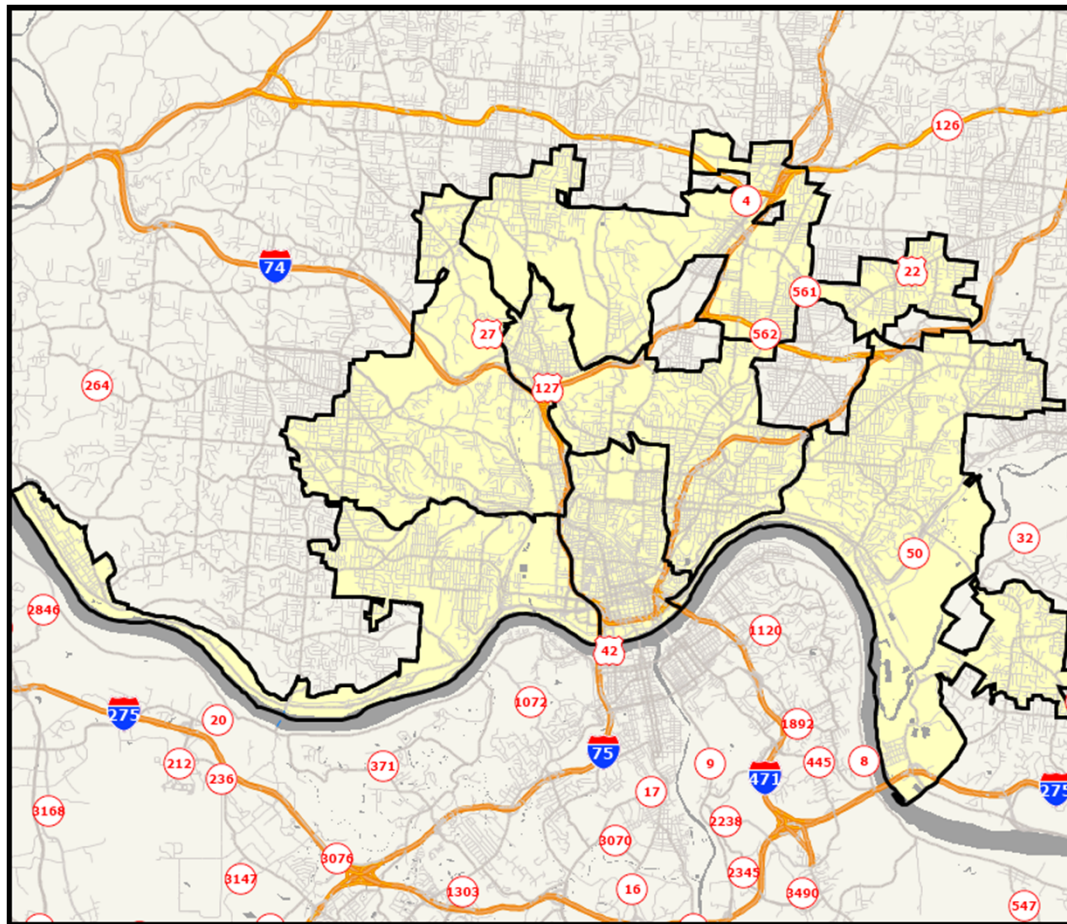
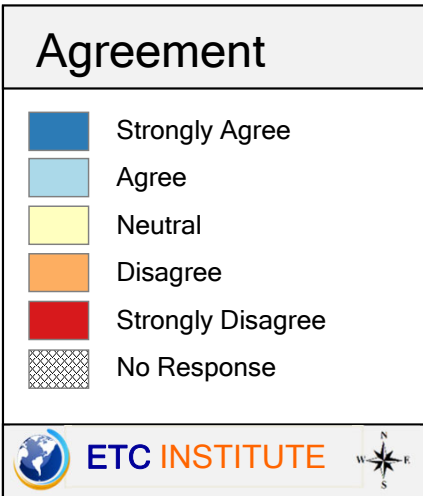


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# Q7-2. Police treat residents of different races/ethnicities equally

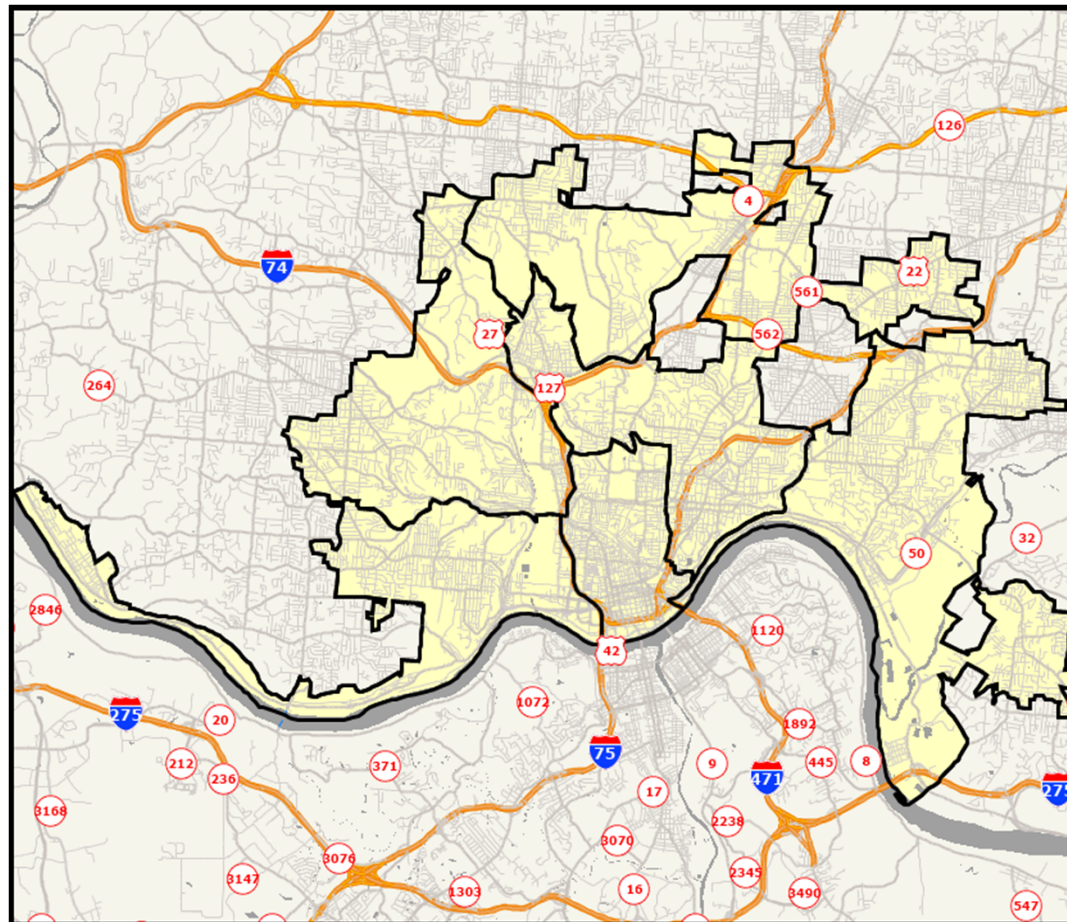
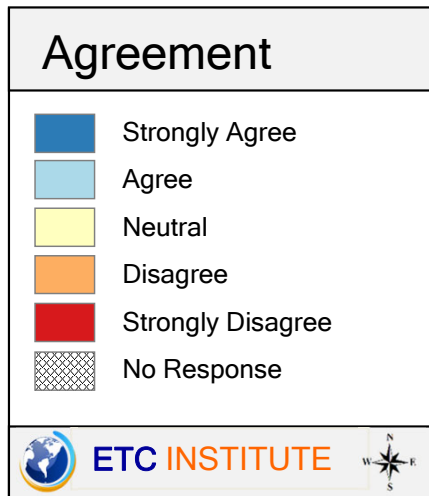
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q7-3. Police have appropriate training on how to handle confrontations with civilians

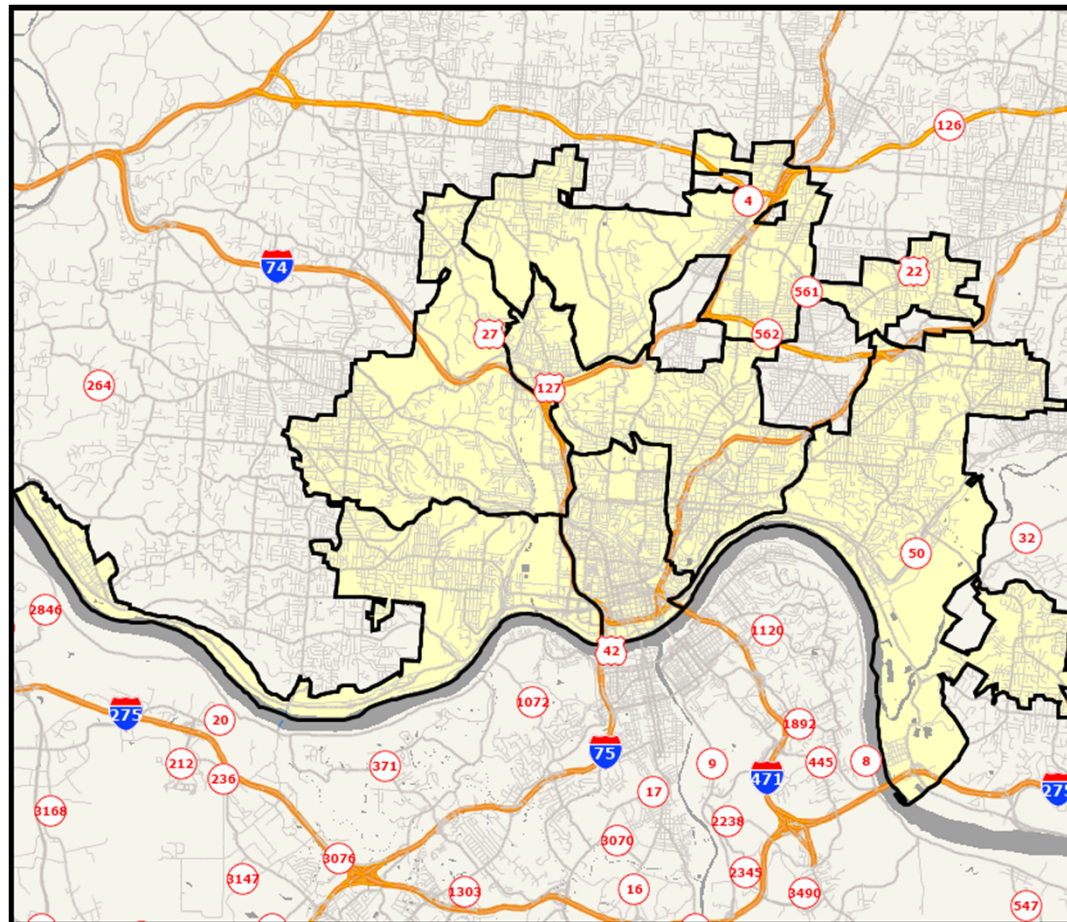
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q7-4. Police use good judgement in the use of force

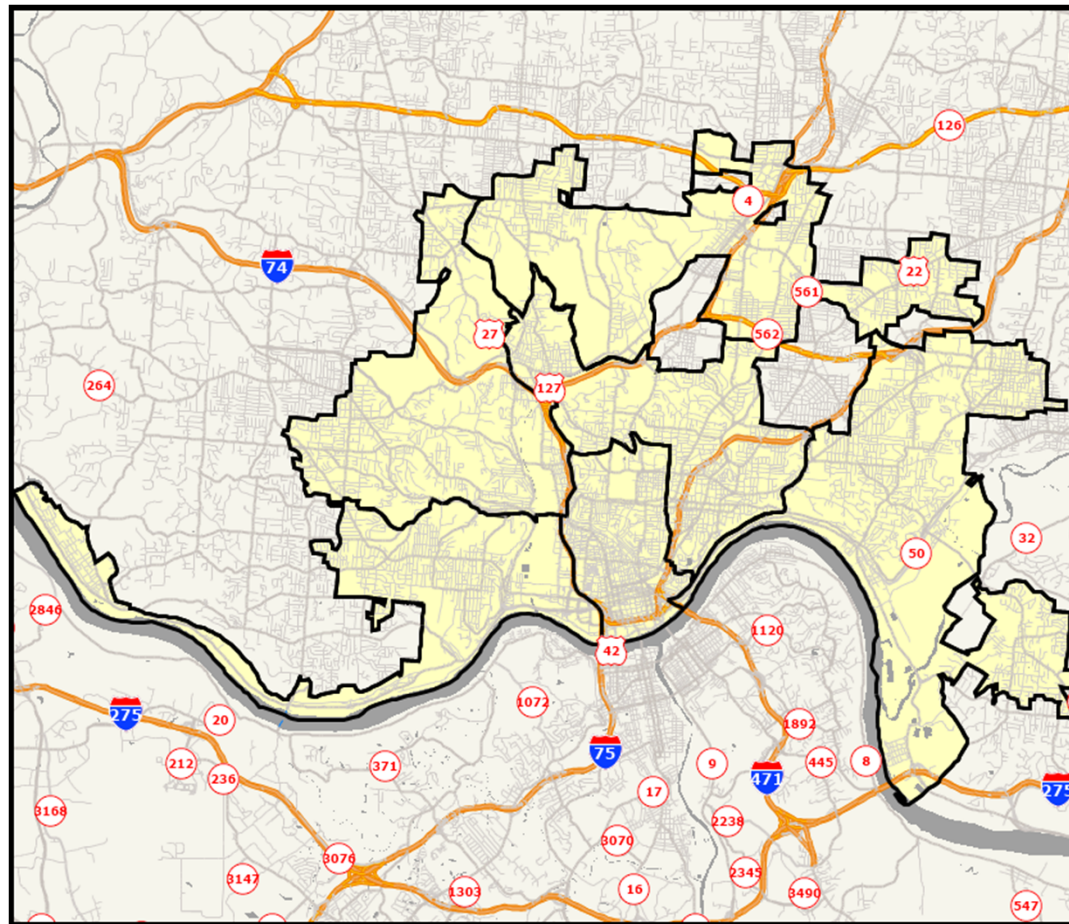
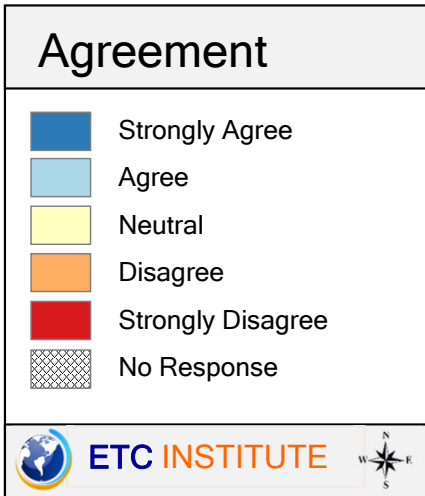
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q7-5. Ease in filing officer complaints with the Citizen Complaint Authority (CCA)

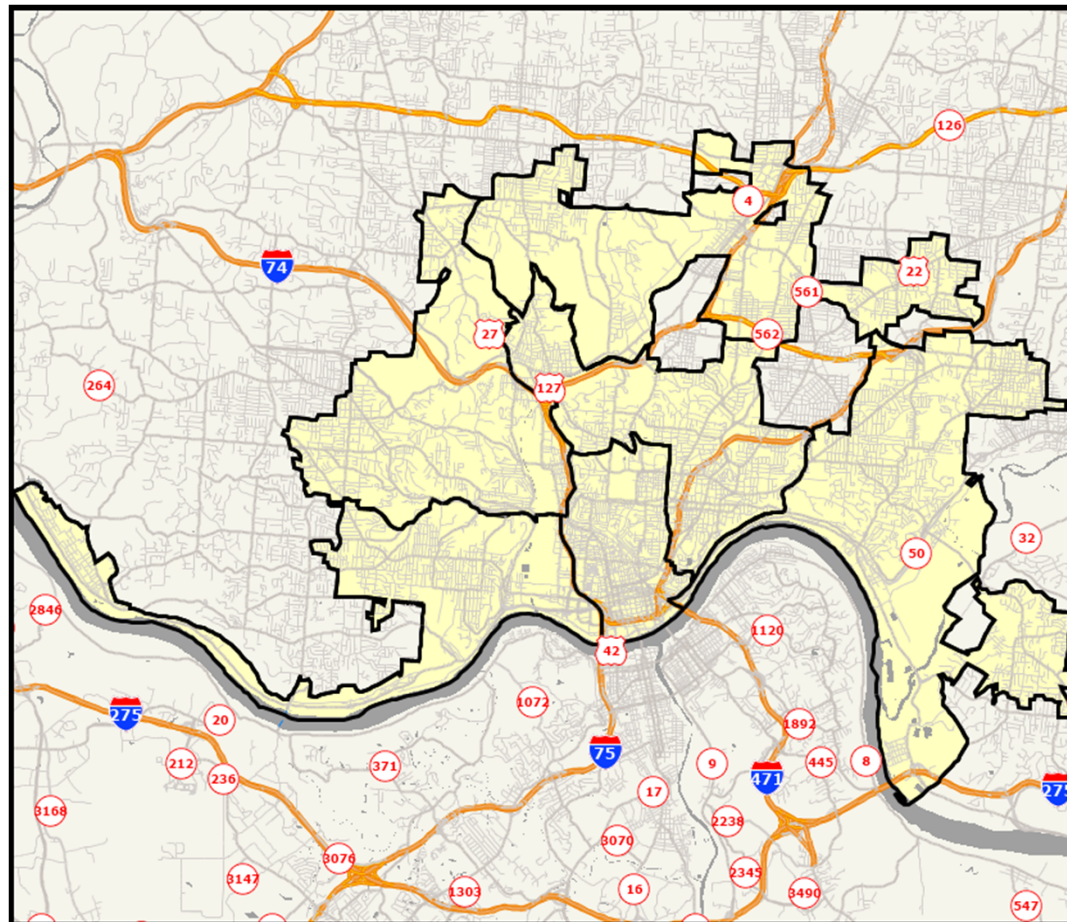
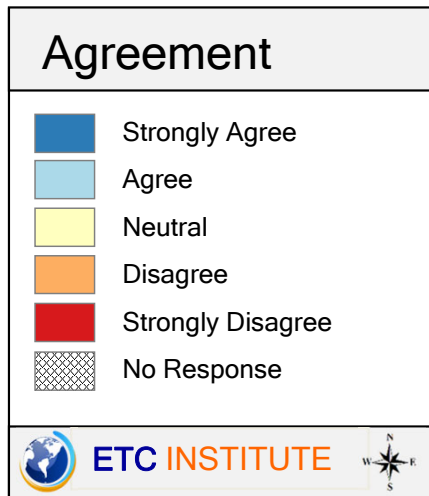
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q7-6. Access to information regarding CCA investigation outcomes

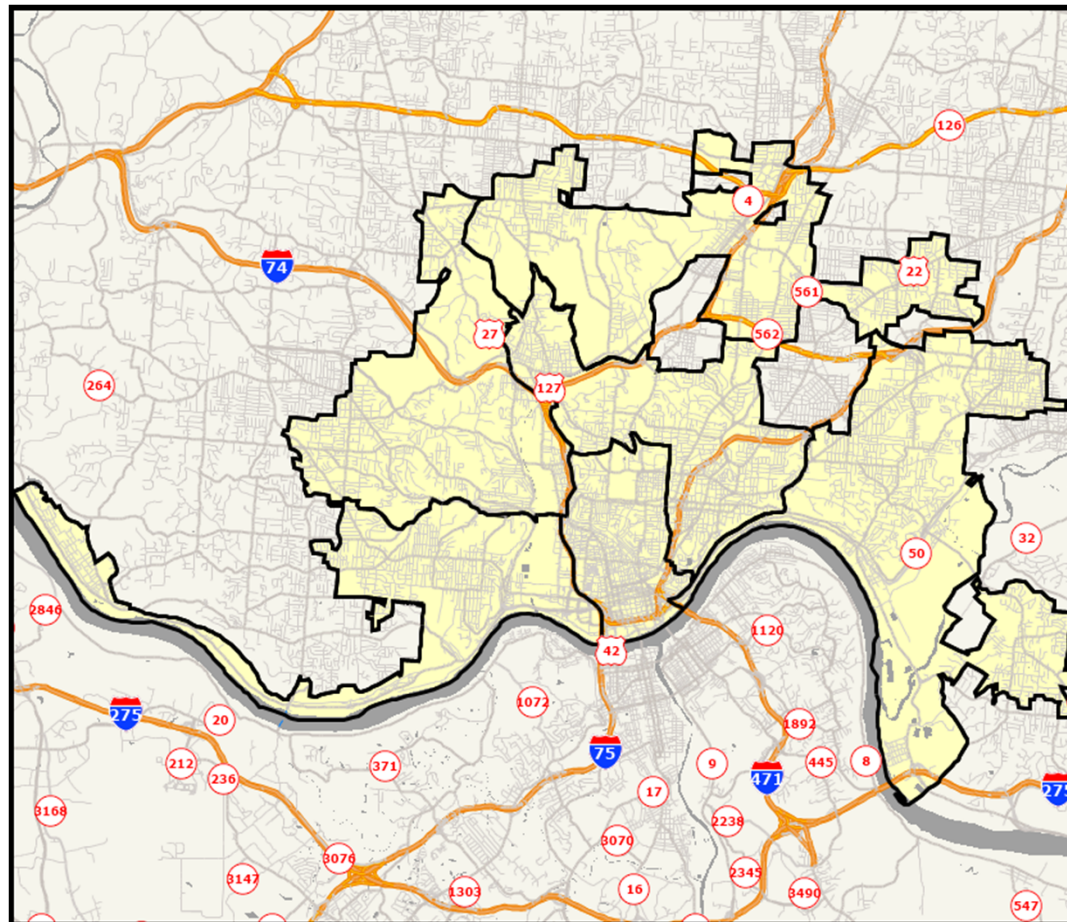
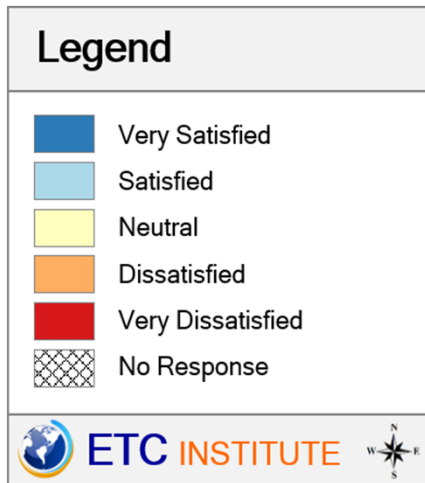
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# Q8-1. Condition of catch basins (storm drains) in your neighborhood

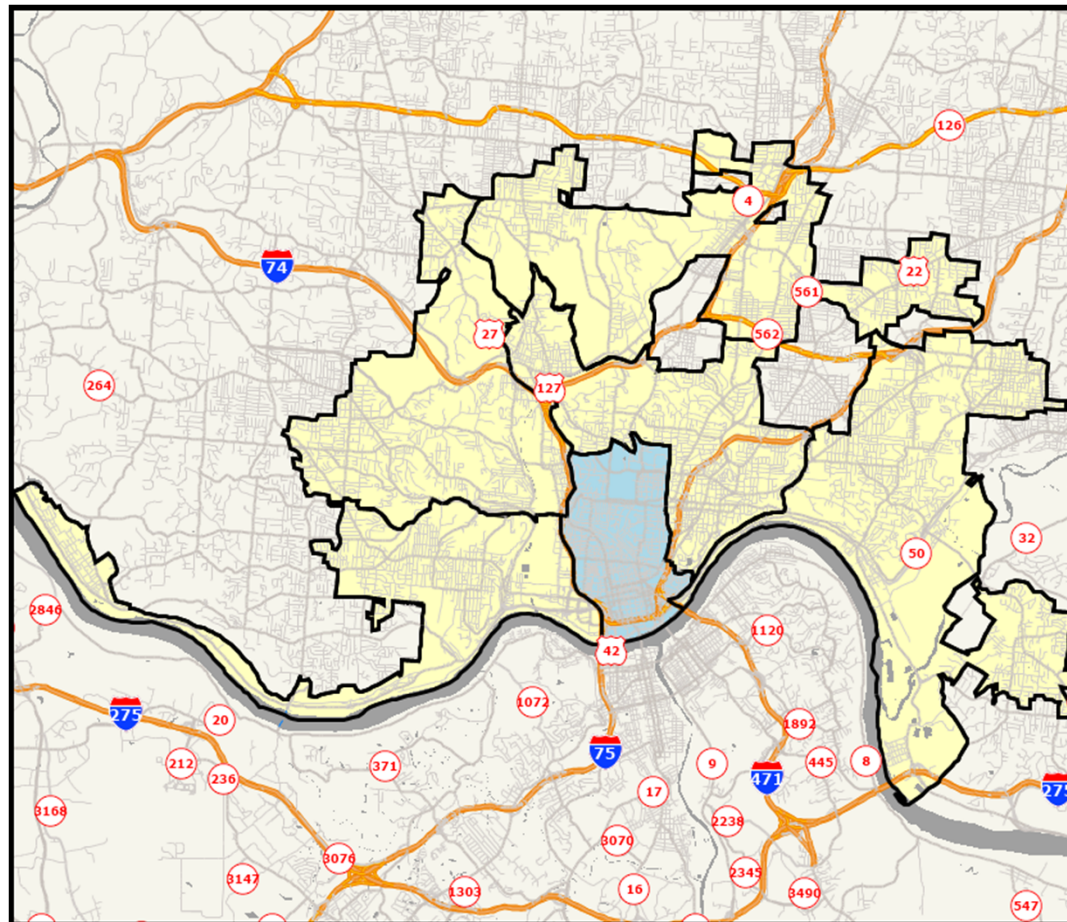
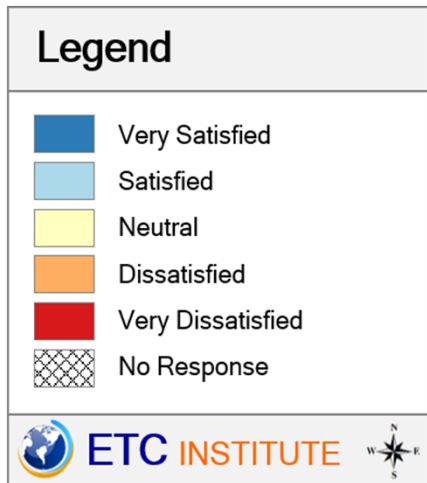
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q8-2. Timeliness of water line repairs

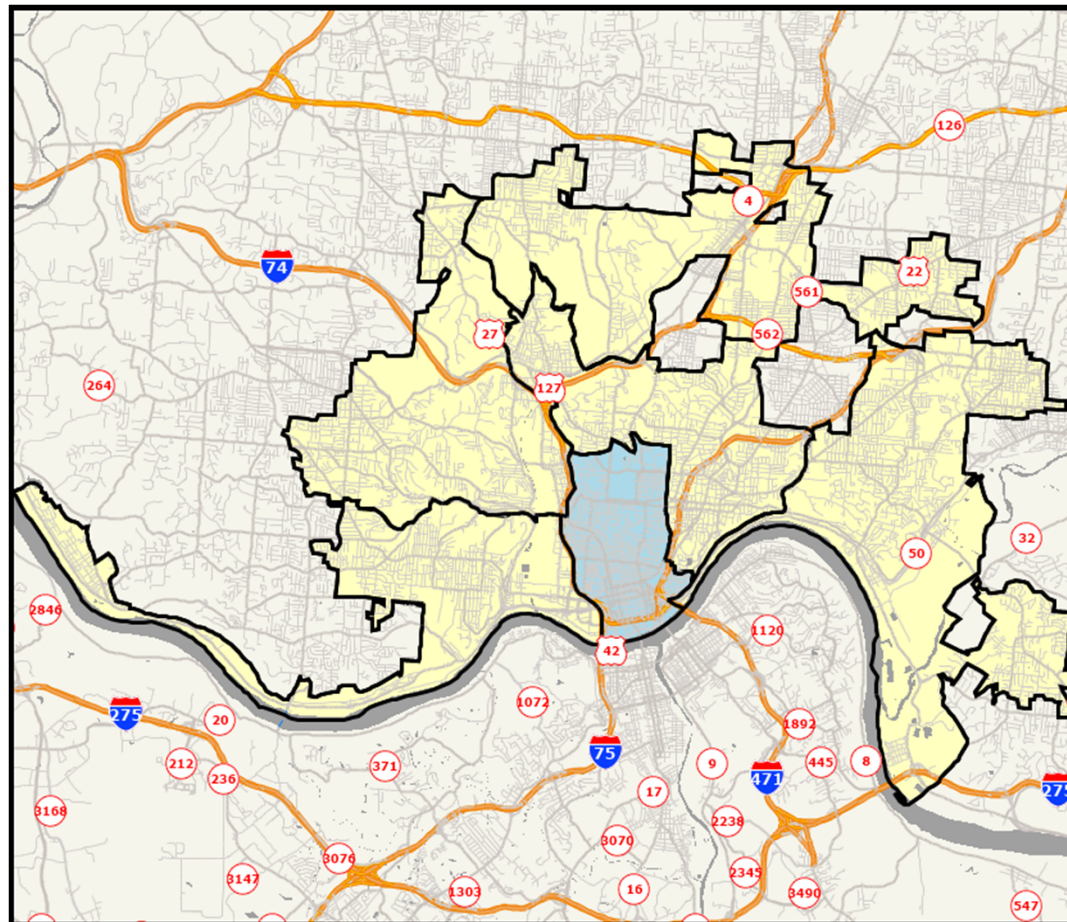
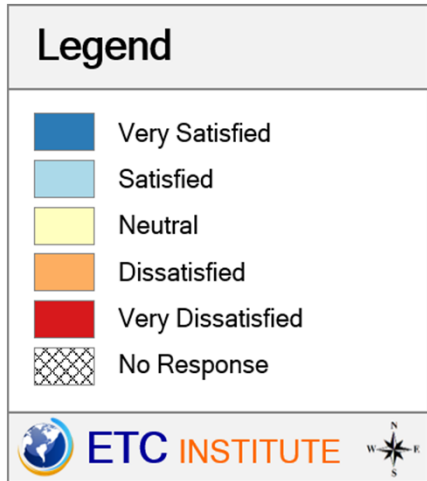
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q8-3. Timeliness of sewer line and sewer main repairs

(Shading Reflects the Mean Rating by Neighborhood Group)

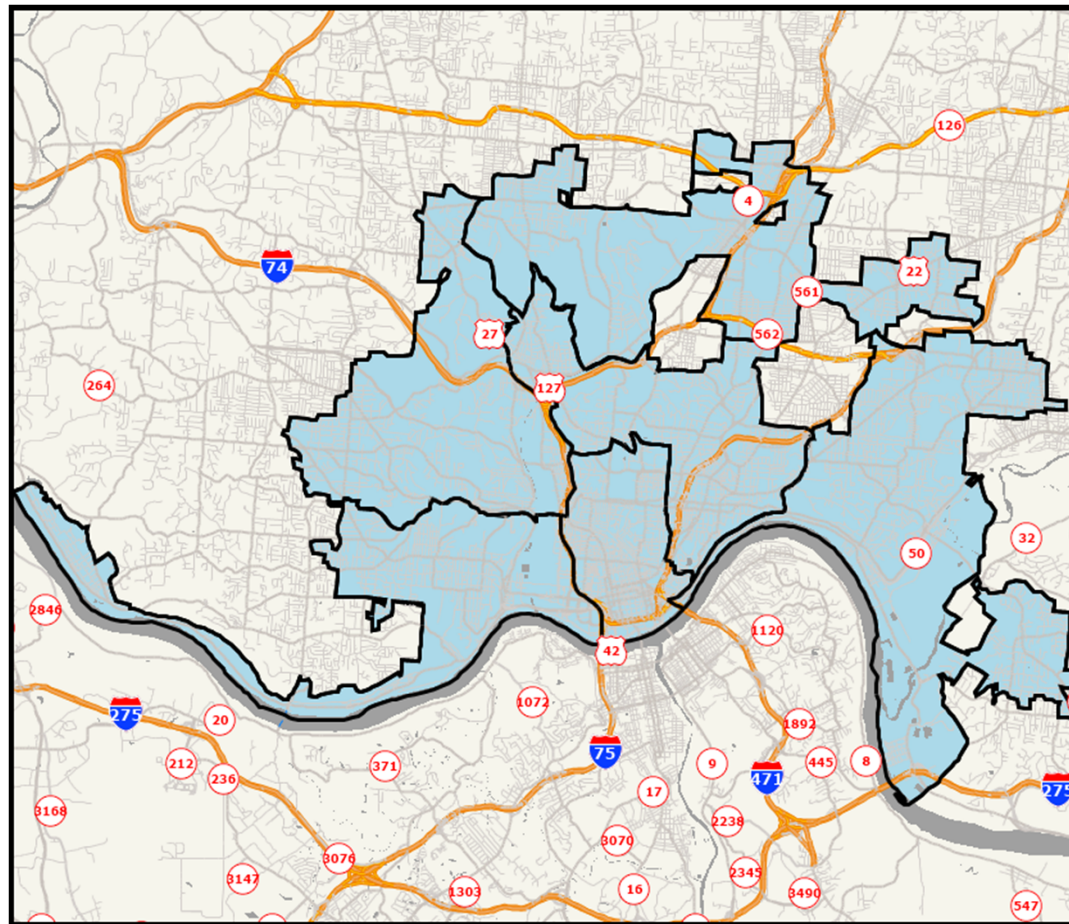
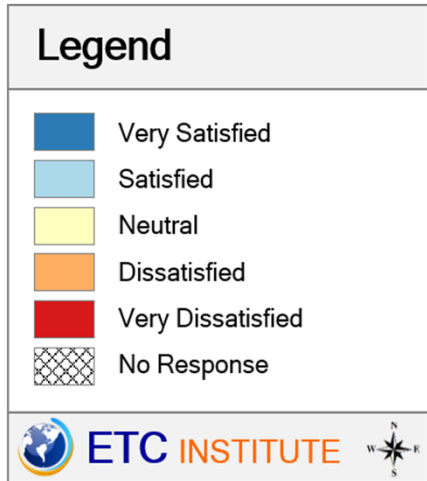


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# Q8-4. Quality of Greater Cincinnati Water Works customer service

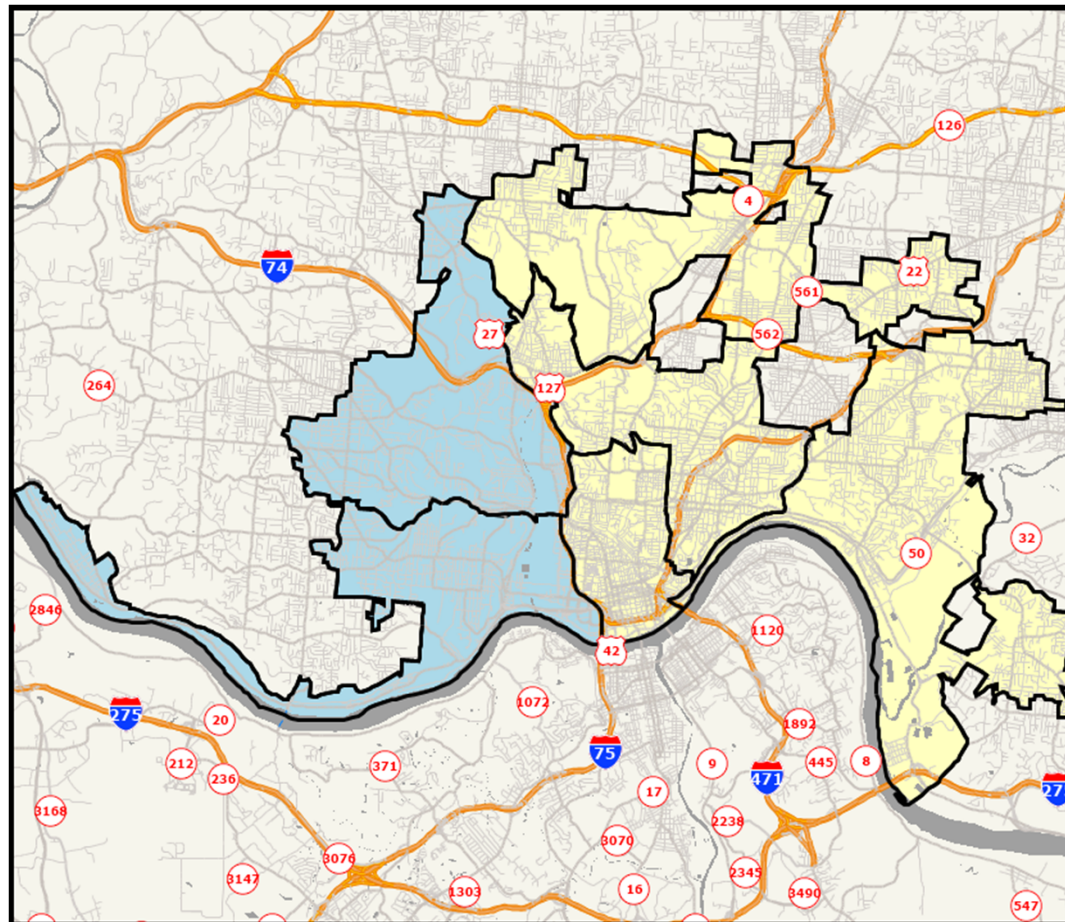
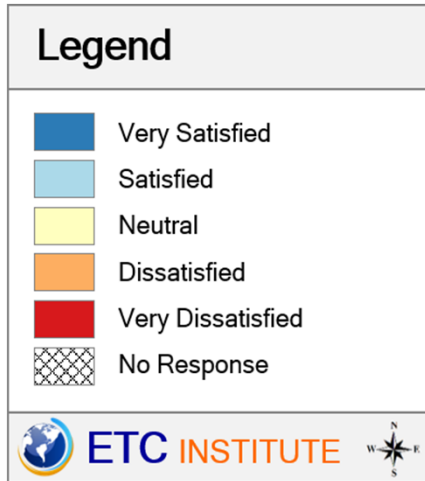
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q8-5. Quality of Metropolitan Sewer District customer service

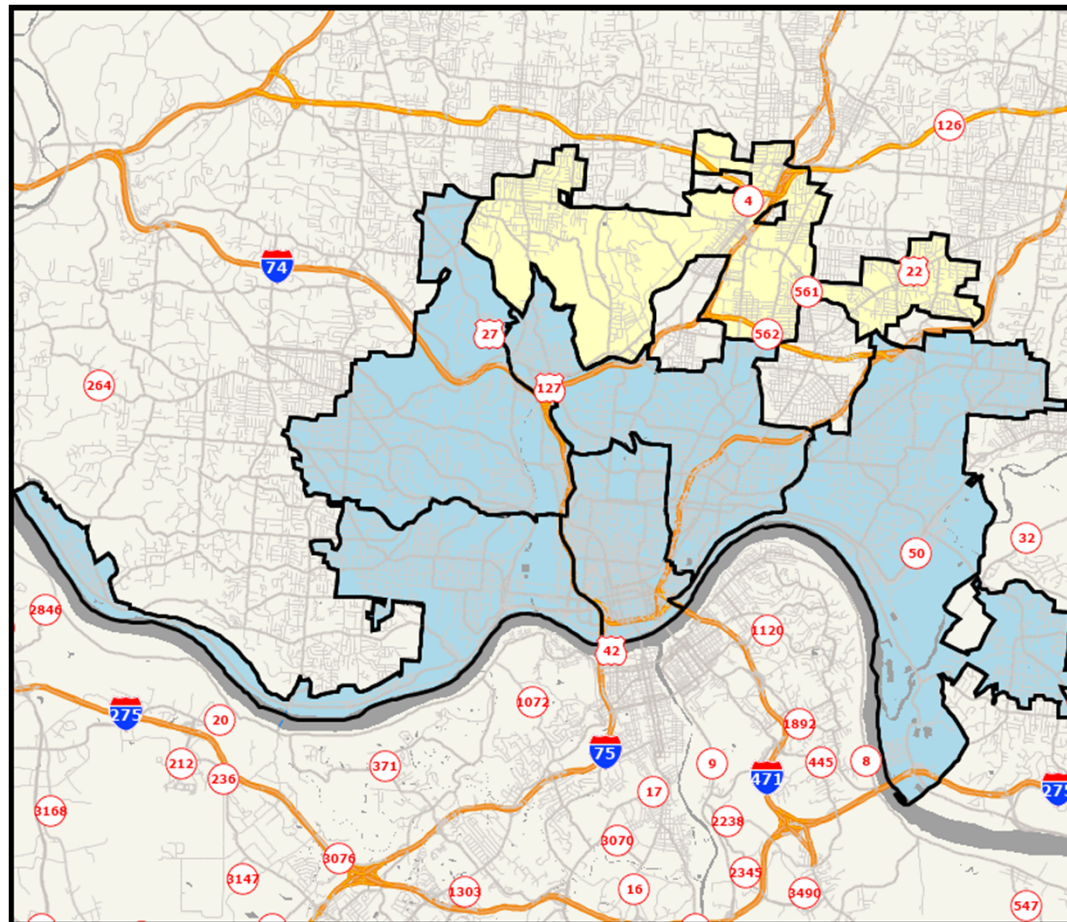
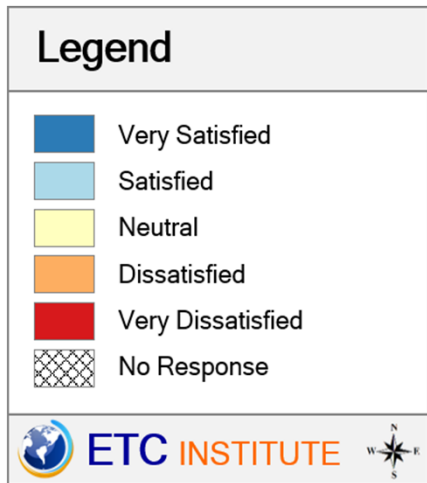
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q8-6. Taste of water

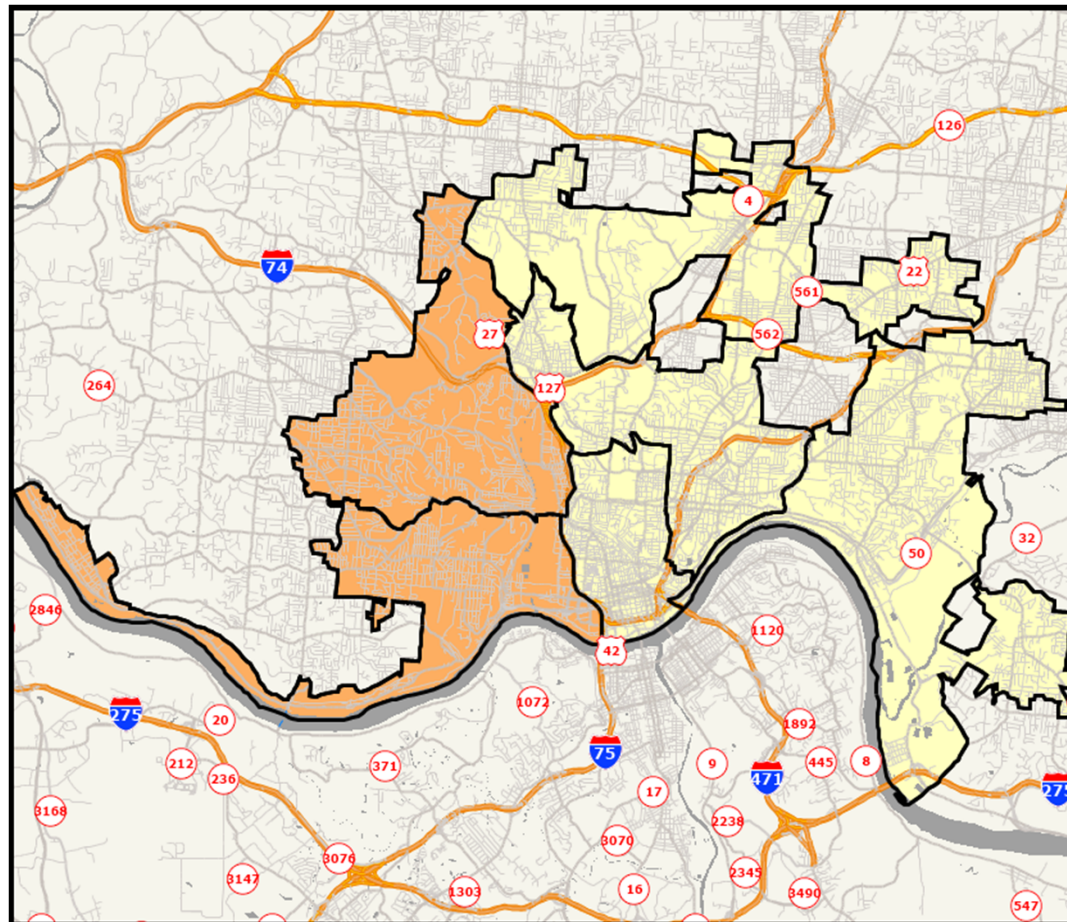
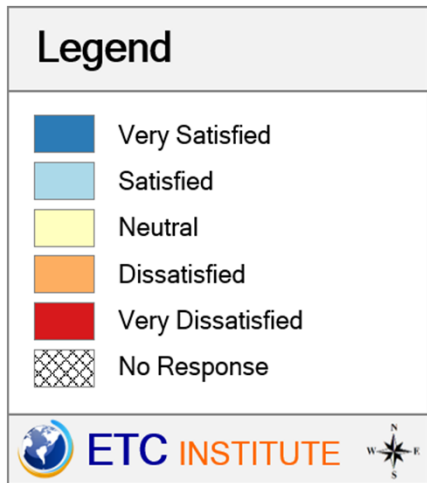
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q8-7. Fees for water services

