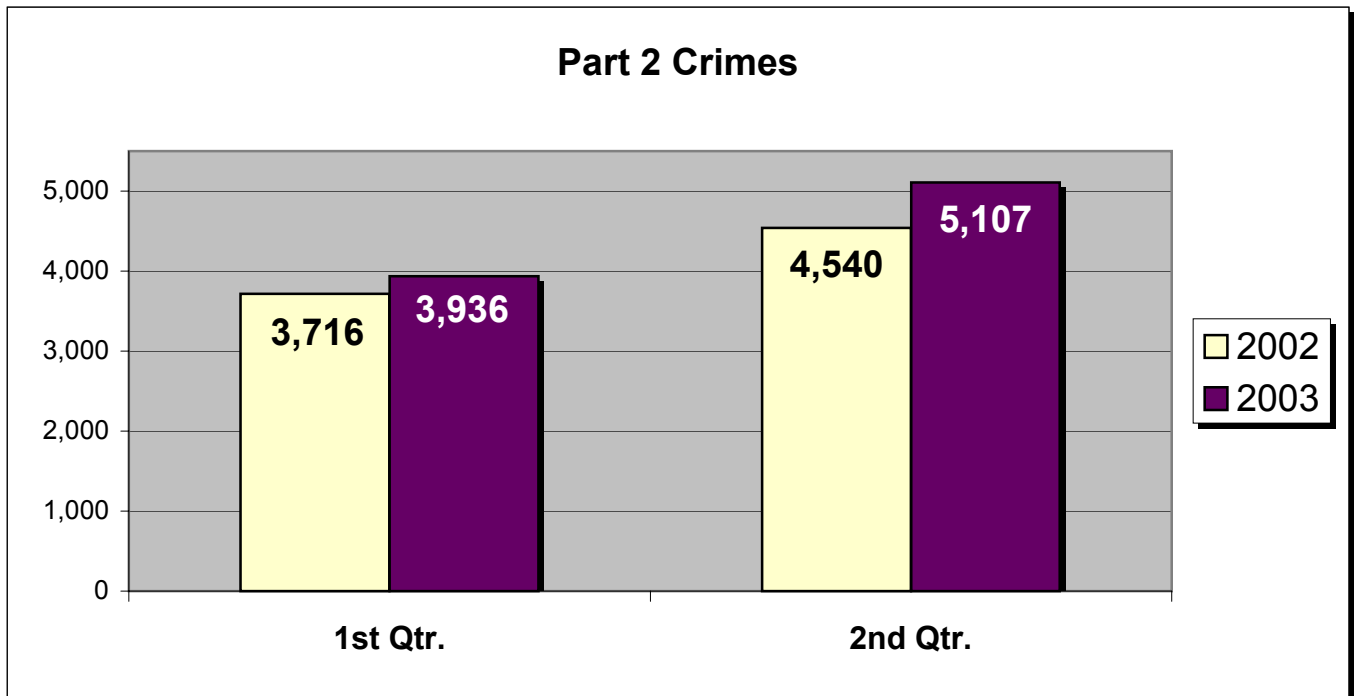
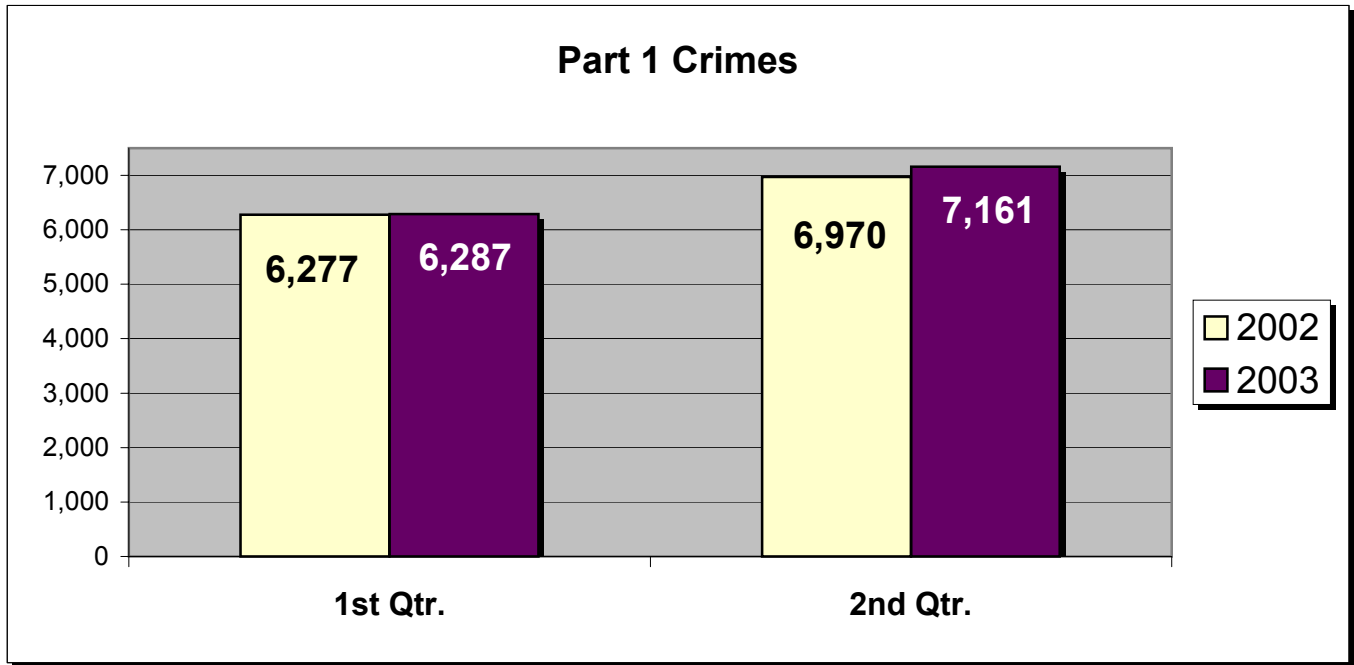




