



What is “bulk item collection”?

- Only residential locations receiving the City of Cincinnati trash service are eligible for bulk item collection.
- This is a residential service available for people to request up to five items of their own property to be collected. It is used for the collection of bulky items such as furniture and appliances which do not fit the specifications for regular trash collection.
- Small or light household items which can be lifted easily (under 45 lbs. or approximately less than 4’x4’x4’), should not be scheduled for bulk collection. Up to three small items can be placed out for regular collections.
- Bulk Items are collected with a truck that has an arm and claw attached to collect the heavy items.

How do I get bulky items collected?

- Bulk collections are by appointment only. [Schedule here](#) or call 311 (513-765-1212).
- Tire collections follow a different process, [request tire pick up here](#) or call 311 (513-765-1212).
- Collection is limited to 5 items per household per scheduled appointment.

How do I prepare my items for collection?

- Items should be set out the night prior to your scheduled collection day but no sooner; if items are not on the curb when the truck arrives, you will need to reschedule for another pick-up date.
- Only 5 items will be collected; the remaining items will be left behind.
- Items must be placed by the curb in a place accessible for automated collection (no obstructions, low-hanging wires, trees or branches, parked cars, etc.).
- When possible, the items should be placed on the driveway apron for ease of collection.
- Items should not have garbage stacked or leaning on them.
- Eligible bulk items containing glass should be taped with an “x” across each glass surface to prevent shattering; sharp edges should also be taped for safety.
- Furniture does not need to be broken down for bulk pick up.

What happens if my items were not picked up on the scheduled date?

- It is possible different trucks will pick up metal, glass, or furniture; do not report a missed collection until the end of the business day.
- Items not set out when the truck arrives will be noted in the service request and closed. This collection will need to be rescheduled by the requestor. Items should not be left on the curb. [Schedule here](#) or call 311 (513-765-1212) to arrange a new pick up date.
- If crews were unable to collect that day due to unforeseen circumstances like if street is blocked by construction, they will attempt to contact the resident & return later to collect. If it’s after 4:00 pm on your scheduled pickup day, you can report a missed collection by calling 311 (513-765-1212).

Which items are prohibited or accepted for bulk collection?

Small or light household items which can be lifted easily (under 45 lbs. or approximately less than 4'x4'x4'), should **not** be scheduled for bulk collection. Up to three small items can be placed out for regular collections. These are examples, not a comprehensive list:

BULK PICK UP Large or heavy Items Limit 5 per pick up	REGULAR TRASH Small items; easy to lift Limit 3 per week placed next to carts	NEITHER Limit 0
Armchair/recliner Coffee/dining tables Ottoman (extra-large) Mirror (over 45lbs or extra-large) Lawn furniture- bulky or heavy Mattress/box spring Dresser/chest (keep drawers in) Couch/sofa/loveseat Fridge/Freezer Stove Washer/dryer TV over 45 lbs. Exercise equipment Bookcase/large shelves Grill Pipe/pole Swing set Basketball hoop Stationary tub Utility tub Water heater Cabinets Doors Air conditioner Desks TV stand (larger than 4'x4'x4') Bed Frame/side rails Headboards Bench Vanity/sink Chain link fence (rolled & secured) Dishwasher	Small chairs (kitchen, desk) Small table or nightstand Footstool (small) Mirrors-Light weight Lawn furniture-light, plastic, small Pallets/skids (Limit 5) Small appliances Wheelbarrow Old trash cans (put a note on it) Small carts TVs under 45 lbs. Small shelves Tabletop grill Toilet-tank separated from bowl Ceiling fan Baby gate Drawer(s) Small TV Stand Crates (empty) Stools Children's or toy furniture Speakers Bicycle Carpet (4ft by 2ft rolls; limit 10)	Tires/rims (request tire pick up) Batteries (all types) Auto, truck, or motorcycle parts Lawnmowers or parts Grand Pianos Concrete items Windows and siding Construction debris Lumber (1x2s, 2x4s, 2x6s, 4x4 etc.) Liquid paint Acids Motor oil Household chemicals Hazardous or infectious waste Propane or pressurized gas tanks Cardboard boxes filled with trash Empty cardboard boxes (recycle) Nothing over 6 feet tall Hot tubs No gas powered tools/machinery