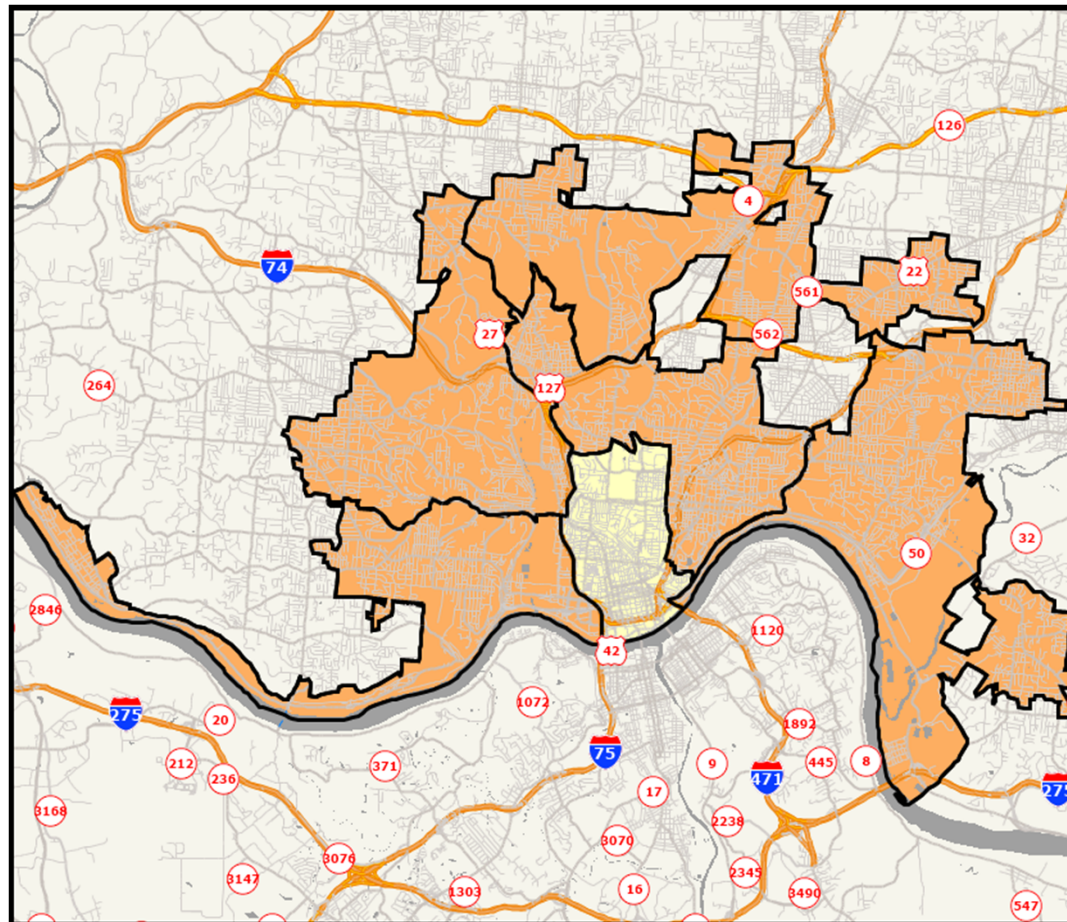
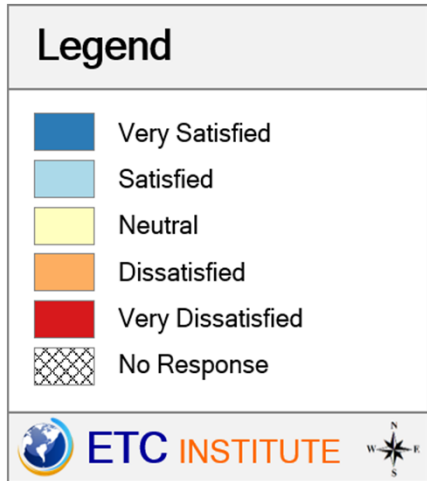
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-1. Maintenance of city streets

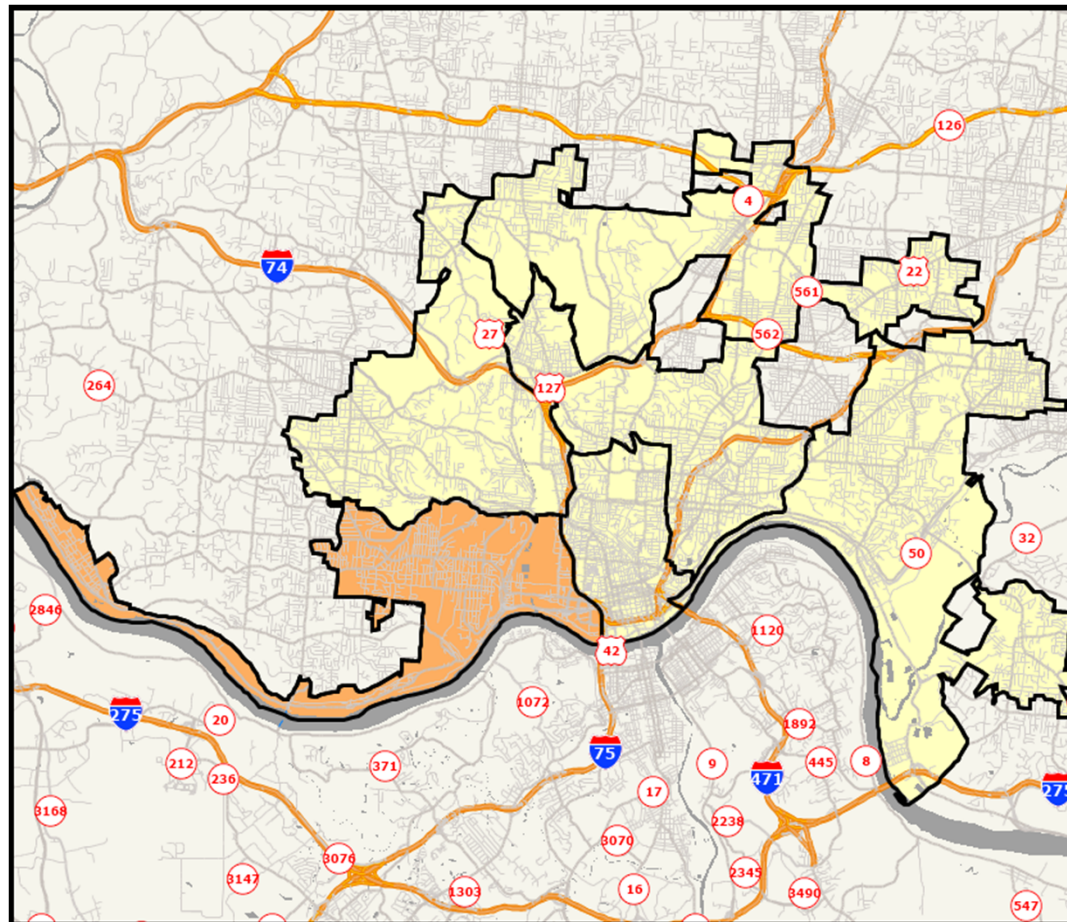
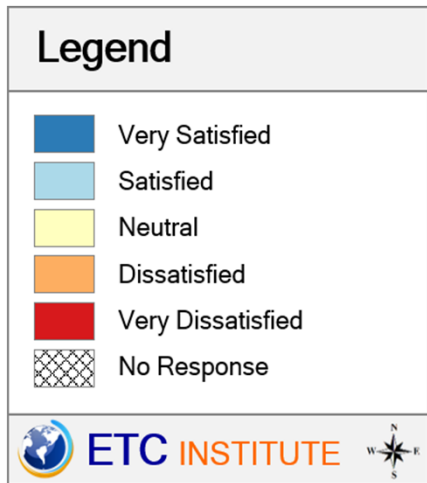
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-2. Maintenance of streets in your neighborhood

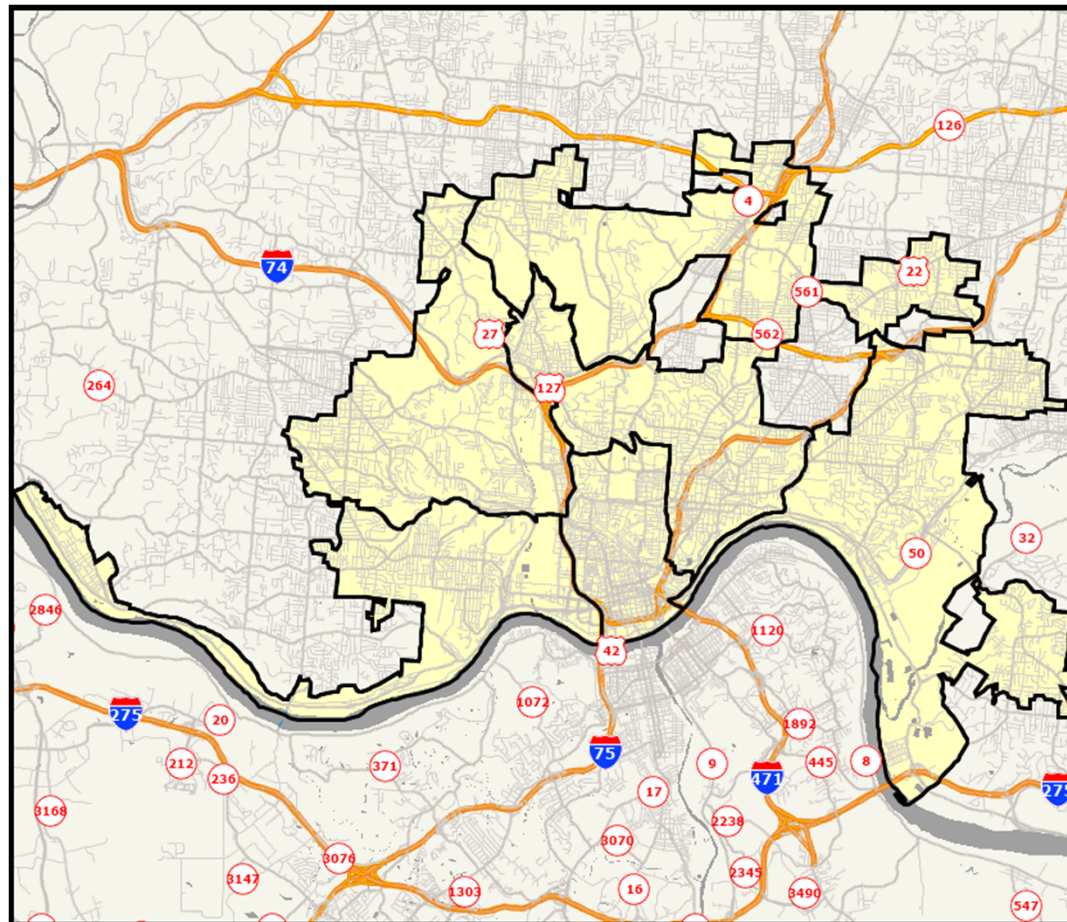
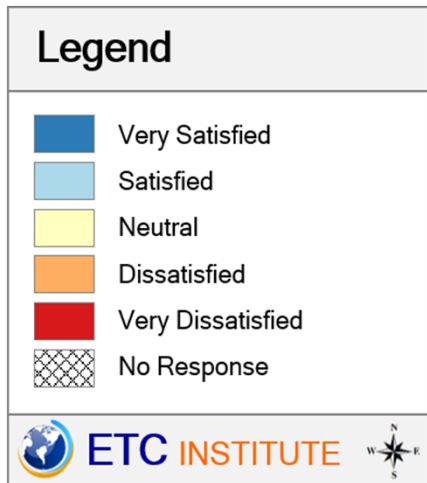
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-3. Condition of sidewalks in the City

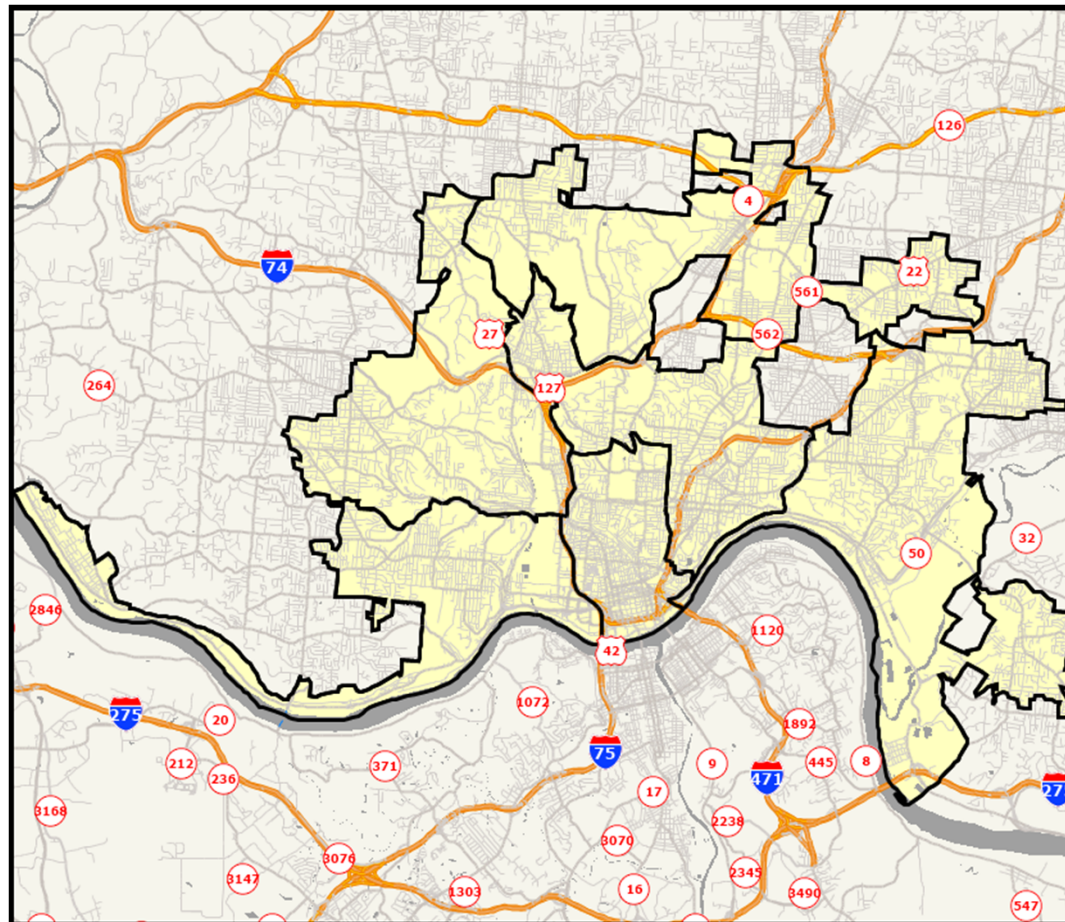
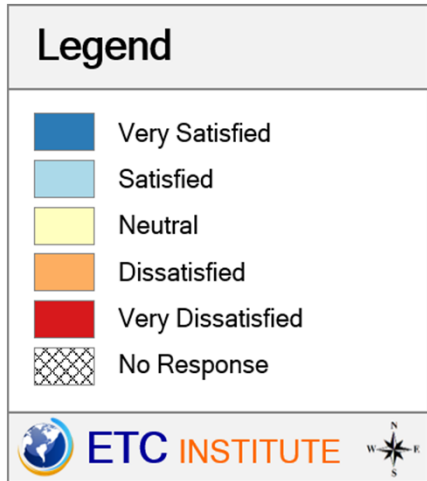
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-4. Condition of sidewalks in your neighborhood

(Shading Reflects the Mean Rating by Neighborhood Group)

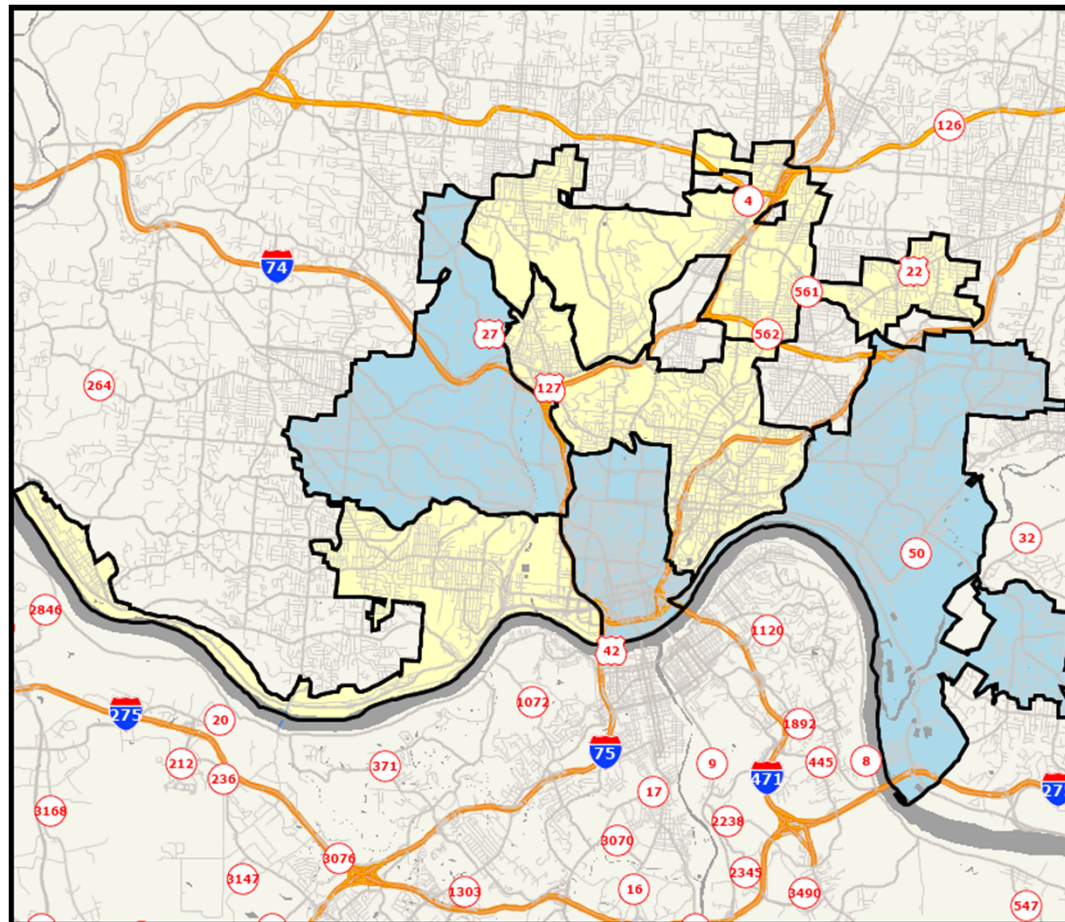
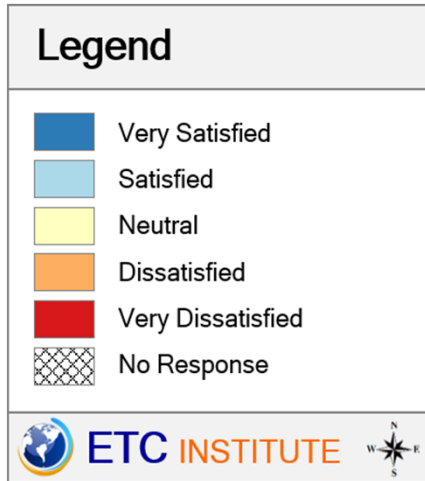


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# Q10-5. Maintenance of street signs and traffic signals

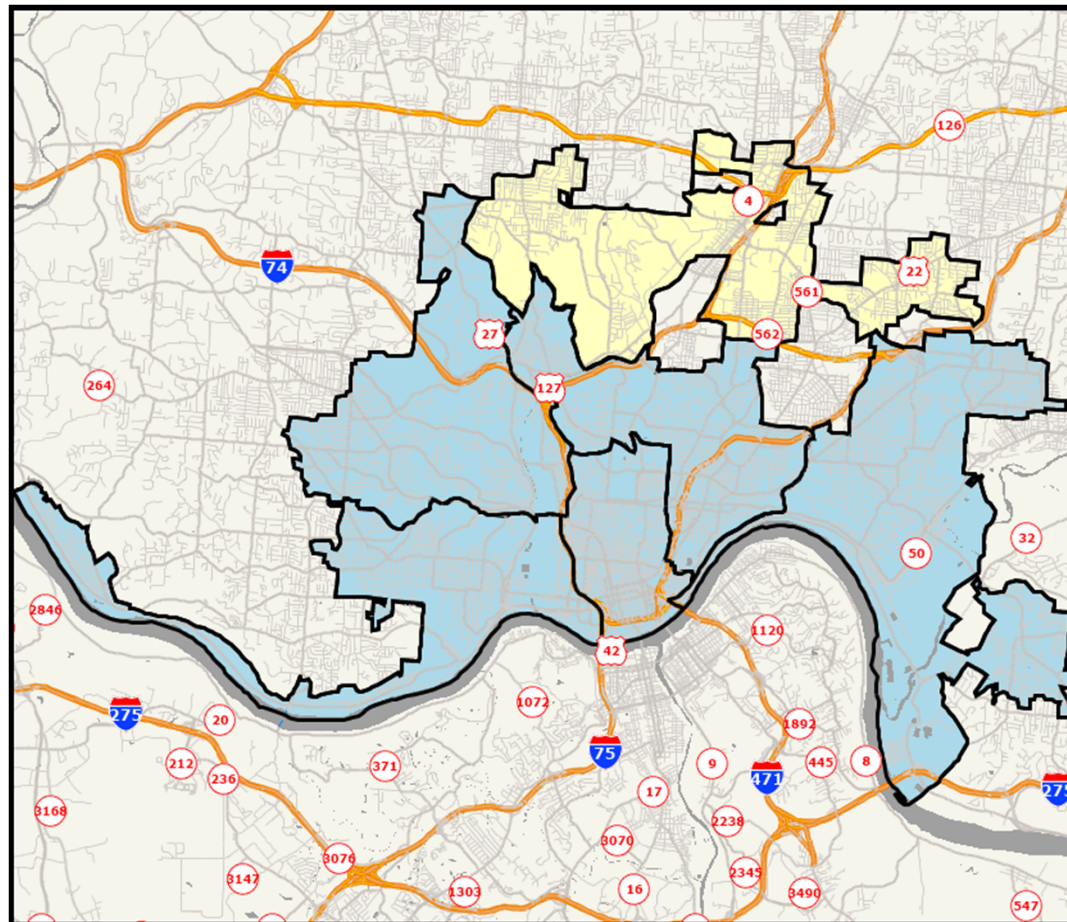
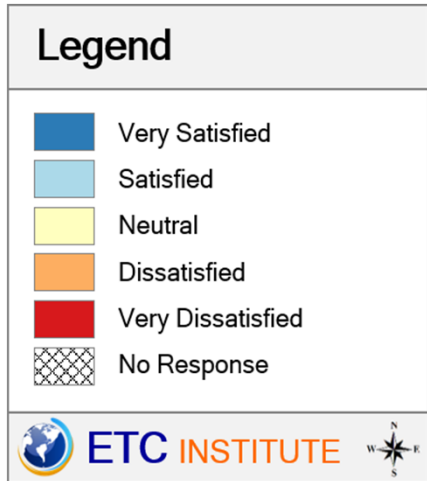
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-6. Snow removal on major City streets

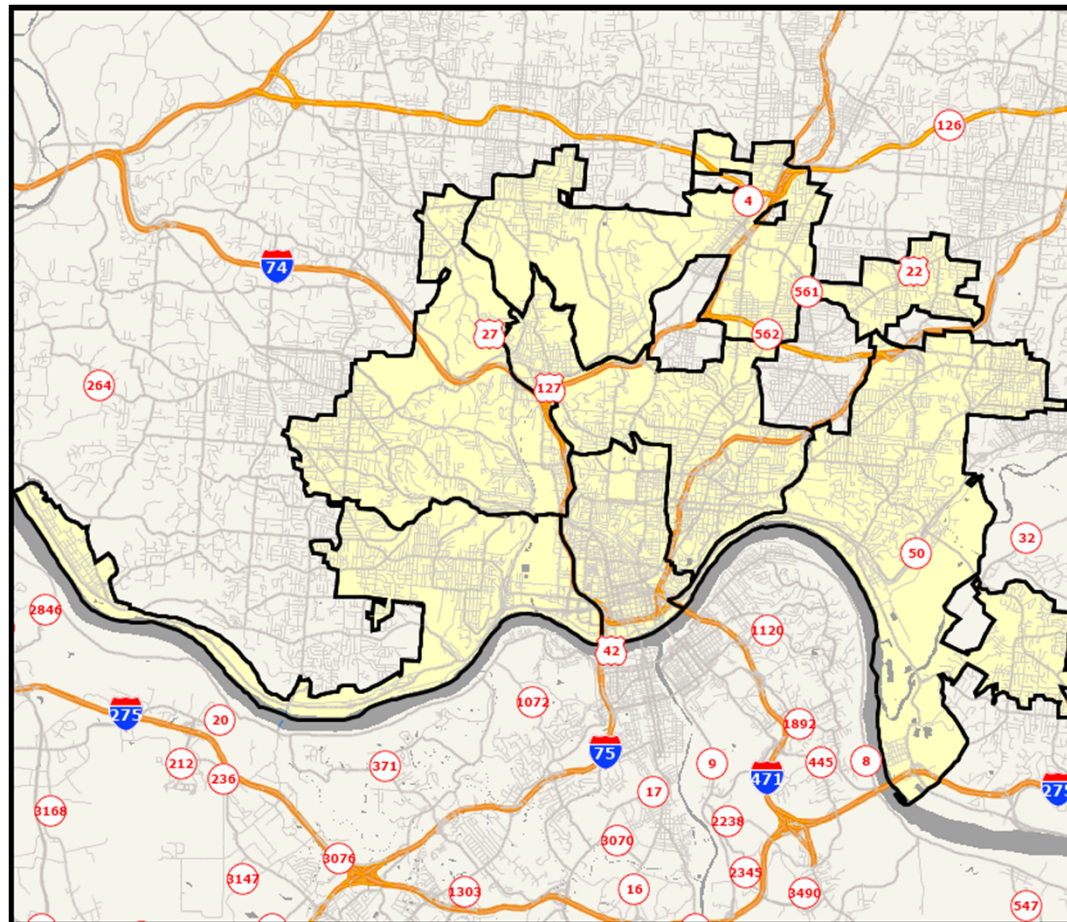
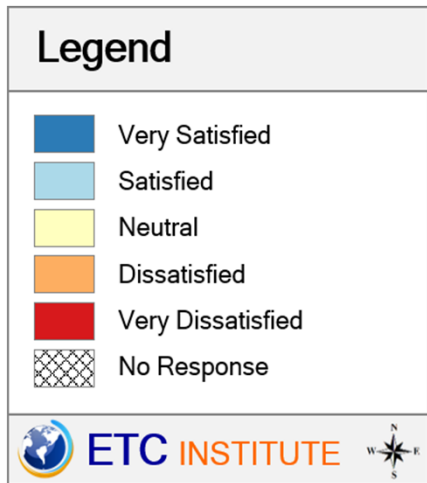
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-7. Snow removal on residential streets

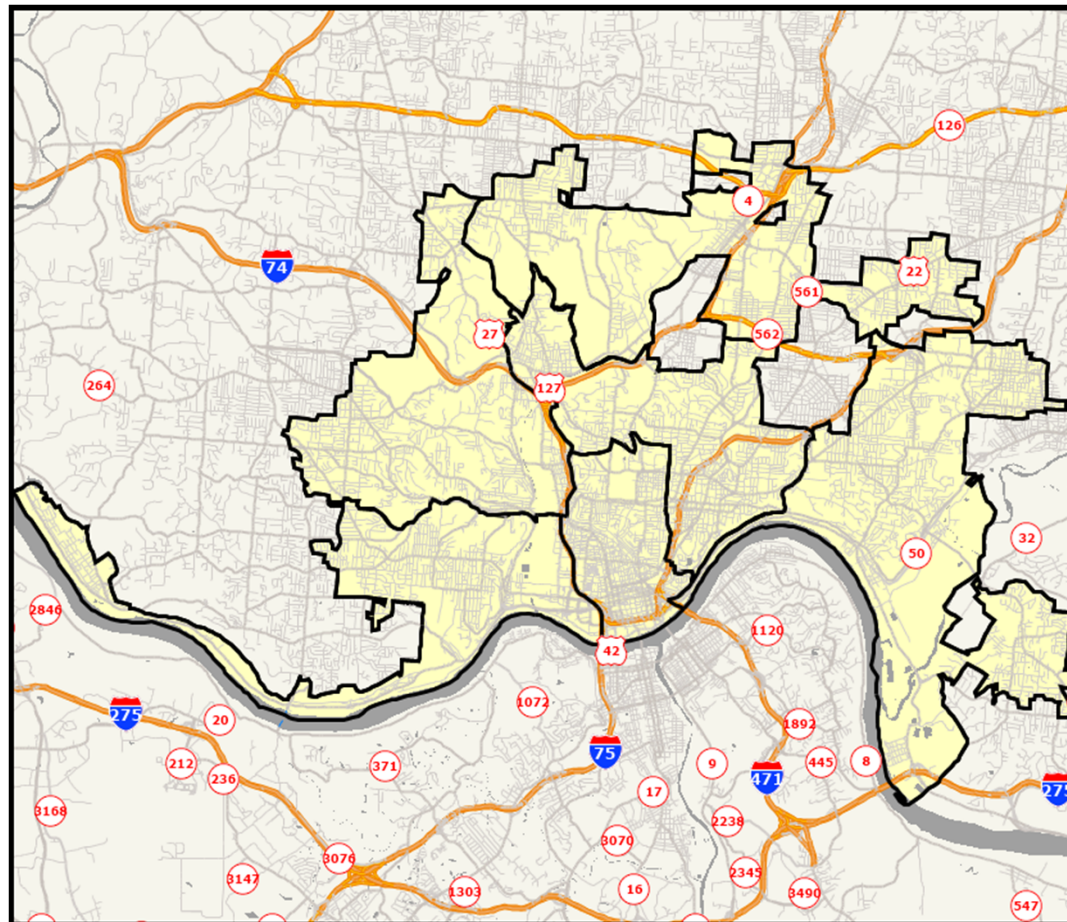
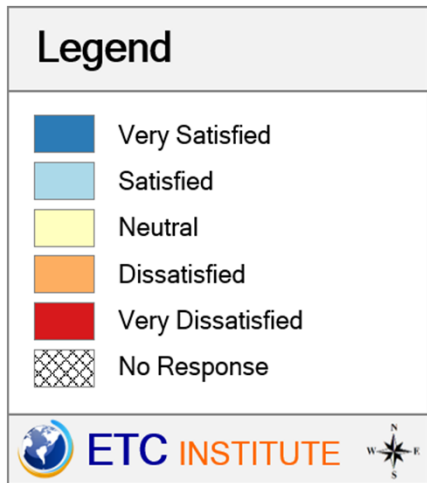
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-8. Adequacy of city street lighting

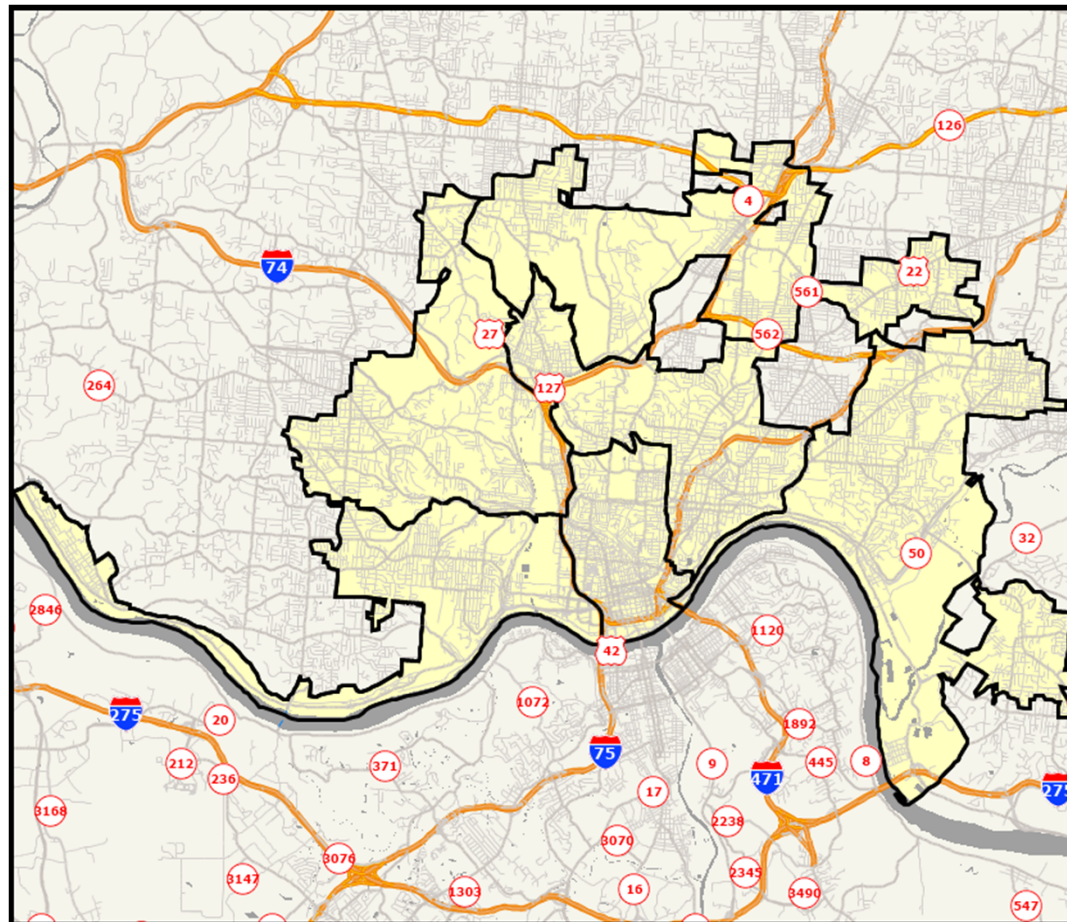
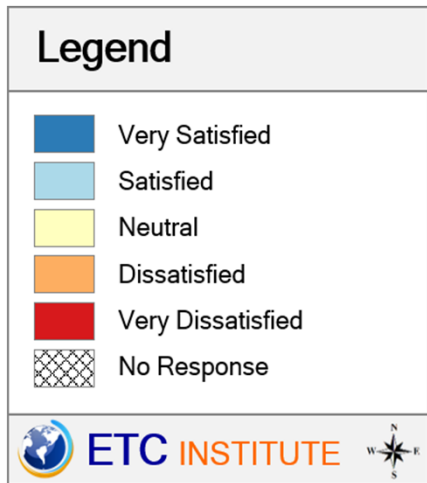
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-9. Accessibility of streets, sidewalks, and buildings for people with disabilities

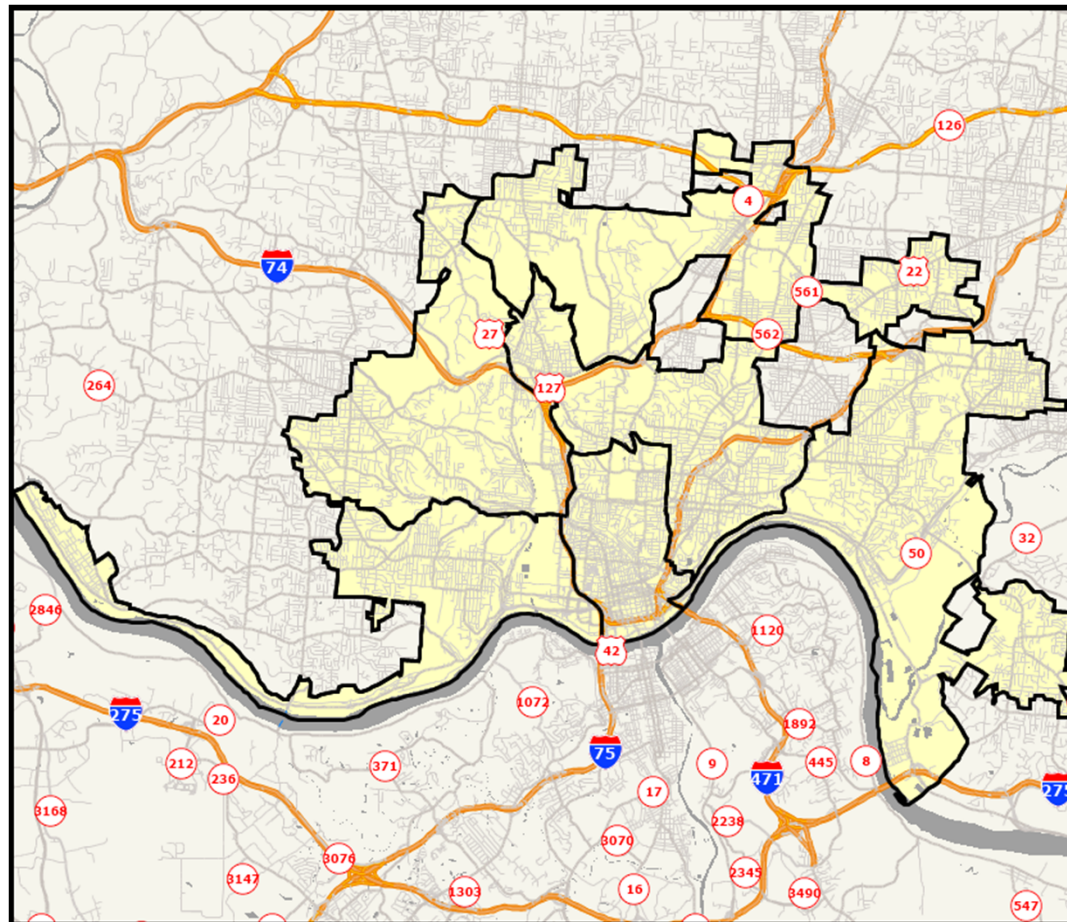
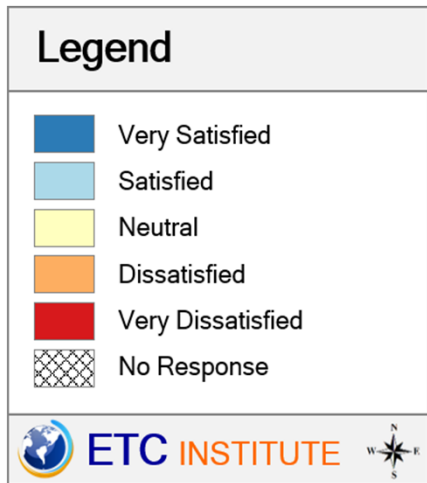
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-10. Quality of on-street bicycle infrastructure (bike lanes/wayfinding signs)

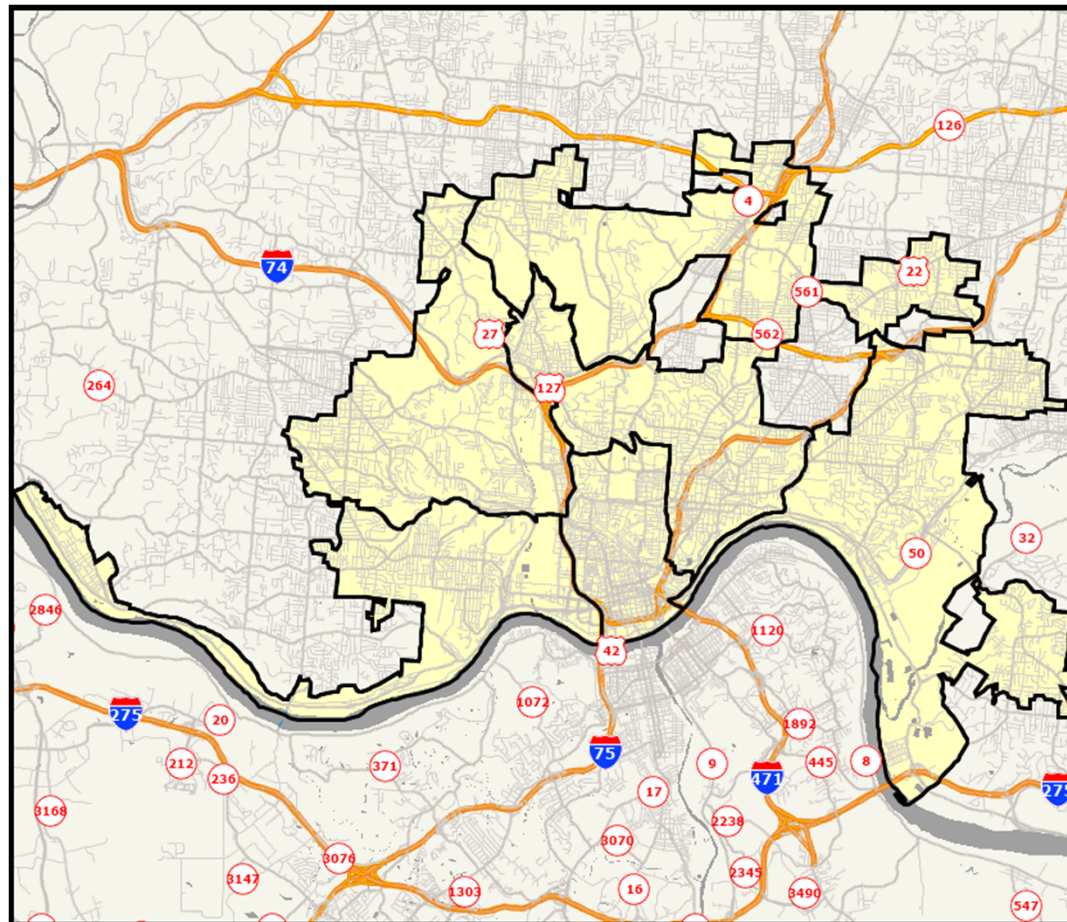
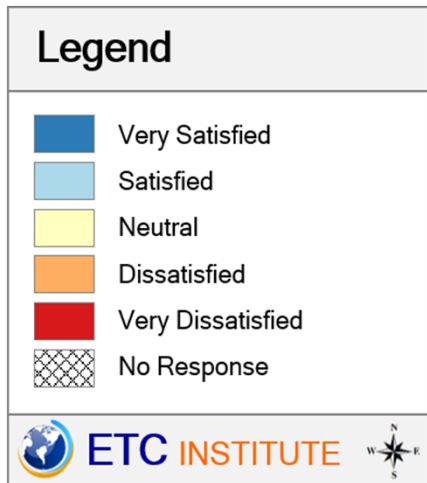
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q10-11. Flow of traffic on City streets in your community