**QUALITY OF LIFE INDEX**  
**2<sup>nd</sup> Quarter 2003 Update**  
**September 3, 2002**

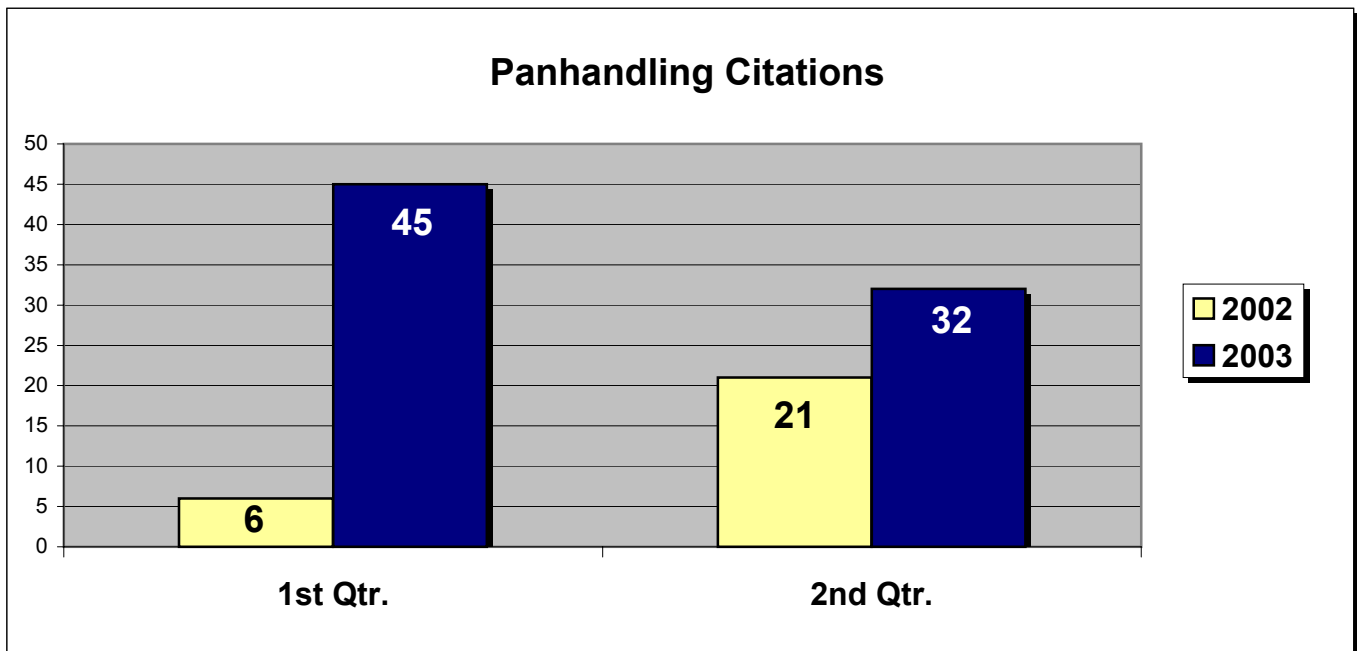
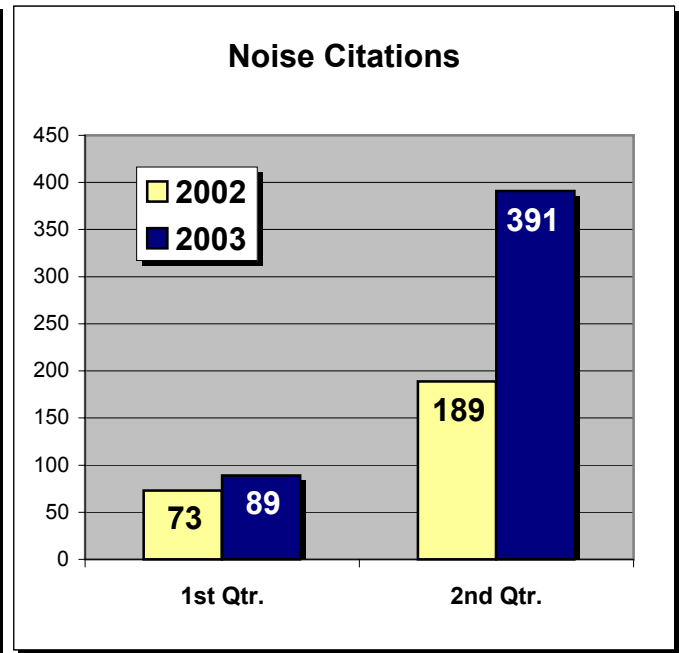
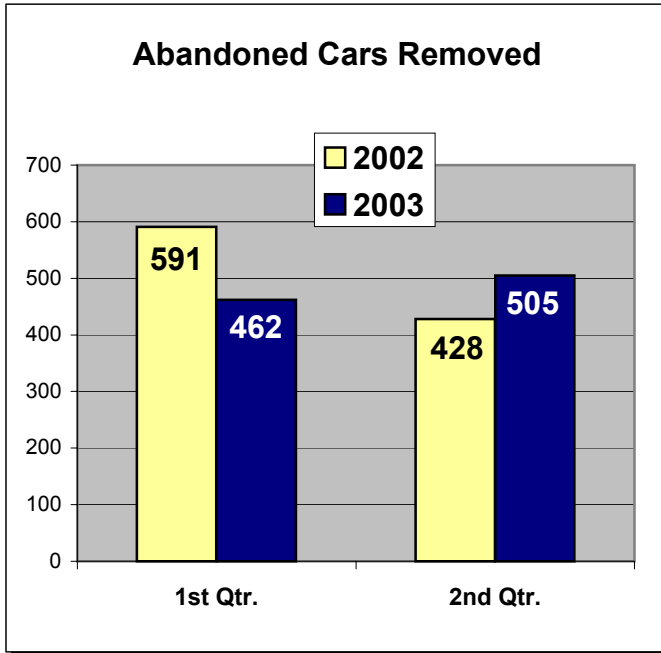
# SAFETY

