


February 23, 2022

**FOR YOUR INFORMATION**

To: Mayor and Members of City Council

From: John P. Curp, Interim City Manager 

Subject: Pothole Repair Efforts

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The following is an update on the Department of Public Services (DPS) pothole repair efforts.

DPS patches potholes across a network of roadways that consists of over 3,000 lane miles. Potholes are caused by the expansion and contraction of roads during the freeze-thaw cycle. The pavement weakens further as the process repeats. Potholes often appear in late winter and early spring due to the change in temperatures.

**Pothole Service Requests 02/01/2022 to 02/20/2022:**

- 1,496 Pothole SRs Received
- 851 Active Pothole SRs (*includes duplicates*)
- 665 Closed Pothole SRs
- 1,220 Potholes Repaired

DPS prides itself on a quick and efficient response to reported potholes. It is important to note that the staff who are responsible for filling potholes are the same individuals who plow the streets during winter operations. DPS fills potholes on a continuous basis throughout the year; however, staff and timing dedicated to the pothole process fluctuates depending on other challenging priorities. DPS is redoubling efforts by announcing mandatory overtime for extra Public Service shifts when they cannot be filled voluntarily for the upcoming weekend.

DPS encourages citizens to be “Pothole Spotters” by reporting pothole locations. Identifying pothole locations will allow DPS to do a temporary fix to make travel safe. Potholes can be reported by calling 591-6000, visiting [www.5916000.com](http://www.5916000.com), or by downloading the Fix it Cincy! mobile app.

For more information on Cincinnati’s Public Services, please visit [www.cincinnati-oh.gov/public-services](http://www.cincinnati-oh.gov/public-services) and follow DPS on [Twitter](#) and [Facebook](#).

Attachment

cc: Jerry L. Wilkerson, Jr.  
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Jarrod Bolden