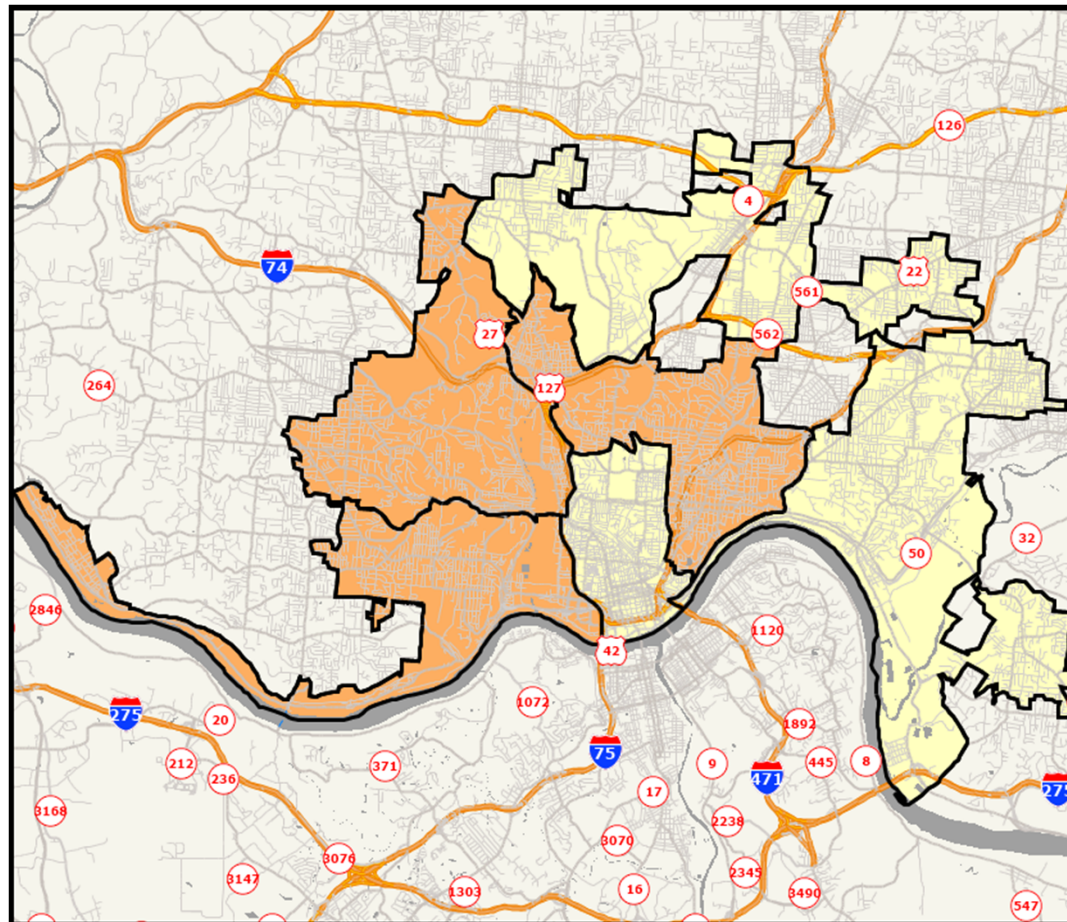
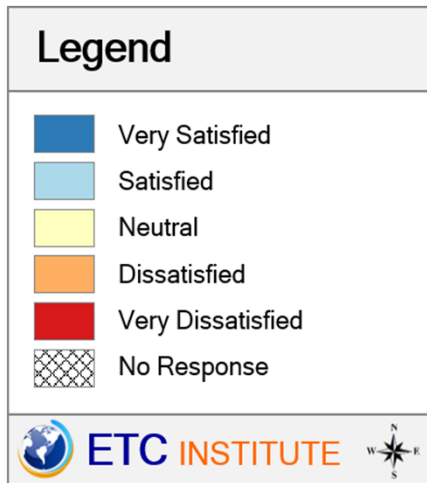
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# Q10-12. Overall cleanliness of City streets and other public areas

(Shading Reflects the Mean Rating by Neighborhood Group)

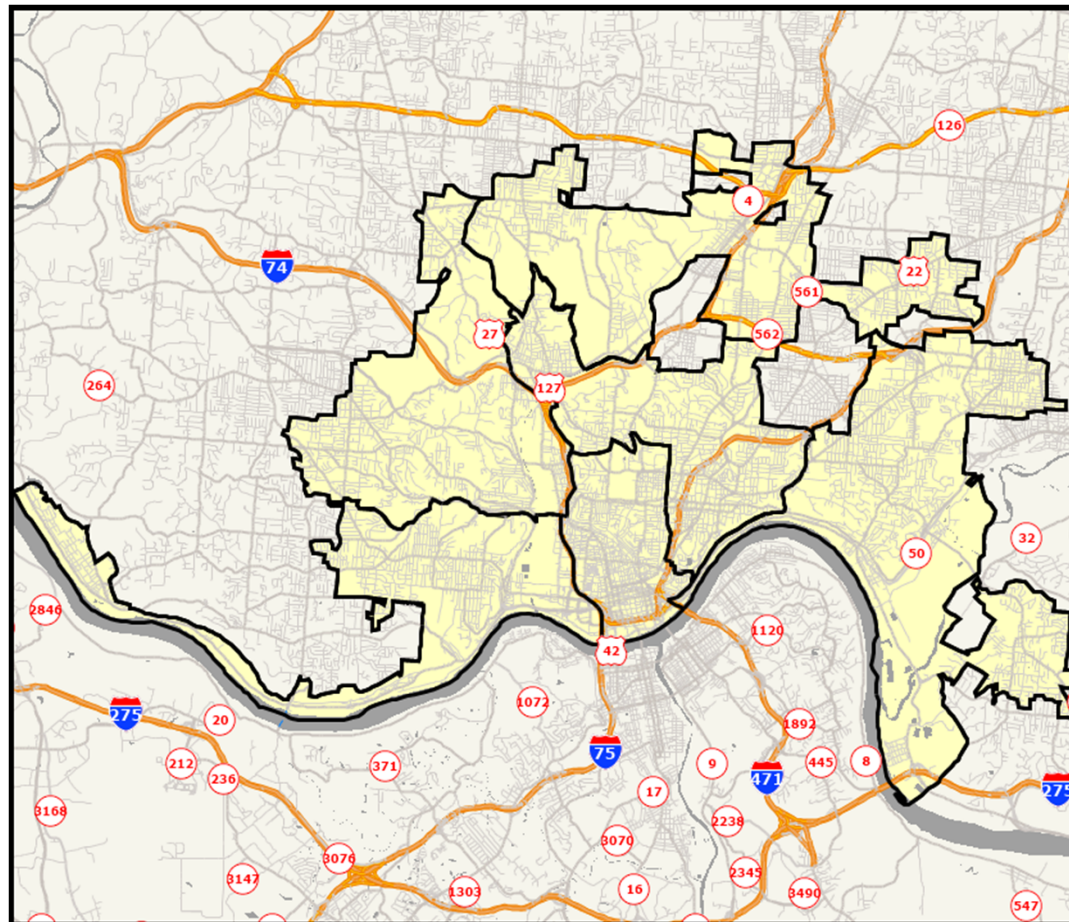
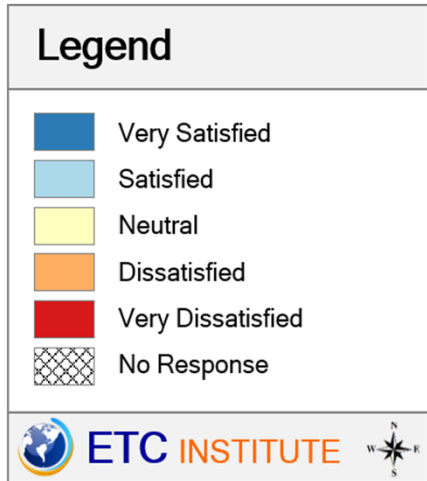


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# Q10-13. Mowing and tree trimming along city streets and other public areas

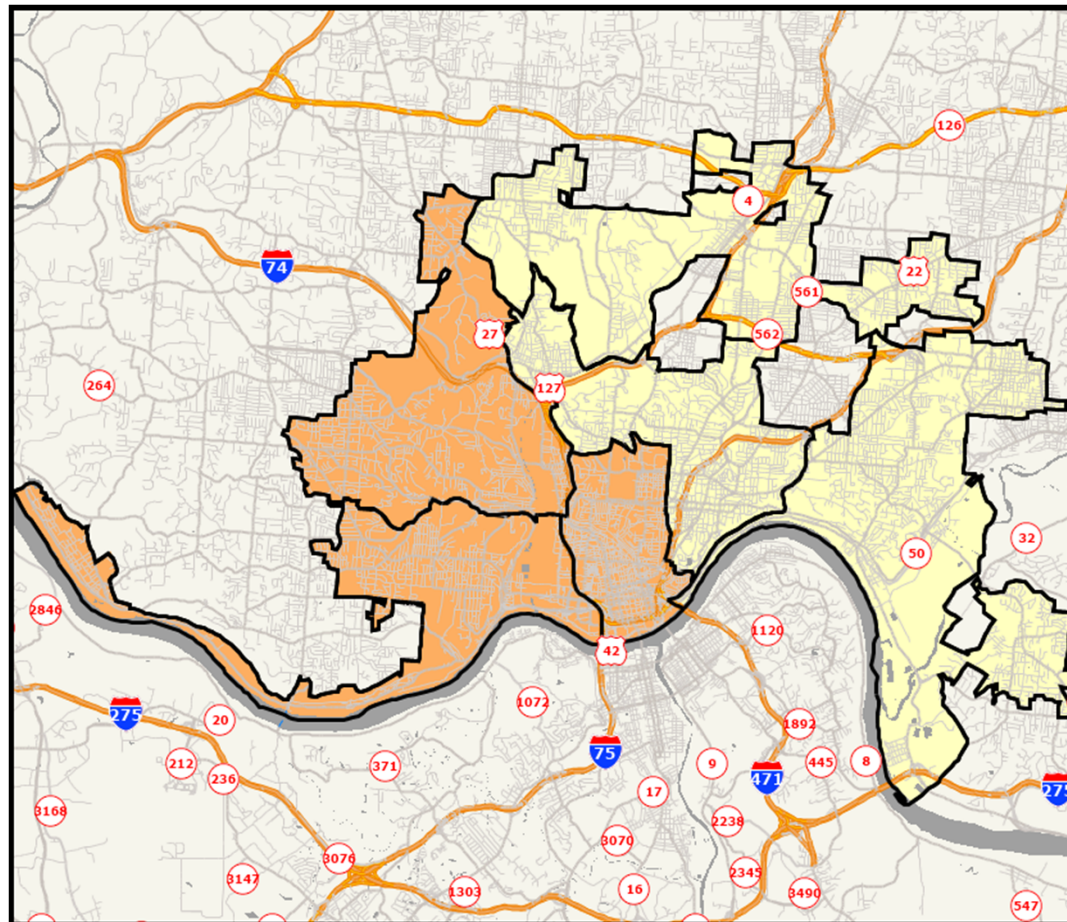
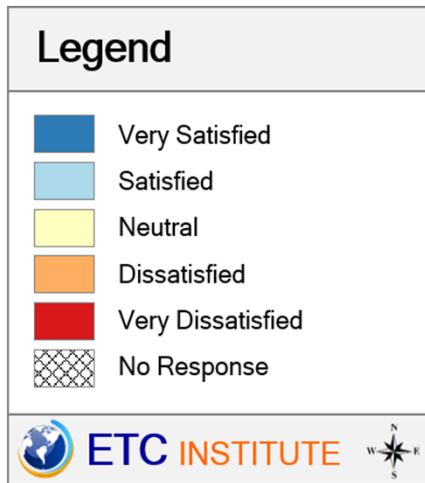
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-1. Enforcing the clean-up of trash and debris on private property

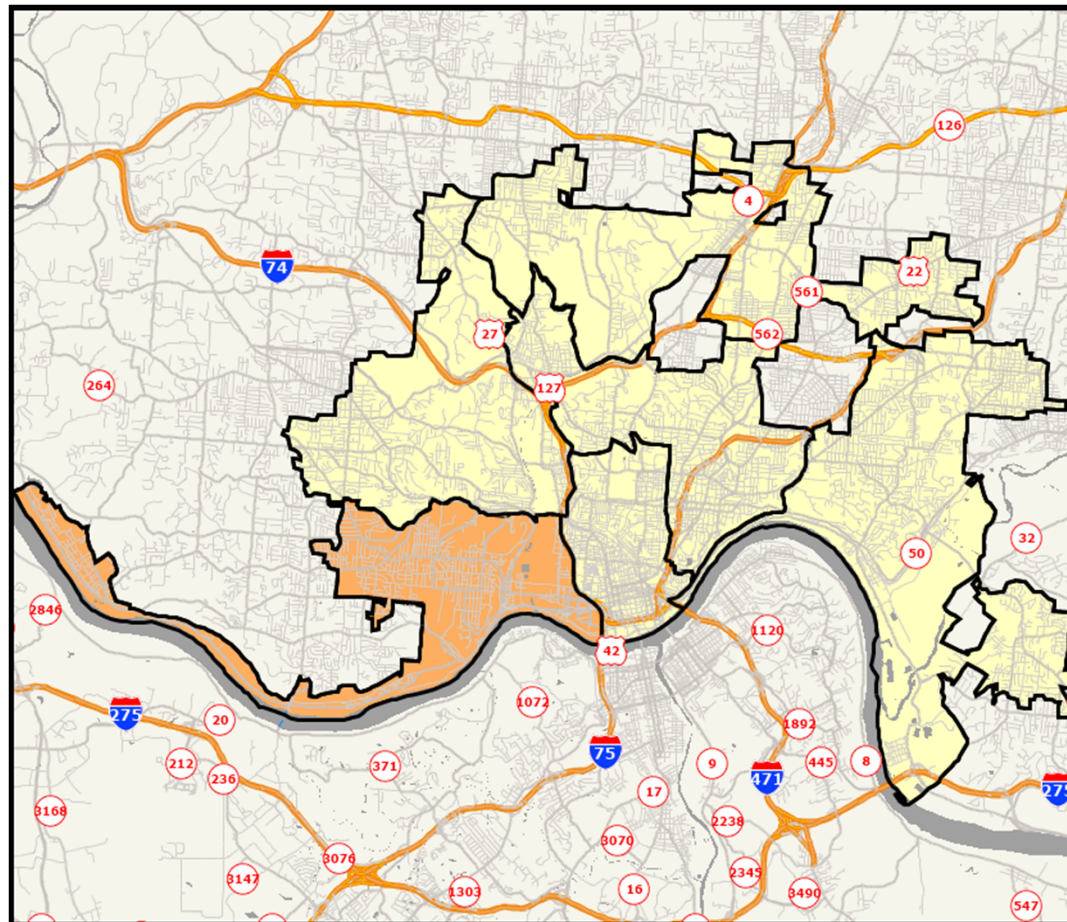
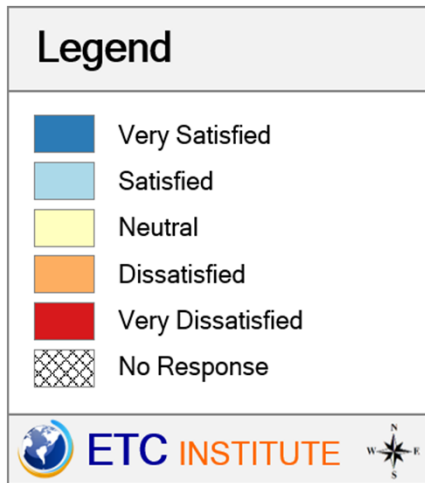
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-2. Enforcing the mowing and cutting of weeds on private property

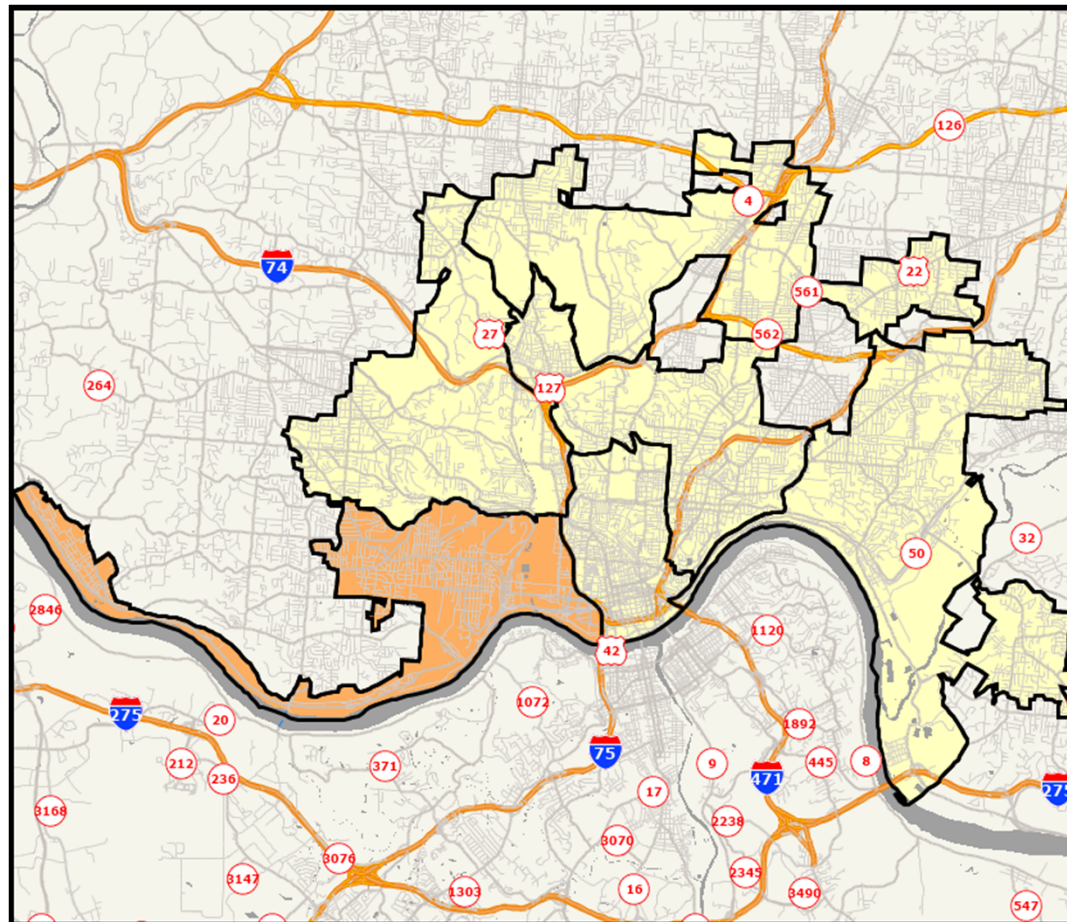
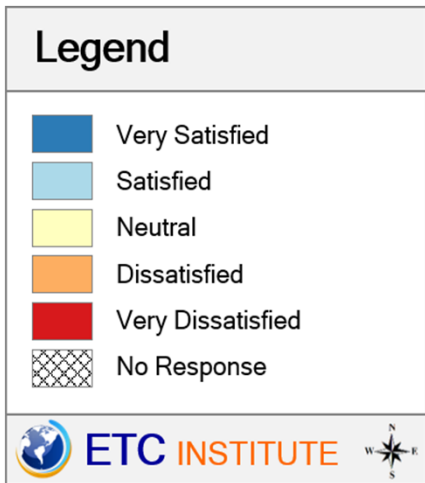
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-3. Enforcing the exterior maintenance of residential property (e.g., condition of buildings)

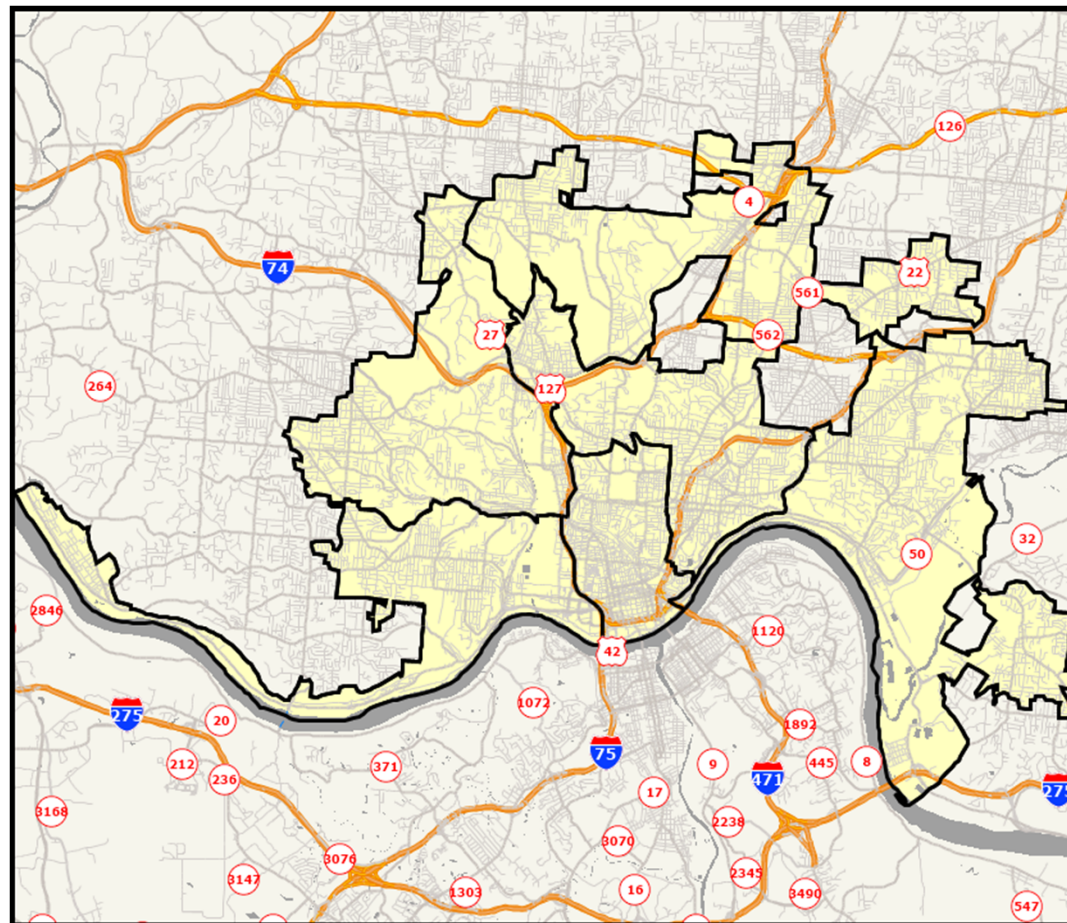
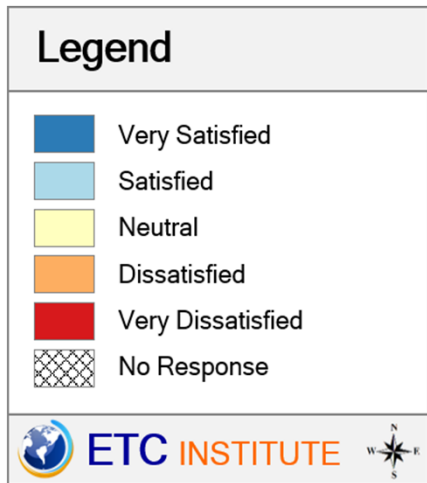
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-4. Enforcing the exterior maintenance of commercial/business property (e.g., condition of buildings)

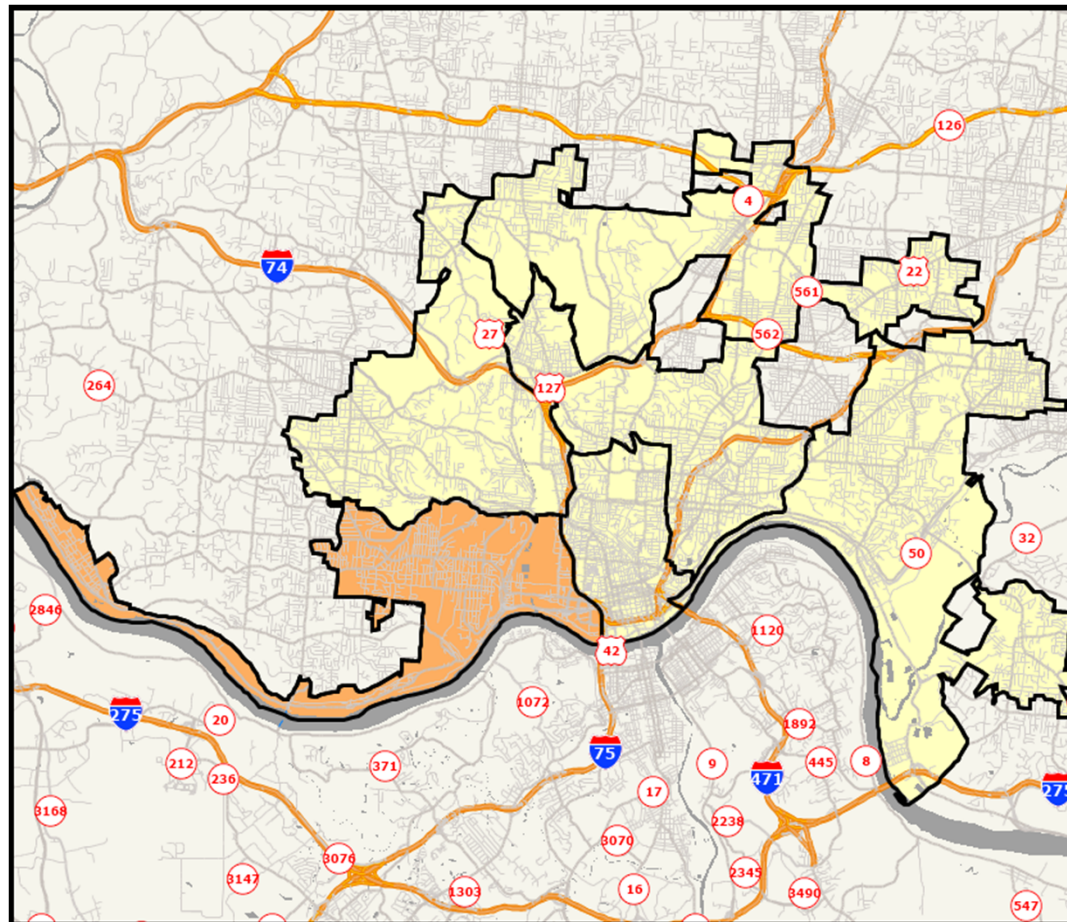
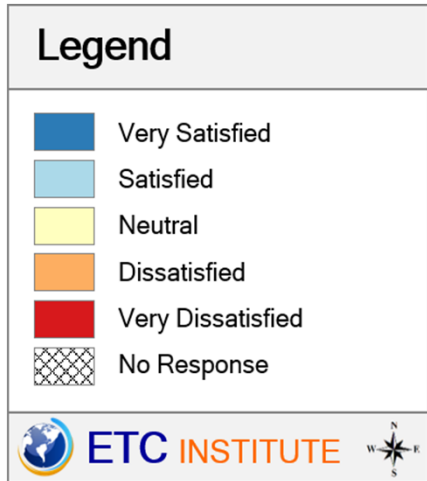
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-5. Enforcing trash, weeds, and exterior maintenance in your neighborhood

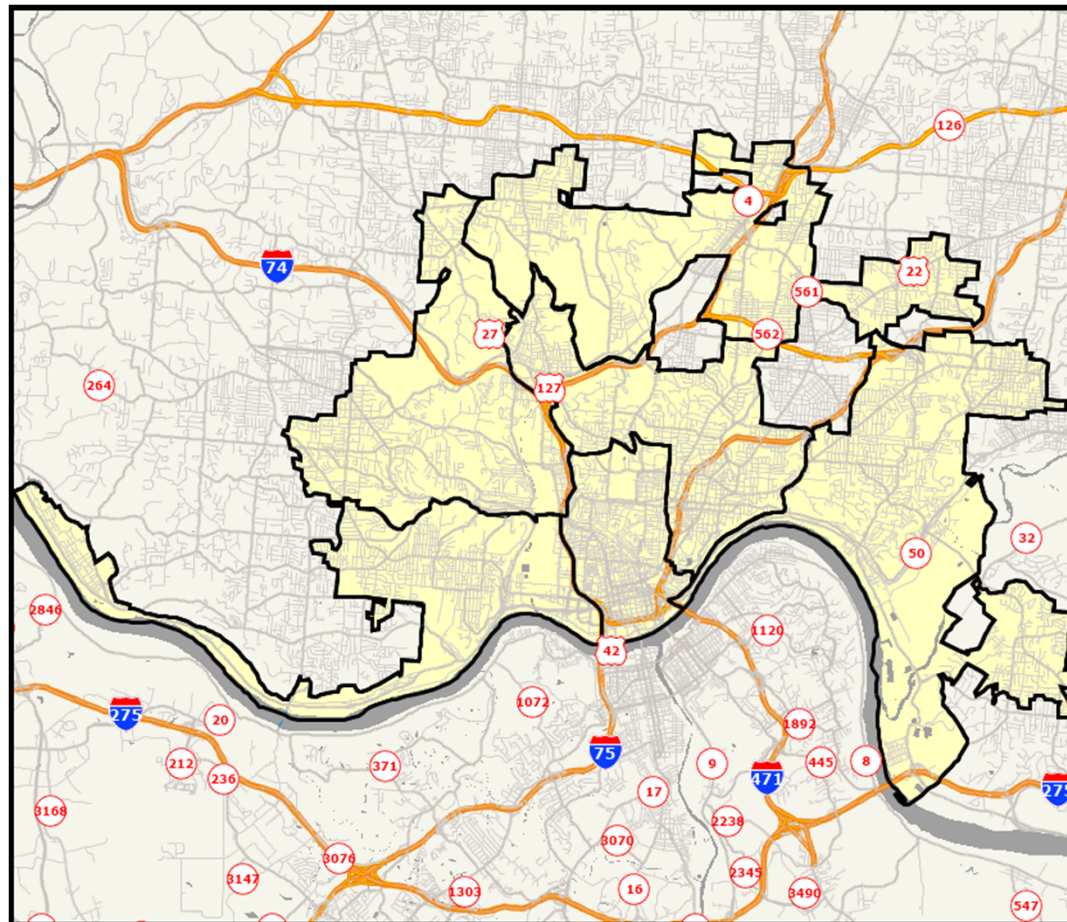
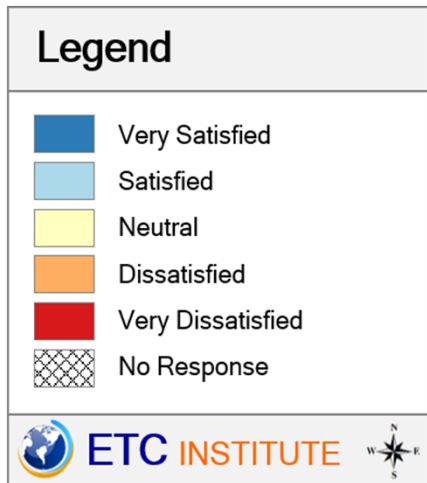
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-6. Boarding up vacant structures that are open to entry

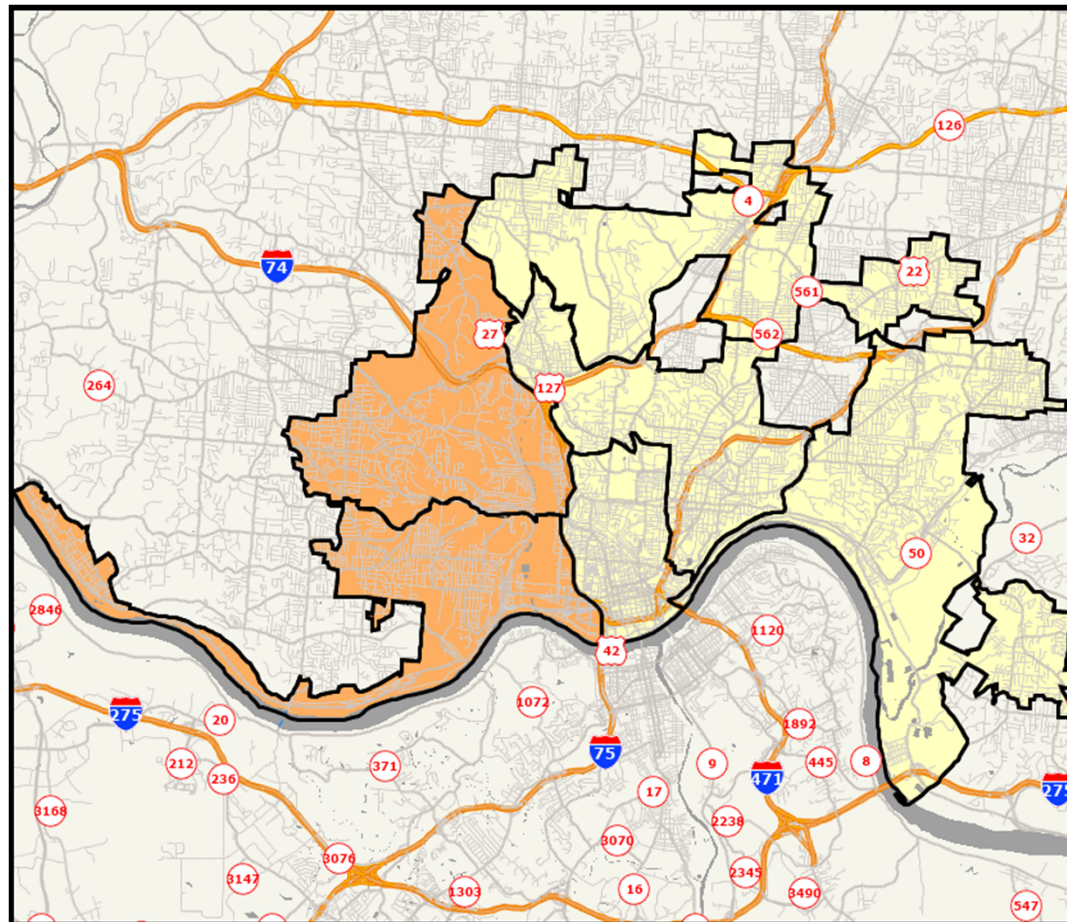
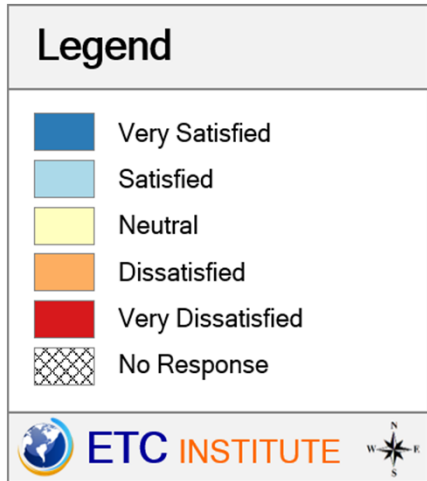
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-7. Demolishing vacant structures that are deemed a public nuisance

(Shading Reflects the Mean Rating by Neighborhood Group)

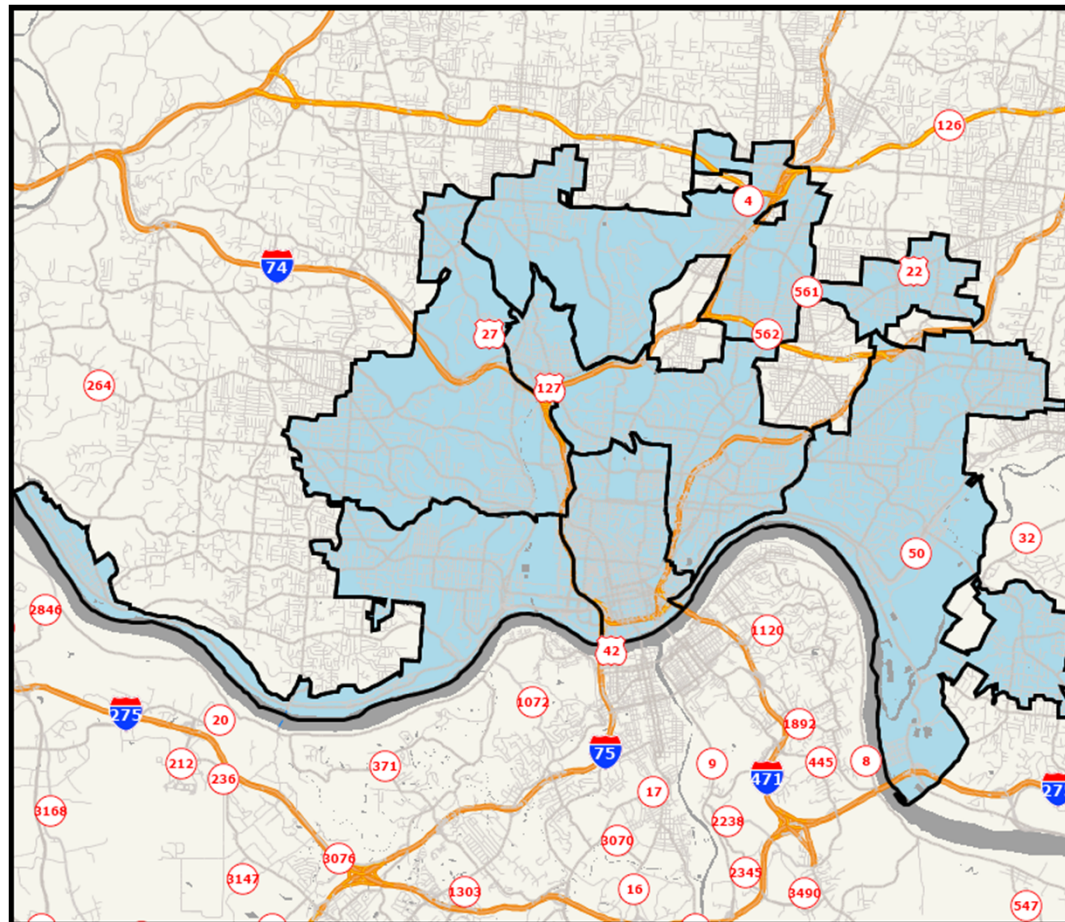
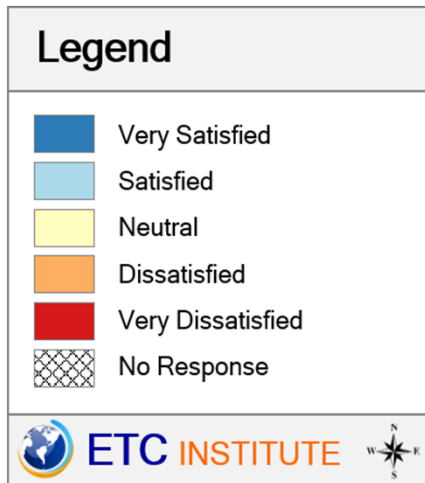


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# Q12-8. Overall quality of trash collection services

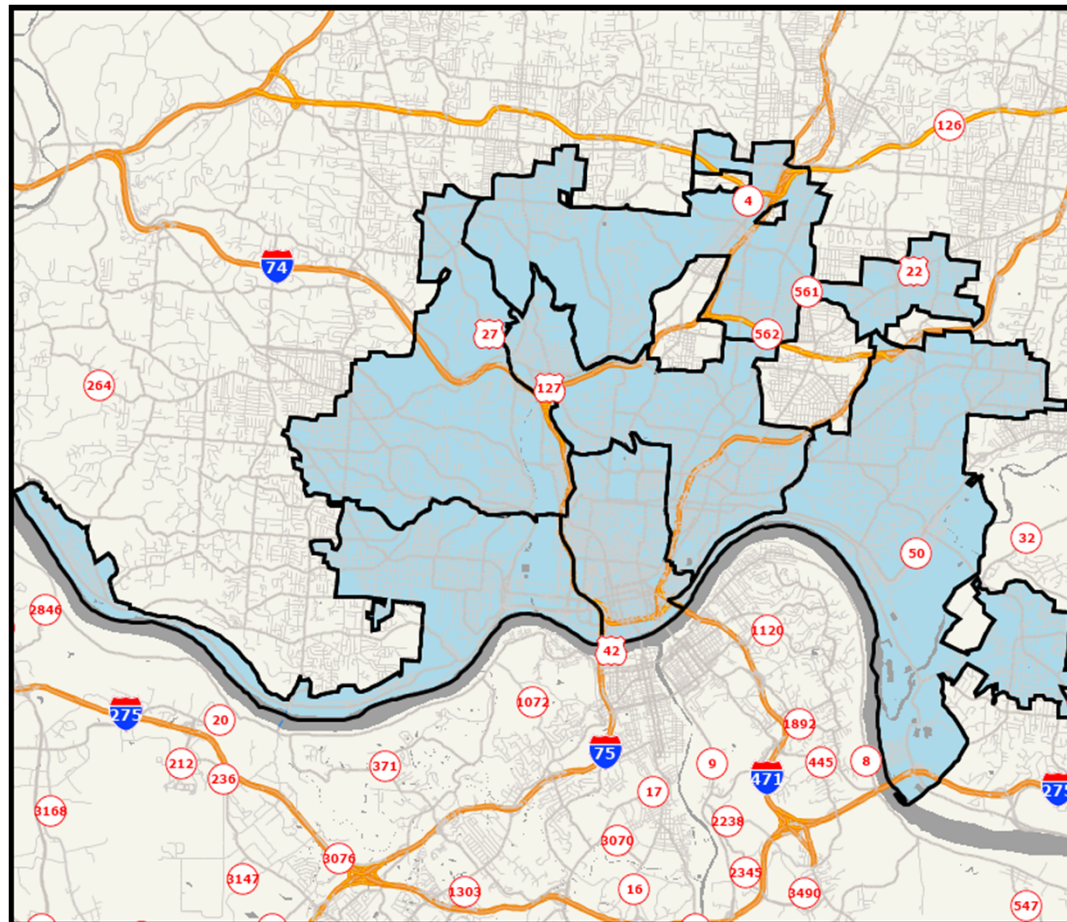
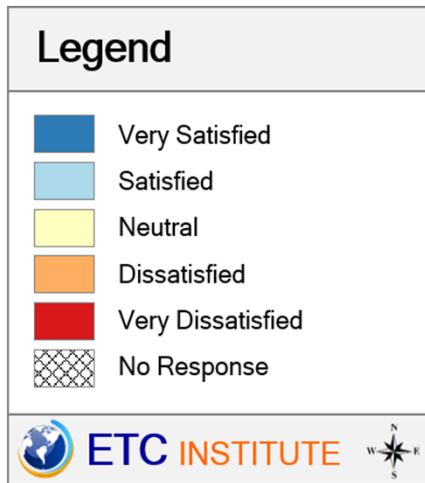
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-9. Overall quality of curbside recycling services

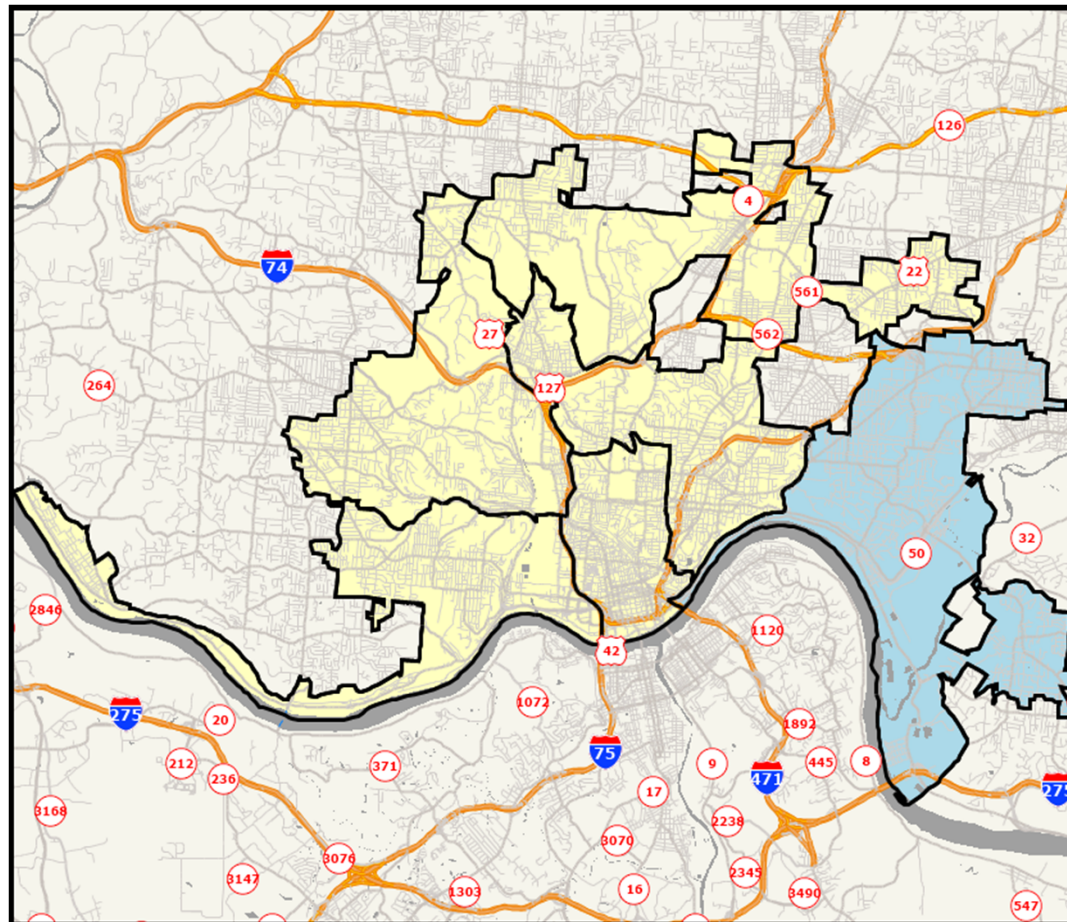
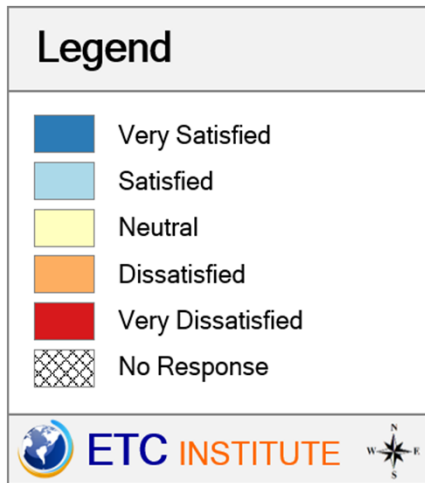
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-10. Overall quality of recycling drop-off centers