Part 1 Crimes  
Part 2 Crimes  
2002 vs. 2003



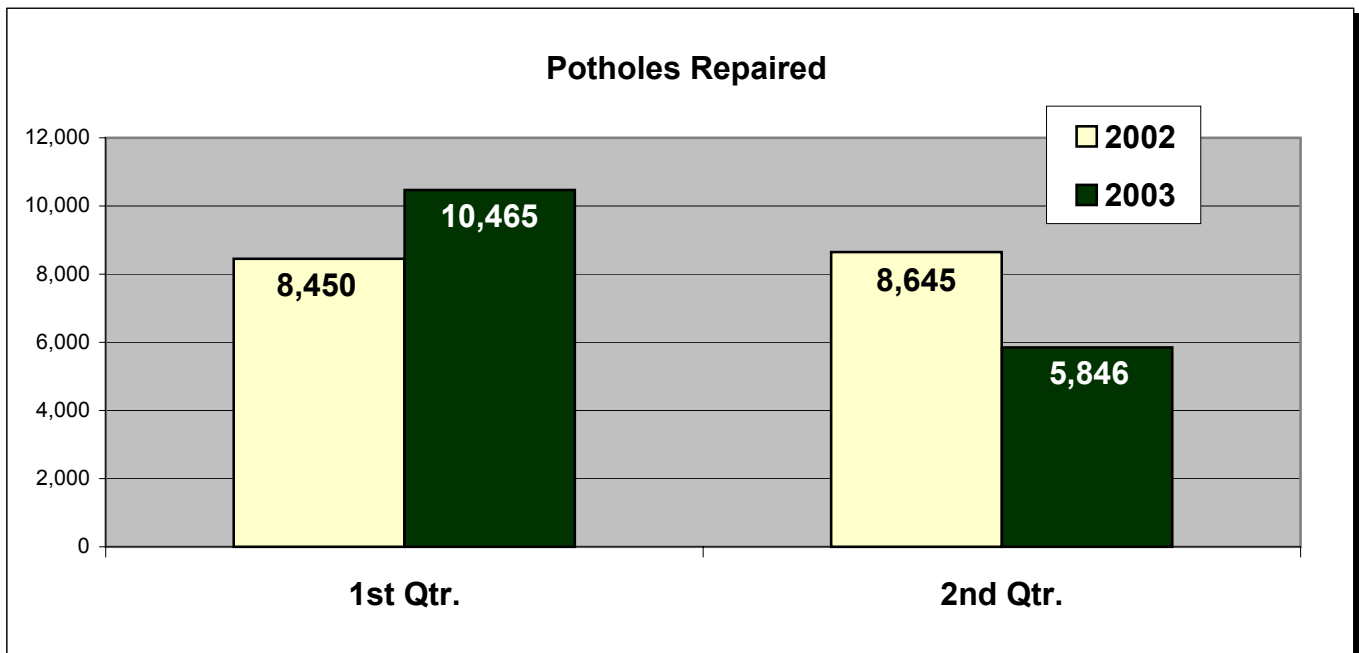
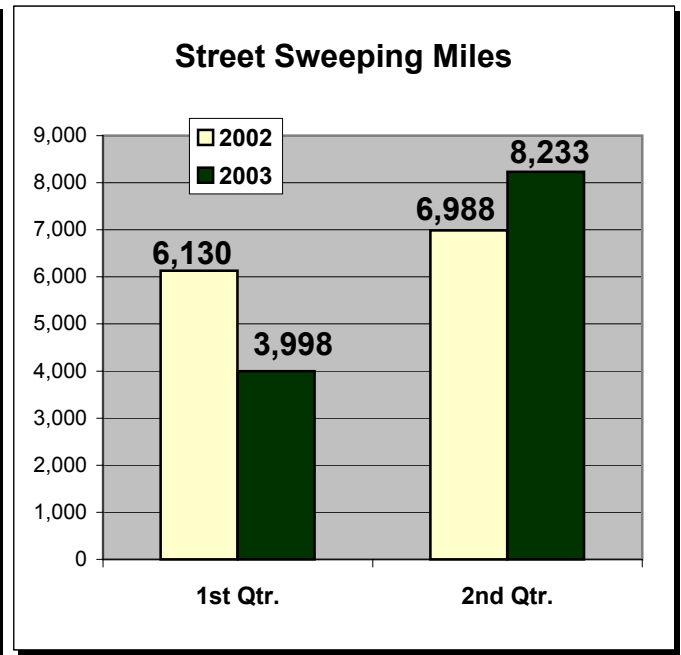
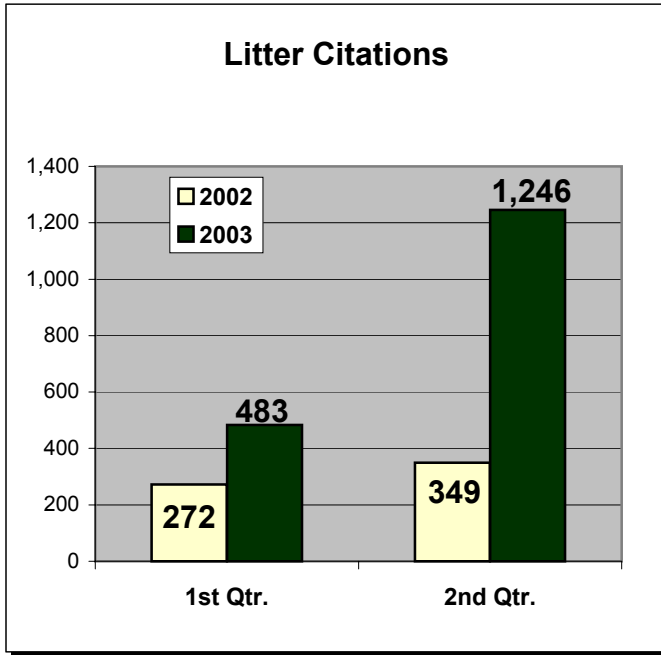
# SAFETY CLEANLINESS

