



## Who is eligible to receive City of Cincinnati trash collection services?

- Single-family residential dwellings.
- Multi-family residential dwellings with 4 or fewer units.
- Residential units in the same building with a business are *not eligible* for City service, regardless of the number of units.

## How should trash be prepared for collection?

- Trash must be placed in a city-issued or "city-approved" cart. Up to three additional items can be placed beside the cart (see below).
- Trash in carts should not exceed 75 lbs.
- Carts should be placed at the curb no later than 6 a.m. on collection day but no earlier than 5 p.m. the previous day.
- Please avoid placing the carts around any obstructions, mailboxes, low-hanging wires, etc., and avoid parking in front of the cart on collection day.

## Which items are accepted or prohibited in regular trash collection?

 <b>Accepted Items</b>	 <b>Not accepted</b> (Prohibited in bulk & regular pick up)
<ul style="list-style-type: none"> <li>• <b>Up to 3 items that do not fit in the cart-</b> Small or lightweight household items which can be lifted easily (under 45 lbs. or approximately less than 4'x4'x4')</li> <li>• Pallets</li> <li>• TV's less than 45 lbs. and small appliances</li> <li>• Sawdust (only if placed in a sealed bag)</li> <li>• Hypodermic needles and sharps (only if placed in a rigid container with a lid before it is placed in the cart and marked "sharps")</li> <li>• Paint cans that have the lid removed and the paint dried out</li> <li>• Carpet can be placed in the cart if it fits inside the cart with the lid closed. (3ft. by 2ft. rolls)</li> <li>• Toilets: tank must be separated from bowl</li> <li>• Mirrors: must have an "X" taped across glass and over sharp edges</li> <li>• Wheelbarrow</li> <li>• Old trash cans (put a note on them)</li> </ul>	<ul style="list-style-type: none"> <li>• Cardboard boxes filled with trash</li> <li>• Empty cardboard boxes (refer to recycling instructions)</li> <li>• Tires- <a href="#">Request tire collection here</a> or call 311 (513-765-1212)</li> <li>• Batteries (all types)</li> <li>• Automotive, truck, car, motorcycle, or lawn mower parts</li> <li>• Pianos</li> <li>• Hot tubs</li> <li>• Concrete items</li> <li>• Windows and siding</li> <li>• Construction debris</li> <li>• Lumber (1x2s, 2x4s, 2x6s, 4x4, etc.)</li> <li>• Liquid paint</li> <li>• Acids</li> <li>• Motor oil</li> <li>• Household chemicals</li> <li>• Hazardous or infectious waste</li> <li>• Propane or other pressurized gas tanks</li> <li>• Items over six feet tall</li> </ul>

## When is my trash collected?

The City of Cincinnati's Department of Public Services (DPS) provides weekly garbage, yard waste (bi-weekly, April-January), and scheduled bulk items collection for residential properties that meet the definition of "dwelling," as adopted by Ord. No. 41-2013. Refer to the [collection schedule website](#) for specific collection days.

## What if my city-issued cart is lost, stolen, or damaged?

- Replacement of city-issued stolen or missing carts, and new or additional carts for new and existing residents are all the responsibility of the homeowner/landlord to purchase and register with the City of Cincinnati for collection.
- City-issued carts may be eligible for repairs, [enter a cart repair service request](#) or call 311 (513-765-1212). Repairs usually take place on the following Friday of a non-holiday week. Residents should take their carts to the curb.

## What is a "city-approved" cart and how do I obtain approval?

- A non-city-issued cart (or privately owned cart) is considered "city-approved" when it is purchased by the property owner, compatible with DPS lifting equipment, and *registered with the City*.
  - These carts must have a lift pocket and a steel lower lift bar for fully automated and/or semi-automated collection systems. [Register your cart here](#). Or call 311 (513-765-1212).
- The City of Cincinnati is not responsible for damage to privately owned carts due to normal collection operations.

## What if my trash was left behind on collection day?

1. Verify this address is eligible to receive city services.
2. If eligible for collection, was it tagged by the collection crew? What did the tag indicate?
3. Verify the trash is properly prepared for collection by referring to the above instructions.
4. [Enter a request for missed trash collection here](#) and crews should be out by that Friday. Once entered, residents may leave items on the curb; items could be collected sooner based on availability. Or call 311 (513-765-1212).

## How can I receive assistance from the city with handling my trash?

- **Set-Out Service**- is a trash collection service that is offered to the City of Cincinnati residents who are either elderly or have a medical condition, verified by a doctor, that prevents them from being able to move trash carts to the curb. [Enter a set-out service request](#) to begin the application process. Or call 311 (513-765-1212).
  - Residents utilizing Set-Out Service may have only one trash cart or five bags of trash per week for the household.
  - Trash bags or trash carts must be easily visible and in an accessible location.
  - Residents are responsible for keeping walkways and driveways clear to receive this service.
- **Cart Exemption**-Exemption from using carts can be granted for a variety of reasons, including disability, topography (access through long stairs), or lack of storage space for the cart.
  - Residents with cart exemptions are asked to set out their trash on the day of collection by 6 a.m.
  - An exemption allows residents to use up to 8 plastic bags.
  - Plastic bags must be heavy-duty (3 mil.) and weigh less than 25 pounds when full.
  - Cardboard or paper containers, light-duty plastic bags, and grocery bags are not proper containers.
  - [Enter a cart exemption request](#) to begin the application process. Or call 311 (513-765-1212).