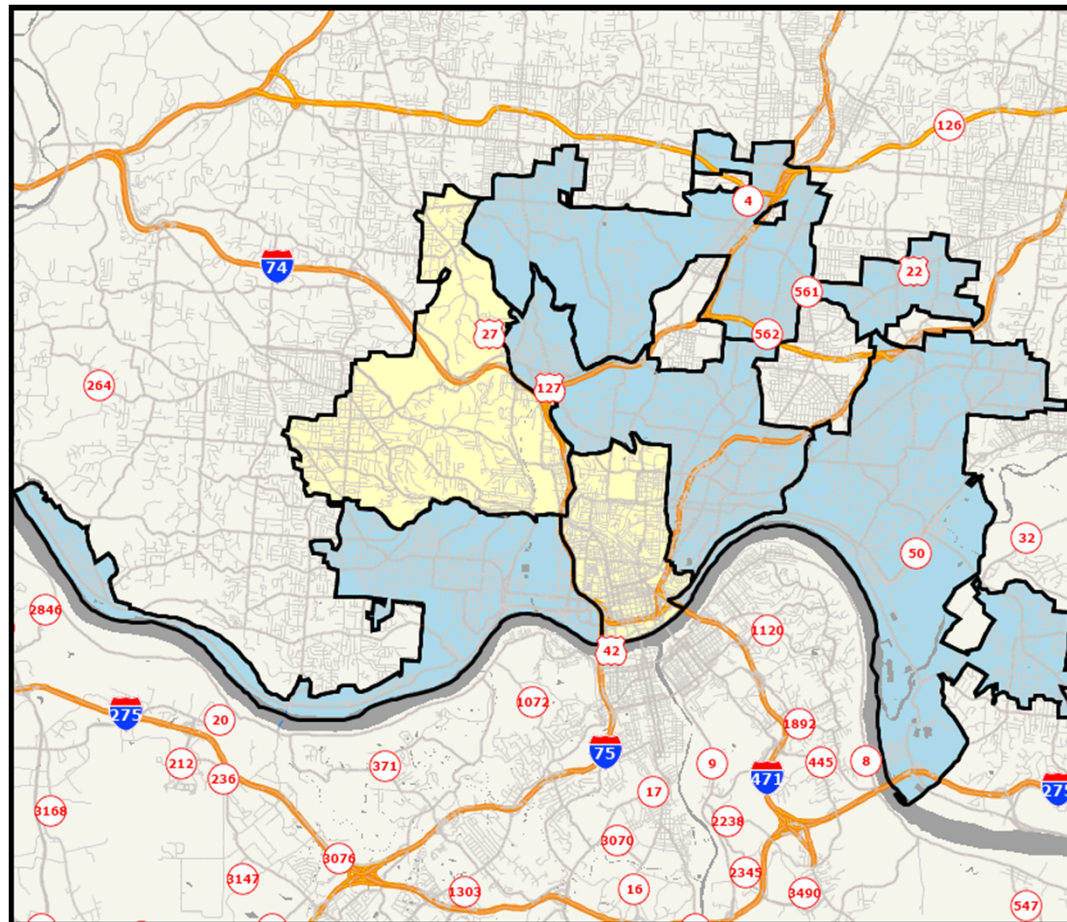
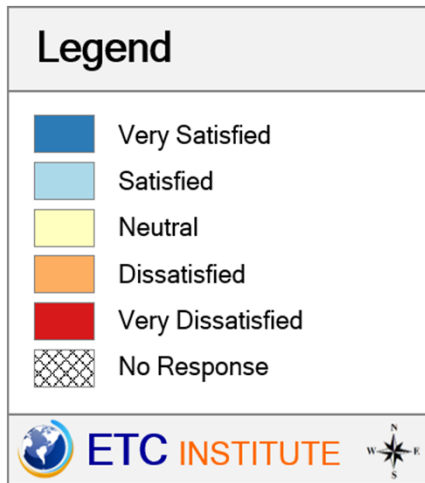
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-11. Overall quality of bulky item pick-up services

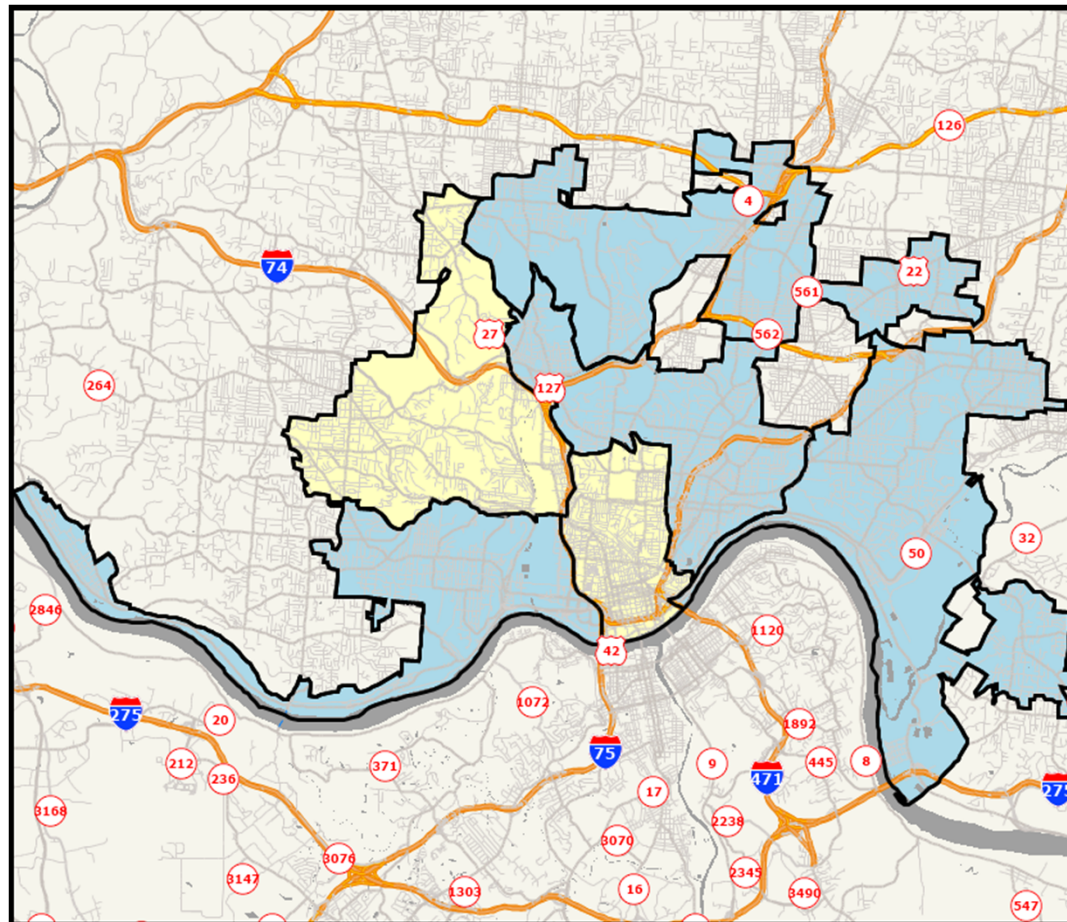
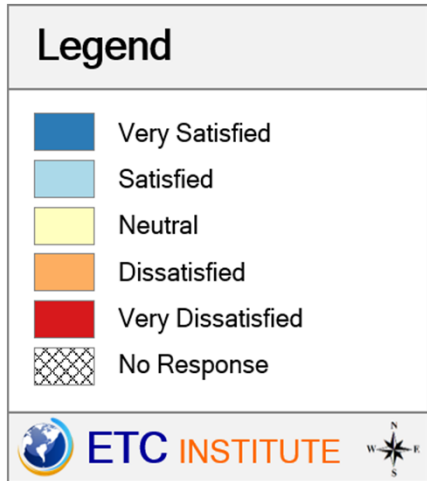
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-12. Overall quality of leaf and brush pick-up services

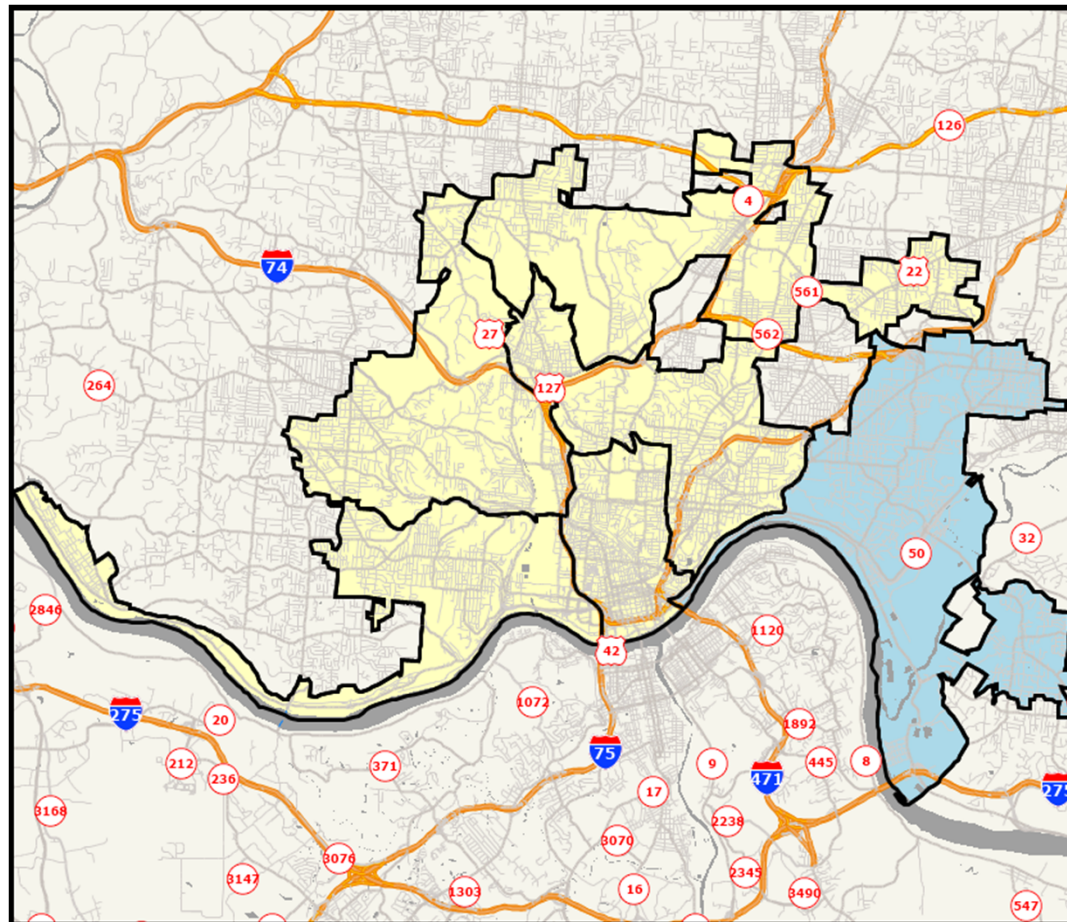
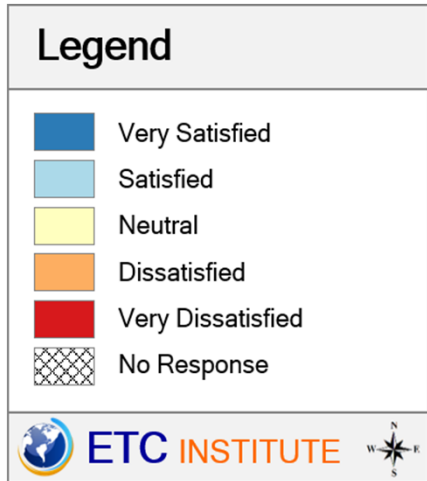
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-13. Overall quality of leaf and brush drop-off centers

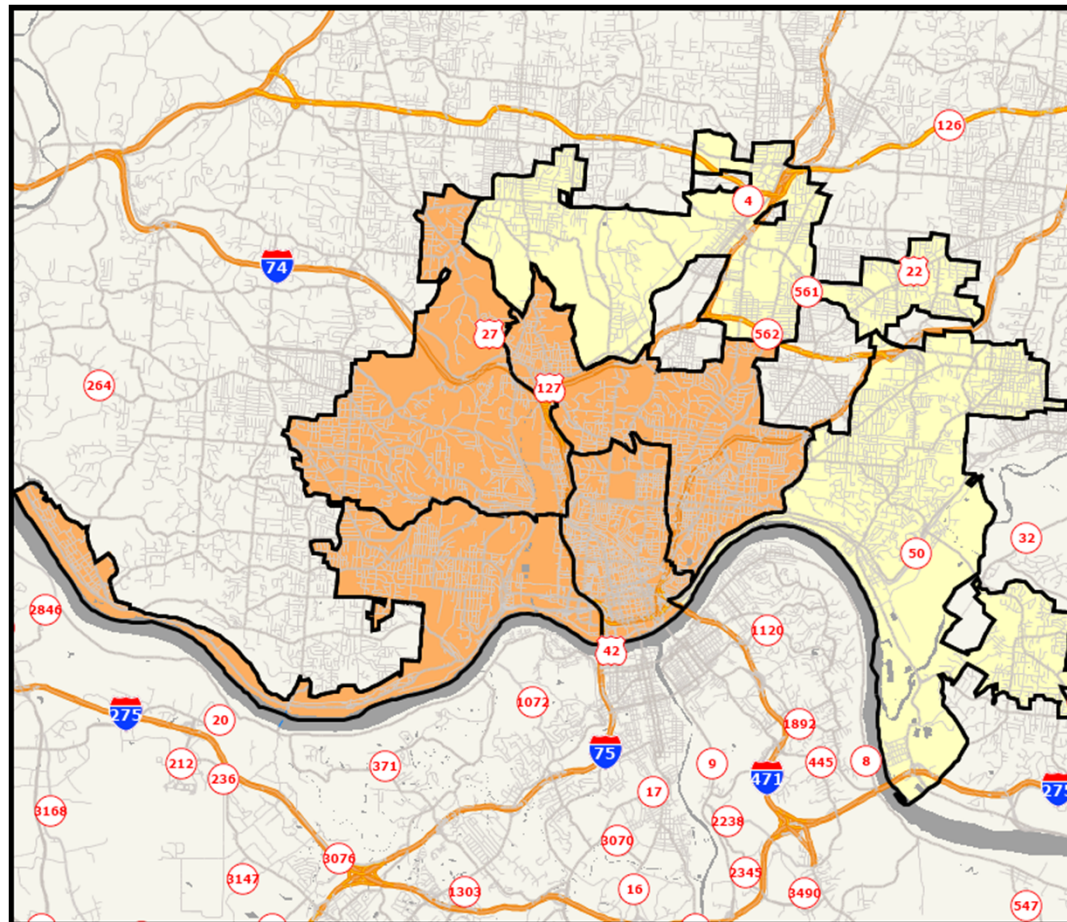
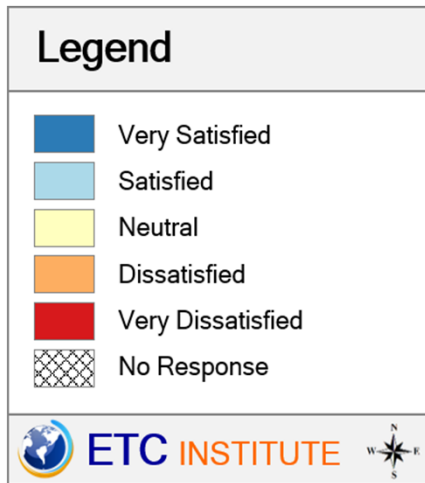
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q12-14. City efforts to clean-up illegal dumping sites

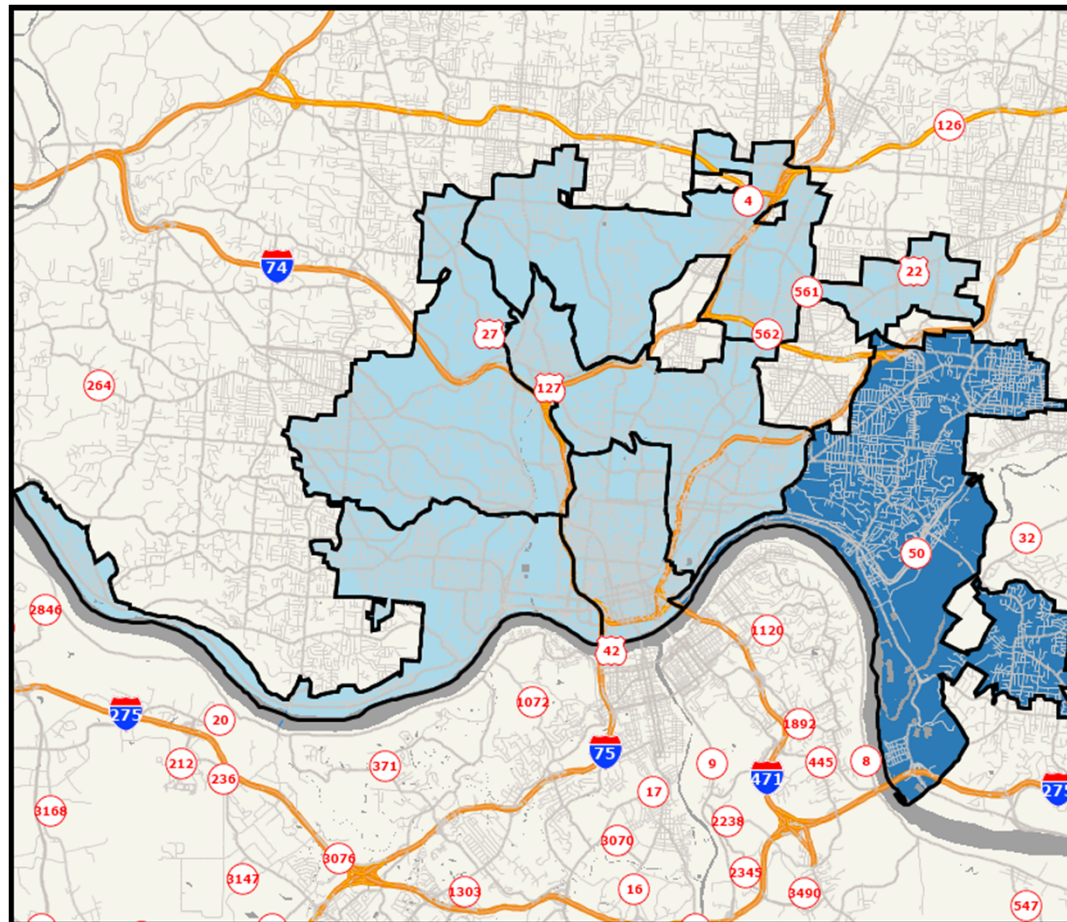
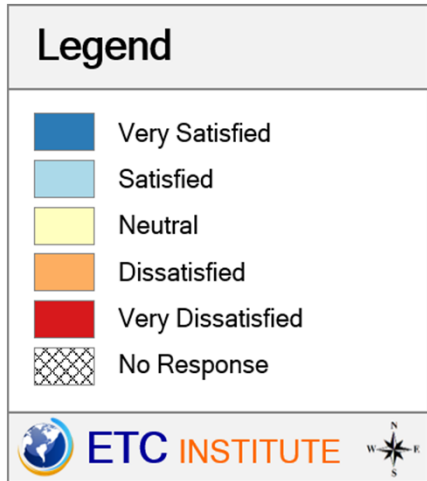
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-1. Maintenance of City parks

(Shading Reflects the Mean Rating by Neighborhood Group)

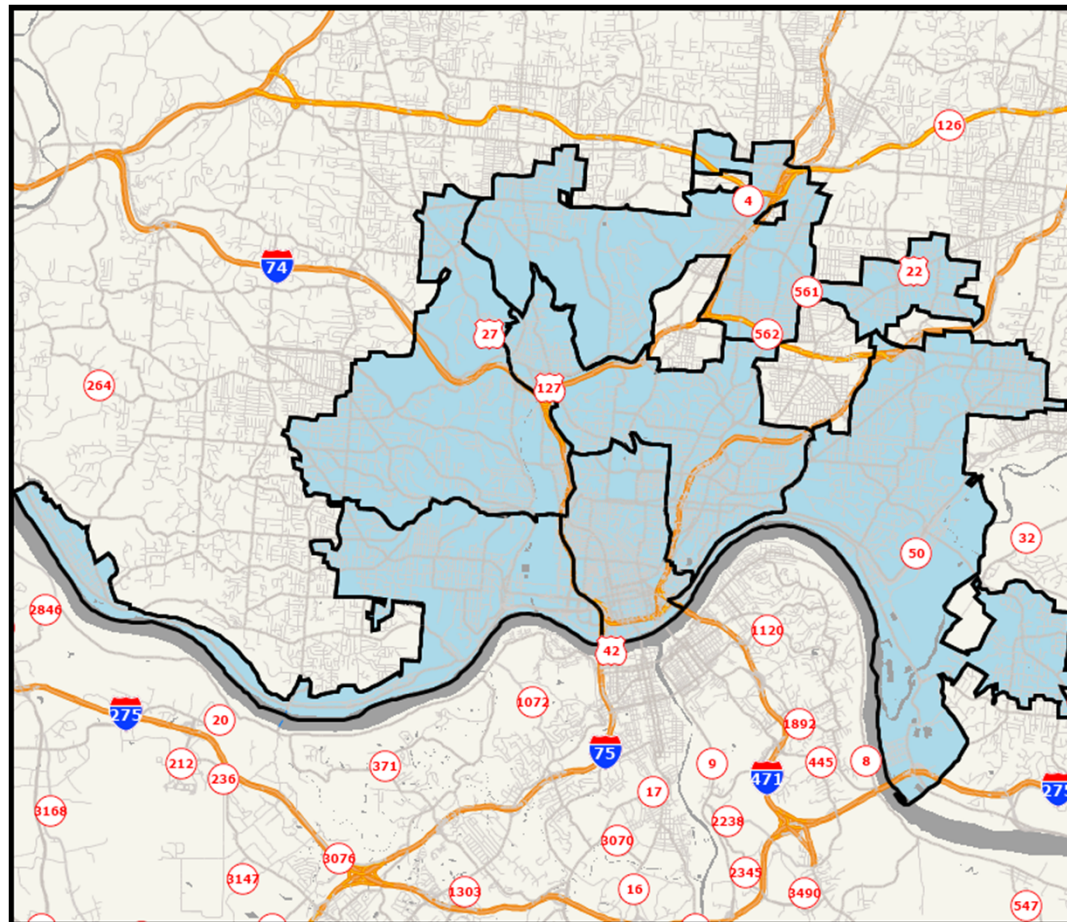
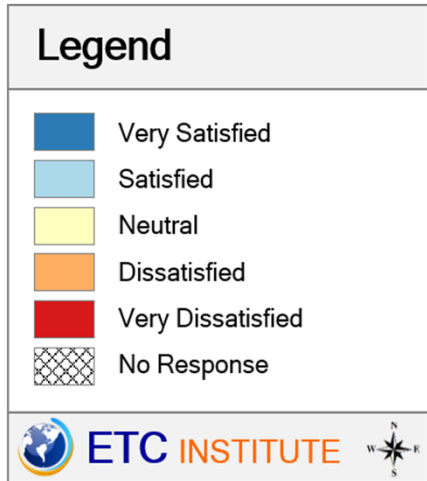


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# Q14-2. Quality of facilities such as picnic shelters and playgrounds in city parks

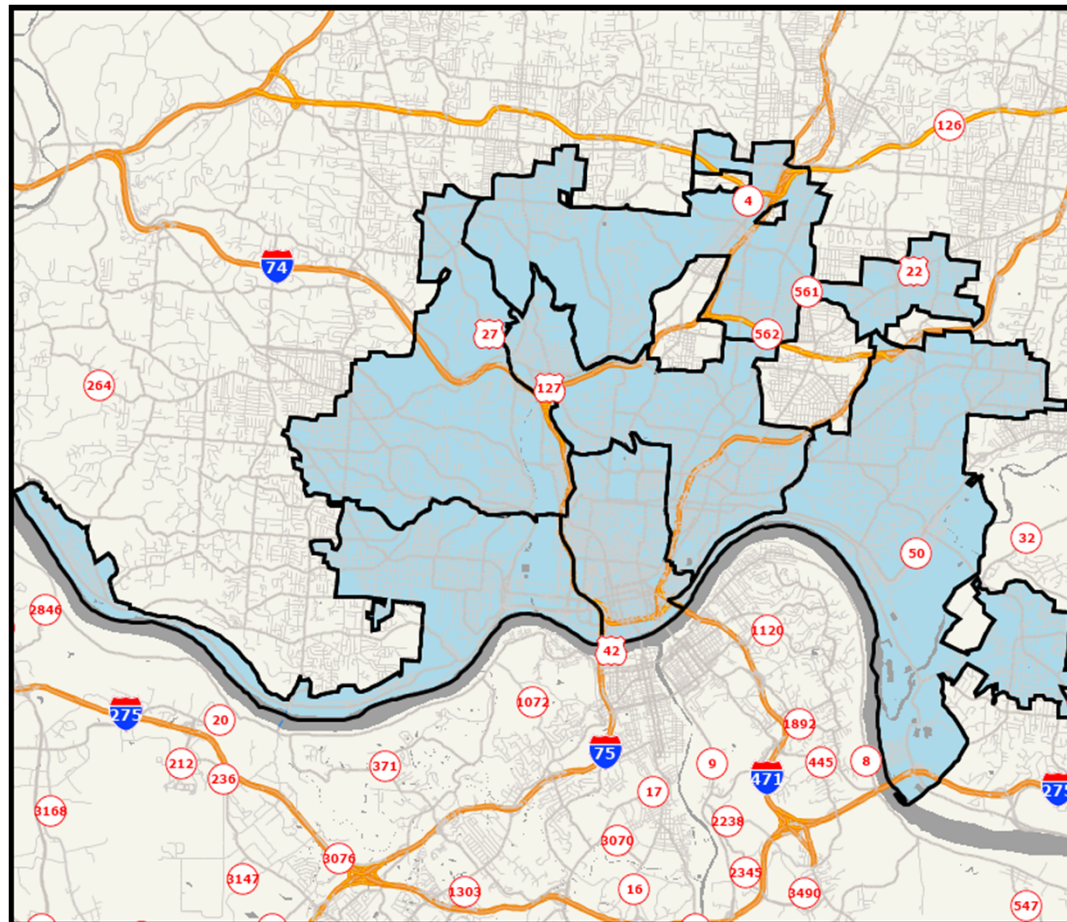
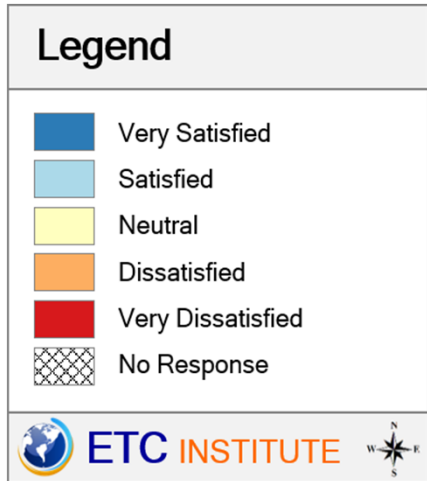
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-3. Walking and biking trails in the City

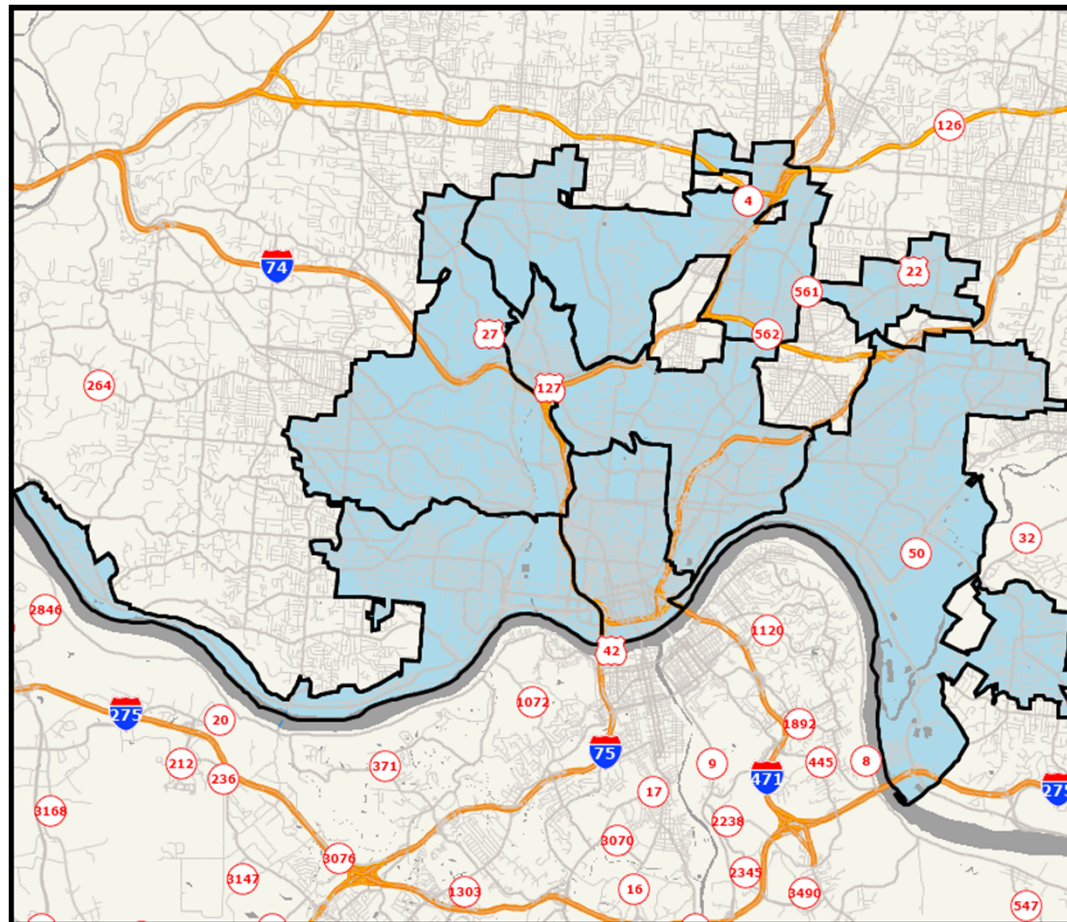
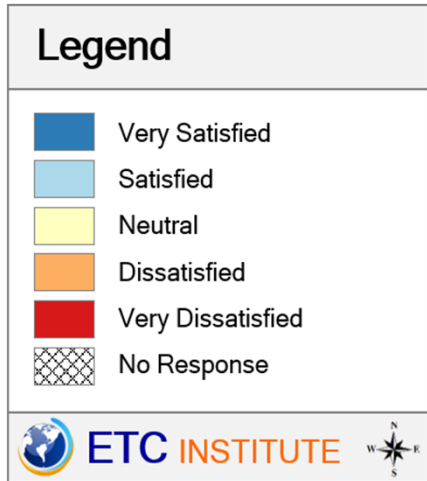
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-4. Ease of registering for Parks programs

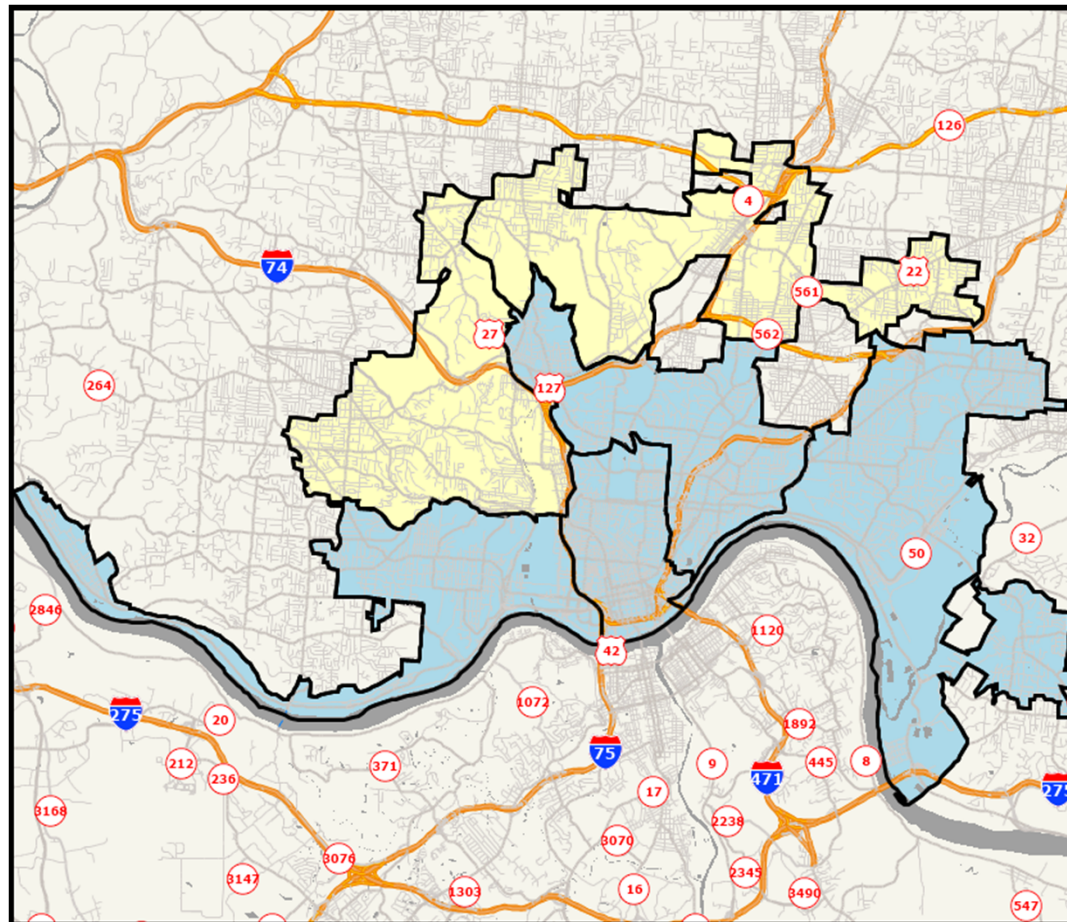
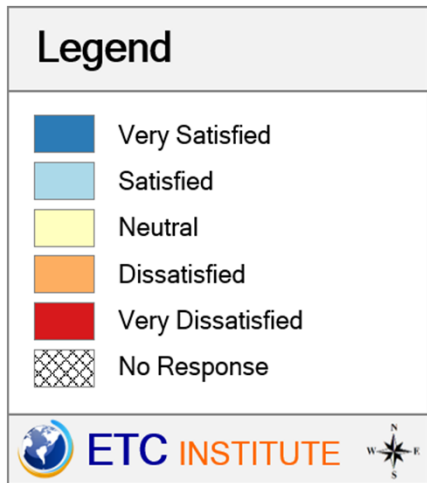
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-5. The Parks Department's youth programs and activities

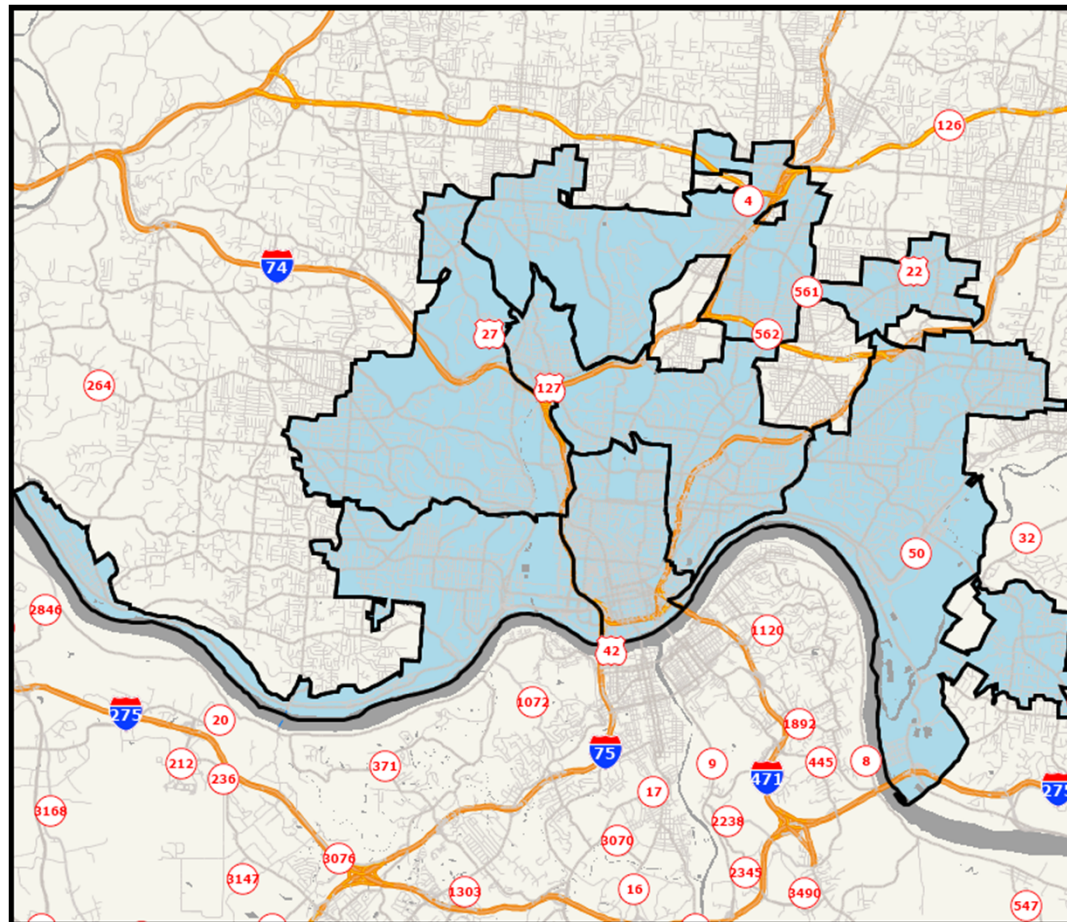
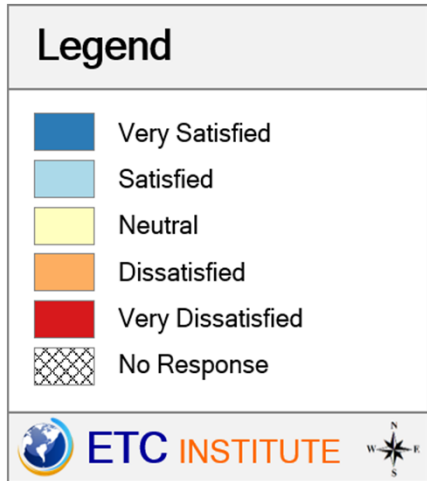
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-6. Quality of customer service from Parks employees

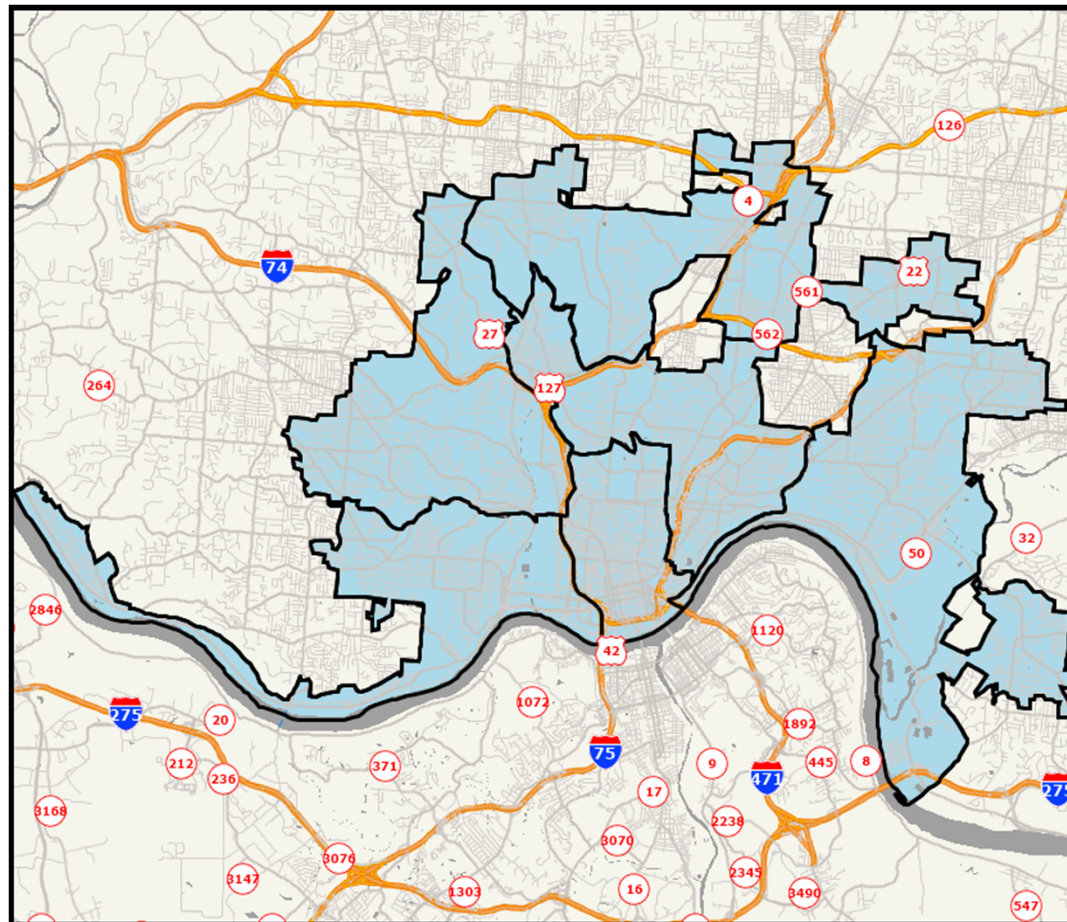
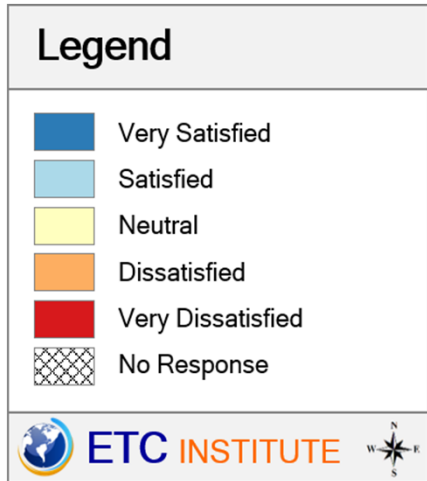
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-7. Maintenance of City recreation centers

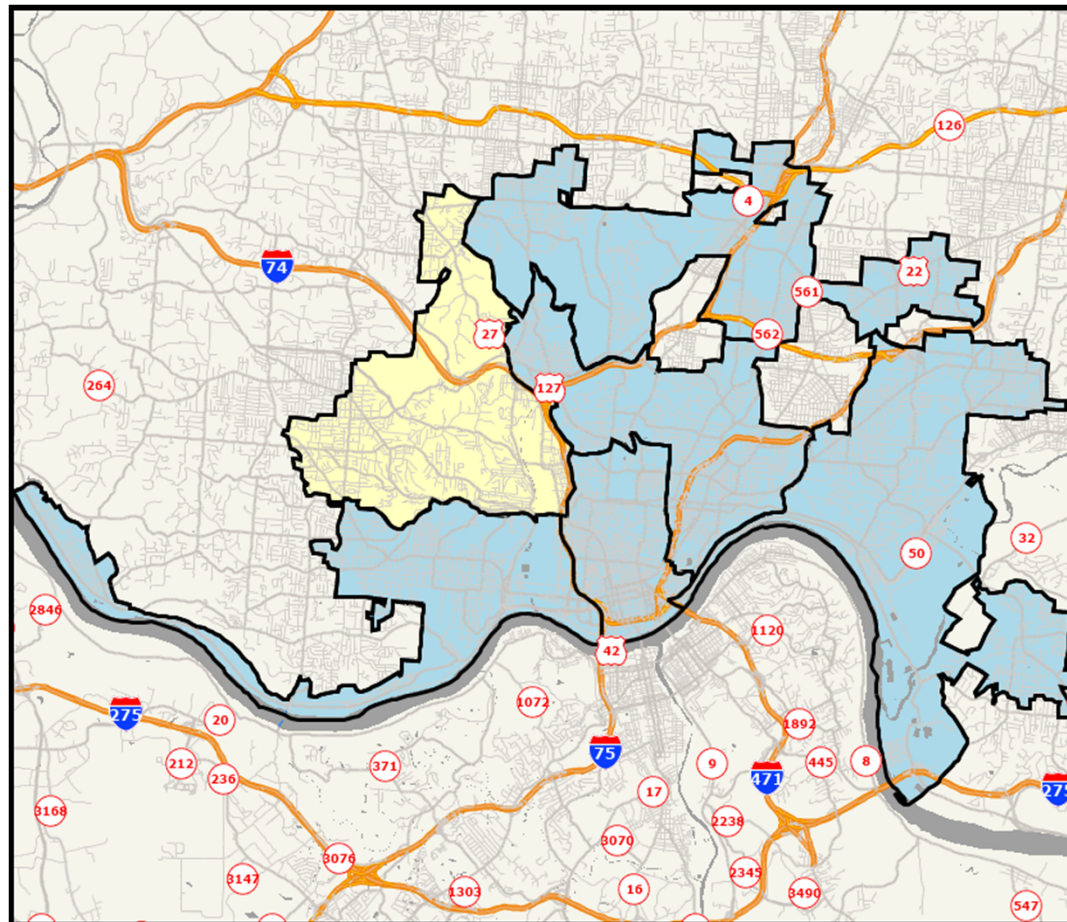
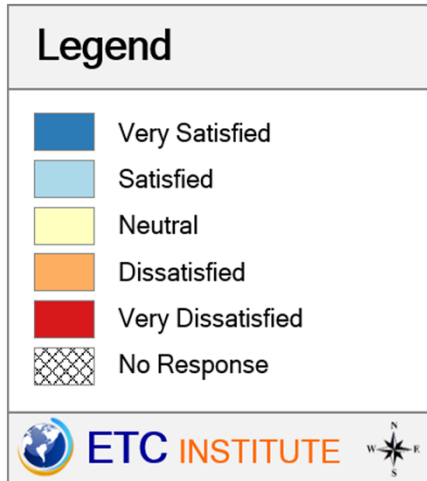
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-8. Maintenance of City swimming pools