Abandoned Cars,  
Noise Citations,  
Panhandling Citations  
2002 vs. 2003



# CLEANLINESS

## Potholes, Litter Citations, Street Sweeping Miles



# SAFETY

Part 1 Crimes  
2003 2nd Quarter Update

NEIGHBORHOOD	DST	Totals	Homicides	Rape	Robbery	Agg Assault	Burglaries	Thefts	AutoTheft
C.B.D./RIVERFRONT	1	469	1	3	35	10	55	327	38
QUEENSGATE	1	64	0	1	3	3	11	36	10
WEST END	1	174	3	8	12	18	33	73	26
OVER-THE-RHINE	1	462	1	5	68	47	74	225	42
MOUNT ADAMS	1	52	0	0	2	0	11	36	3
PENDLETON	1	47	0	1	4	0	10	30	2
EAST END	2	59	0	1	1	0	17	31	9
EAST WALNUT HILLS	2	98	0	1	4	4	28	51	10
EVANSTON	2	195	0	5	10	11	58	62	49
HYDE PARK	2	117	0	1	2	1	23	82	8
CALIFORNIA	2	10	0	0	0	1	5	2	2
OAKLEY	2	162	0	1	9	2	17	116	17
O'BRYONVILLE	2	12	0	0	1	0	1	10	0
PLEASANT RIDGE	2	110	0	2	3	4	26	47	28
KENNEDY HEIGHTS	2	50	0	1	2	2	12	21	12
MT. LOOKOUT	2	30	0	0	0	0	8	19	3
COLUMBIA/TUSCULUM	2	72	0	0	1	2	28	32	9
LINWOOD	2	21	0	0	0	1	5	15	0
MADISONVILLE	2	120	0	4	10	6	32	45	23
MT. WASHINGTON	2	91	0	2	0	3	17	53	16
SAYLER PARK	3	40	0	0	1	1	8	28	2
RIVERSIDE	3	46	0	0	0	4	13	21	8
SEDAMSVILLE	3	38	0	0	0	2	9	17	10
NORTH FAIRMOUNT	3	27	0	2	1	1	8	9	6
ENGLISH WOODS	3	55	0	0	3	5	24	12	11
EAST WESTWOOD	3	45	0	3	3	3	11	15	10
MILLVALE	3	55	1	0	3	1	16	21	13
FAY APARTMENTS	3	62	1	1	4	3	22	19	12
SOUTH CUMMINSVILLE	3	14	0	1	1	1	4	4	3
EAST PRICE HILL	3	320	2	4	25	14	82	139	54
WEST PRICE HILL	3	337	0	2	16	11	67	180	61
WESTWOOD	3	503	1	4	30	6	91	298	73
LOWER PRICE HILL	3	61	0	1	5	8	17	24	6
SOUTH FAIRMOUNT	3	144	0	2	13	3	46	56	24
MOUNT AUBURN	4	165	0	4	15	10	33	68	35
CORRYVILLE	4	179	2	1	16	6	27	95	32
AVONDALE	4	340	1	4	18	30	49	148	90
NORTH AVONDALE	4	147	1	1	9	7	23	55	51
PADDOCK HILLS	4	28	1	2	0	2	4	15	4
HARTWELL	4	86	0	0	5	4	11	50	16
CARTHAGE	4	64	0	2	2	2	12	34	12
ROSELAWN	4	125	0	1	16	4	13	60	31
BOND HILL	4	115	0	0	7	7	20	48	33
WALNUT HILLS	4	345	0	6	32	31	73	120	83
COLLEGE HILL	5	120	0	3	3	5	20	65	24
CLIFTON/UNIVERSITY HEIGHTS	5	161	0	2	7	5	28	98	21
FAIRVIEW	5	204	0	1	15	7	44	114	23
NORTHSIDE	5	293	0	2	26	12	87	114	52
CLIFTON	5	220	0	0	7	4	41	142	26
MOUNT AIRY	5	112	0	3	4	5	16	65	19
WINTON HILLS	5	98	0	3	5	6	31	23	30
WINTON PLACE	5	124	0	0	3	2	13	83	23
CAMP WASHINGTON	5	73	0	0	8	5	12	38	10
<b>TOTALS</b>		<b>7,161</b>	<b>15</b>	<b>91</b>	<b>470</b>	<b>332</b>	<b>1,446</b>	<b>3,591</b>	<b>1,215</b>

# SAFETY

Part 2 Crimes  
2003 2nd Quarter Update

NEIGHBORHOOD	DST	TOTAL	Assaults	Vandalism	Sexual	Family	Disorder	Other
C.B.D./RIVERFRONT	1	173	80	68	3	0	21	1
QUEENSGATE	1	42	15	21	3	0	3	0
WEST END	1	194	114	67	1	1	8	3
OVER-THE-RHINE	1	376	235	114	4	1	19	3
MOUNT ADAMS	1	16	2	12	0	0	2	0
PENDLETON	1	39	28	7	0	0	4	0
EAST END	2	13	7	5	0	0	1	0
EAST WALNUT HILLS	2	39	17	17	0	0	5	0
EVANSTON	2	131	78	42	2	0	8	1
HYDE PARK	2	38	11	18	2	2	5	0
CALIFORNIA	2	8	3	5	0	0	0	0
OAKLEY	2	51	12	29	0	0	10	0
O'BRYONVILLE	2	3	0	3	0	0	0	0
PLEASANT RIDGE	2	62	25	30	2	1	4	0
KENNEDY HEIGHTS	2	46	23	14	0	0	9	0
MT. LOOKOUT	2	22	5	14	0	0	3	0
COLUMBIA/TUSCULUM	2	37	13	21	0	0	3	0
LINWOOD	2	15	6	5	1	0	3	0
MADISONVILLE	2	107	55	33	1	2	15	1
MT. WASHINGTON	2	60	28	23	0	1	7	1
SAYLER PARK	3	32	9	19	0	1	3	0
RIVERSIDE	3	28	15	8	0	0	5	0
SEDAMSVILLE	3	30	16	10	3	0	1	0
NORTH FAIRMOUNT	3	31	16	9	0	2	2	2
ENGLISH WOODS	3	64	37	18	1	1	7	0
EAST WESTWOOD	3	46	26	12	0	0	7	1
MILLVALE	3	94	47	39	0	1	6	1
FAY APARTMENTS	3	82	40	32	2	1	4	3
SOUTH CUMMINSVILLE	3	31	19	9	1	0	2	0
EAST PRICE HILL	3	330	202	99	2	2	23	2
WEST PRICE HILL	3	309	162	99	3	6	37	2
WESTWOOD	3	342	135	149	5	4	46	3
LOWER PRICE HILL	3	64	43	19	0	0	2	0
SOUTH FAIRMOUNT	3	125	62	44	4	0	15	0
MOUNT AUBURN	4	125	59	53	1	0	12	0
CORRYVILLE	4	93	47	38	1	0	6	1
AVONDALE	4	329	183	97	4	2	37	6
NORTH AVONDALE	4	89	41	35	0	1	11	1
PADDOCK HILLS	4	19	8	9	1	0	1	0
HARTWELL	4	32	13	12	2	0	5	0
CARTHAGE	4	33	11	17	0	0	4	1
ROSELAWN	4	79	46	24	0	0	7	2
BOND HILL	4	76	34	28	2	0	12	0
WALNUT HILLS	4	202	89	83	2	2	19	7
COLLEGE HILL	5	124	59	45	0	1	19	0
CLIFTON/UNIVERSITY HEIGHTS	5	72	30	28	5	0	9	0
FAIRVIEW	5	120	42	69	2	0	7	0
NORTHSIDE	5	188	104	58	3	1	19	3
CLIFTON	5	100	41	46	2	1	9	1
MOUNT AIRY	5	107	48	37	1	0	18	3
WINTON HILLS	5	135	74	39	4	1	15	2
WINTON PLACE	5	57	17	29	2	0	7	2
CAMP WASHINGTON	5	47	25	15	1	0	5	1
<b>TOTALS</b>		<b>5,107</b>	<b>2,557</b>	<b>1,876</b>	<b>73</b>	<b>35</b>	<b>512</b>	<b>54</b>

