

GCWW Has a New Look!

IMPORTANT NOTICE FOR VALUED CUSTOMERS

At **Greater Cincinnati Water Works**, we remain committed to providing customers within our regional communities a **plentiful supply of the highest quality water and excellent services**. One step towards accomplishing this goal is the recent upgrade of our customer care and billing system, which includes a new **easy-to-read bill** and **simple 10-digit account number**. We are also committed to providing you with the most up-to-date products and services and will continue to offer the extraordinary customer service on which you depend.

Check it out! A sample of your new bill

We encourage you to check out our new self-service website at **mygcww.org** and enroll in **e-billing**. This billing option is secure, helps the environment, and reduces your paper record-keeping. Enrollment is simple, fast, and convenient!

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www.mygcww.org
513.591.7700
4747 Spring Grove Avenue Cincinnati Ohio 45232
Access Code: 0000000000

**GREATER CINCINNATI
WATER WORKS**

Current Activity for Statement December 01, 2015

Water Charges	\$33.97
Sewer Charges	\$123.80
Stormwater Charge	\$12.29
Current Charges	\$169.06

Customer Name: JOHN SMITH
Account Number: 1234567890
Service Address: 123 ANY AVE
Previous Bill: \$0.00
Payments Received: \$0.00
Current Charges: \$169.06

AMOUNT DUE: \$169.06
Due Date: December 22, 2015

Water Usage History: 1 CCF = 748 Gallons



AUTOPAY SET IT AND FORGET IT! Never miss a payment. Sign up on mygcww.org today!
eBILL SAFE, SECURE, AND FREE! Sign up on mygcww.org today!
PAY ONLINE Pay your bill online using your credit card or e-check. Field used for fee not additional fee.

Did you know?... your account number is shorter now!

VISIT US @: **myGCWW.org** Customer Care PORTAL
Access your CONSUMPTION | PROFILE | BILLS AND LETTERS | PAYMENTS | AND MUCH MORE!

Please return this portion with your payment.

Amount Due	Due Date	Account Number
\$169.06	12-22-2015	1234567890

Customer Name: JOHN SMITH
Service Address: 123 ANY AVE

Amount Enclosed: \$

Please make check payable to: GCWW

GREATER CINCINNATI WATER WORKS
P.O. Box 5487
Carol Stream, IL 60197-5487

000000000006422220001690602

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www.mygcww.org
513.591.7700
4747 Spring Grove Avenue Cincinnati Ohio 45232

**GREATER CINCINNATI
WATER WORKS**

Current Statement Detail

Water Charges	\$18.45
Water Base Charge	\$15.52
Water Usage (6.550000 ccf)	
Sewer Charges	\$123.80
Sewer Base Charge	\$0.00
Sewer Usage (6.550000 ccf)	
Stormwater Charge	\$12.29
Current Charges	\$169.06

DID YOU KNOW? Water and sewer charges include two components: Base charges consist of water service & availability to the property, while usage charges cover volume of water used.

LEAKS OR BREAKS? LEAKS? If your usage is higher than expected, you may have a leak. Check the red arrow on your meter; if it is moving when you are not using water then you have a leak.

MOVING? MOVING? Fill out our new, easy-to-use online form at www.mygcww.org.

QUESTIONS ABOUT YOUR BILL? QUESTIONS? Need answers about account charges or your bill? Visit us online at www.mygcww.org for info.

AUTOPAY Set it and forget it! Never miss a payment! Sign up on mygcww.org today!
PAY ONLINE Pay your bill online using your credit/debit card or, for no additional fee, an e-check.
PAY BY MAIL P.O. Box 5487 Chicago Illinois 60197-5487 (office payment processing center)
eBILL Safe, Secure, and Free - Sign up on mygcww.org today!
PAY BY PHONE (513) 591-7700
PAY IN PERSON Pay in person at the GCWW lobby, City Treasurer's Office, or City of Mason Municipal Center.

Service From August 26, 2015 to November 30, 2015 (Days of Service: 96)

Meter Number	Current Reading	Previous Reading	Current Usage	Reading Type	Unit of Measure	Meter Size
00000000	14985	14280	655	Actual	CUFT	5/8

Stormwater Details

PREMISES	BOOK/PLAT/PARCEL	ARN	IDF	ERU
123 ANY AVENUE				1

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Highlights & Benefits of Your New Bill



Front Page

JOHN SMITH
1234597890
123 ANY AVE

- New, Ten-Digit Account Number
- Easy-to-Locate Account Information

Current Activity for Statement December 01, 2015

Water Charges	\$33.97
Sewer Charges	\$123.80
Stormwater Charge	\$11.29
Current Charges	\$169.06

- Current Bill Activity



- Important Messages
- Easy-to-Read Account Sections



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Don't miss a payment! Sign up on mygcww.org today!

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PAY IN PERSON Pay in person at the GCWW lobby, City Treasurer's Office, or City of Cincinnati Municipal Center.

- Payment Options and Office Locations

Service From August 26, 2015 to November 30, 2015 (Days of Service: 95)

Meter Number	Current Reading	Previous Reading	Current US
00000000	14935	14280	655

Stormwater Details

PREMISES	BOOK/PLAT/PARCEL
123 ANY AVENUE	

- Current Bill Detail
- Detailed Meter Readings