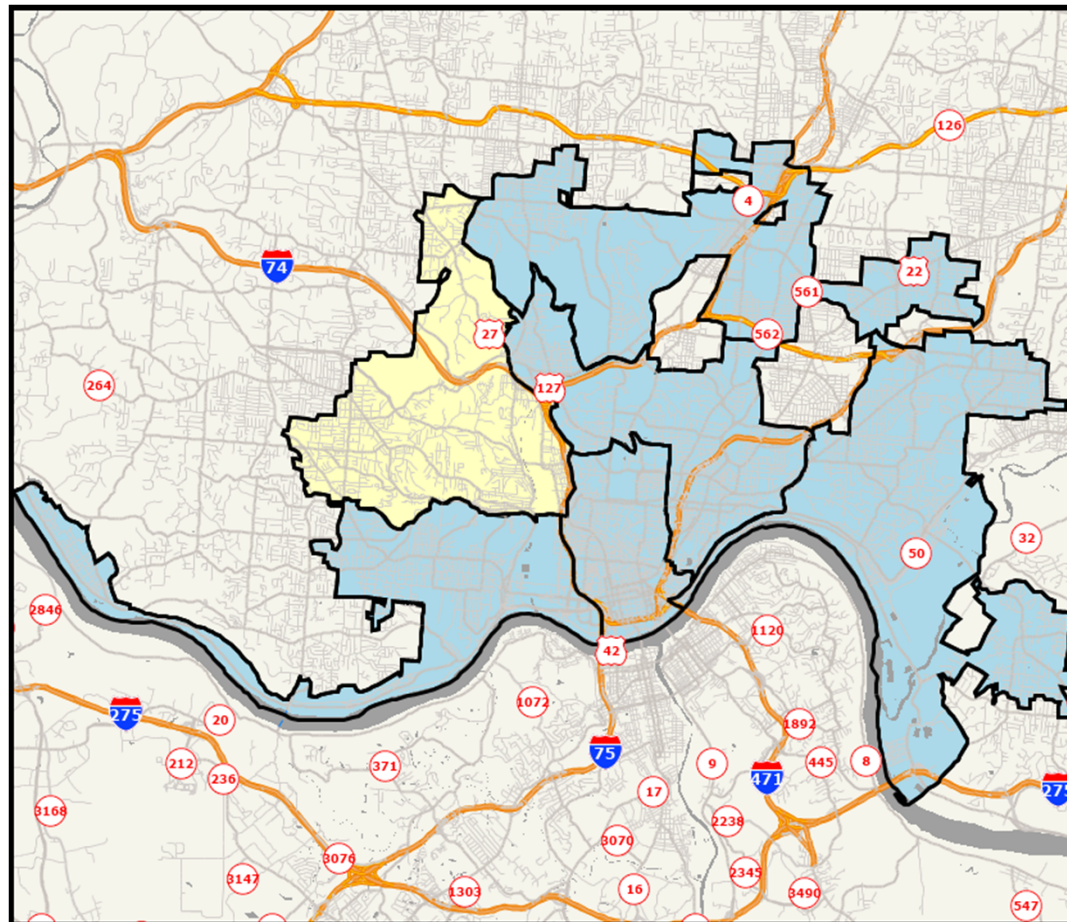
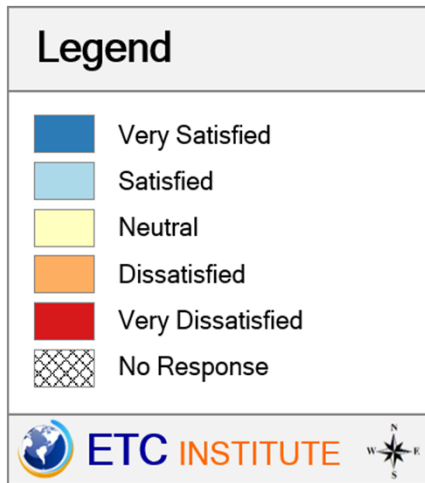
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-9. Other recreation facilities – tennis courts, golf courses

(Shading Reflects the Mean Rating by Neighborhood Group)

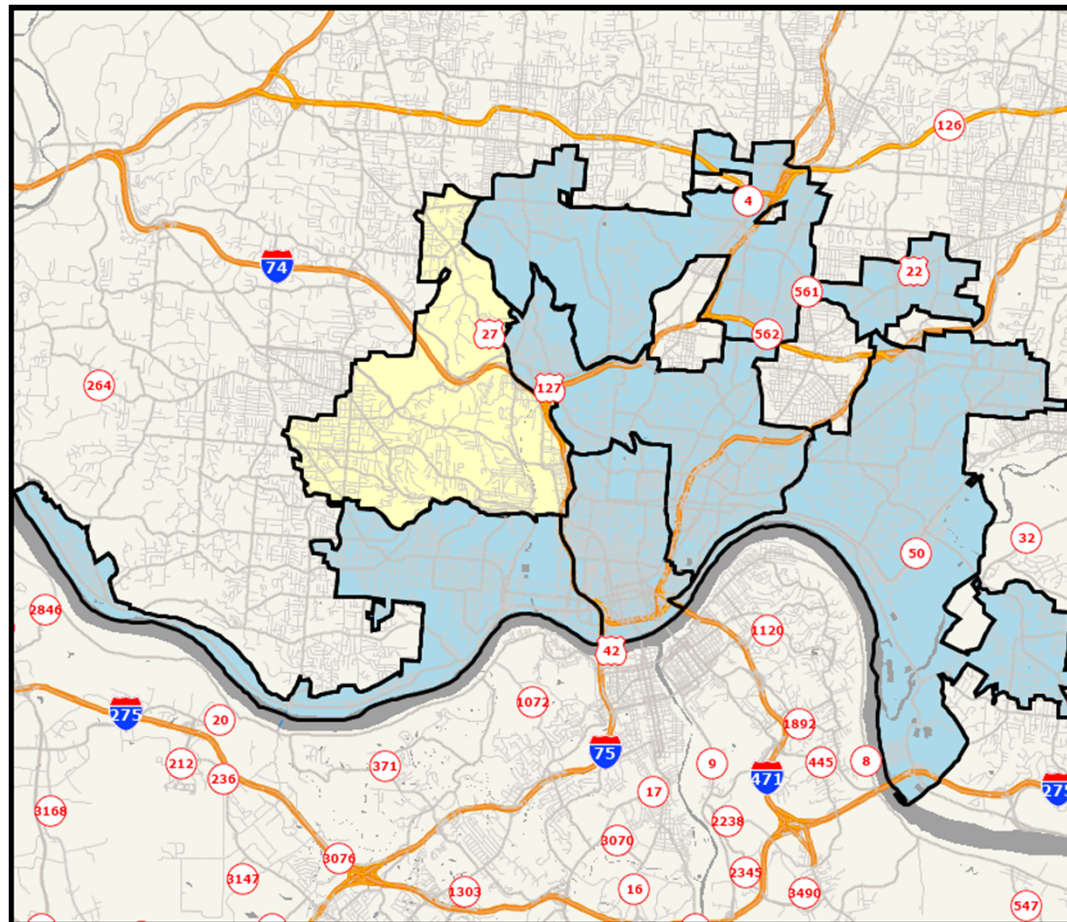
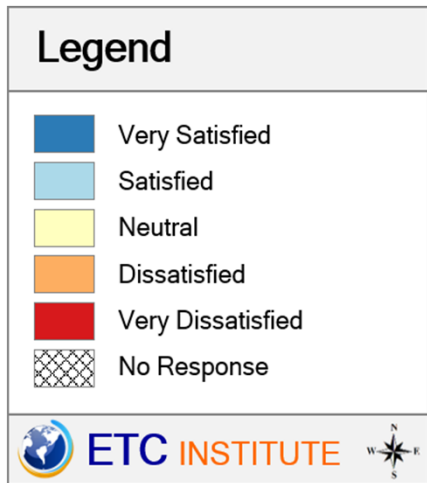


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# Q14-10. Ease of registering for recreation programs

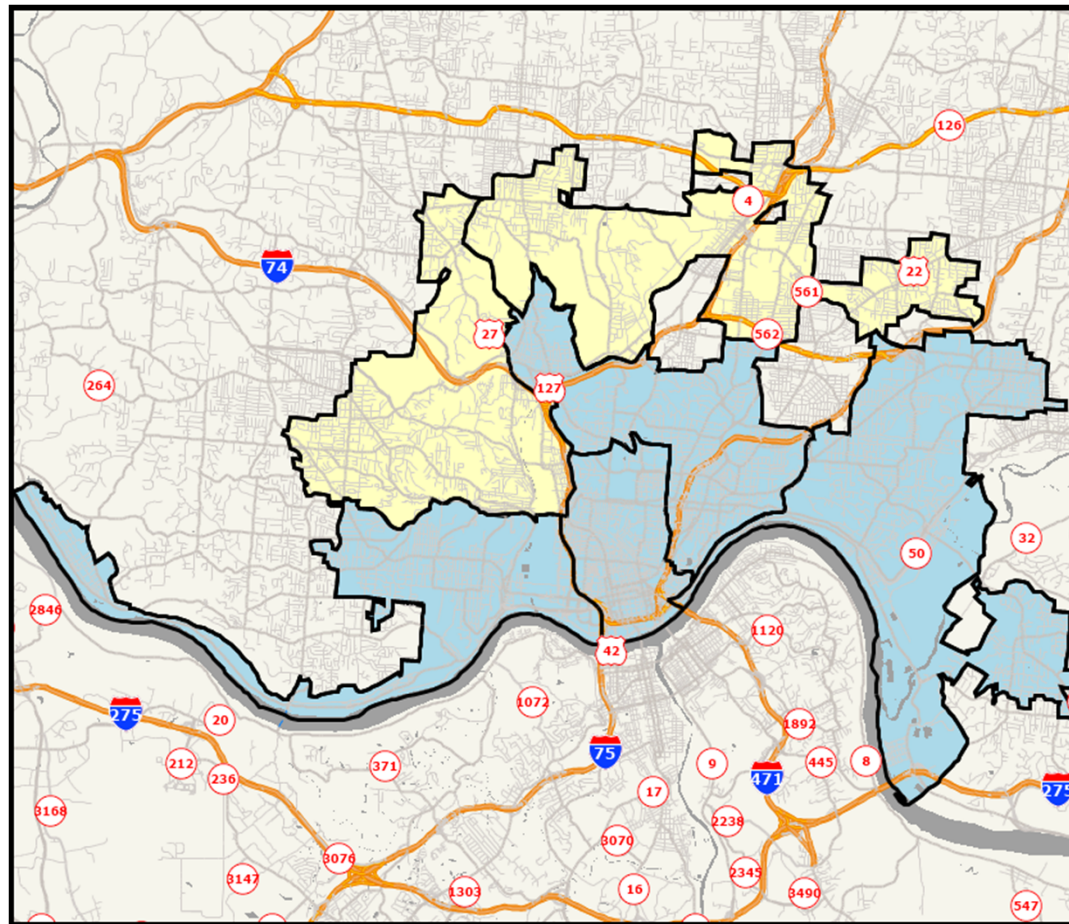
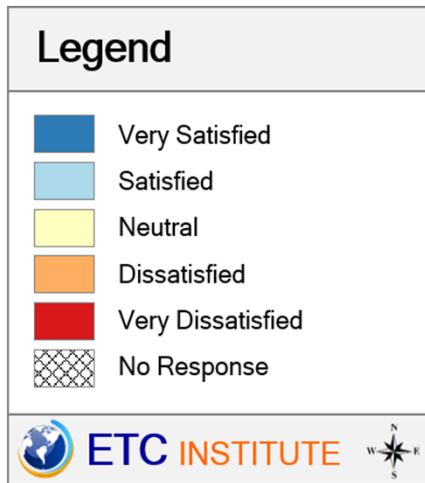
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-11. The Recreation Department's youth programs and activities

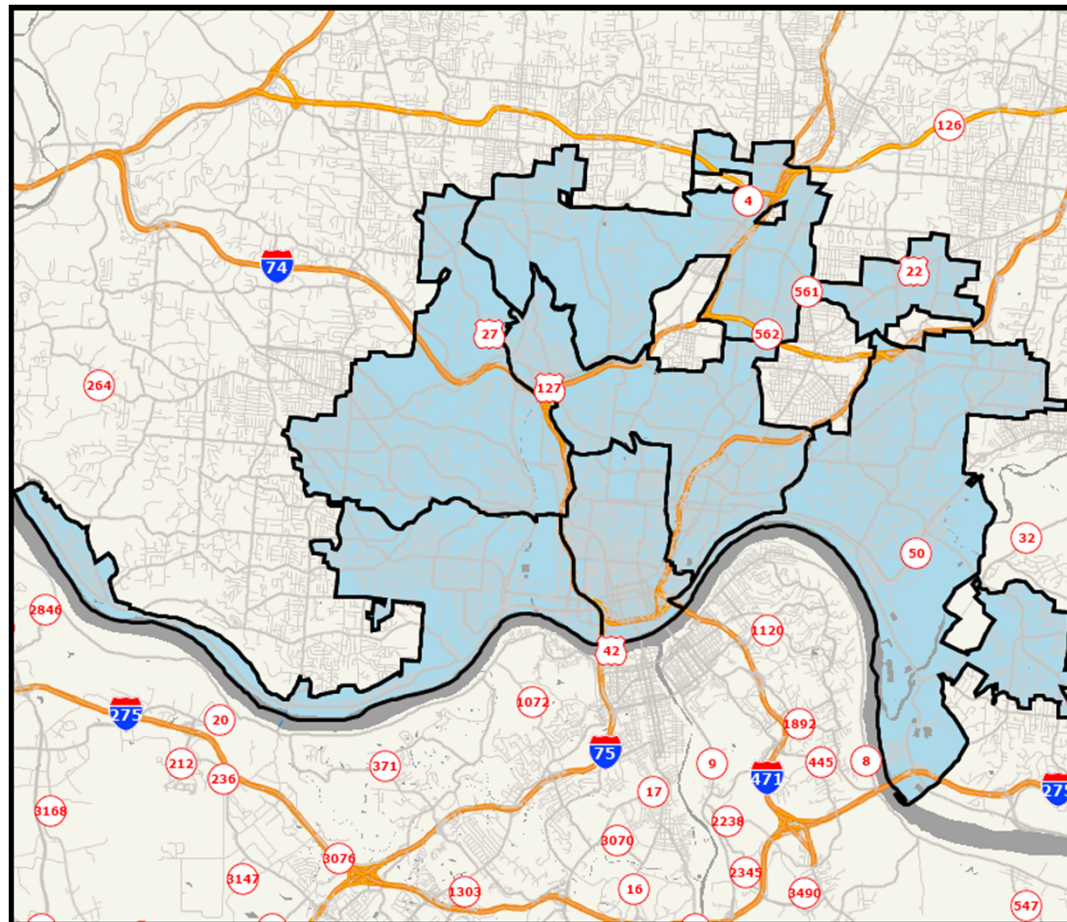
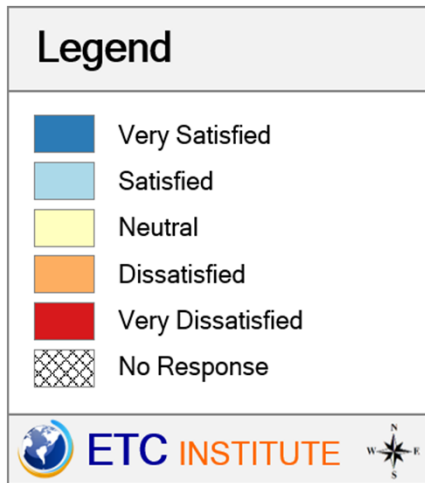
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-12. Quality of customer service from Recreation employees

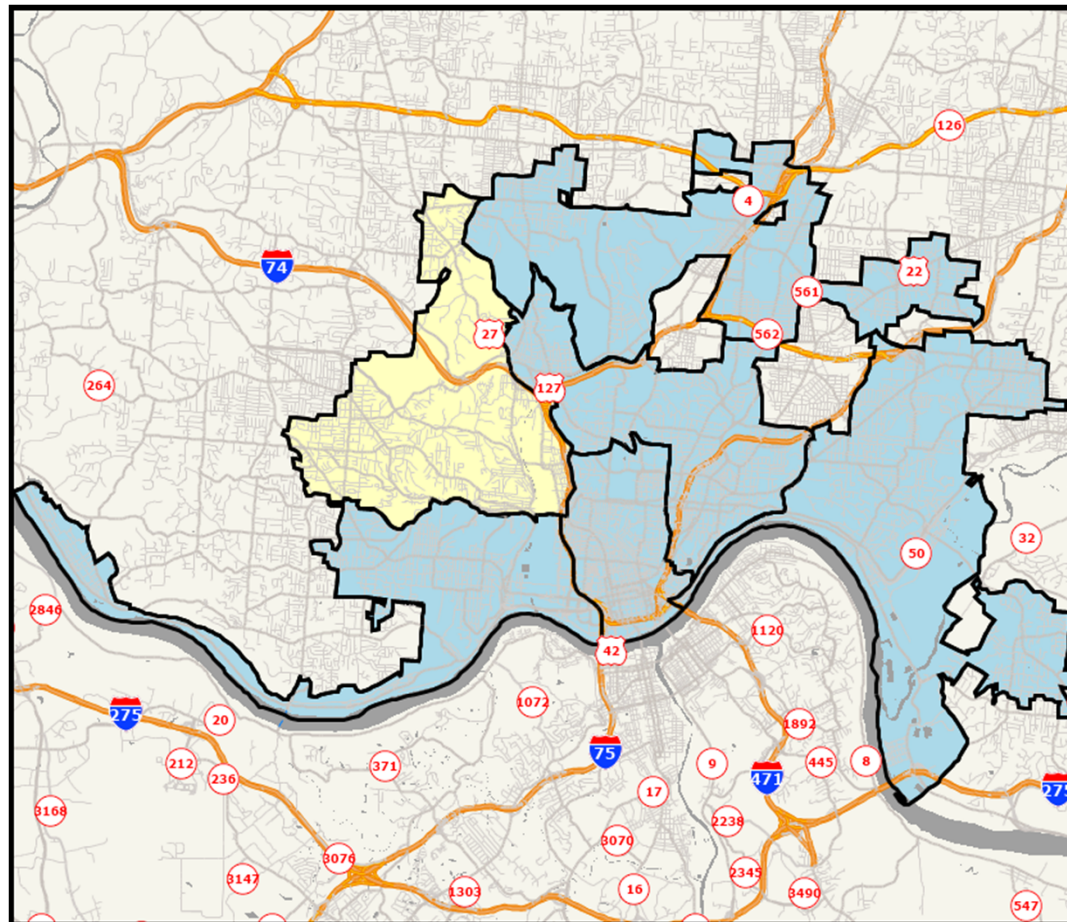
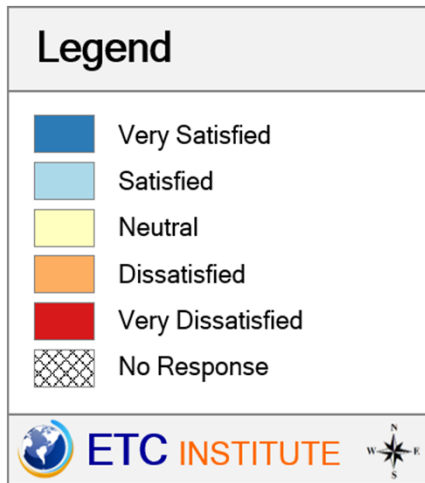
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q14-13. Quality of City outdoor athletic fields (e.g., baseball, soccer, and football)

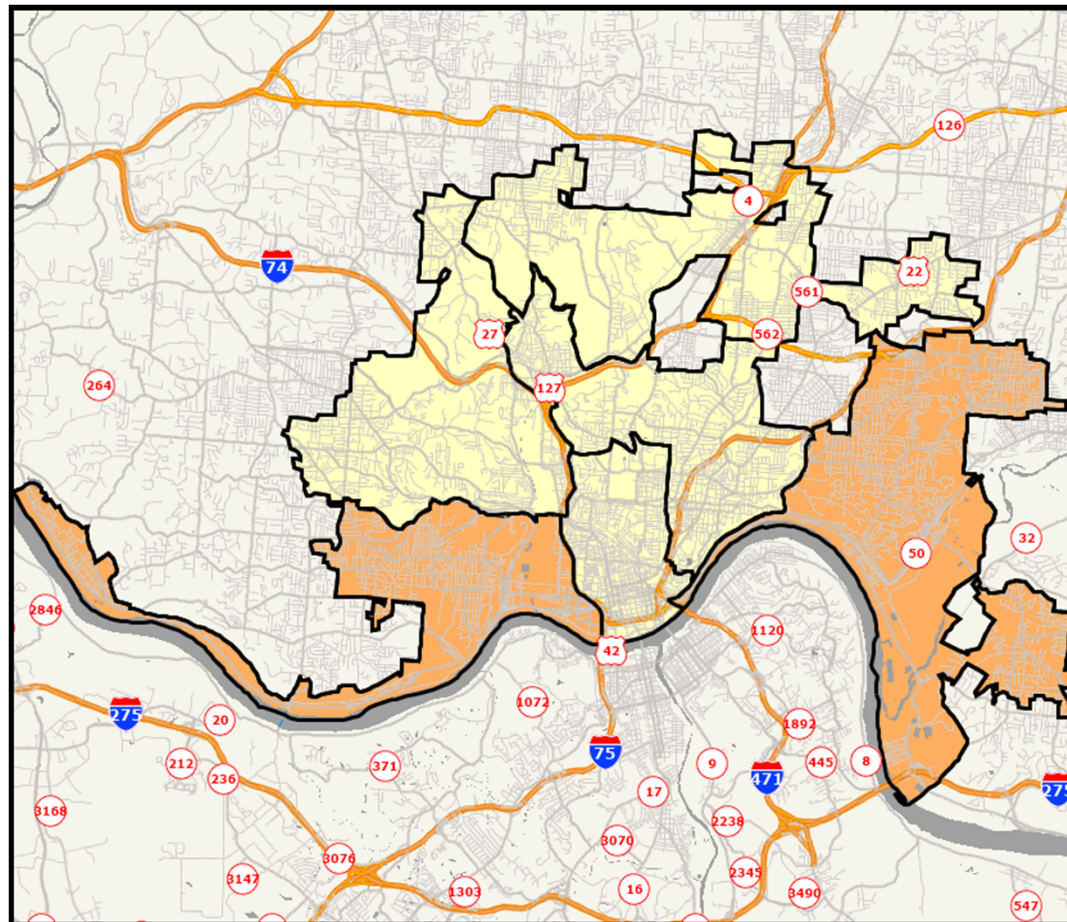
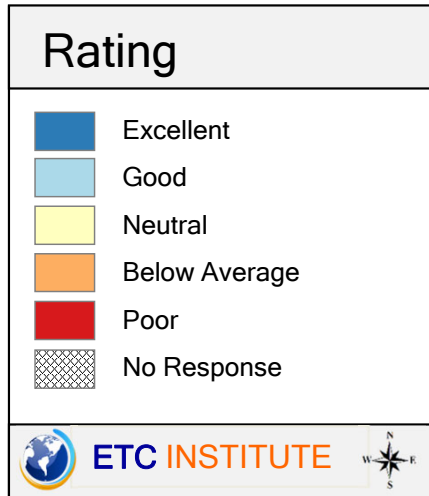
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q16-1. Overall effectiveness of leadership provided by the City's elected officials

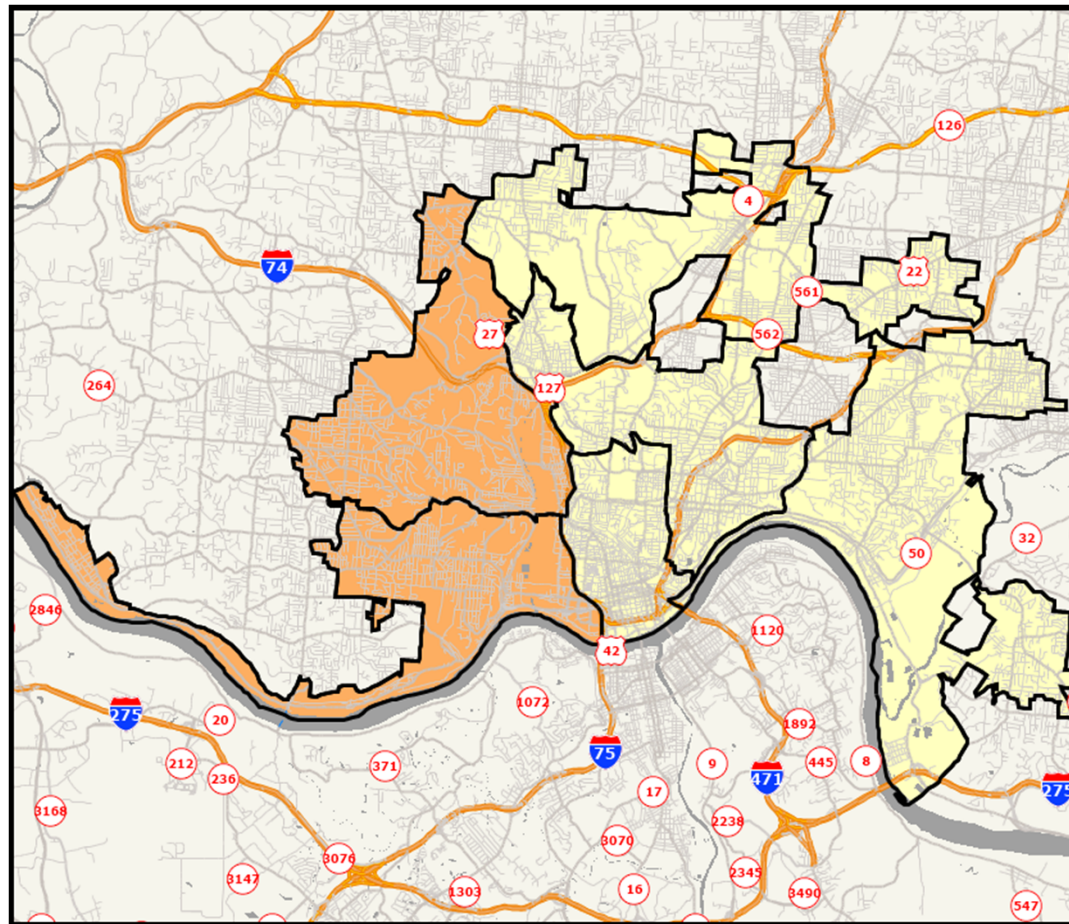
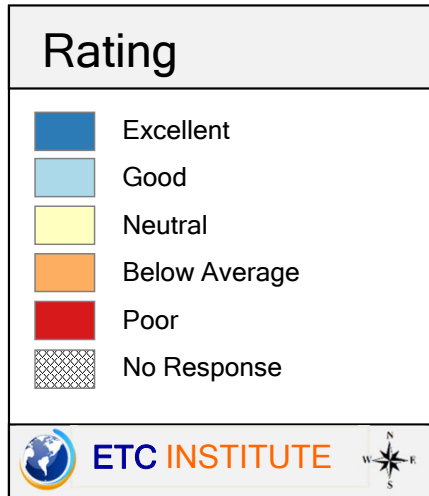
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q16-2. Access and ability to interact with elected officials

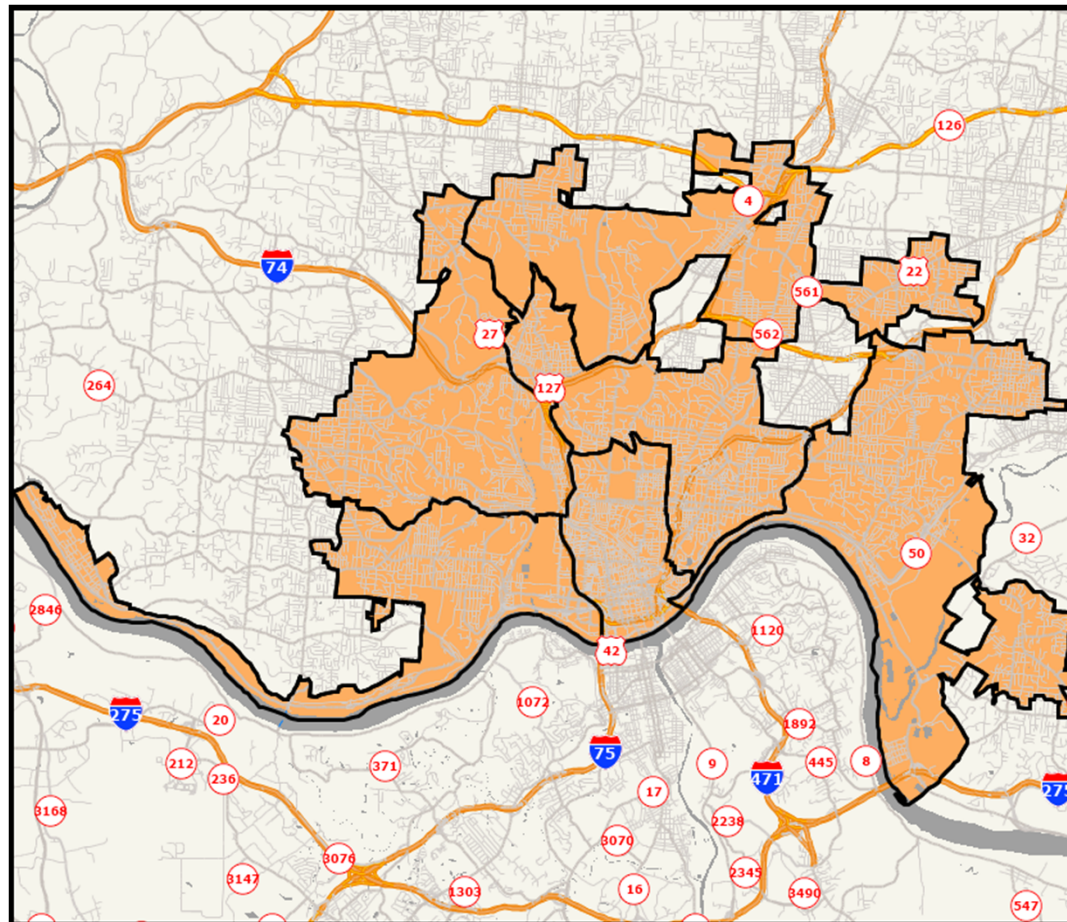
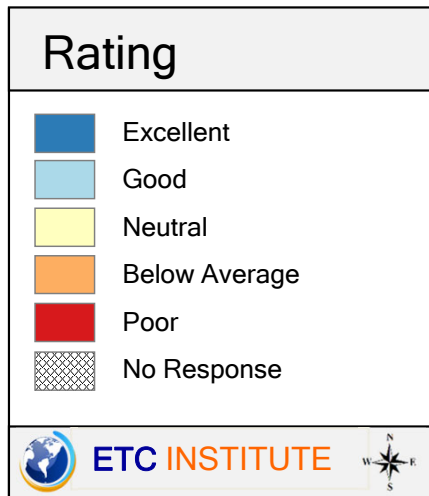
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q16-3. Elected officials conduct City business ethically

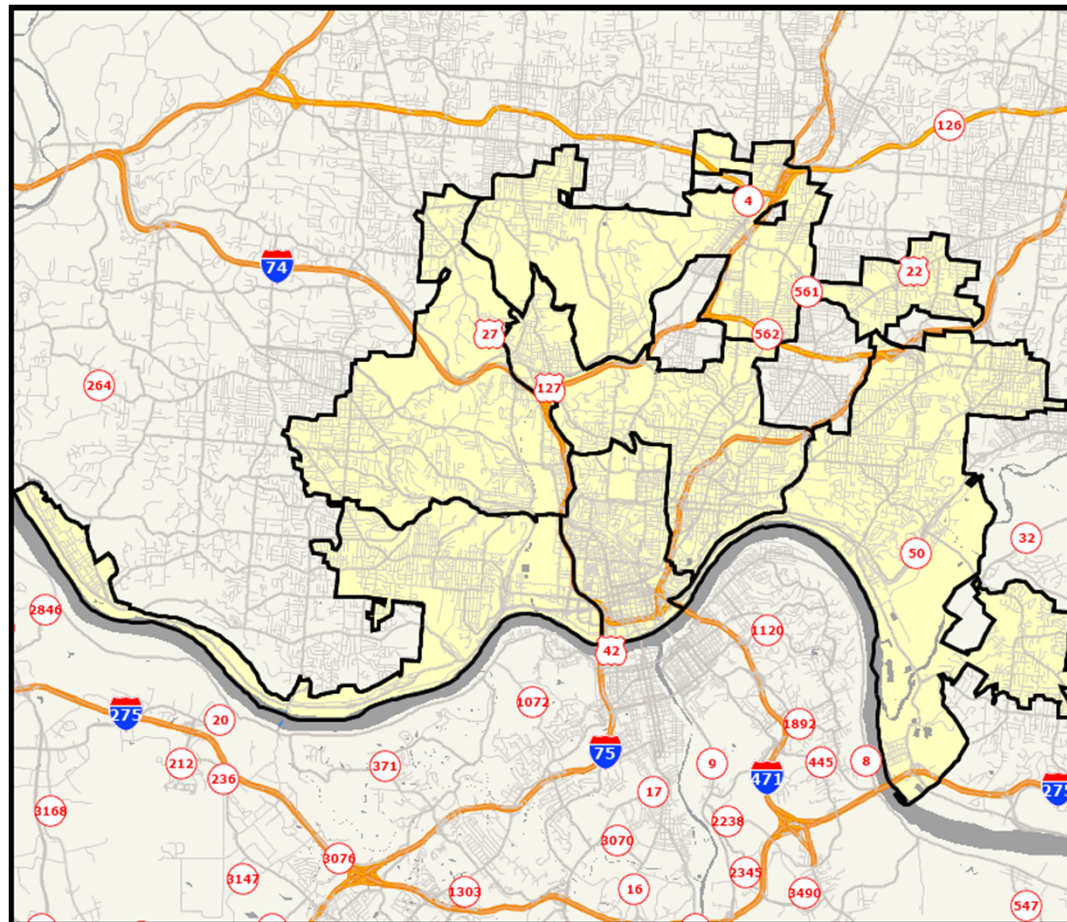
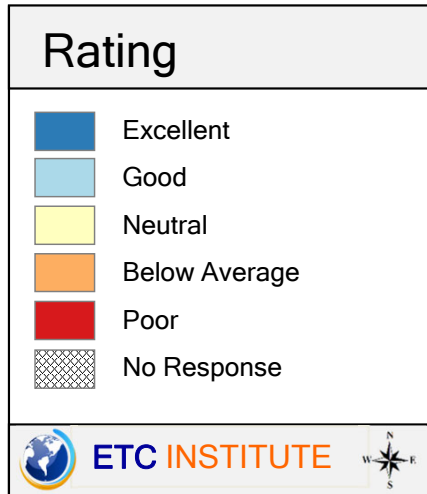
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q16-4. The City's efforts to support diversity by serving people equally

(Shading Reflects the Mean Rating by Neighborhood Group)

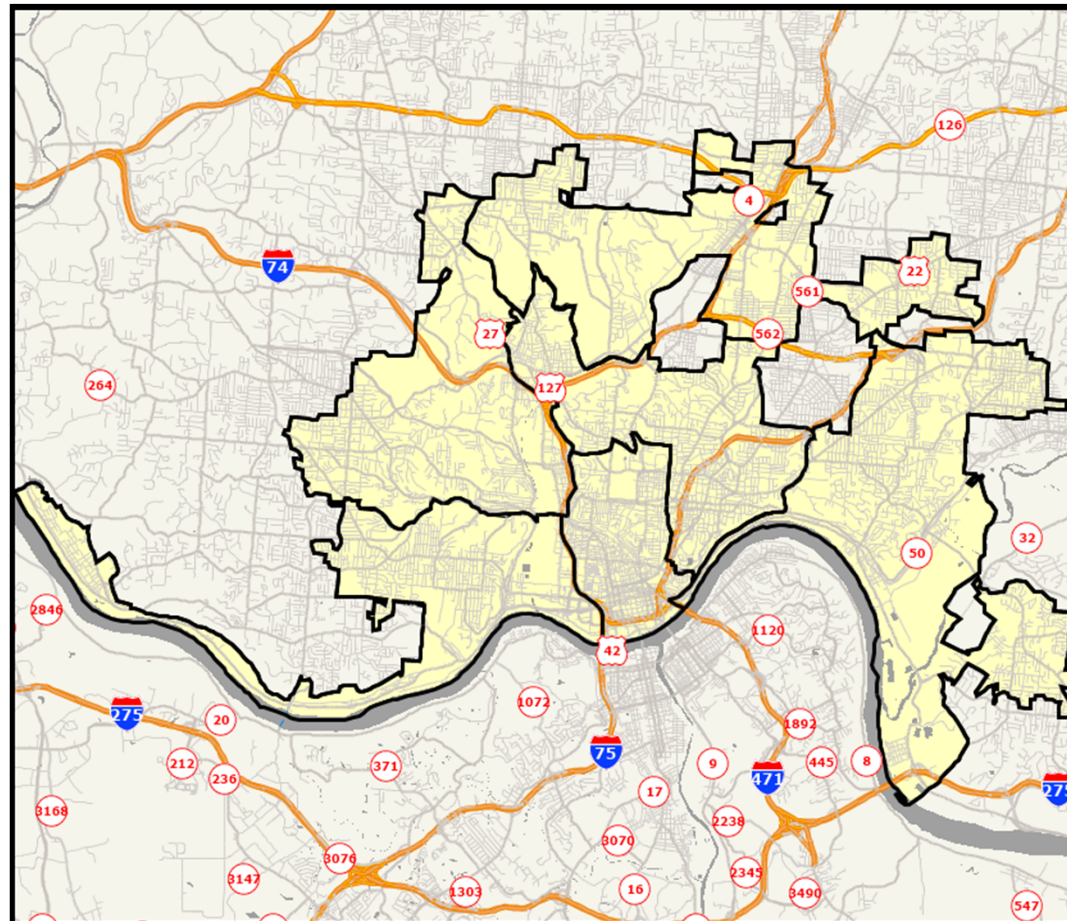
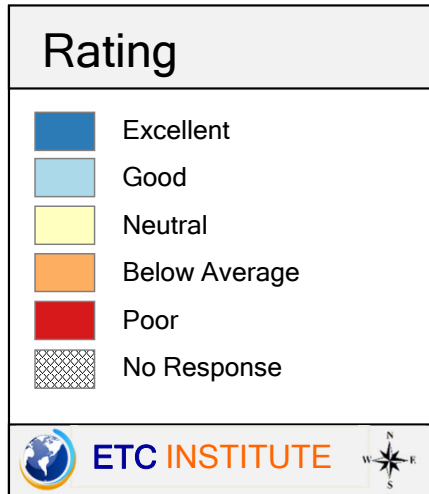


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# Q16-5. Overall effectiveness of the City Administration (City Manager, Dept. Directors) in management of City operations

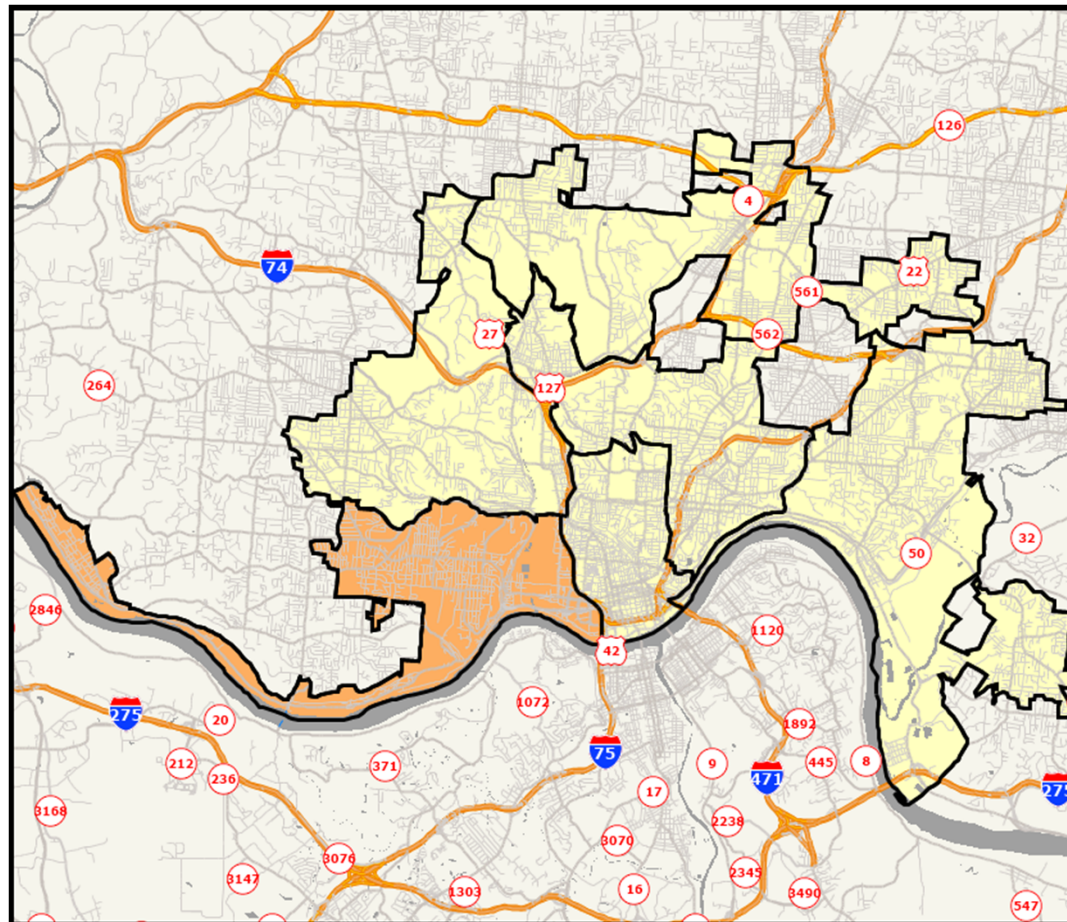
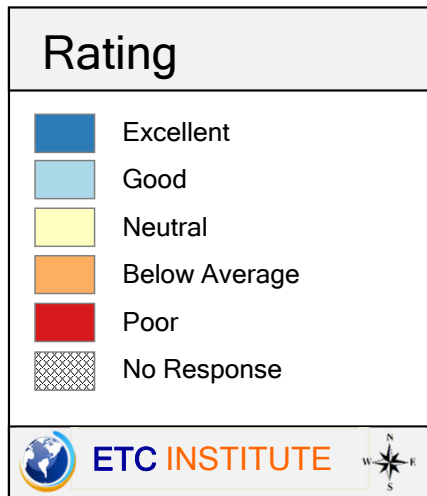
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q16-6. City Administration conducts City business ethically