**SAFETY**

**Felonious Assaults with Injury - Firearm Used  
2002-2003**

NEIGHBORHOOD	DST	2003			2002				
		TOTAL	1st	2nd	TOTAL	1st	2nd	3rd	4th
C.B.D./RIVERFRONT	1	6	6	0	1	0	0	0	1
QUEENSGATE	1	0	0	0	1	0	1	0	0
WEST END	1	18	11	7	36	3	7	8	18
OVER-THE-RHINE	1	50	33	17	55	8	9	18	20
MOUNT ADAMS	1	0	0	0	0	0	0	0	0
PENDLETON	1	2	2	0	6	1	2	2	1
HYDE PARK	2	0	0	0	0	0	0	0	0
CALIFORNIA	2	3	0	3	2	0	1	0	1
OAKLEY	2	7	4	3	15	2	0	5	8
O'BRYONVILLE	2	0	0	0	0	0	0	0	0
PLEASANT RIDGE	2	1	0	1	0	0	0	0	0
KENNEDY HEIGHTS	2	0	0	0	0	0	0	0	0
MT. LOOKOUT	2	0	0	0	0	0	0	0	0
COLUMBIA/TUSCULUM	2	0	0	0	5	0	0	5	0
LINWOOD	2	0	0	0	3	0	1	0	2
MADISONVILLE	2	0	0	0	0	0	0	0	0
MT. WASHINGTON	2	0	0	0	0	0	0	0	0
EAST END	2	0	0	0	0	0	0	0	0
EAST WALNUT HILLS	2	6	5	1	8	0	5	0	3
EVANSTON	2	0	0	0	0	0	0	0	0
SAYLER PARK	3	0	0	0	0	0	0	0	0
RIVERSIDE	3	0	0	0	0	0	0	0	0
SEDAMSVILLE	3	0	0	0	0	0	0	0	0
NORTH FAIRMOUNT	3	0	0	0	11	0	0	11	0
ENGLISH WOODS	3	0	0	0	0	0	0	0	0
EAST WESTWOOD	3	1	0	1	0	0	0	0	0
MILLVALE	3	0	0	0	0	0	0	0	0
FAY APARTMENTS	3	0	0	0	1	0	0	1	0
SOUTH CUMMINSVILLE	3	0	0	0	0	0	0	0	0
EAST PRICE HILL	3	1	1	0	0	0	0	0	0
WEST PRICE HILL	3	0	0	0	0	0	0	0	0
WESTWOOD	3	0	0	0	1	0	0	1	0
LOWER PRICE HILL	3	0	0	0	0	0	0	0	0
SOUTH FAIRMOUNT	3	0	0	0	1	0	1	0	0
MOUNT AUBURN	4	0	0	0	5	5	0	0	0
CORRYVILLE	4	5	2	3	2	1	0	0	1
AVONDALE	4	9	4	5	13	2	1	6	4
NORTH AVONDALE	4	2	1	1	6	0	0	4	2
PADDOCK HILLS	4	1	1	0	0	0	0	0	0
HARTWELL	4	2	0	2	0	0	0	0	0
CARTHAGE	4	0	0	0	0	0	0	0	0
ROSELAWN	4	4	2	2	4	1	0	1	2
BOND HILL	4	3	1	2	12	5	2	4	1
WALNUT HILLS	4	11	0	11	9	2	2	4	1
COLLEGE HILL	5	7	3	4	7	1	1	2	3
CLIFTON/UNIVERSITY HEIGHTS	5	9	0	9	2	0	1	1	0
FAIRVIEW	5	5	4	1	5	2	1	0	2
NORTHSIDE	5	21	5	16	10	2	0	2	6
CLIFTON	5	5	3	2	3	0	0	0	3
MOUNT AIRY	5	7	2	5	2	0	0	0	2
WINTON HILLS	5	3	0	3	14	1	7	0	6
WINTON PLACE	5	5	0	5	4	0	1	0	3
CAMP WASHINGTON	5	5	1	4	2	0	0	0	2
<b>TOTALS</b>		<b>199</b>	<b>91</b>	<b>108</b>	<b>246</b>	<b>36</b>	<b>43</b>	<b>75</b>	<b>92</b>

**Drug Arrest Evictions**

Councilmember Pepper requested an update on the process utilized by the Cincinnati Police Department to evict drug dealers. The process begins when a drug arrest occurs in a private residence. Within three days of the arrest, the Street Corner Unit sends a certified letter to the building owner advising the building owner that pursuant to City Code, the involved party can be evicted. The involved party often leaves without official order. If the involved party refuses to leave, Street Corner Detectives seek formal court eviction orders.

