

WOW!



*We have a
new look!*

What's New?

- Easy-to-read billing statement
- Separate return envelope
- Graph showing your consumption history
- Messages specific to your bill

What's The Same?

Only the look is different.

The way we calculate your bill remains the same.

Questions?

Contact us at 513-591-7700



GREATER CINCINNATI
WATER WORKS
A Service of the City of Cincinnati

4747 Spring Grove Avenue
Cincinnati, Ohio 45232-1986

6 Ways to Pay!

*We now offer alternative
methods for paying your bill.*

WWW.

Access your account over the internet to pay bills, check account balances and more. Just set your web browser to:

www.cincinnati-oh.gov/gcww



Pay by **MasterCard** or **Visa** credit/debit card over the telephone by dialing **513-591-7700**. Our automated Interactive Voice Response (IVR) system is available 24 hours a day, 7 days a week.

Automated Pay

BillPayer 2000 offers automated bill payment services. For more information call **513-358-7744**



Mail payments using the return envelope provided with your bill. Send to:

**GCWW, P.O. Box 741845
Cincinnati, Ohio, 45274-1845.**



Use the deposit box at our Spring Grove location after business hours.

Pay in Person

Monday through Friday, by cash, check, money order, or with **MasterCard** or **Visa** credit/debit cards

- **at our Spring Grove location**

7:30 a.m. to 5:30 p.m.

- **at the City Treasurer's Office**

Cincinnati City Hall, 801 Plum Street

8:00 am to 5:00 p.m.

- **at the Mason Municipal Building**

6000 Mason-Montgomery Road

8:00 am to 4:00 pm.