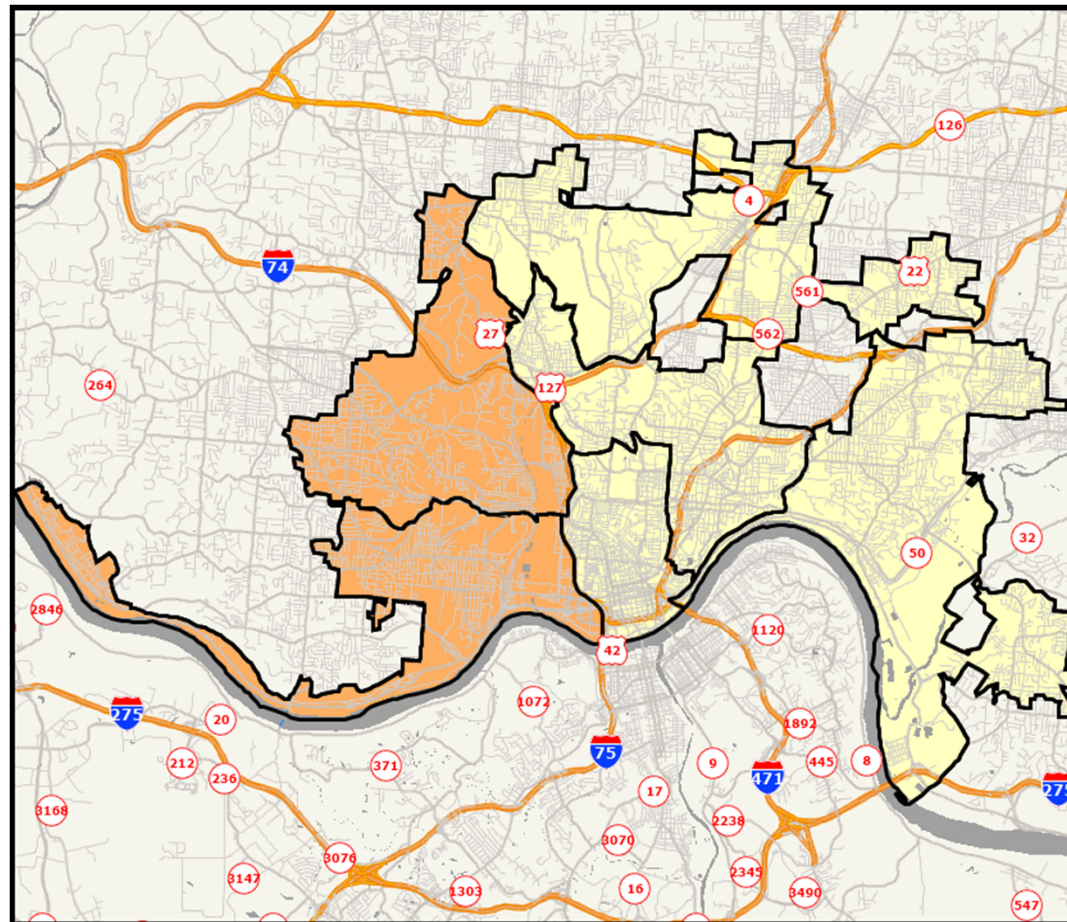
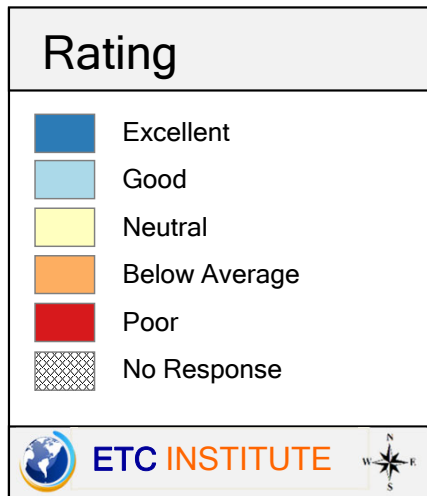
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q16-7. Access and ability to interact with City Administration regarding operational matters and public services

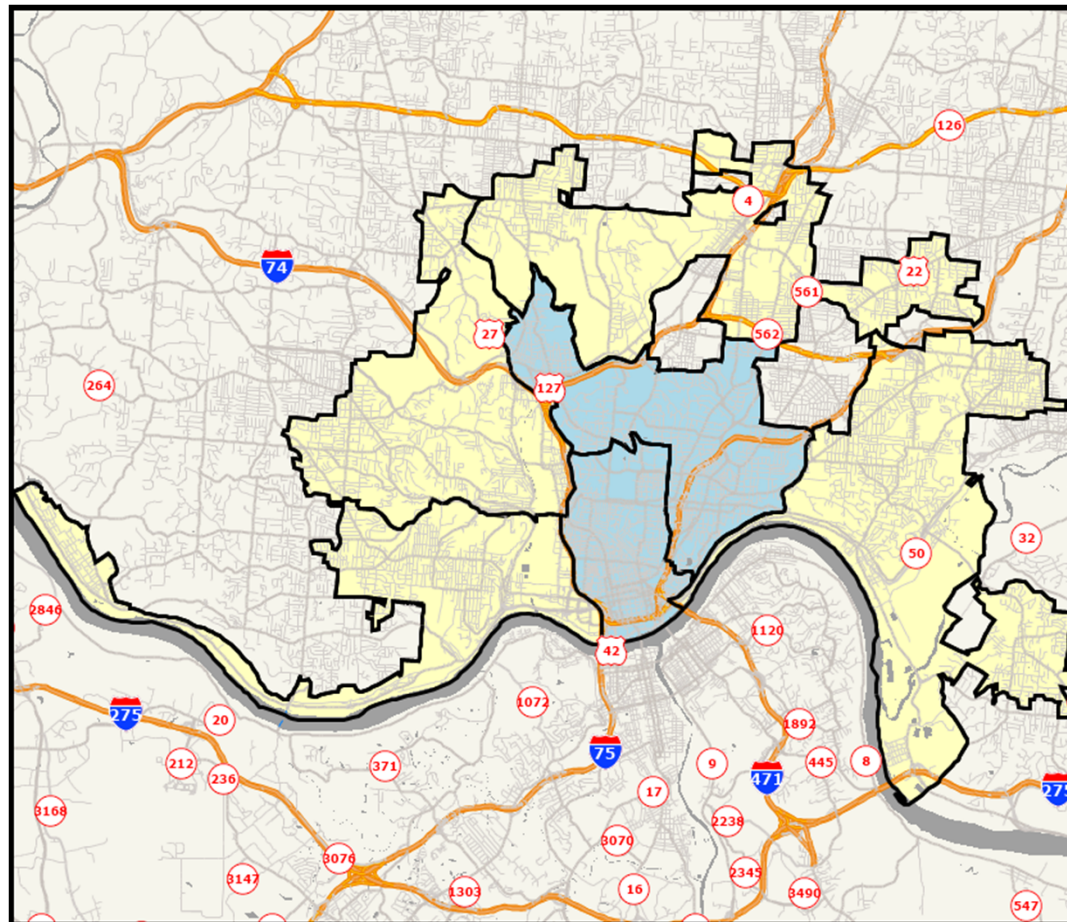
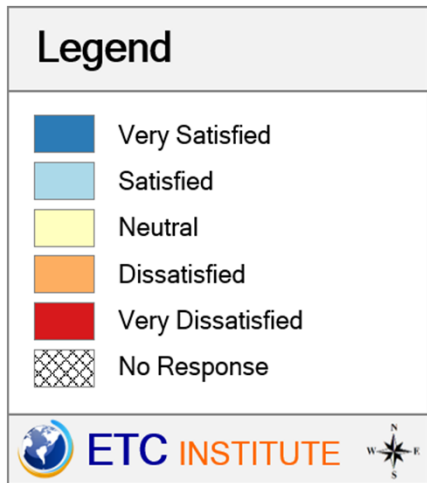
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q17-1. Communicable Disease and Outbreak Response

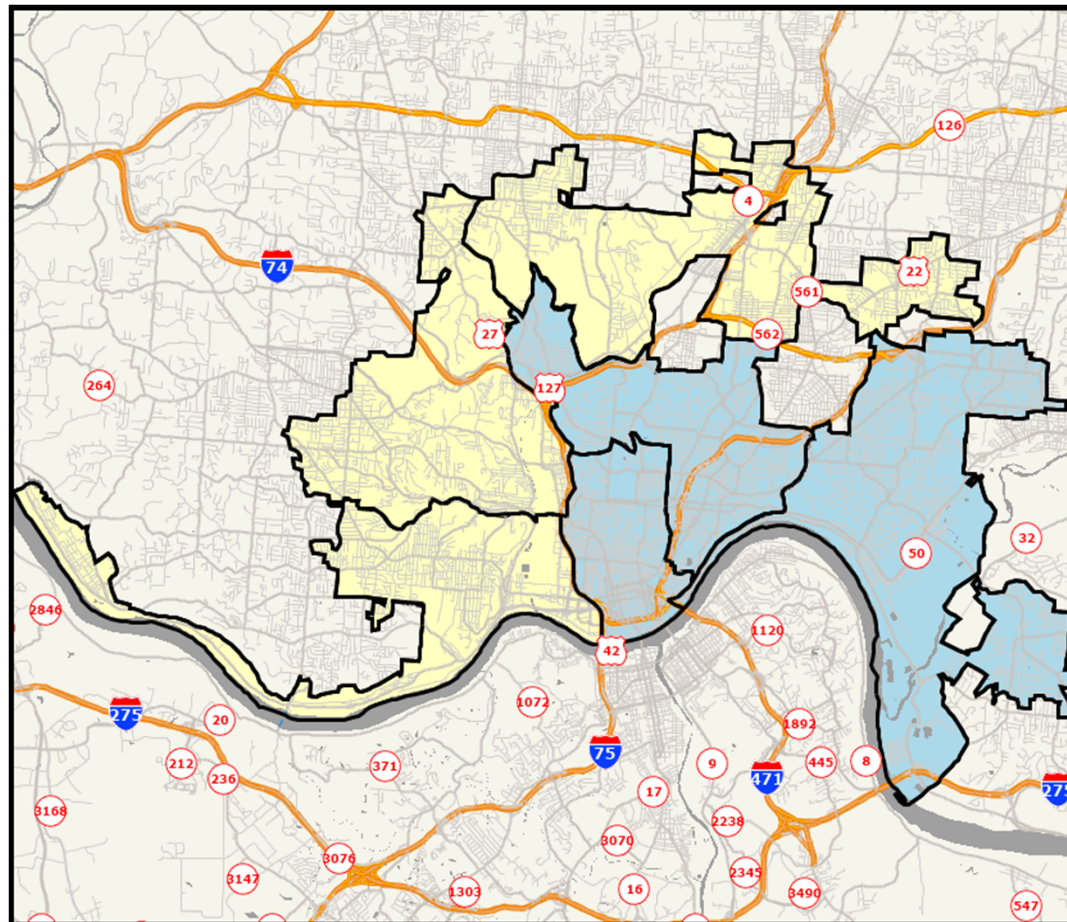
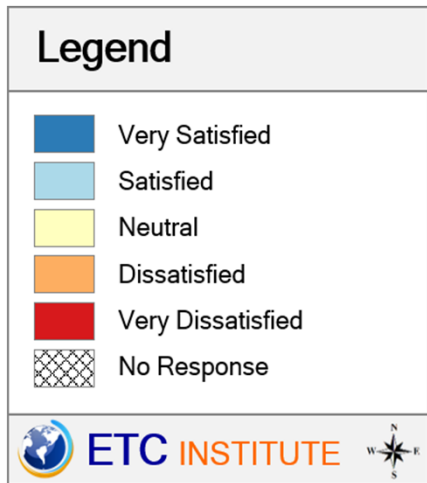
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q17-2. Epidemiology (e.g., community dashboards, data requests, access to reporting)

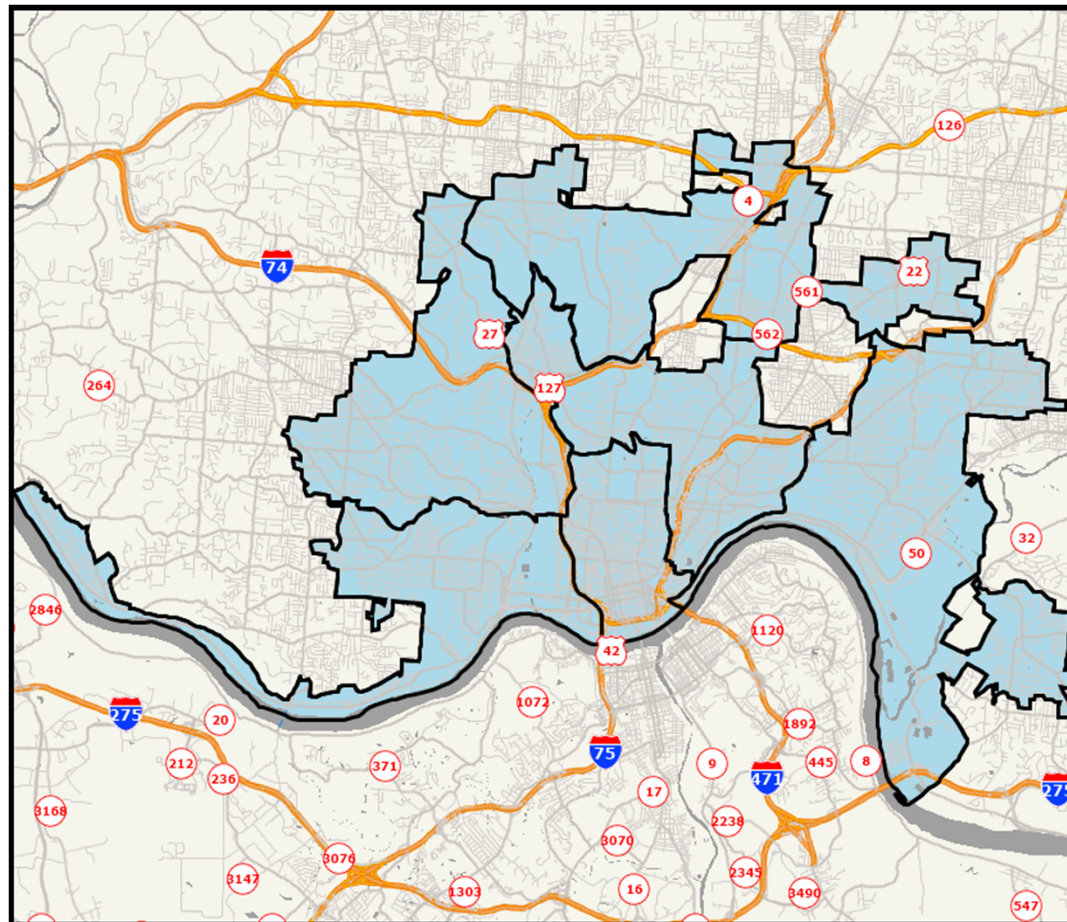
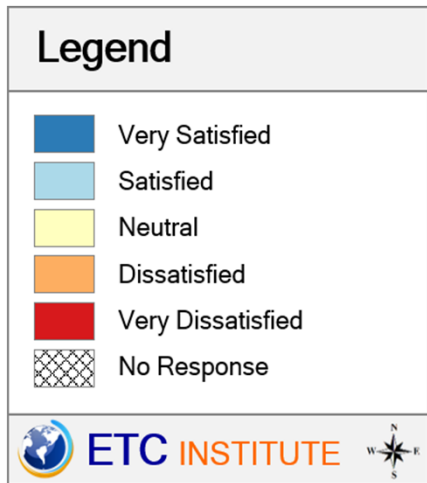
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q17-3. Vital Records Services (e.g., birth certificate, death certificate)

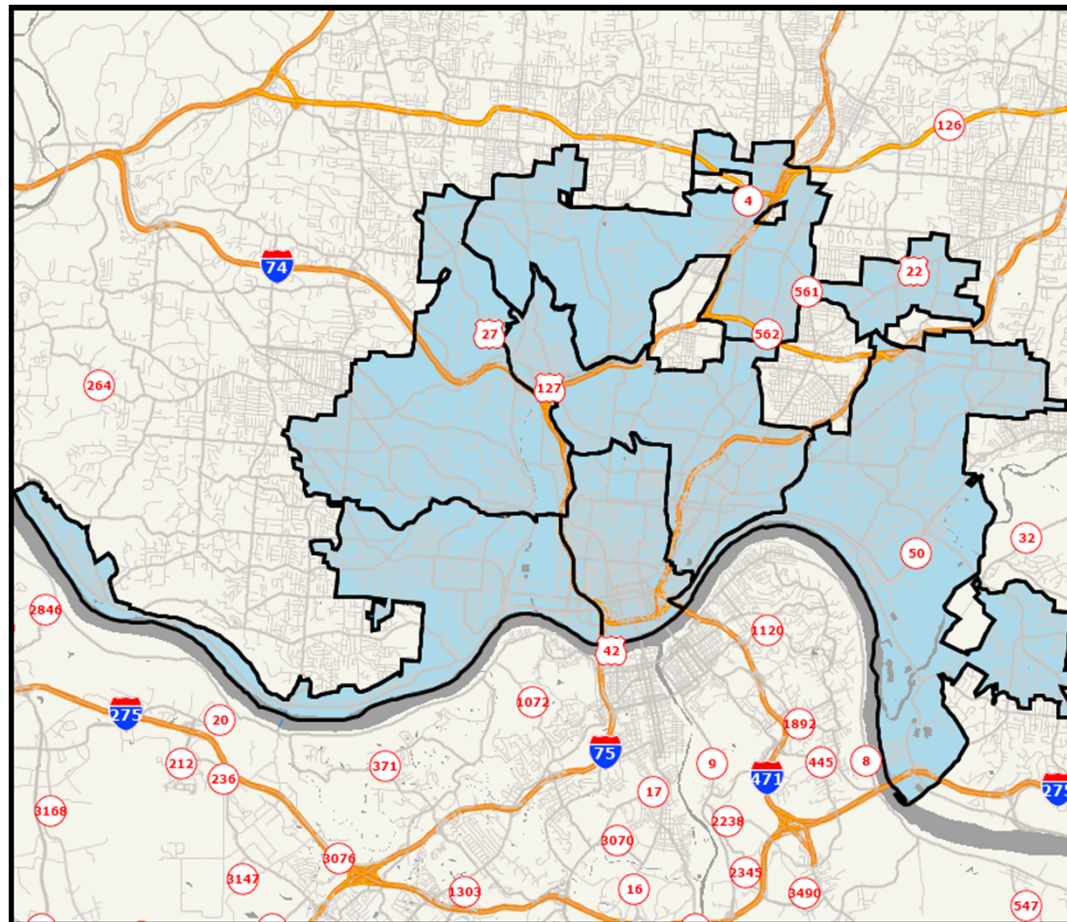
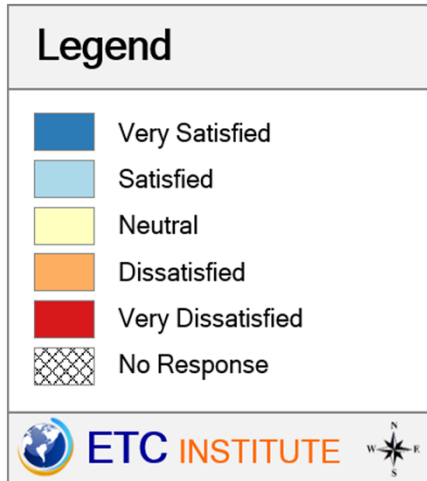
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q17-4. Immunization Services

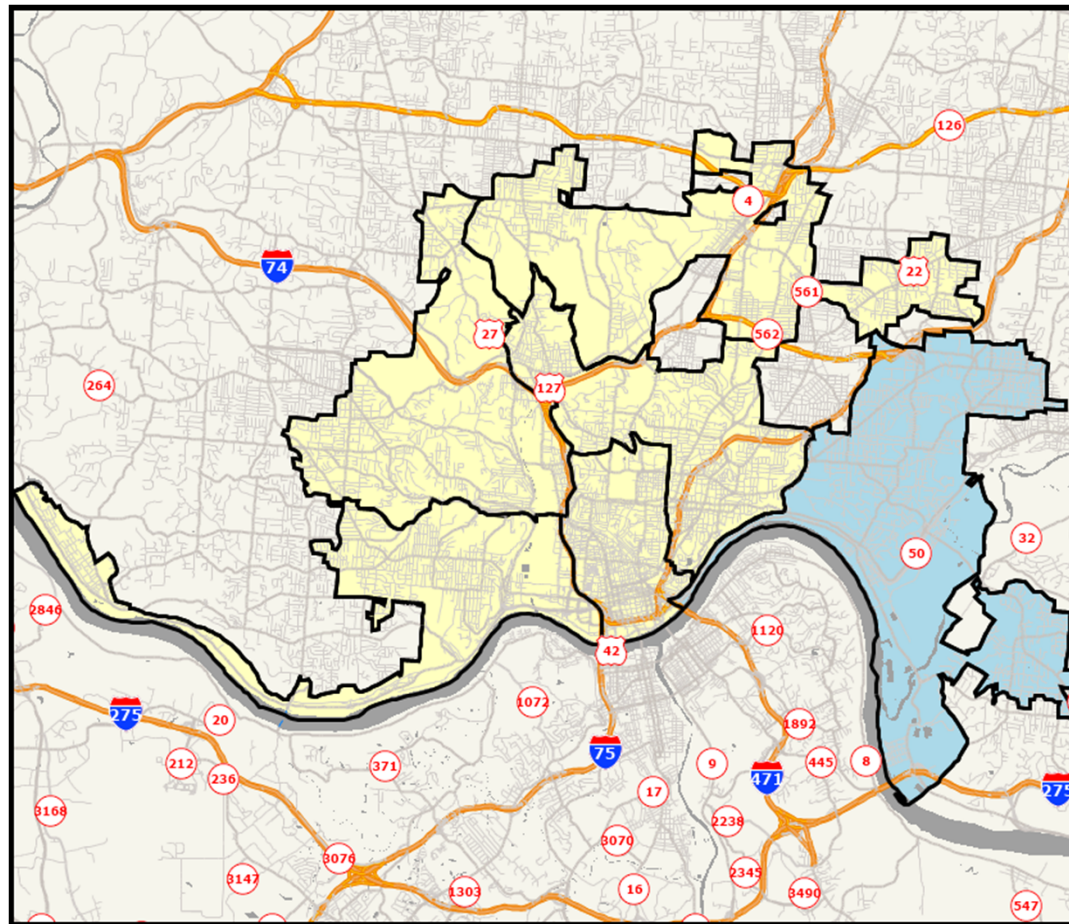
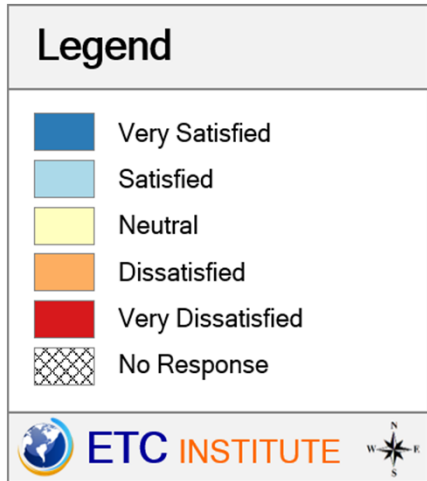
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q17-5. Food Safety Programs (e.g., inspections and investigations)

(Shading Reflects the Mean Rating by Neighborhood Group)

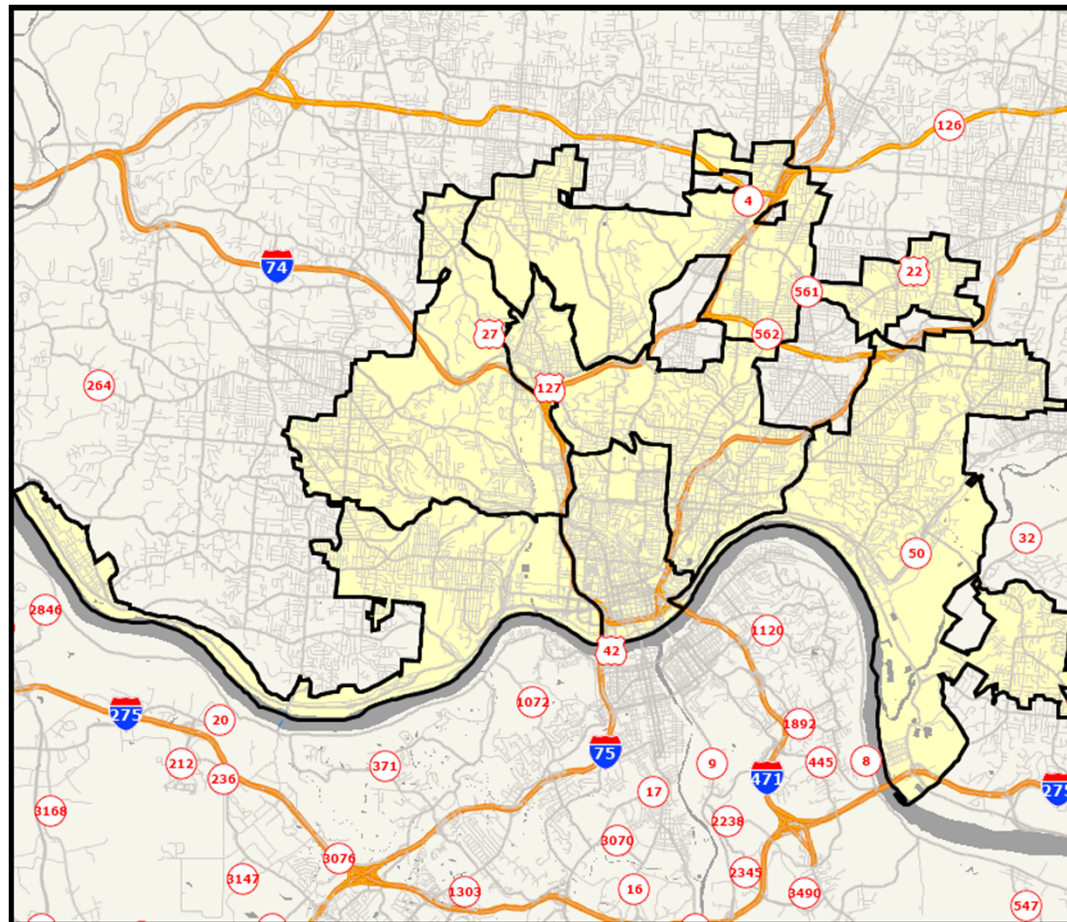
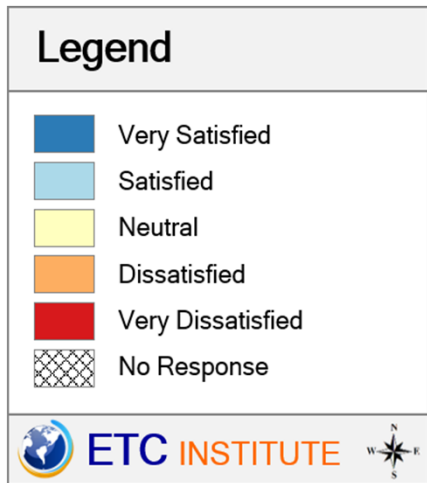


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# Q17-6. Healthy Homes/Hazard Complaints

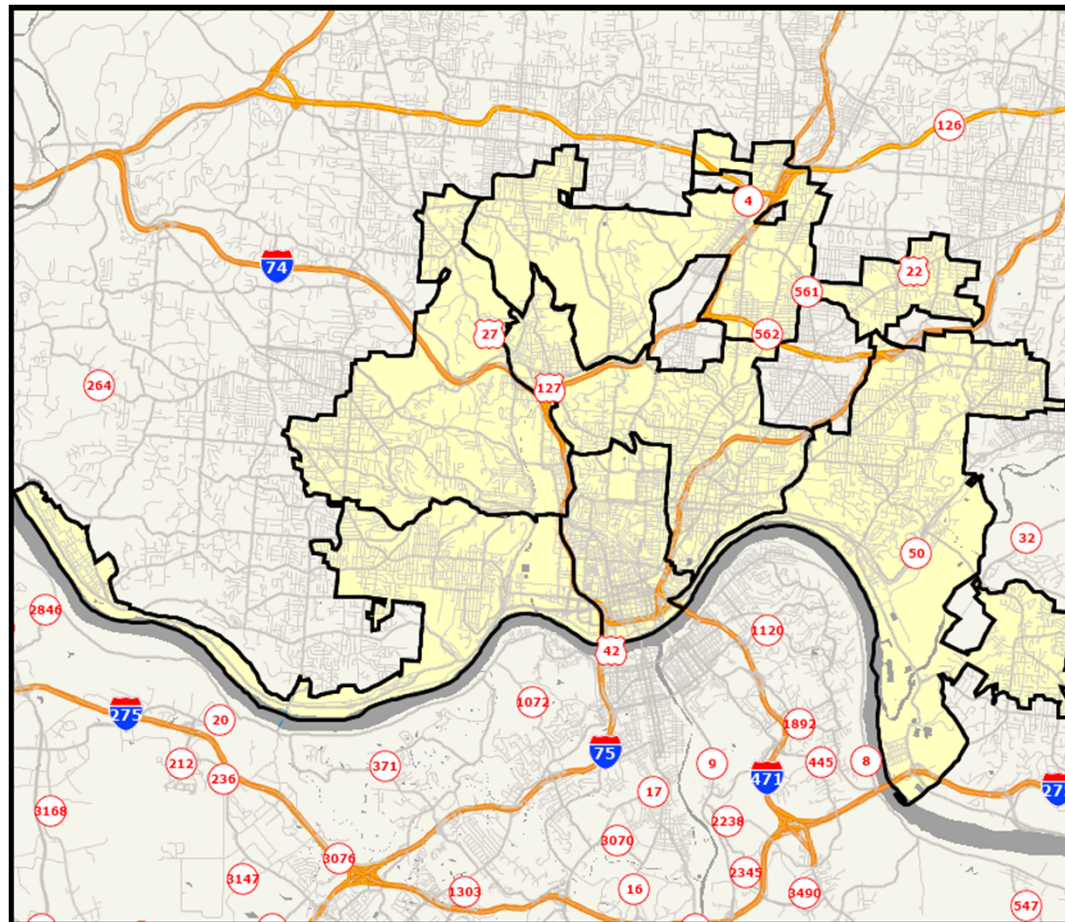
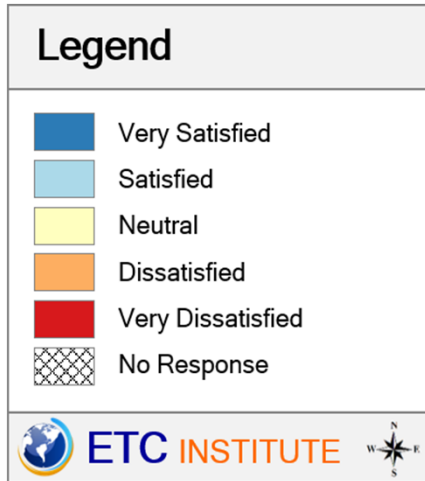
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-1. How well your City is managing growth

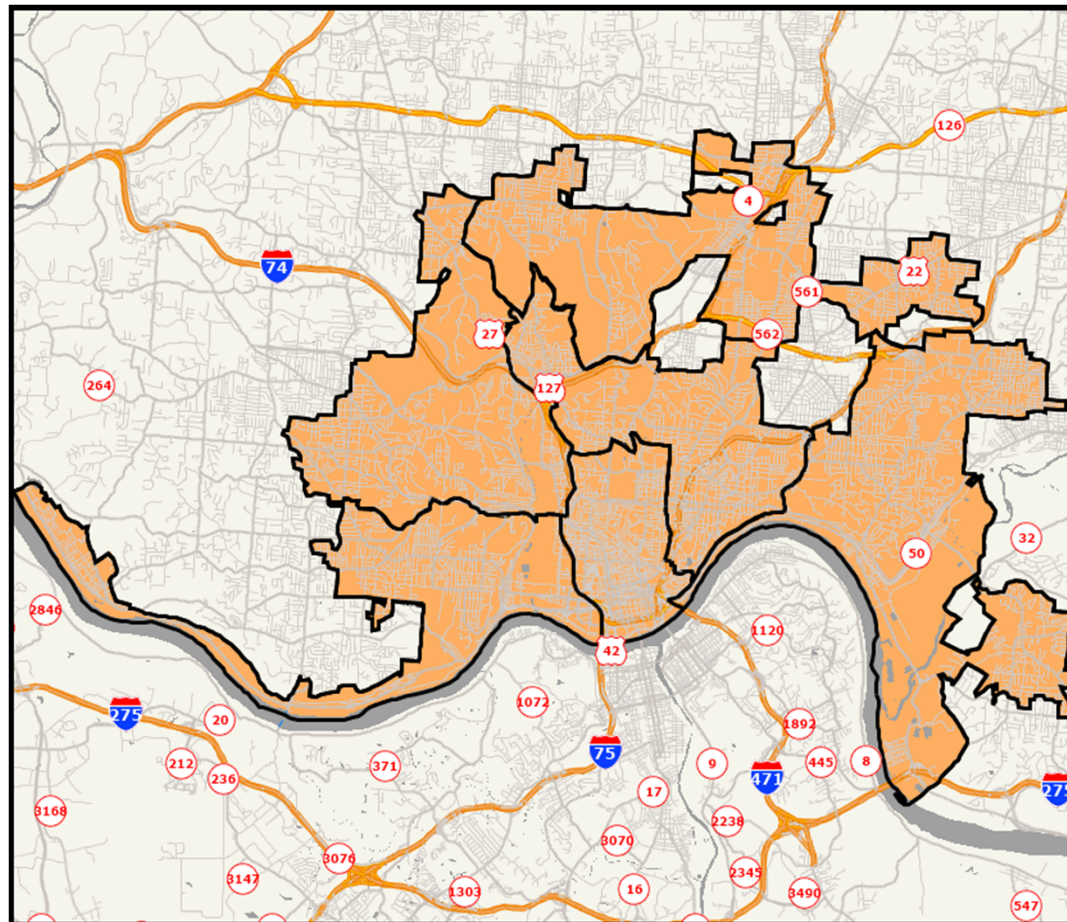
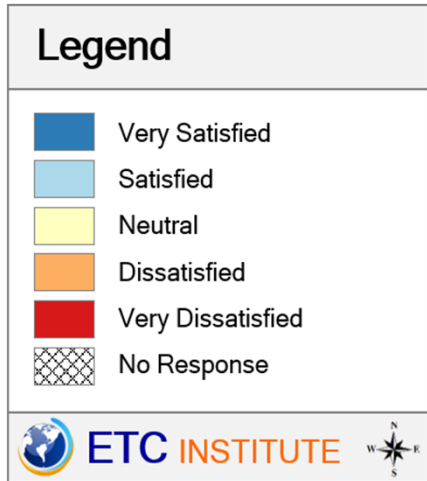
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-2. Perception of honesty and fair dealings in development

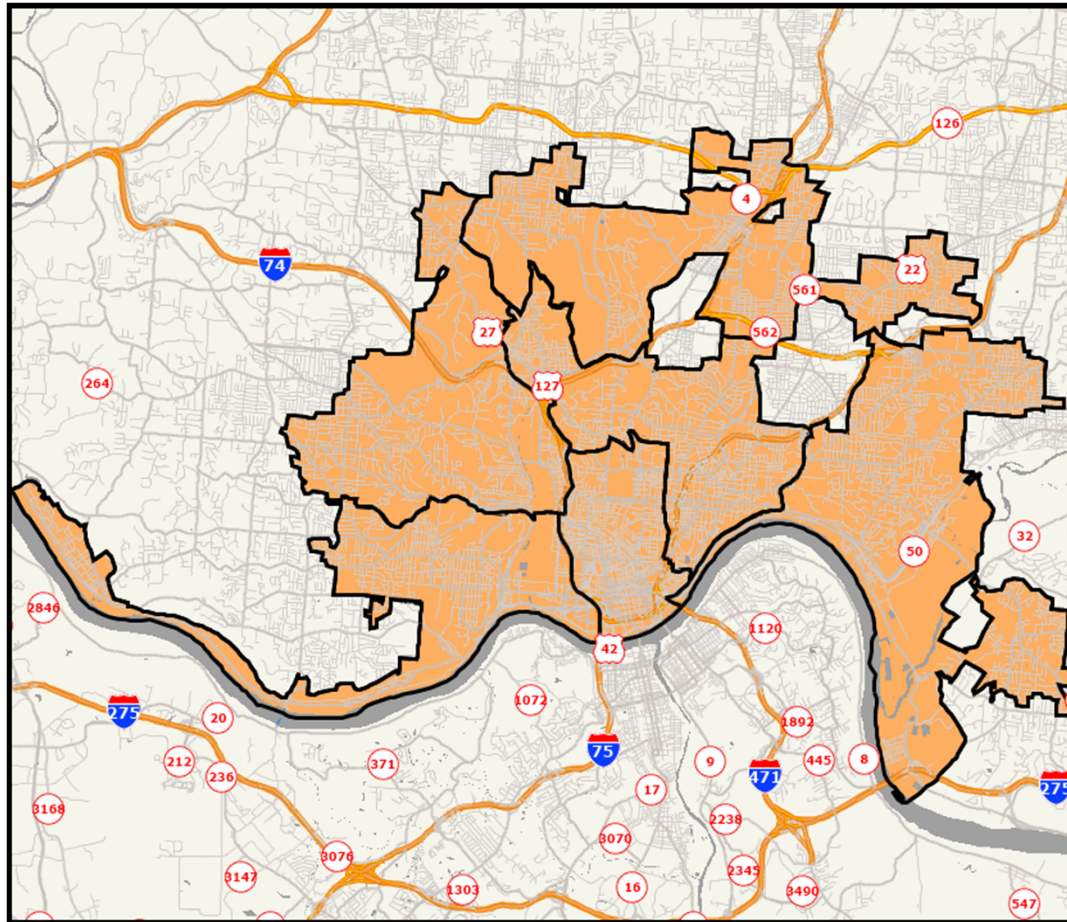
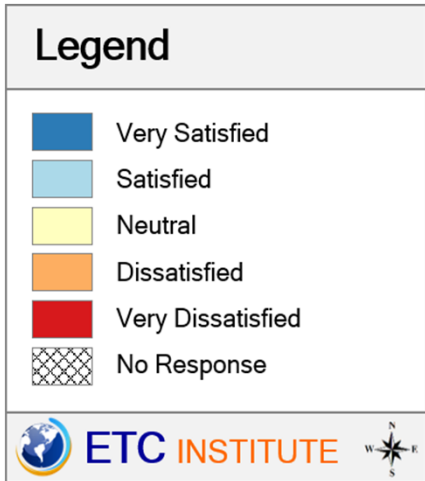
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-3. Adequate quantity of affordable housing units

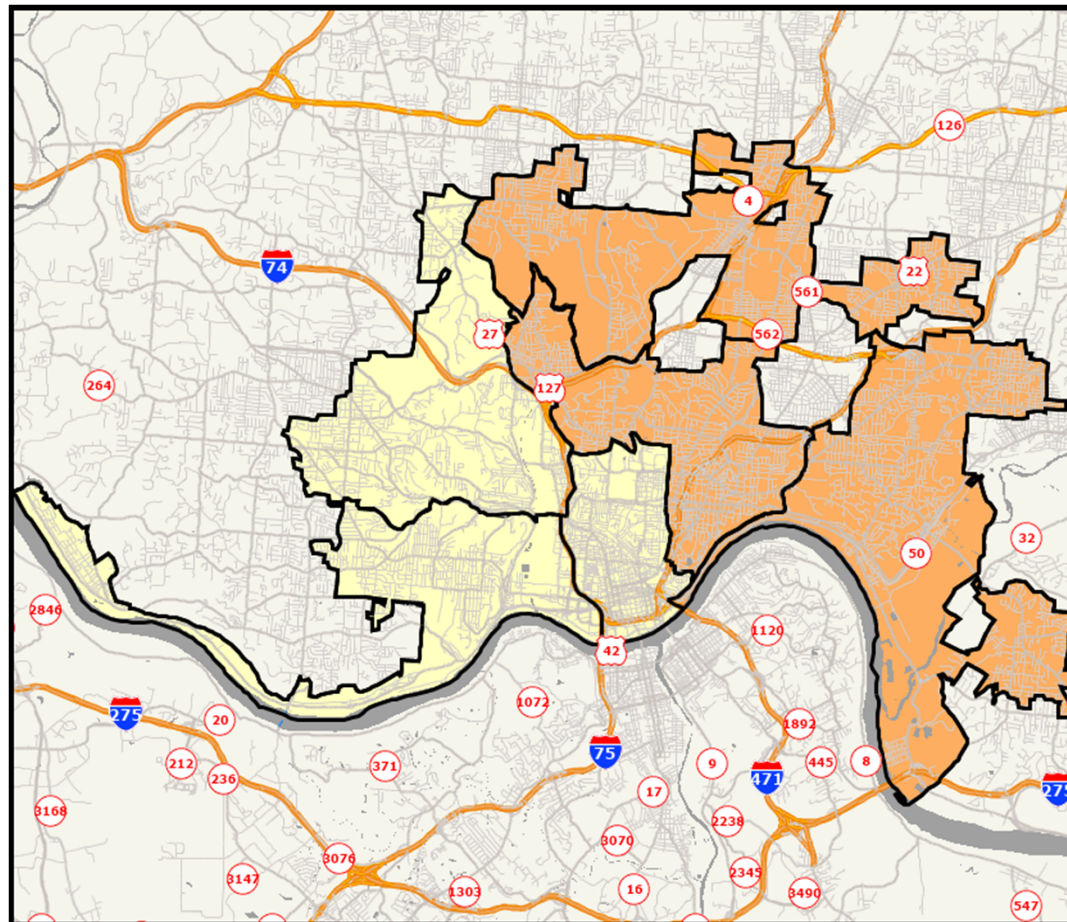
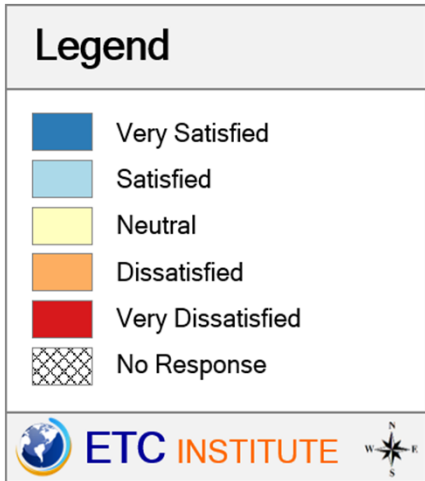
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-4. City's efforts to fund affordable housing units

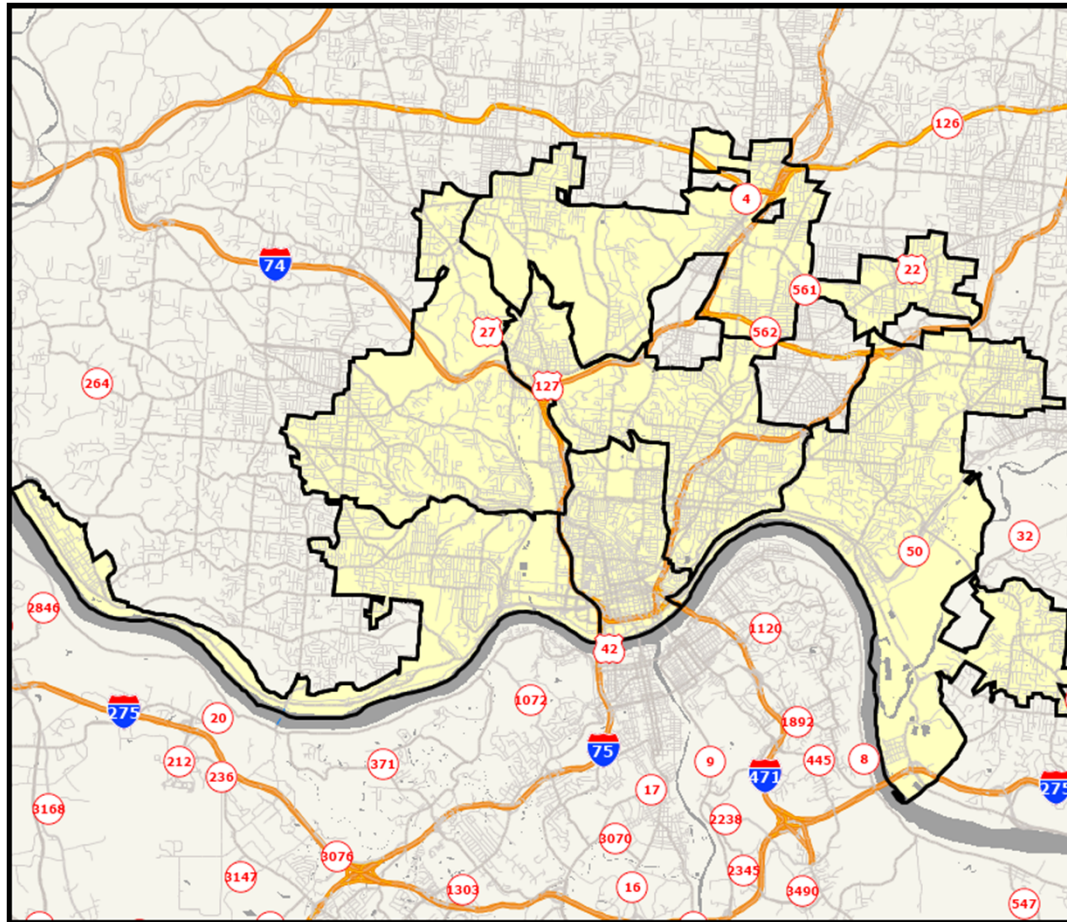
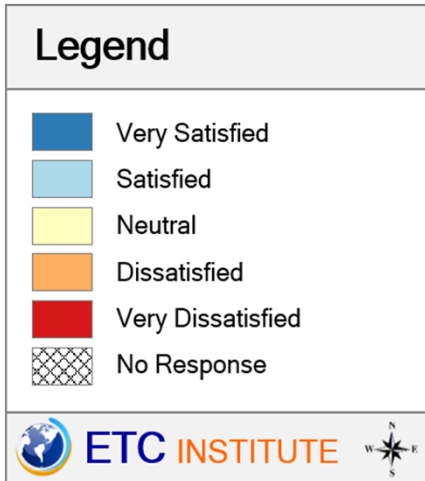
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-5. City's efforts to attract new business and tourism