	<b>Evictions requested</b>	<b>Court Orders Received</b>
<b>2002</b>	62	31
<b>2003*</b>	16	12

\*Through June 30

# SAFETY

Noise Violations  
2003 2nd Quarter Update

NEIGHBORHOOD	DST	2003			2002				
		TOTAL	1st	2nd	TOTAL	1st	2nd	3rd	4th
C.B.D./RIVERFRONT	1	22	2	20	10	3	5	2	0
QUEENSGATE	1	0	0	0	0	0	0	0	0
WEST END	1	5	0	5	3	1	0	2	0
OVER-THE-RHINE	1	43	21	22	29	11	7	6	5
MOUNT ADAMS	1	0	0	0	0	0	0	0	0
PENDLETON	1	0	0	0	1	0	0	0	1
HYDE PARK	2	0	0	0	2	1	1	0	0
CALIFORNIA	2	1	1	0	0	0	0	0	0
OAKLEY	2	6	0	6	0	0	0	0	0
O'BRYONVILLE	2	1	0	1	0	0	0	0	0
PLEASANT RIDGE	2	0	0	0	1	1	0	0	0
KENNEDY HEIGHTS	2	1	1	0	0	0	0	0	0
MT. LOOKOUT	2	1	1	0	1	0	0	1	0
COLUMBIA/TUSCULUM	2	0	0	0	0	0	0	0	0
LINWOOD	2	1	0	1	0	0	0	0	0
MADISONVILLE	2	0	0	0	4	1	1	2	0
MT. WASHINGTON	2	1	0	1	4	3	1	0	0
EAST END	2	0	0	0	1	1	0	0	0
EAST WALNUT HILLS	2	8	0	8	4	0	3	0	1
EVANSTON	2	0	0	0	14	2	8	4	0
SAYLER PARK	3	1	0	1	1	0	0	1	0
RIVERSIDE	3	0	0	0	0	0	0	0	0
SEDAMSVILLE	3	1	0	1	1	0	1	0	0
NORTH FAIRMOUNT	3	4	1	3	11	2	5	4	0
ENGLISH WOODS	3	6	1	5	23	6	10	6	1
EAST WESTWOOD	3	4	2	2	25	3	10	12	0
MILLVALE	3	6	1	5	15	2	8	5	0
FAY APARTMENTS	3	9	5	4	7	0	5	2	0
SOUTH CUMMINSVILLE	3	2	2	0	4	1	2	0	1
EAST PRICE HILL	3	40	4	36	52	4	25	19	4
WEST PRICE HILL	3	21	2	19	34	3	16	13	2
WESTWOOD	3	9	2	7	18	1	9	6	2
LOWER PRICE HILL	3	4	2	2	6	2	3	0	1
SOUTH FAIRMOUNT	3	4	2	2	10	0	5	5	0
MOUNT AUBURN	4	5	0	5	5	0	2	2	1
CORRYVILLE	4	101	16	85	21	1	10	8	2
AVONDALE	4	20	3	17	23	9	14	0	0
NORTH AVONDALE	4	3	0	3	3	0	0	2	1
PADDOCK HILLS	4	0	0	0	5	1	2	2	0
HARTWELL	4	0	0	0	0	0	0	0	0
CARTHAGE	4	2	0	2	0	0	0	0	0
ROSELAWN	4	1	1	0	6	0	0	6	0
BOND HILL	4	3	1	2	15	3	8	3	1
WALNUT HILLS	4	19	3	16	13	2	7	3	1
COLLEGE HILL	5	18	2	16	5	2	1	0	2
CLIFTON/UNIVERSITY HEIGHTS	5	4	0	4	5	0	3	2	0
FAIRVIEW	5	23	2	21	11	0	7	4	0
NORTHSIDE	5	46	7	39	17	4	3	9	1
CLIFTON	5	3	1	2	6	0	3	2	1
MOUNT AIRY	5	7	0	7	2	0	1	0	1
WINTON HILLS	5	16	1	15	5	1	2	2	0
WINTON PLACE	5	6	1	5	0	0	0	0	0
CAMP WASHINGTON	5	2	1	1	8	2	1	5	0
<b>TOTALS</b>		<b>480</b>	<b>89</b>	<b>391</b>	<b>431</b>	<b>73</b>	<b>189</b>	<b>140</b>	<b>29</b>

Abandoned Cars Removed:

YEAR		ABANDONED CARS (Public/ Private)
1999		690
2000		605
2001	Jan-Mar	161
	Apr-Jun	111
	Jul-Sep	248
	Oct-Dec	394
	<b>Yearly Total</b>	<b>914</b>
2002	Jan-Mar	591
	Apr-Jun	428
	Jul-Sep	662
	Oct-Dec	488
	<b>Yearly Total</b>	<b>2169</b>
2003	Jan-Mar	462
	Apr-Jun	505/157

# SAFETY

Panhandling  
(Interfere-Impede Solicitation and Begging)  
2003 2nd Quarter Update

