

WHAT TO DO AFTER A FIRE

The Cincinnati Fire Department has compiled the following information to assist when your home or business has a fire. It is hard to know what to do next. Use this checklist to create an action plan during this difficult time.



- Contact family members & loved ones to notify them that you're safe.
- Attend to frightened pets and ensure their safety & comfort.
- Contact your insurance company to start the claims process.
- Securing your property is the responsibility of the property owner, there are several privately owned companies that provide this service.
- Get permission from CFD official prior to attempting to re-enter the fire damaged structure. Fire Investigators will notify you if there are areas that should not be disturbed so insurance adjusters can start your claim.
- Document all fire damage. Take photos & detailed notes of damage to property. Retrieve valuable belongings & irreplaceable heirlooms before you leave the property.

CONTACT INFO:
Fire Reports
(513) 352-6220

<https://www.cincinnati-oh.gov/fire/fire-prevention/fire-prevention-forms/fire-report-request>

EMS Reports
(513) 357-7533

- Contact all utility providers (Duke Energy request a "drop service" **1-800-544-6900**, Cincinnati Bell **1-888-CIN-BELL (1-888-246-2355)**, Cincinnati Water Works **(513) 591-7700** inform them of the fire & discuss emergency service shut-off.
- Contact Cincinnati Police if structure will be vacant Non-Emergency number **(513) 765-1212**
- Contact the Postal Service **1-800-ASK-USPS (1-800-275-8777)** <https://www.usps.com/help/contact-us.htm>.
- Shelter needs contact the Red Cross **855-855-7727**
- Start the process of replacing important documents lost in the fire. (Driver Licenses, Passports, Birth Certificates, etc.)
- In the next few days obtain a copy of the fire report. The report contains important information regarding the fire. Your insurer will want a copy of this report. <https://www.cincinnati-oh.gov/fire/fire-prevention/fire-prevention-forms/fire-report-request/> or **(513) 352-6220**