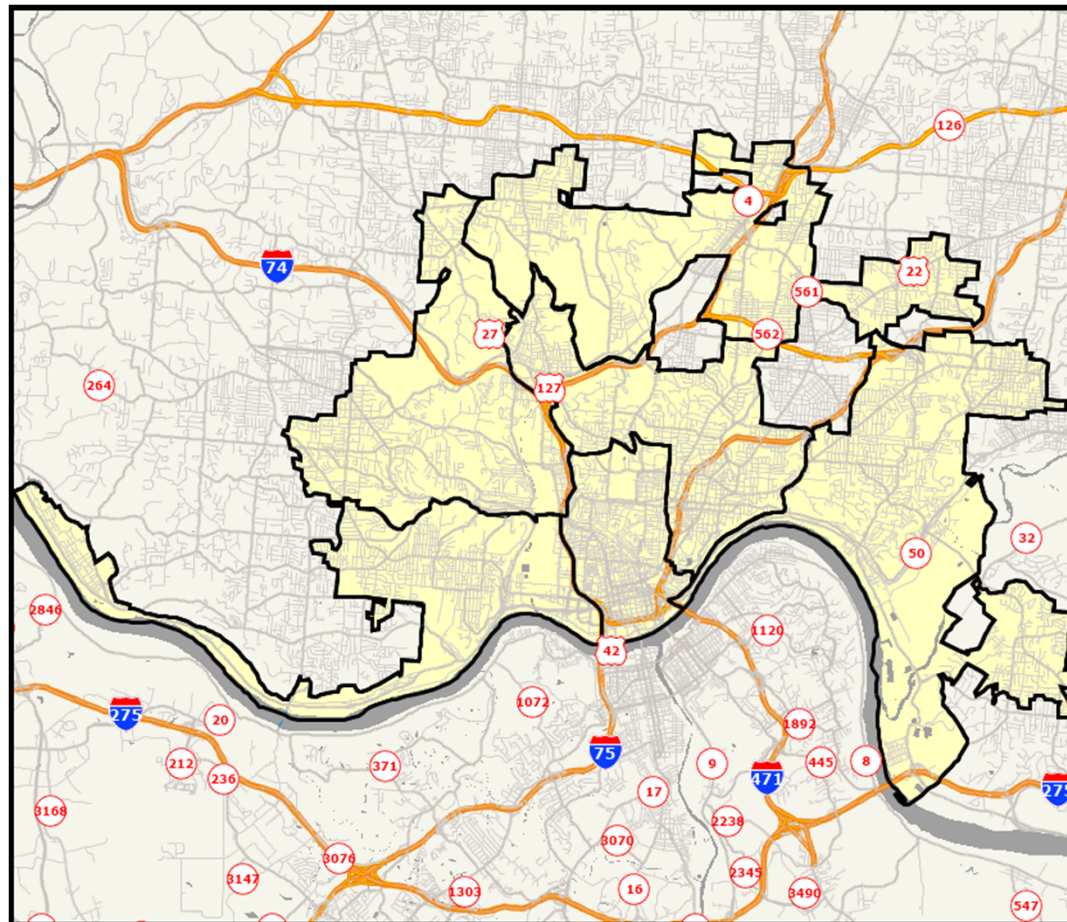
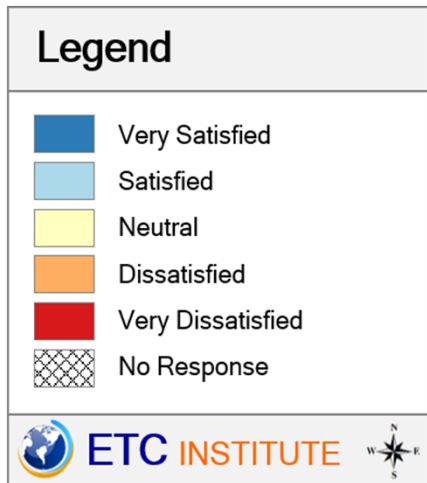
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-6. City's efforts to support minority and women-owned businesses

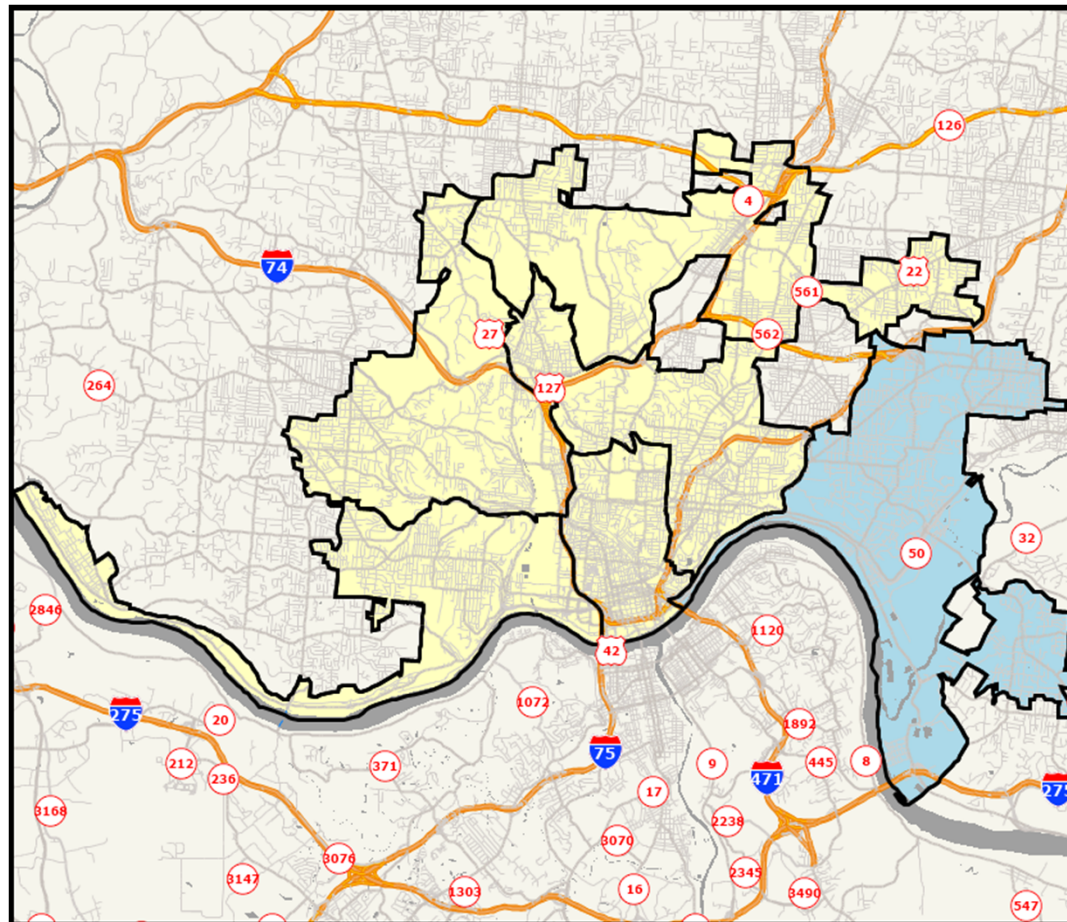
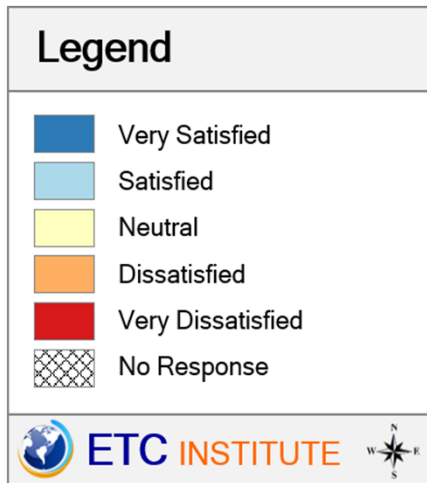
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# Q19-7. Job opportunities available within the city limits

(Shading Reflects the Mean Rating by Neighborhood Group)

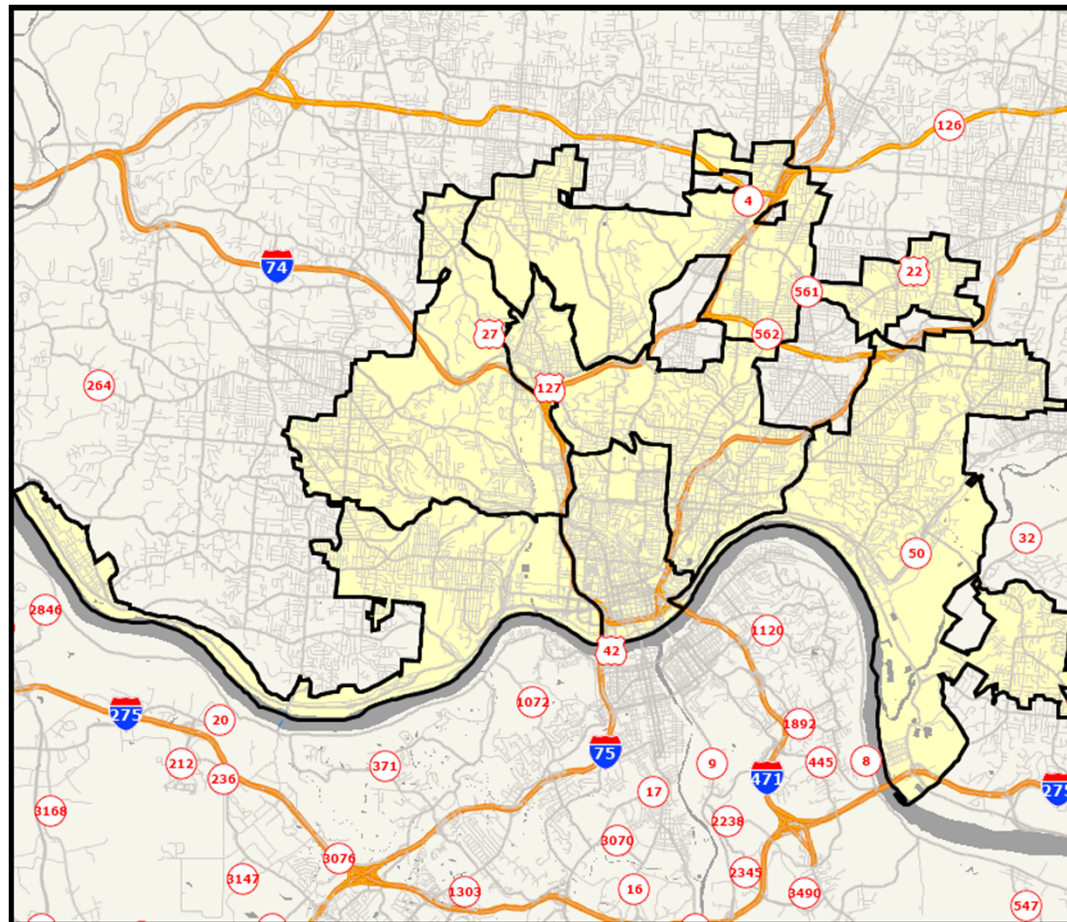
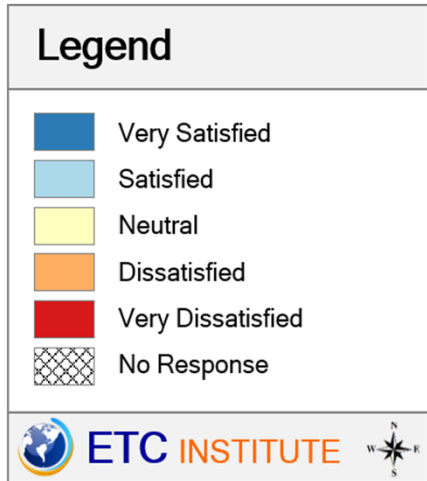


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# Q19-8. Ability to obtain training opportunities to advance your career

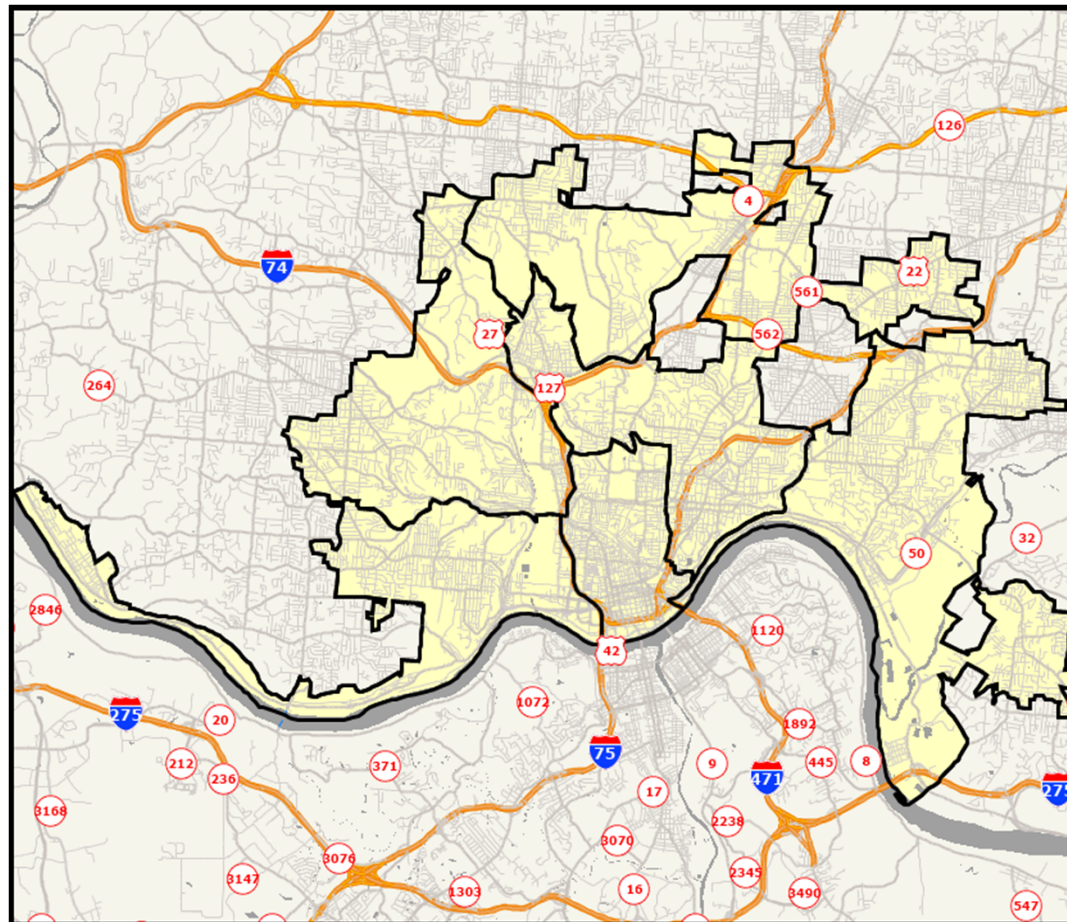
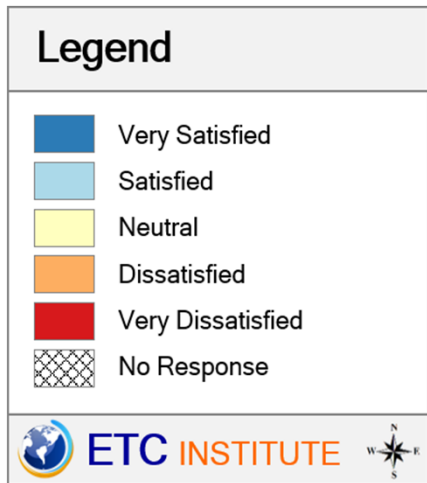
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-9. City's use of economic development incentives to support economic opportunity for residents

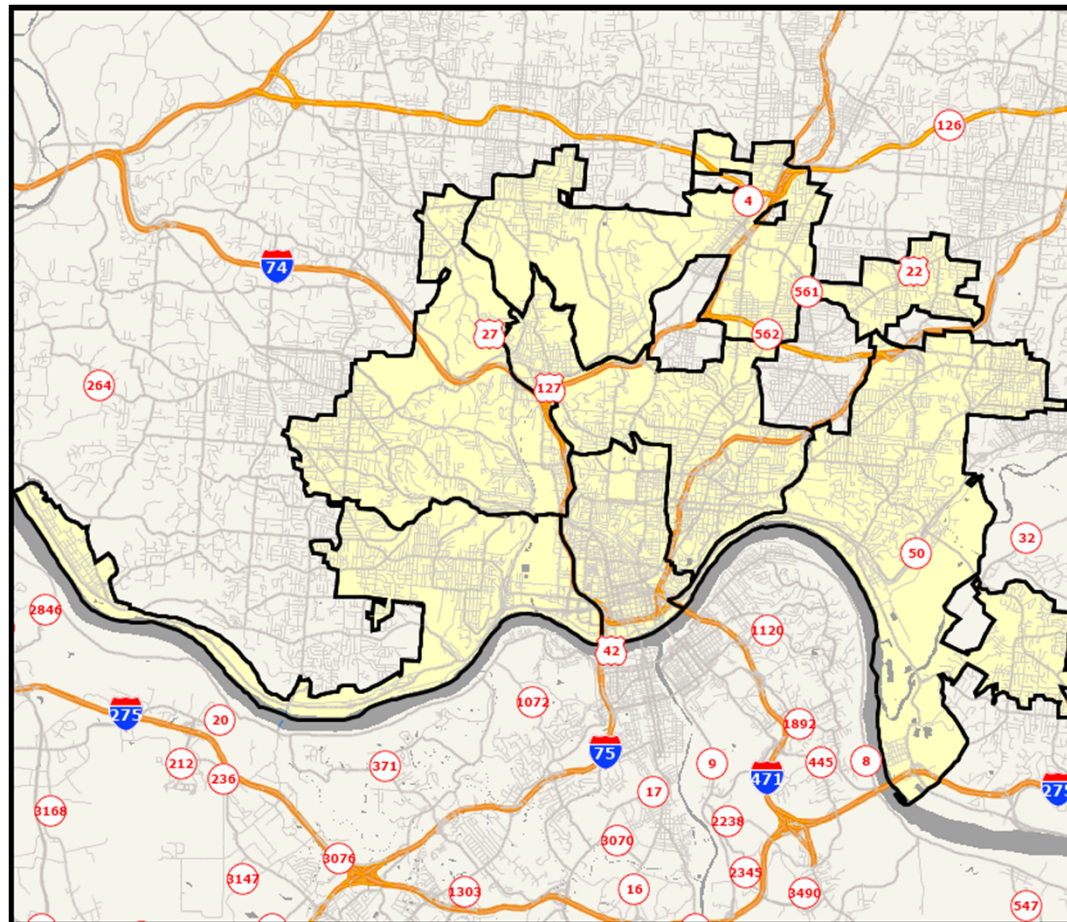
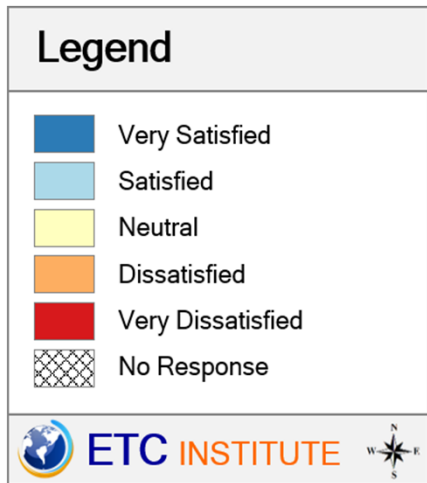
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-10. Support for entrepreneurs and small business owners available in the City

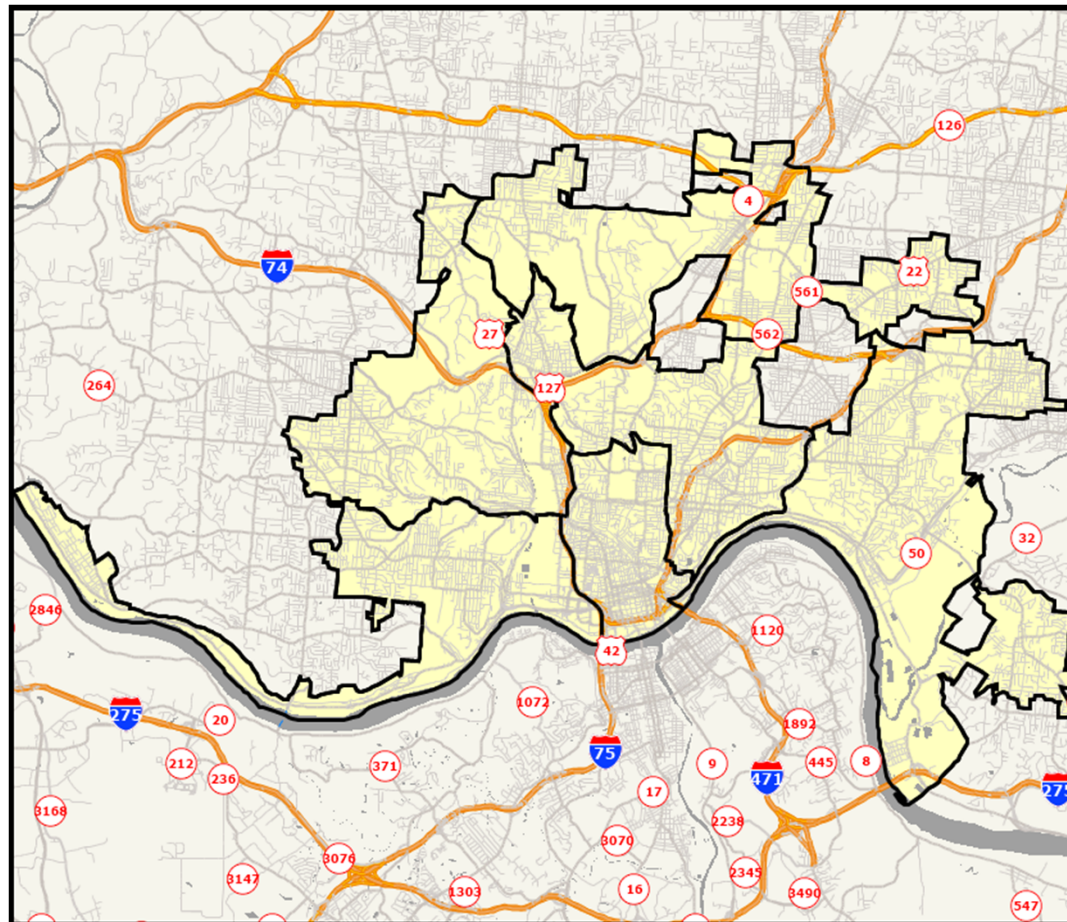
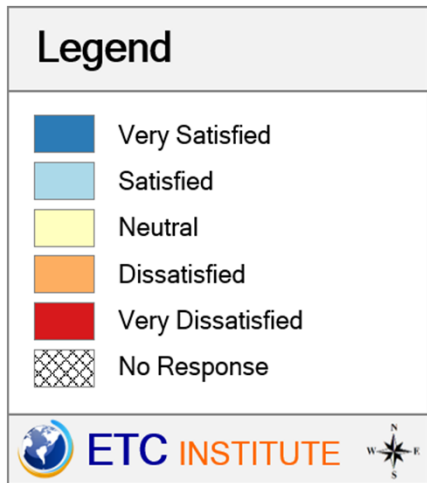
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-11. Access to job training programs

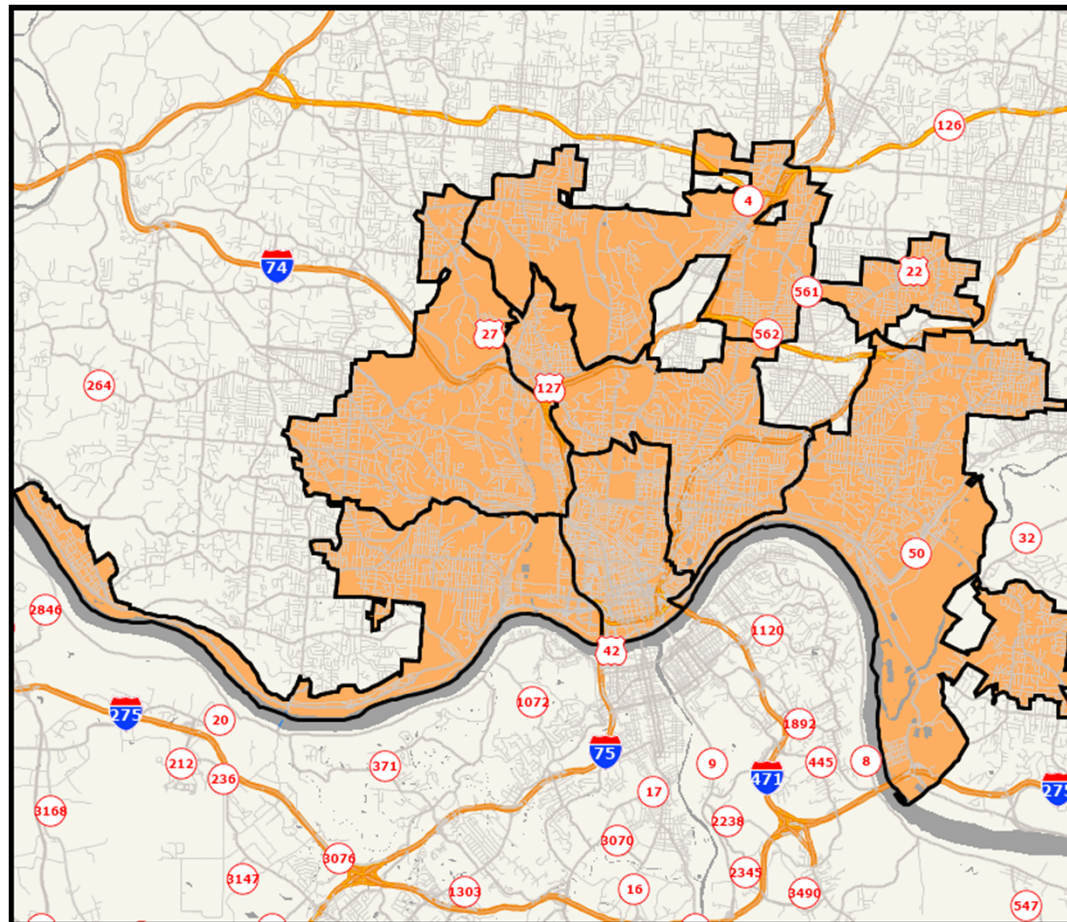
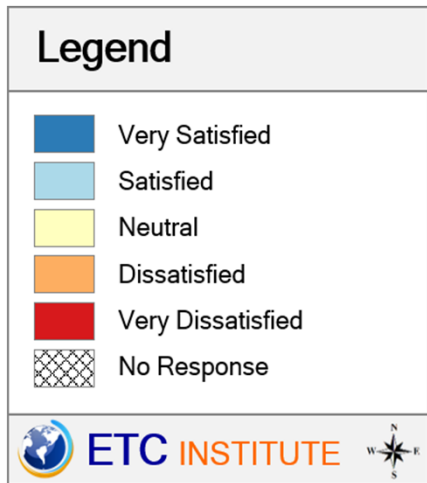
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-12. Access to quality childcare that you can afford

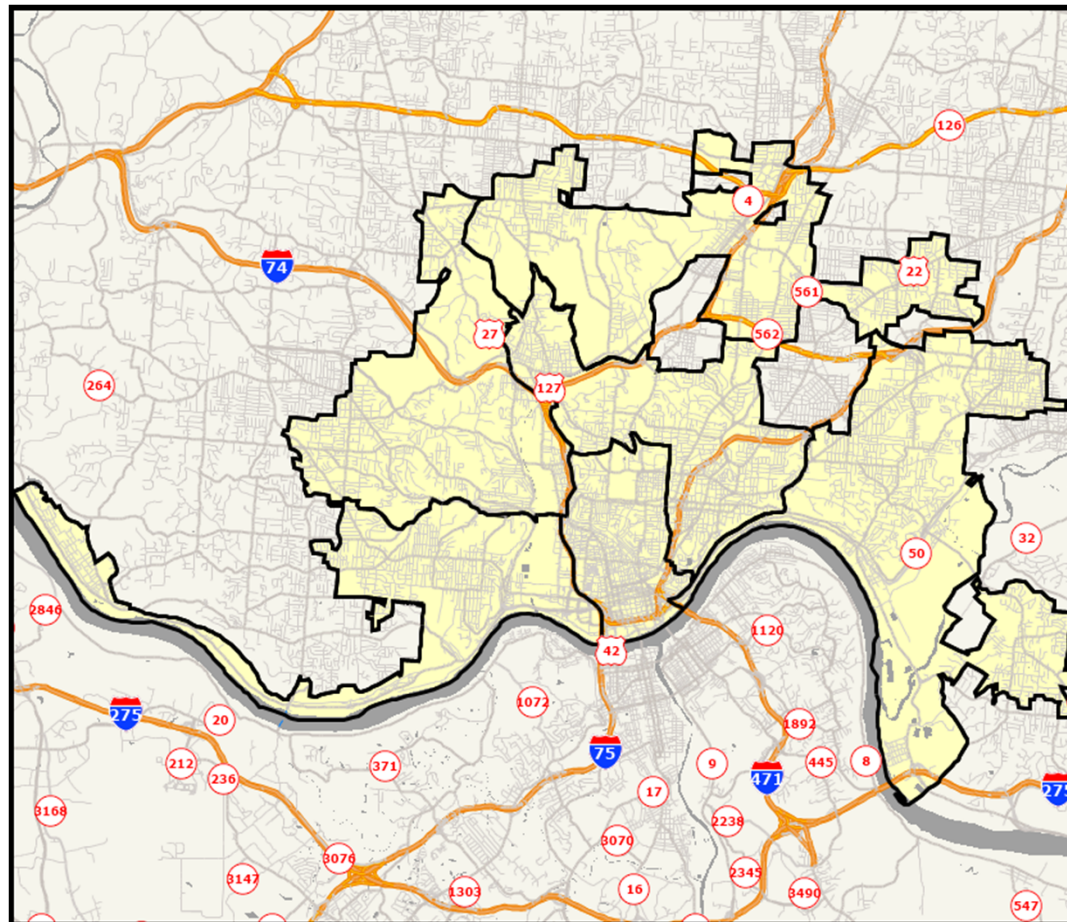
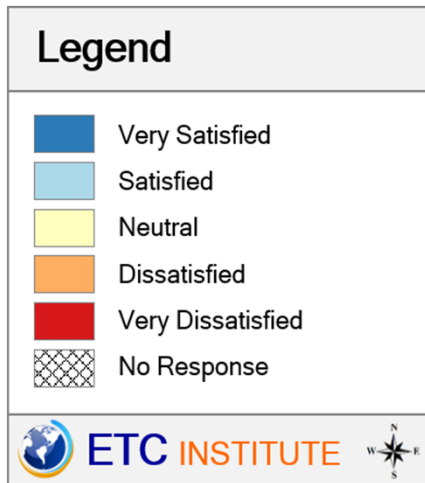
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-13. Access to quality health care that you can afford

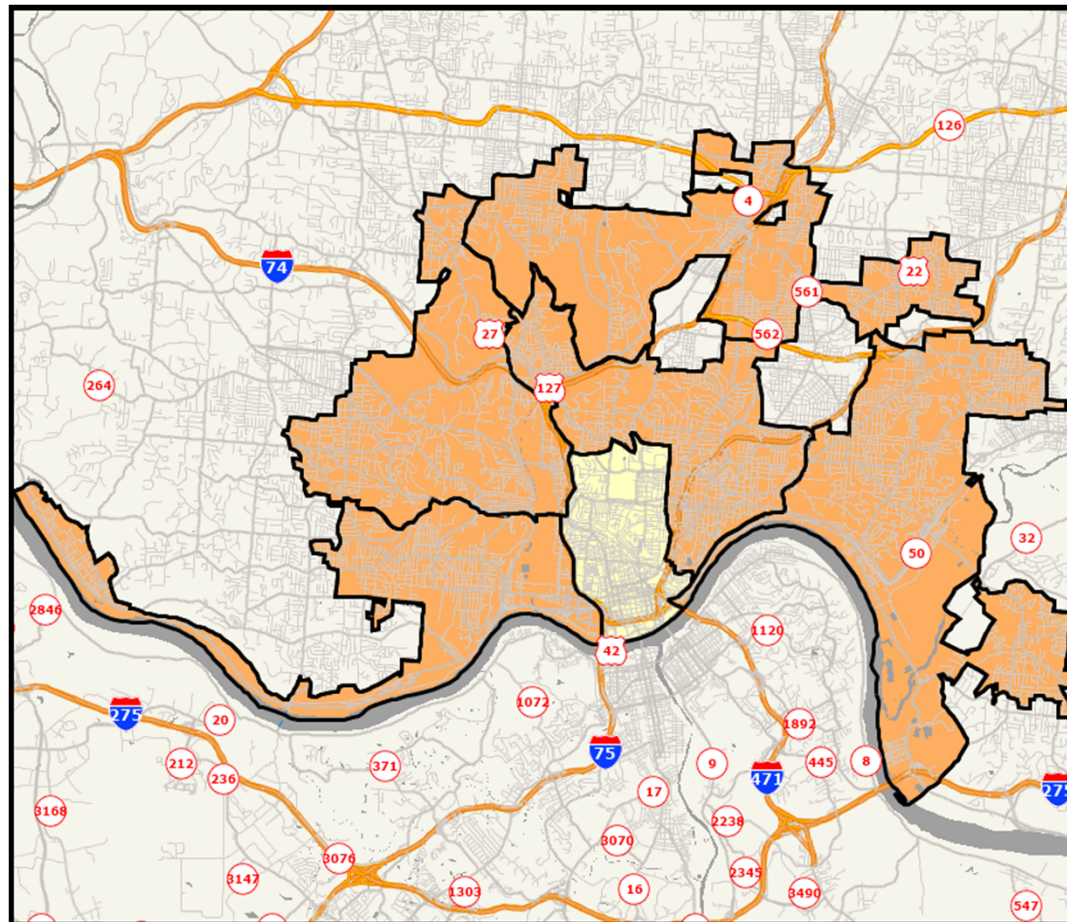
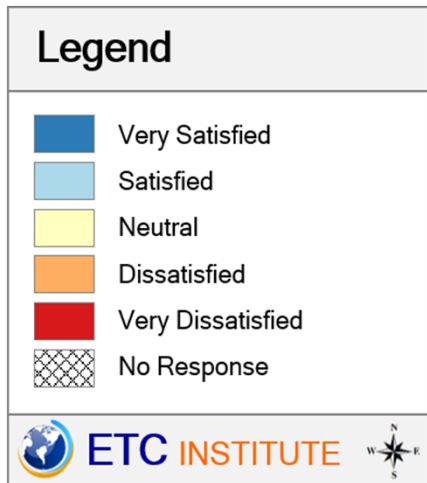
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-14. Access to quality mental health care that you can afford

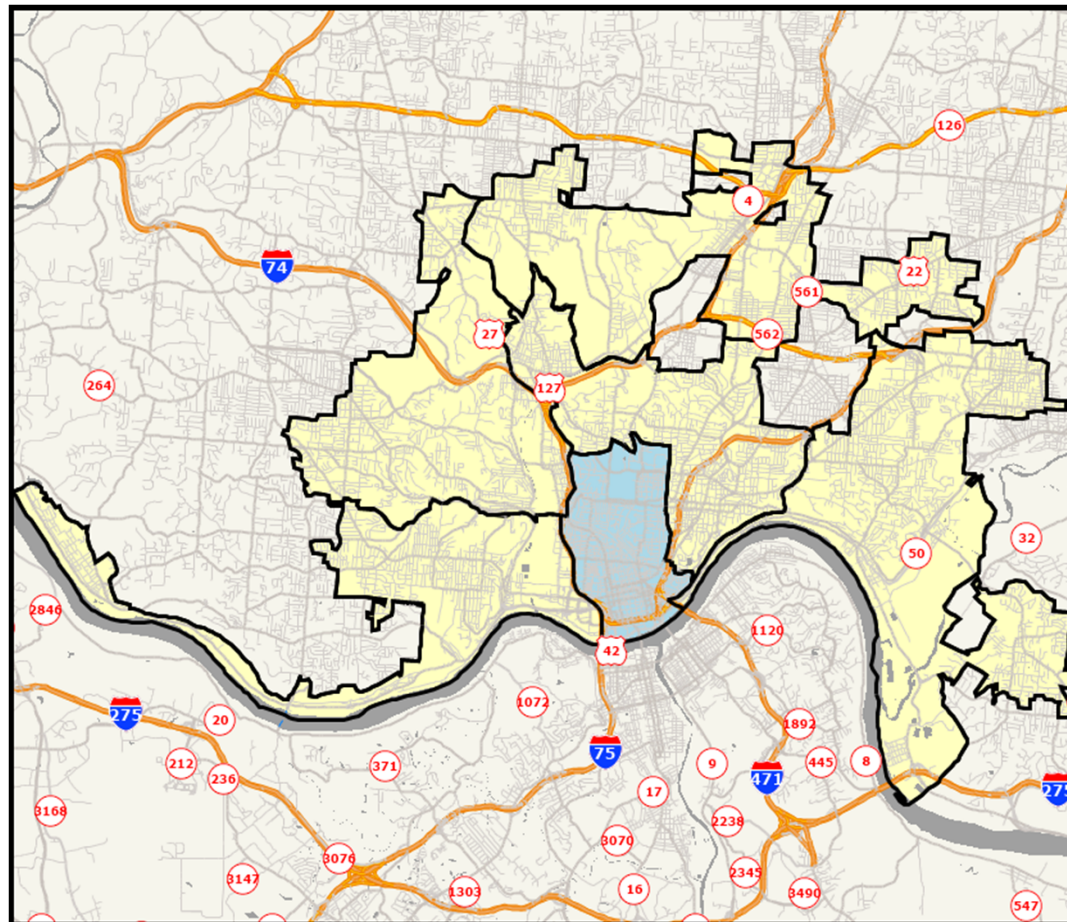
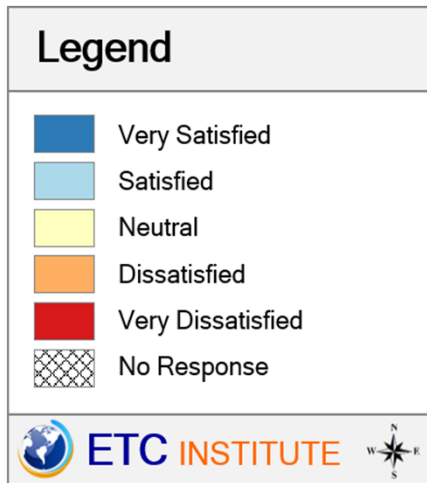
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q19-15. Access to healthy food that you can afford

(Shading Reflects the Mean Rating by Neighborhood Group)

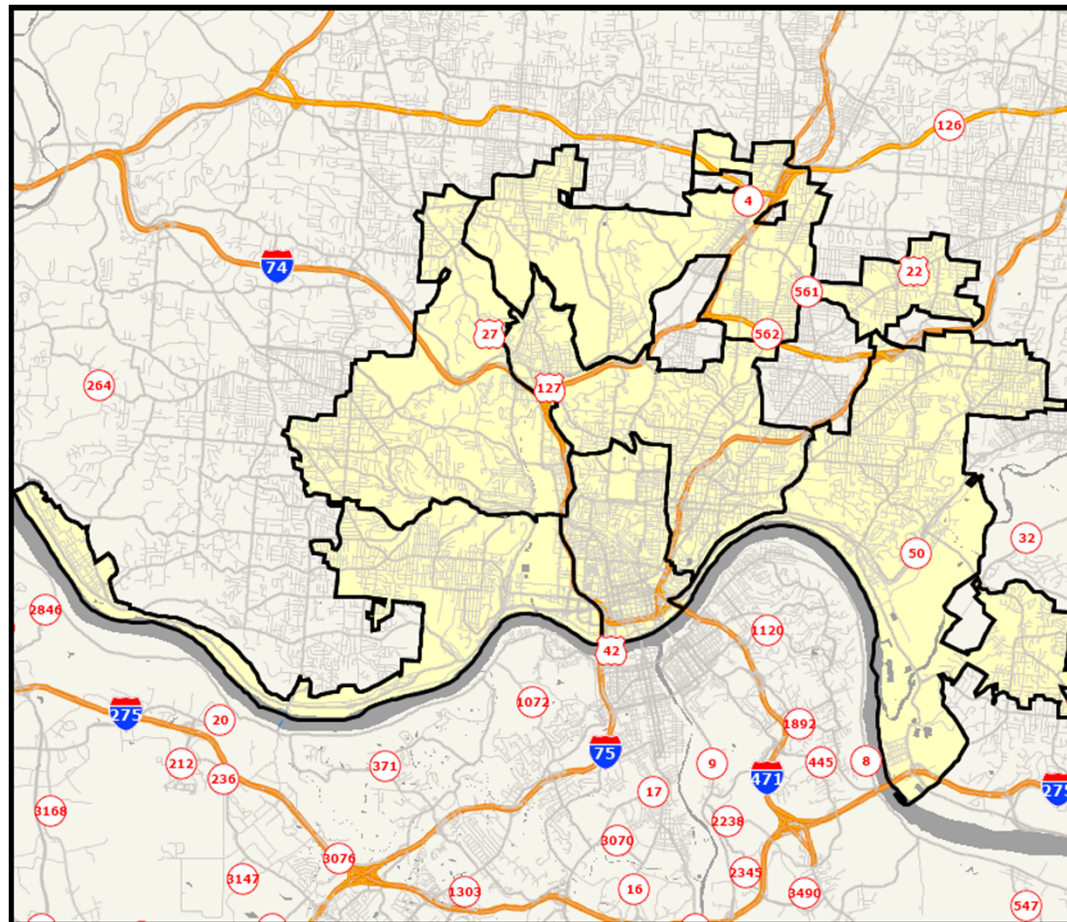
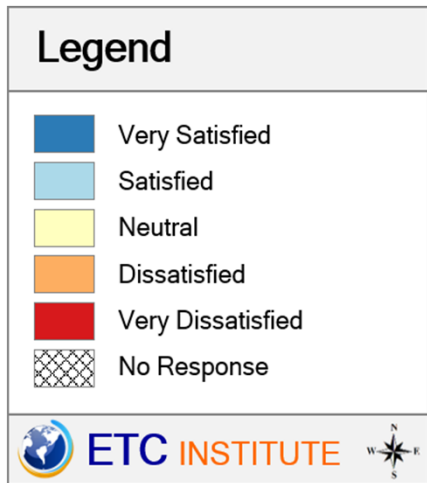


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# Q19-16. Access to quality housing you can afford