NEIGHBORHOOD	DST	2003			2002				
		TOTAL	1st	2nd	TOTAL	1st	2nd	3rd	4th
C.B.D./RIVERFRONT	1	48	28	20	33	1	13	14	5
QUEENSGATE	1	1	0	1	0	0	0	0	0
WEST END	1	7	6	1	7	1	3	2	1
OVER-THE-RHINE	1	13	7	6	7	1	5	1	0
MOUNT ADAMS	1	0	0	0	0	0	0	0	0
PENDLETON	1	0	0	0	0	0	0	0	0
HYDE PARK	2	0	0	0	2	2	0	0	0
CALIFORNIA	2	1	1	0	0	0	0	0	0
OAKLEY	2	0	0	0	0	0	0	0	0
O'BRYONVILLE	2	2	2	0	0	0	0	0	0
PLEASANT RIDGE	2	0	0	0	0	0	0	0	0
KENNEDY HEIGHTS	2	0	0	0	1	0	0	0	1
MT. LOOKOUT	2	0	0	0	0	0	0	0	0
COLUMBIA/TUSCULUM	2	0	0	0	0	0	0	0	0
LINWOOD	2	1	0	1	0	0	0	0	0
MADISONVILLE	2	0	0	0	0	0	0	0	0
MT. WASHINGTON	2	0	0	0	0	0	0	0	0
EAST END	2	0	0	0	0	0	0	0	0
EAST WALNUT HILLS	2	0	0	0	1	0	0	1	0
EVANSTON	2	0	0	0	0	0	0	0	0
SAYLER PARK	3	0	0	0	0	0	0	0	0
RIVERSIDE	3	0	0	0	0	0	0	0	0
SEDAMSVILLE	3	0	0	0	0	0	0	0	0
NORTH FAIRMOUNT	3	0	0	0	0	0	0	0	0
ENGLISH WOODS	3	0	0	0	0	0	0	0	0
EAST WESTWOOD	3	0	0	0	0	0	0	0	0
MILLVALE	3	0	0	0	0	0	0	0	0
FAY APARTMENTS	3	0	0	0	0	0	0	0	0
SOUTH CUMMINSVILLE	3	0	0	0	0	0	0	0	0
EAST PRICE HILL	3	0	0	0	0	0	0	0	0
WEST PRICE HILL	3	1	0	1	0	0	0	0	0
WESTWOOD	3	0	0	0	0	0	0	0	0
LOWER PRICE HILL	3	0	0	0	0	0	0	0	0
SOUTH FAIRMOUNT	3	0	0	0	0	0	0	0	0
MOUNT AUBURN	4	0	0	0	0	0	0	0	0
CORRYVILLE	4	0	0	0	0	0	0	0	0
AVONDALE	4	0	0	0	0	0	0	0	0
NORTH AVONDALE	4	0	0	0	0	0	0	0	0
PADDOCK HILLS	4	0	0	0	0	0	0	0	0
HARTWELL	4	0	0	0	0	0	0	0	0
CARTHAGE	4	0	0	0	0	0	0	0	0
ROSELAWN	4	0	0	0	0	0	0	0	0
BOND HILL	4	0	0	0	0	0	0	0	0
WALNUT HILLS	4	2	1	1	1	1	0	0	0
COLLEGE HILL	5	0	0	0	0	0	0	0	0
CLIFTON/UNIVERSITY HEIGHTS	5	0	0	0	0	0	0	0	0
FAIRVIEW	5	0	0	0	0	0	0	0	0
NORTHSIDE	5	1	0	1	1	0	0	0	1
CLIFTON	5	0	0	0	0	0	0	0	0
MOUNT AIRY	5	0	0	0	0	0	0	0	0
WINTON HILLS	5	0	0	0	0	0	0	0	0
WINTON PLACE	5	0	0	0	0	0	0	0	0
CAMP WASHINGTON	5	0	0	0	0	0	0	0	0
<b>TOTALS</b>		<b>77</b>	<b>45</b>	<b>32</b>	<b>53</b>	<b>6</b>	<b>21</b>	<b>18</b>	<b>8</b>

**Housing Docket Status (as of July 21, 2003)**

The following serves as a status report of the Housing Docket as of July 21, 2003.

On July 21, 2003, one (1) building code violation case was arraigned. Four (4) building code violation cases were continued for trial, and one (1) case was continued for jury trial. Three (3) cases were continued for pre-trial report.

Two (2) cases resulted in convictions. In both cases, the defendants were found guilty upon pleas of No Contest. In both cases, 180 days were imposed, all days suspended. In both cases, the defendants were placed on probation for a term of 1 year. The terms of probation included the restriction that no new housing code violations can occur. In one of the cases, the Judge imposed a fine of \$500.00 plus court costs. In the other case, the Judge imposed a fine of \$100.00 plus court costs.

As of July 21, 2003, fifty-five (55) cases have been filed in the Housing Court Docket.

As of July 21, 2003, there have been no trials and sixteen (16) convictions.

# CLEANLINESS

Graffiti Abatement  
2nd Quarter Update  
2003

## Graffiti Abatement

Information provided below is for the year 2002. Prior to this year, accurate tracking measures were not in place. Years prior were tracked only by total square footage abated. For years 1999, 2000 and 2001, the average annual square footage abated was 150,000+.

		LETTERS SENT	CITY ID'd	REC'D thru COMPLAINTS	TOTAL ABATED
2002	1st Qtr.	53	163	198	623
	2nd Qtr.	199	379	350	721

The new ordinance passed by City Council greatly simplified the abatement notice process. Now only one notice is required as opposed to multiple notices under the old system. Over 400 notices have been posted since the system was put into place. There is no backlog of locations waiting for right of entry forms, however there is a backlog of locations awaiting abatement.

		CITATIONS ISSUED	TOTAL ABATED
2002	3rd Qtr.	426	510
	4th Qtr.	168	583
2003	1st Qtr.	146	329
	2nd Qtr.	178	995

# CLEANLINESS

Litter Control Summary  
2003 2nd Quarter Update

## Litter Control Statistical Summary

YEAR		COMPLAINTS RECEIVED	CITATIONS ISSUED				COMPLAINTS RESOLVED (%)
			Litter	Weeds	Dumping	Total	
<b>1999</b>		4,119	341	145	4	490	3459 (84%)
<b>2000</b>		7,751	640	305	17	962	7258 (94%)
<b>2001</b>	1st Qtr.	1687	113	2	4	119	1174 (70%)
	2nd Qtr.	2337	127	79	4	210	2077(89%)
	3rd Qtr.	1834	164	146	2	312	2414(100%*)
	4th Qtr.	1248	112	80	1	193	1388(100%*)
	<b>Year Total</b>	<b>7106</b>	<b>517</b>	<b>306</b>	<b>11</b>	<b>834</b>	<b>7053(99%)</b>
<b>2002</b>	1st Qtr.	1904	263	9	0	272	1608**(84%)
	2nd Qtr.	2955	224	122	3	349	2173(74%)
	<b>Mid-Year Total</b>	<b>4859</b>	<b>487</b>	<b>131</b>	<b>3</b>	<b>621</b>	<b>3781(78%)</b>
	3rd Qtr.	2500	543	436	3	982	2638(100%*)
	4th Qtr.	1054	382	104	4	490	1319(100%*)
	<b>Year Total</b>	<b>8413</b>	<b>1412</b>	<b>671</b>	<b>10</b>	<b>2143</b>	<b>8038(96%)</b>
<b>2003</b>	1st Qtr.	1291	479	2	2	483	1064(82%)
	2nd Qtr.	2887	514	730	2	1246	2269(79%)
	<b>Mid-Year Total</b>	<b>4178</b>	<b>993</b>	<b>732</b>	<b>4</b>	<b>1729</b>	<b>3333 (80%)</b>

\* Instances where number of complaints resolved exceeds number of complaints received are due to resolution of complaints that carry over from previous quarters.

**Potholes Filled:**

The Public Services Department provides a proactive service in filling potholes. The Department has two highly efficient “Spray Injector Portapatchers” (pothole filling machines) that patrol the east and west side of town. The crews operating these machines become very familiar with the poorer condition roadways and are able to seek out and fill potholes before they become hazardous and often time before they are reported to the City. The Department has a performance measure for this effort and in 2001 95% of all potholes were filled proactively and did not have to be reported by citizens.

YEAR		POTHOLES FILLED
<b>1999</b>	<b>Yearly Total</b>	<b>48,700</b>
<b>2000</b>	<b>Yearly Total</b>	<b>53,800</b>
<b>2001</b>	Jan-Mar	18,002
	Apr-Jun	11,098
	Jul-Sept	10,751
	Oct-Dec	8,466
	<b>Yearly Total</b>	<b>48,317</b>
<b>2002</b>	Jan-Mar	8,450
	Apr-Jun	8,645
	Jul-Sept	1,736
	Oct-Dec	2,034
	<b>Yearly Total</b>	<b>20,865</b>
<b>2003</b>	Jan- Mar	<b>10,465</b>
	Apr-Jun	<b>5,846</b>

# CLEANLINESS

Street Sweeper Mileage  
2003 2nd Quarter Update

## Street Sweeping:

YEAR		CURB MILES SWEPT	DEBRIS COLLECTED (TONS)
1999		18,537	695
2000		24,701	1,967
2001	1st Qtr.	5,867	761
	2nd Qtr.	6,172	823
	3rd Qtr.	5,575	615
	4th Qtr.	4,735	668
	<b>Year Total</b>	<b>22,349</b>	<b>2,867</b>
2002	1st Qtr.	6,130	536
	2nd Qtr.	6,988	580
	<b>Mid-Year Total</b>	<b>13,118</b>	<b>1,116</b>
	3rd Qtr.	7,418	481
	4th Qtr.	6,476	628
	<b>Year Total</b>	<b>27,012</b>	<b>2,225</b>
2003	1st Qtr.	3,998	336
	2nd Qtr.	8,233	744
	<b>Mid-Year Total</b>	<b>12,231</b>	<b>1,080</b>

# HOUSING

Building Code Enforcement  
2nd Quarter 2003 Update

## Number of building code inspections conducted:

	1999	2000	2001	2002	2003
1st Quarter			5,148	5,302	4,754
2nd Quarter			5,148	6,207	7,654
3rd Quarter			5,148	8,084	
4th Quarter			5,149	8,787	
<b>TOTAL</b>	<b>21,071</b>	<b>21,993</b>	<b>20,593</b>	<b>28,380</b>	<b>12,408</b>

## Number of building code orders issued:

	1999	2000	2001	2002	2003
1st Quarter			687	961	435
2nd Quarter			687	1,163	919
3rd Quarter			687	695	
4th Quarter			689	605	
<b>TOTAL</b>	<b>2,856</b>	<b>2,456</b>	<b>2,750</b>	<b>3,424</b>	<b>1,354</b>

## Number of building code citations issued:

CIVIL/CRIMINAL	1999	2000	2001	2002	2003
1st Quarter	112	100	100	146	60/39
2nd Quarter	113	100	100	132	73/8
3rd Quarter	113	100	100	205	
4th Quarter	113	100	101	176	
<b>TOTAL</b>	<b>451</b>	<b>400</b>	<b>401</b>	<b>659</b>	<b>133/47</b>

## Number of buildings demolished (hazards abated):

	1999	2000	2001	2002	2003
1st Quarter	14	7	14	5	17
2nd Quarter	15	7	14	3	17
3rd Quarter	15	7	14	21	
4th Quarter	15	8	15	10	
<b>TOTAL</b>	<b>59</b>	<b>29</b>	<b>57</b>	<b>39</b>	<b>34</b>

## Number of blighted buildings secured:

	1999	2000	2001	2002	2003
1st Quarter	26	38	30	50	54
2nd Quarter	26	38	30	90	54
3rd Quarter	26	38	31	82	
4th Quarter	27	38	31	95	
<b>TOTAL</b>	<b>105</b>	<b>152</b>	<b>122</b>	<b>317</b>	<b>108</b>

# HOUSING

Building Code Enforcement  
2nd Quarter 2003 Update

Number of building code citations closed:

	1999	2000	2001	2002	2003
1st Quarter				350	809
2nd Quarter				899	667
3rd Quarter				871	
4th Quarter				823	
<b>TOTAL</b>				<b>2,943</b>	<b>1,476</b>

**Street Rehabilitation Program  
 Lane Miles Final Paved  
 1999 - 2002**

<b>YEAR</b>		<b>Lane Miles</b>
<b>1999</b>	<b>TOTAL</b>	<b>19</b>
<b>2000</b>	<b>TOTAL</b>	<b>133</b>
<b>2001</b>	1st Qtr	0
	2nd Qtr	32
	3rd Qtr	66
	4th Qtr	75
	<b>TOTAL</b>	<b>173</b>
<b>2002</b>	1st Qtr	0
	2nd Qtr	10.4
	3rd Qtr	67.6
	4th Qtr	43.9
	<b>TOTAL</b>	<b>121.9</b>
<b>2003</b>	1st Qtr	0
	2nd Qtr	37.5