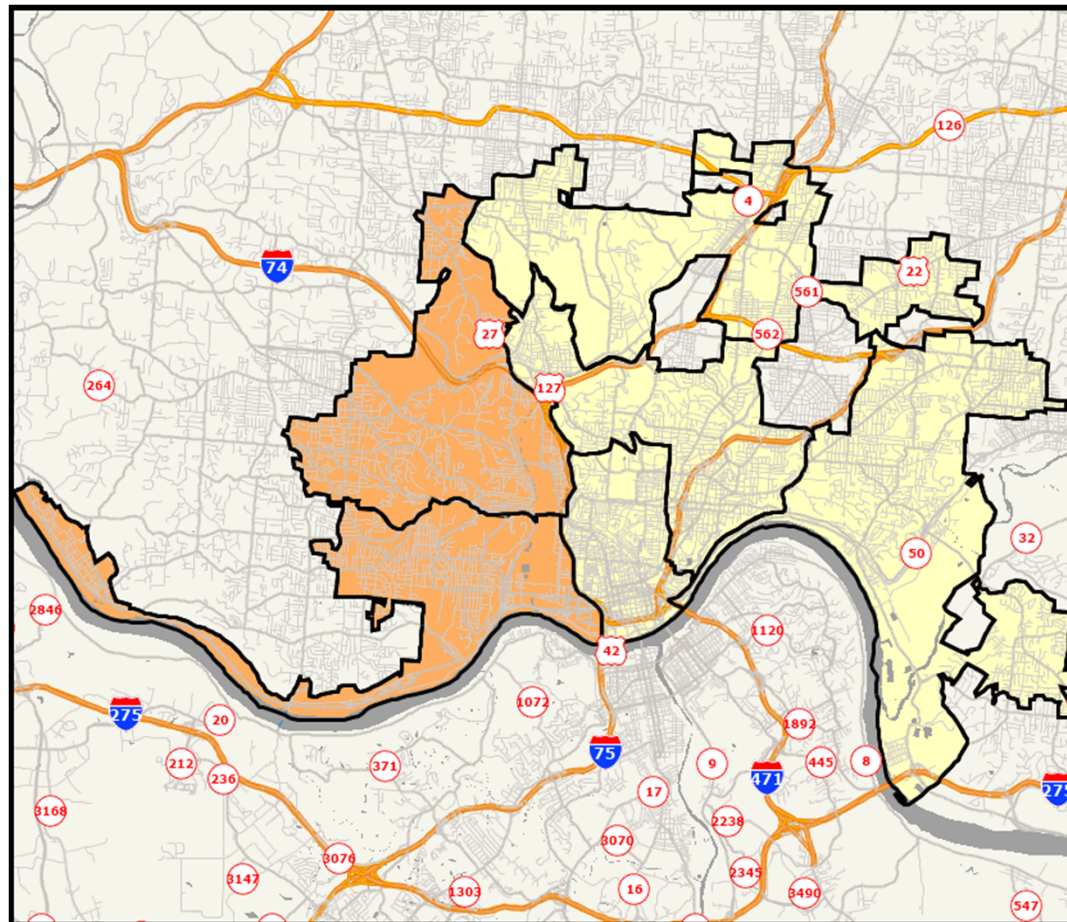
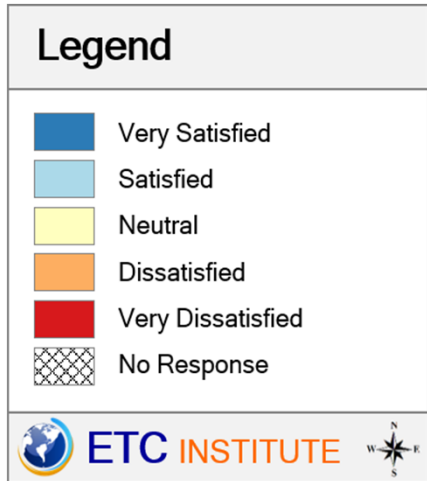
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# Q21-1. Elected officials' efforts to support a dialogue with City residents

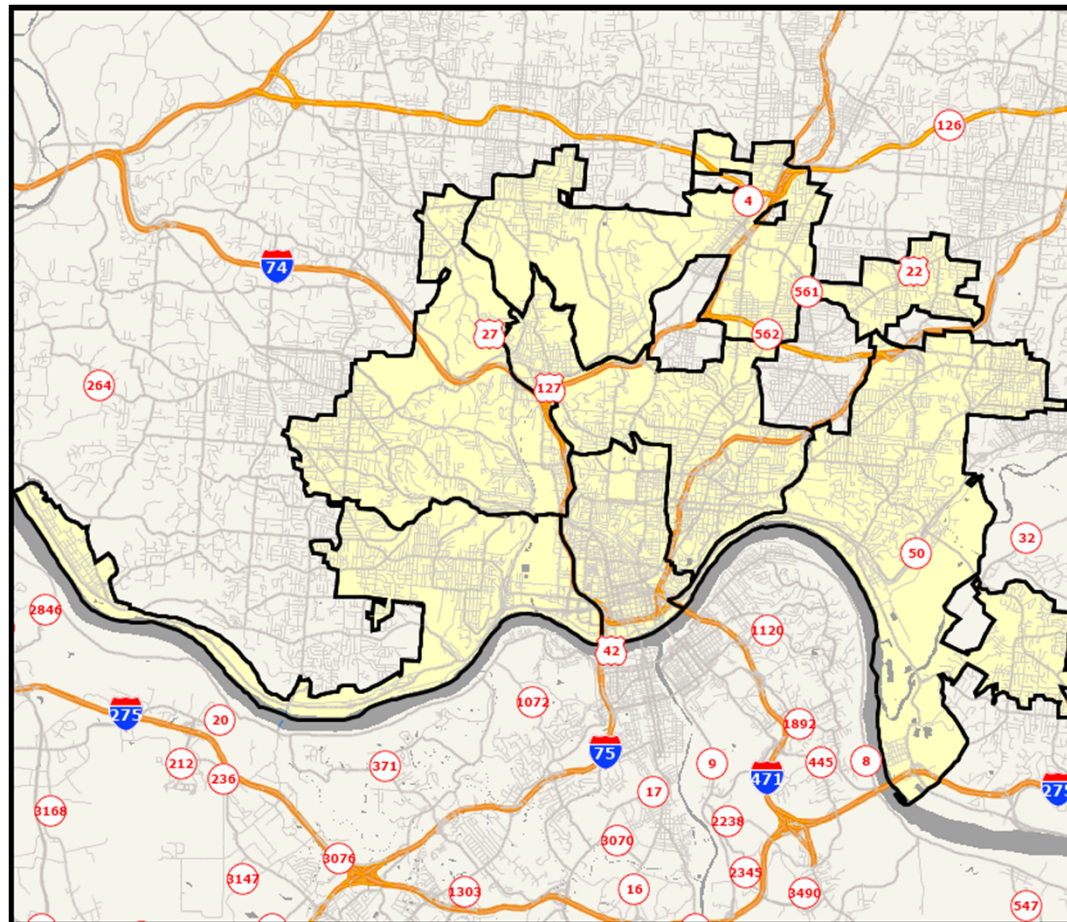
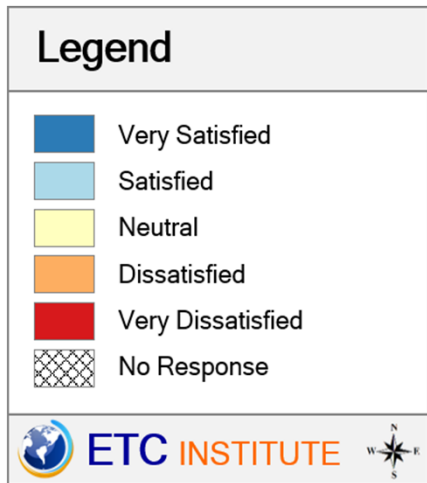
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-2. Availability of information about City programs and services

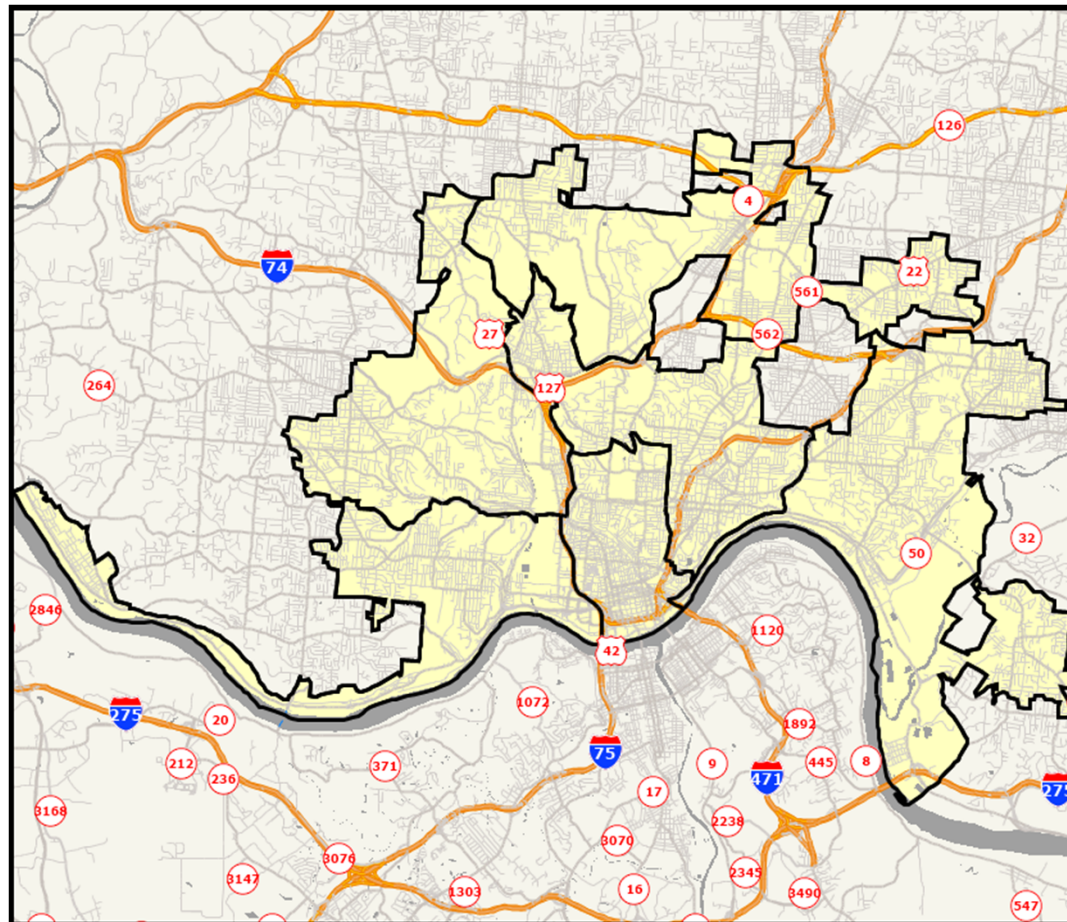
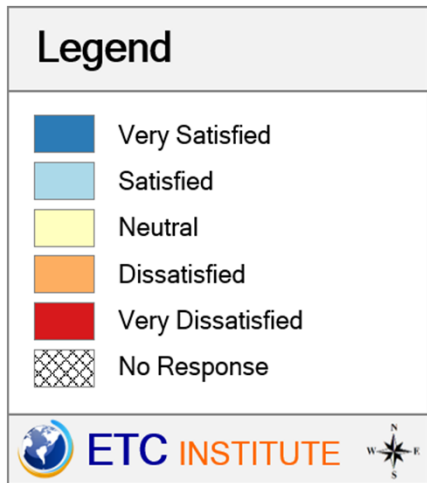
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-3. Overall usefulness of City website

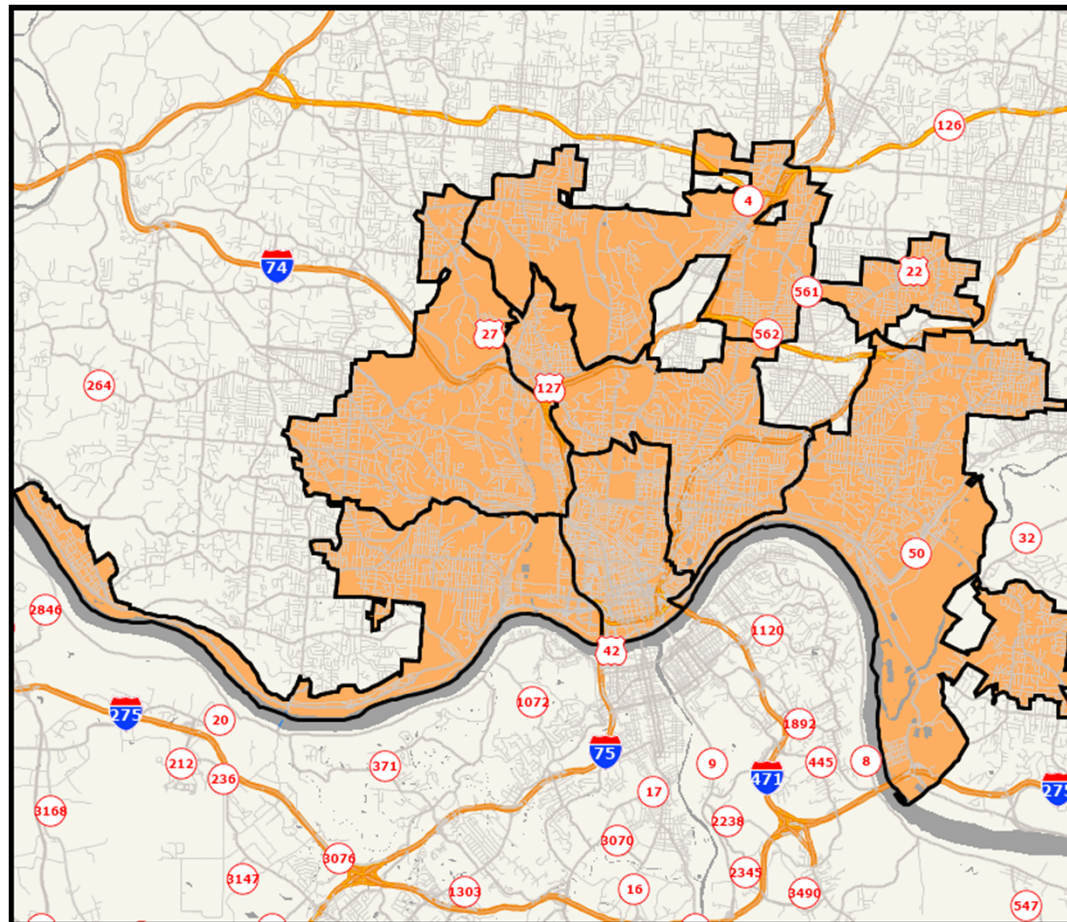
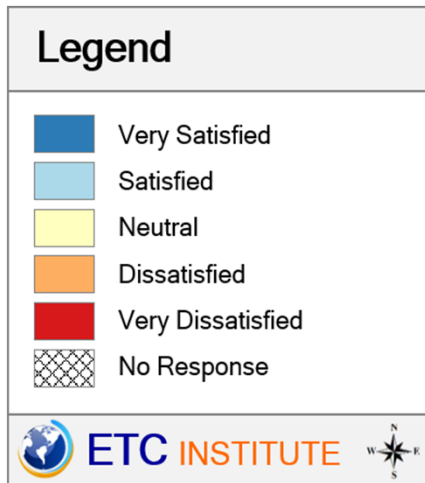
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-4. Opportunity to engage/provide input into decisions made by Elected Officials

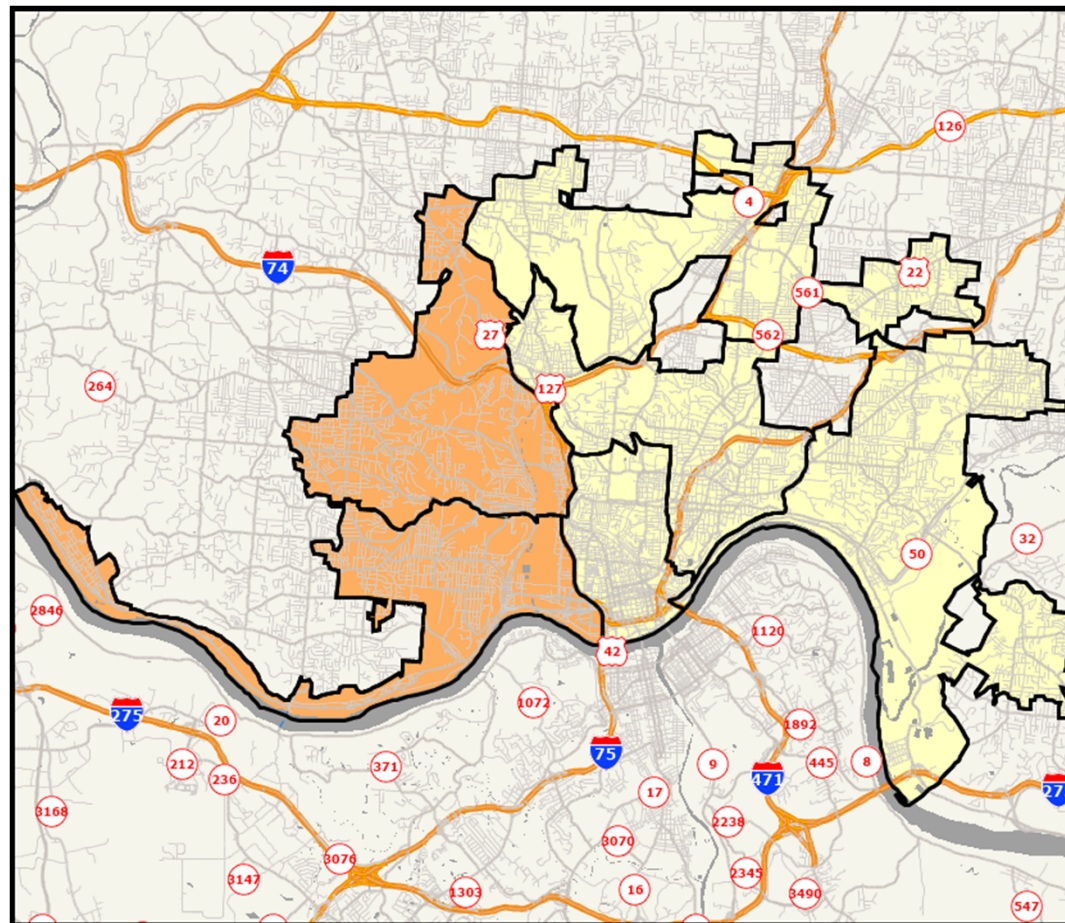
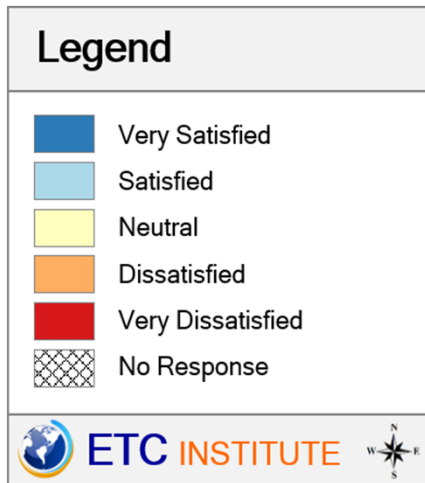
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-5. Opportunity to engage/provide input regarding City operations in public engagement opportunities provided by the City Administration

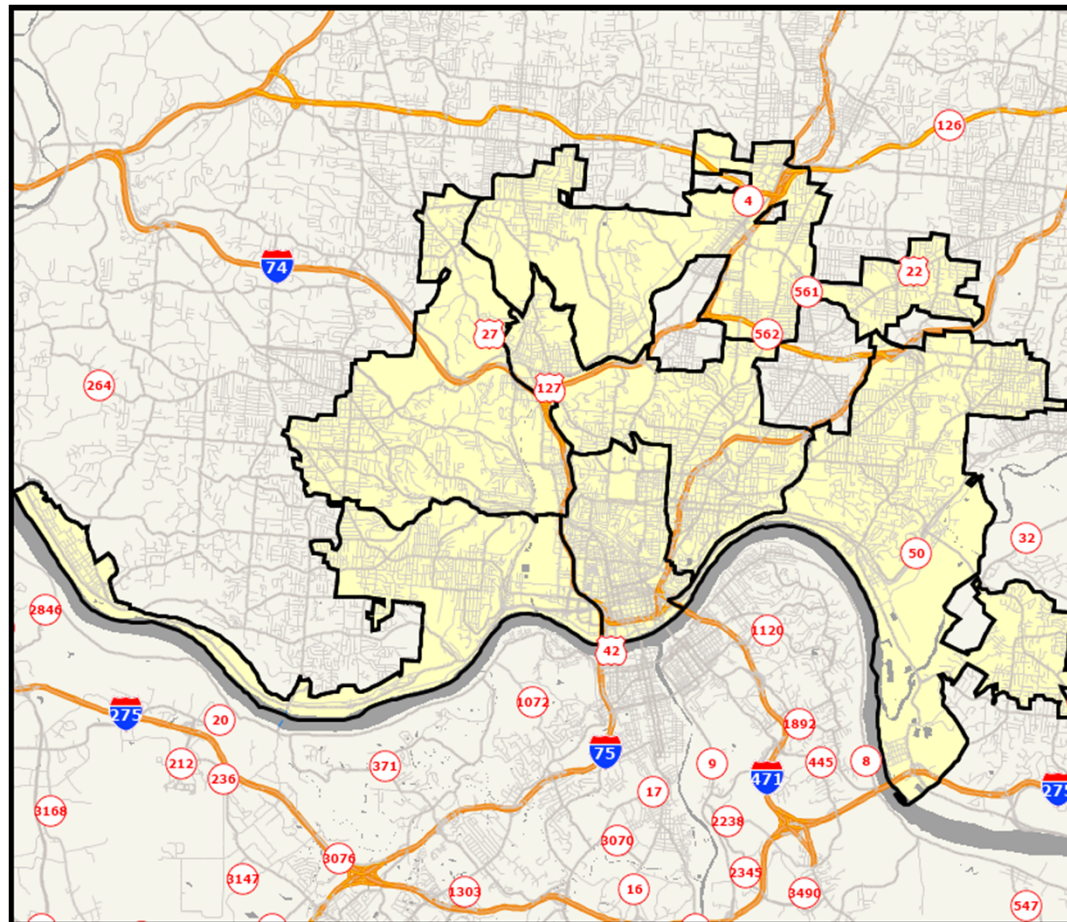
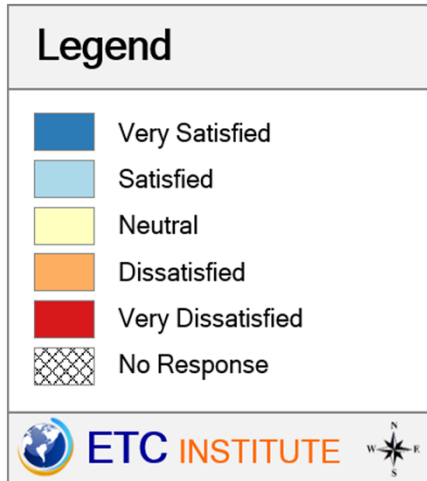
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-6. Quality of City video programming (television channel and web streaming)

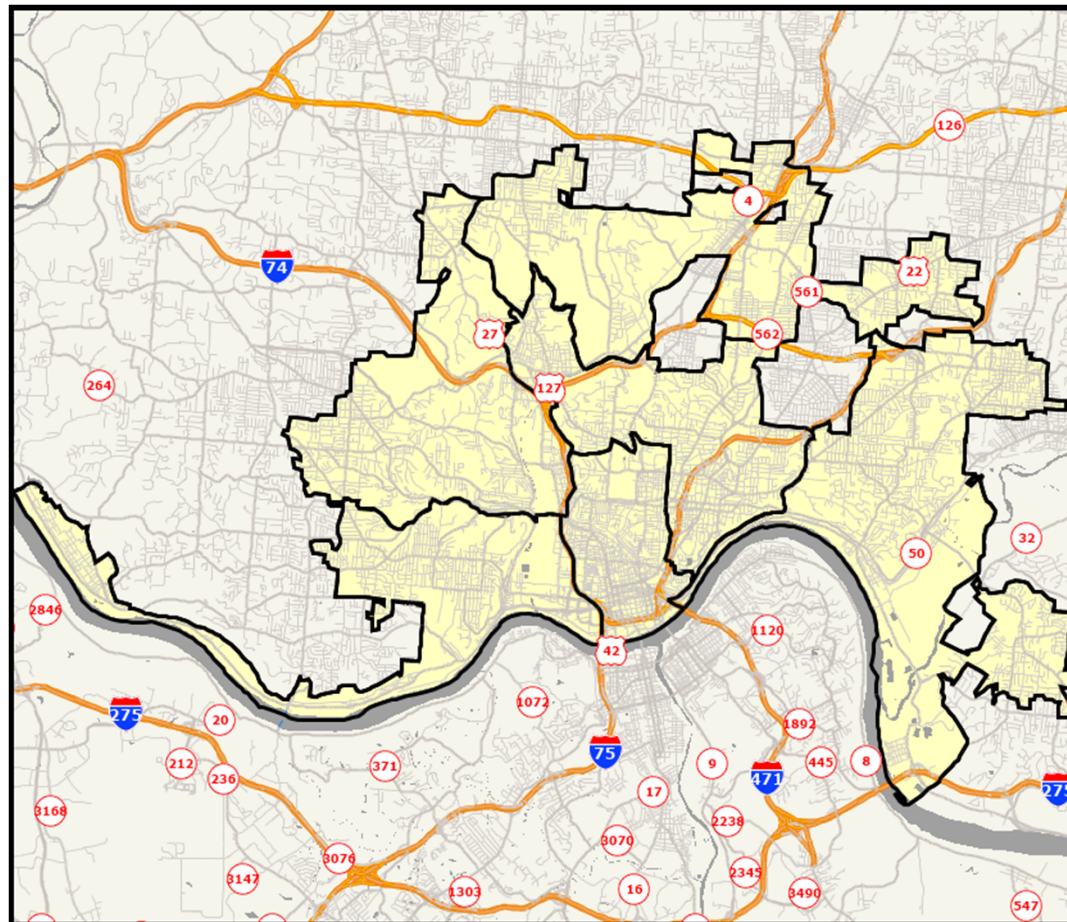
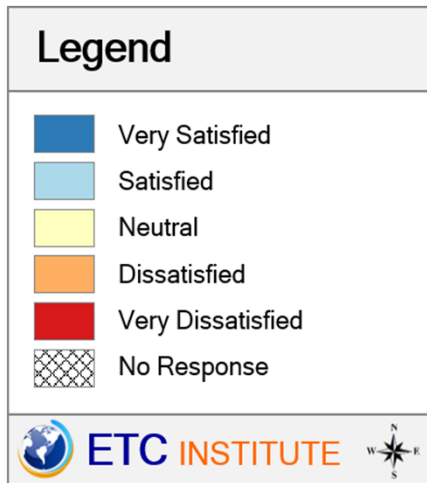
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-7. City Administration's use of social media

(Shading Reflects the Mean Rating by Neighborhood Group)

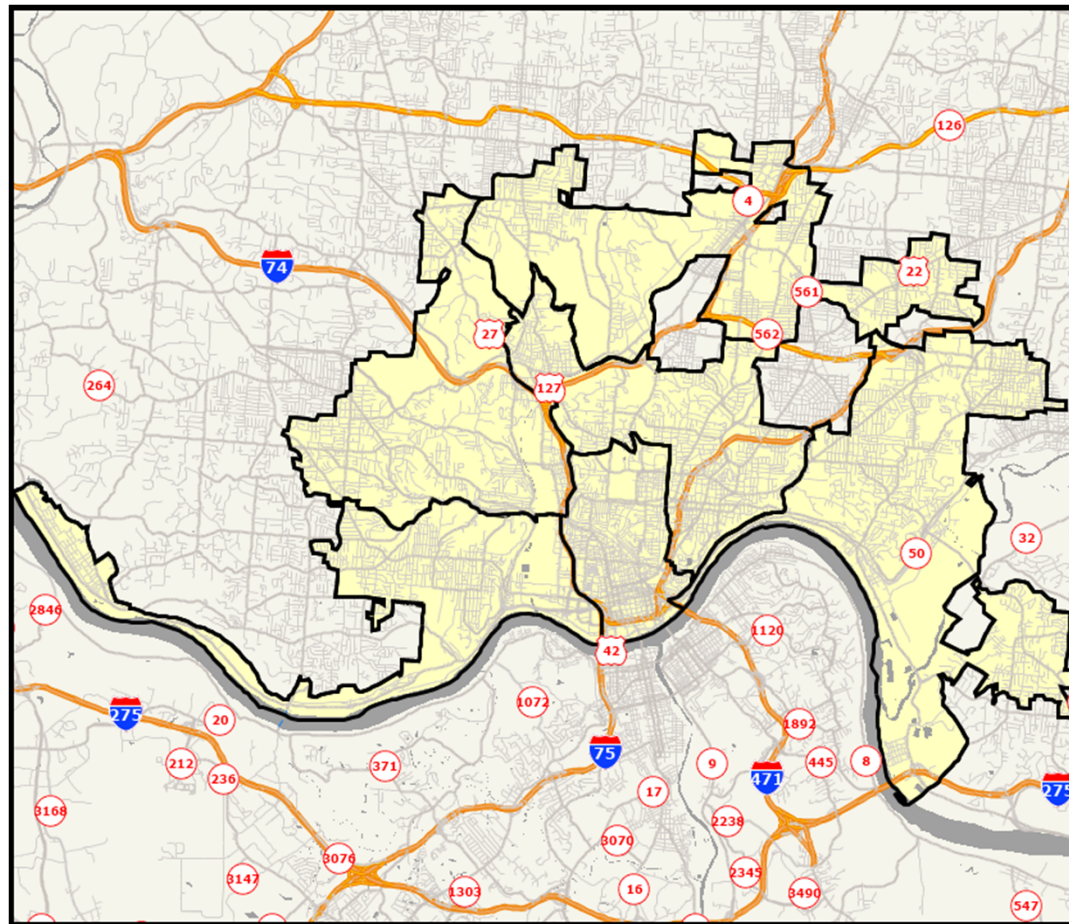
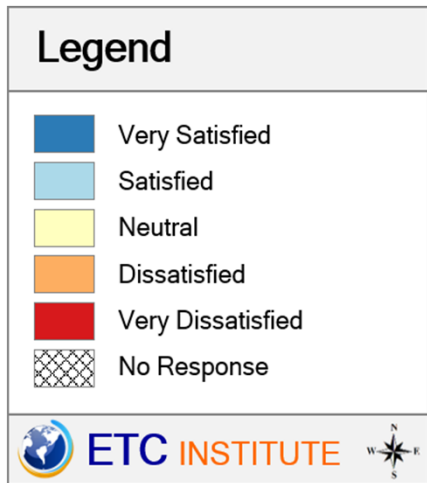


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# Q21-8. Access to information about City Council meetings (schedules, agendas, videos)

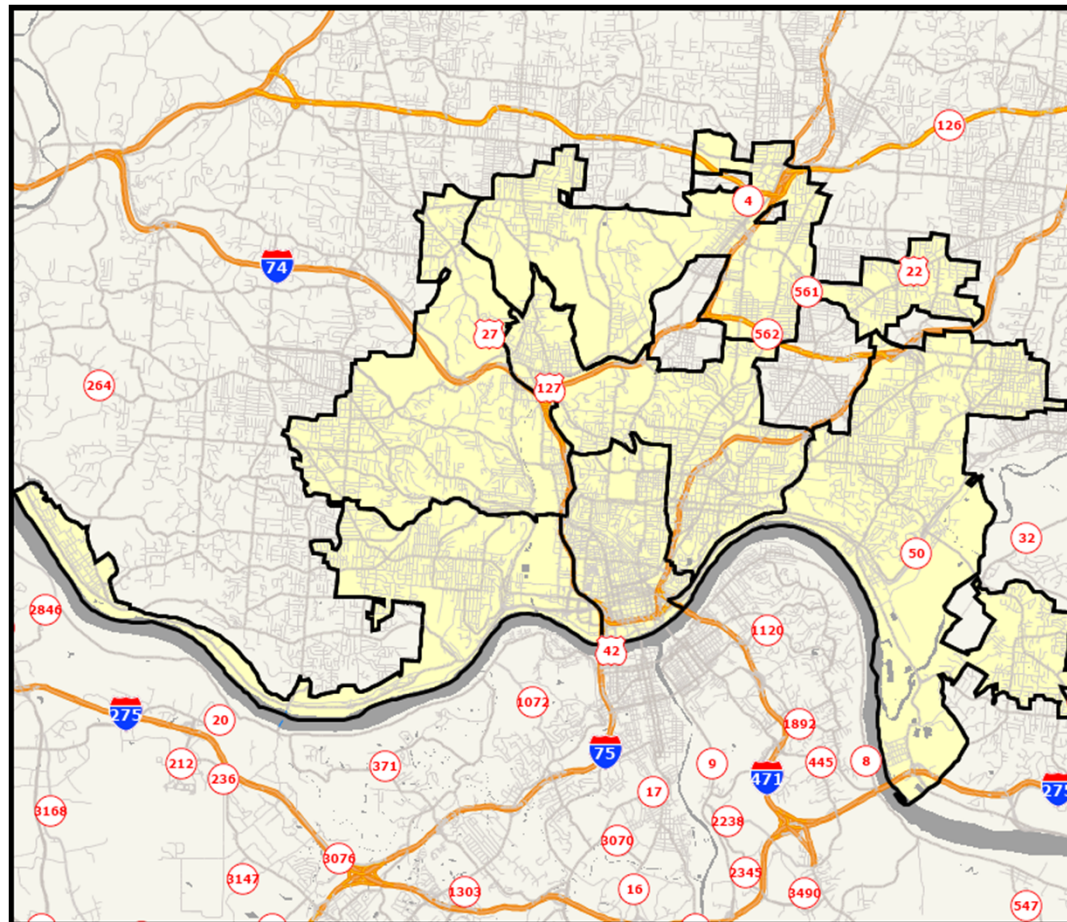
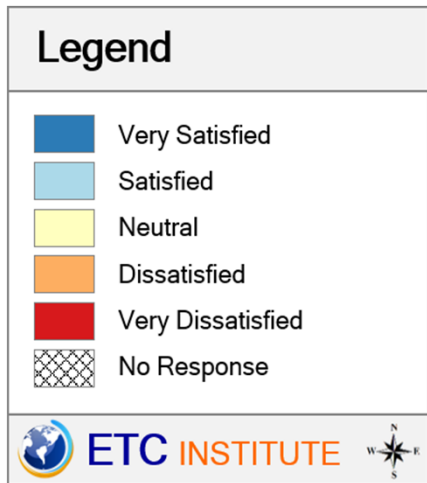
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-9. Access to information about Boards and Commissions meetings (schedules, agendas, videos)

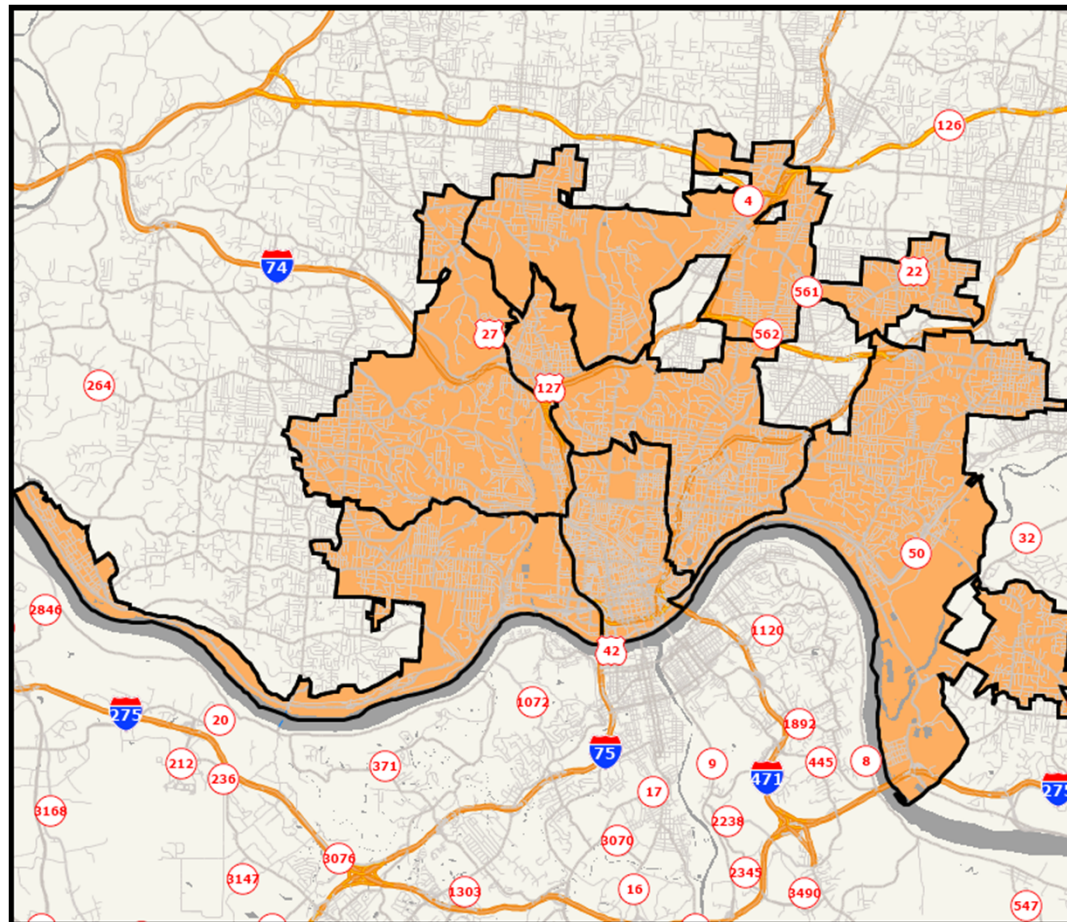
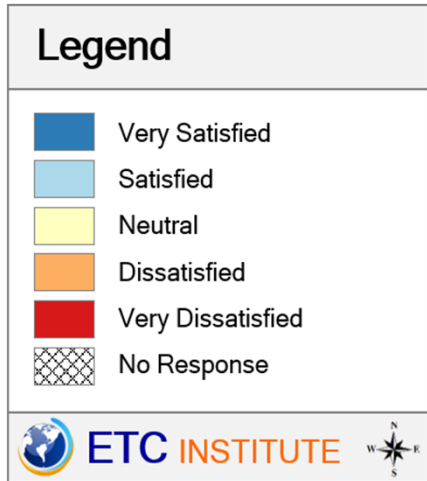
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-10. Access to information about Campaign finance and lobbyist disclosures

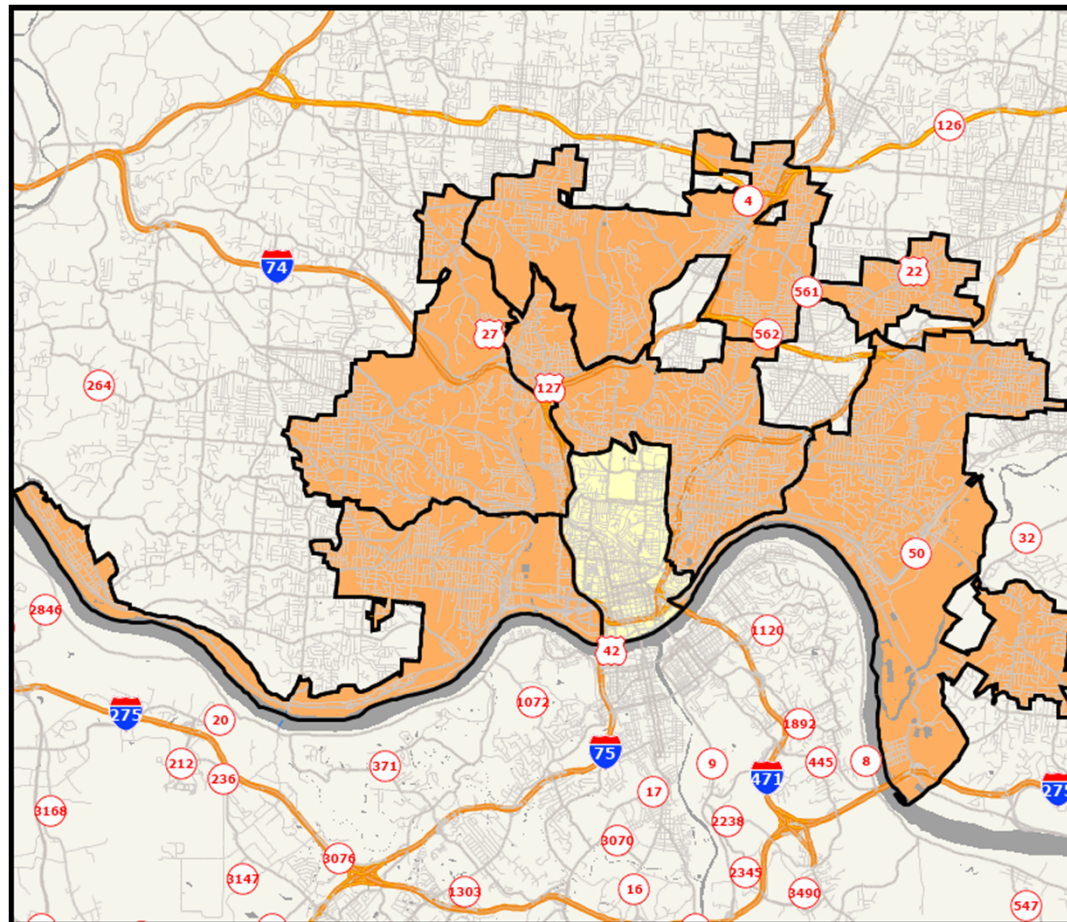
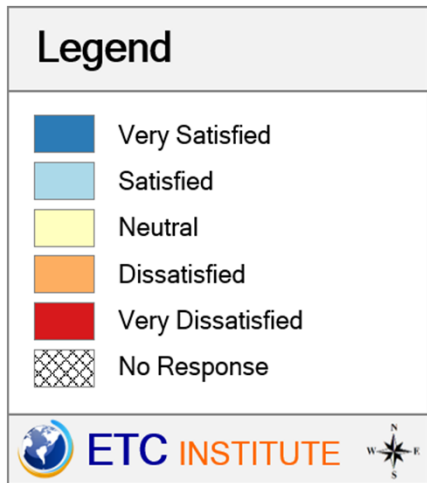
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-11. Access to information about Finance and Budget information

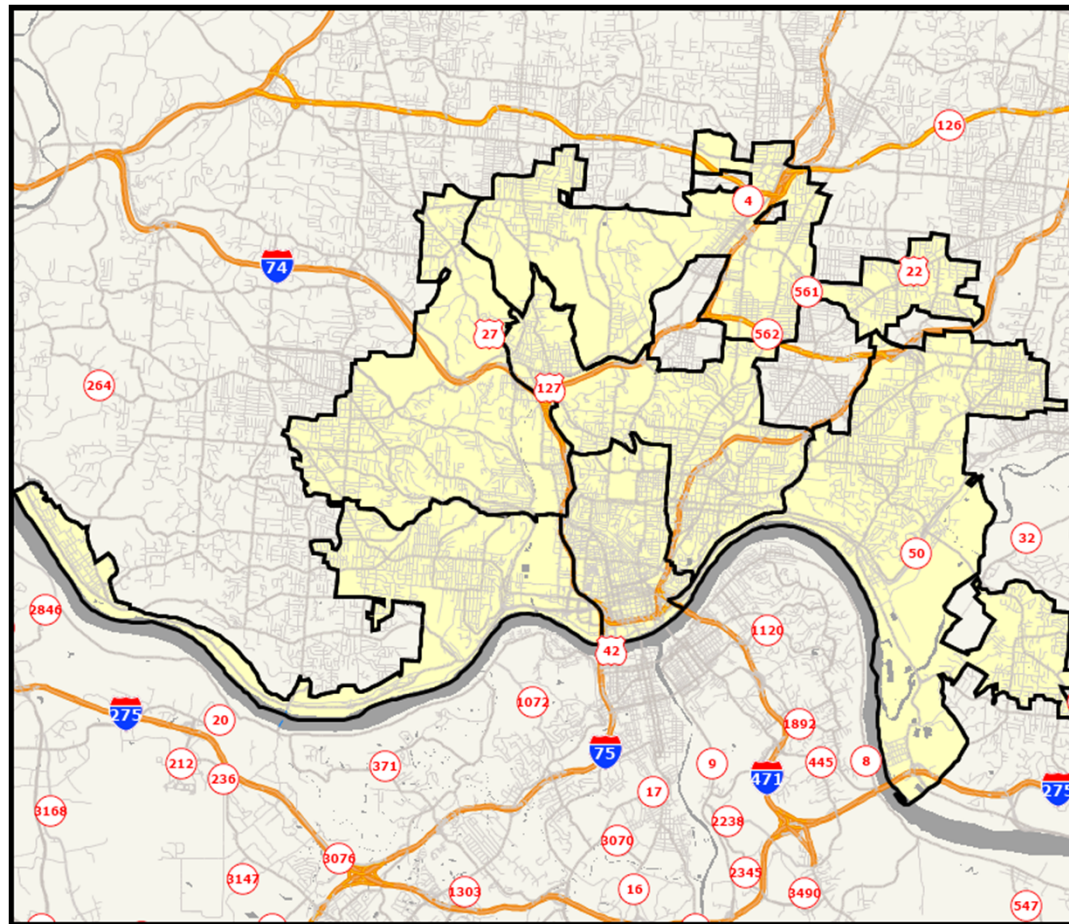
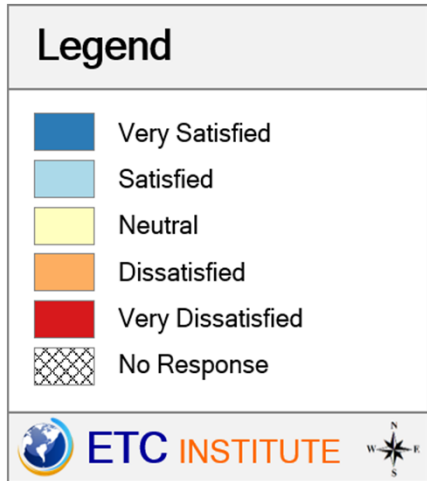
(Shading Reflects the Mean Rating by Neighborhood Group)



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# Q21-12. Quality of the City's Open Data portal

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